



# Office of General Services Procurement Services

Corning Tower, Empire State Plaza, Albany, NY 12242 | <https://ogs.ny.gov/procurement> | [customer.services@ogs.ny.gov](mailto:customer.services@ogs.ny.gov) | 518-474-6717

## Contract Award Notification

<b>Title</b>	:	<b>Group 73003 - Language Services - Temporary Personnel (Statewide)</b> <b>Classification Code(s): 72, 80, 85</b>
<b>Award Number</b>	:	<b><a href="#">23253</a></b> (Replaces 23057 – Lot 6)
<b>Contract Period</b>	:	<b>October 25, 2022 – October 26, 2027</b>
<b>Bid Opening Date</b>	:	<b>April 20, 2022</b>
<b>Date of Issue</b>	:	<b>October 25, 2022</b>
<b>Specification Reference</b>	:	<b>As Incorporated In The Solicitation</b>
<b>Contractor Information</b>	:	<b>Appears on Page 2 of this Award</b>

### Address Inquiries To:

State Agencies & Vendors		Political Subdivisions & Others	
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**Procurement Services values your input.  
Complete and return "Contract Performance Report" at end of document.**

### Description

Statewide Centralized Back-Drop Contract for Language Services (On-Demand Personnel), for various titles such as Written Translation, American Sign Language (ASL) Interpreters, Consecutive Interpreters, Simultaneous Interpreters, Over the phone Interpreters, and Video Remote Interpreters. Additional ancillary services are also available such as Desktop Publishing, Closed Captioning Services and Subtitling Services.

This Award has    % MBE,    % WBE and    % SDVOB goal requirements.

PR #23253

(continued)

**NOTE: See individual contract items to determine actual awardees.**

**CONTRACTOR INFORMATION**

OGS CONTRACT NUMBER	CONTRACTOR INFORMATION	
PS69746	Accents Language Services, Inc.	Federal ID 86-3322565 Vendor ID 1100261321
PS69759	American Sign Language, Inc.	Federal ID 13-3844996 Vendor ID 1000006477
PS69760	Avantpage, Inc.	Federal ID 27-3930611 Vendor ID 1100091143
PS69761	B & N Legal Interpreting, Inc.	Federal ID 75-3178774 Vendor ID 1100127233
PS69762	Baystate Interpreters, Inc.	Federal ID 75-3204399 Vendor ID 1100154761
PS69763	Bilingual Professional Agency, Inc.	Federal ID 11-2880271 Vendor ID 1000011957
PS69764	Center for Disability Rights, Inc.	Federal ID 22-3141275 Vendor ID 1000017090
PS69765	Choice Temps, Inc.	Federal ID 13-3526432 Vendor ID 1100145747
PS69766	Clark Media Corp	Federal ID 13-3591255 Vendor ID 1100074777
PS69768	Corporate Translation Services LLC	Federal ID 91-1506430 Vendor ID 1000047516
PS69769	Eriksen Translations, Inc.	Federal ID 11-3067585 Vendor ID 1000000653
PS69770	FourCorners Translation LLC	Federal ID 47-4240003 Vendor ID 1100272111
PS69771	Geneva Worldwide, Inc.	Federal ID 13-3897160 Vendor ID 1000001361
PS69772	Global Employment Services, Inc.	Federal ID 14-1802094 Vendor ID 1000014381

OGS CONTRACT NUMBER	CONTRACTOR INFORMATION	
PS69773	Indus Translation Services	Federal ID 26-0879463 Vendor ID 1100272659
PS69774	International Language Services, Inc.	Federal ID 13-3732289 Vendor ID 1100064548
PS69776	JR Language Translation Services, Inc.	Federal ID 11-3822602 Vendor ID 1100152230
PS69777	Language Line Services, Inc.	Federal ID 77-0586710 Vendor ID 1000009702
PS69778	Language Services Associates, Inc.	Federal ID 23-2831198 Vendor ID 1000004650
PS69779	Michael Giammarino d/b/a Language Today	Federal ID 26-2491640 Vendor ID 1100020101
PS69780	Liberty Translations & Interpreters LLC	Federal ID 84-3294838 Vendor ID 1100238887
PS69781	LinguaLinx Language Solutions, Inc.	Federal ID 01-0749117 Vendor ID 1000010901
PS69782	Lionbridge Technologies LLC	Federal ID 86-1225758 Vendor ID 1100276974
PS69783	LM Language Services, Inc.	Federal ID 26-4096112 Vendor ID 1100014477
PS69784	Mill Neck Services, Inc	Federal ID 11-3119786 Vendor ID 1000012099
PS69785	Mohawk Valley Interpreters LLC	Federal ID 83-3872343 Vendor ID 1100234721
PS69786	Para-Plus Translations, Inc.	Federal ID 22-2587968 Vendor ID 1100127408
PS69787	People, Inc.	Federal ID 16-0975538 Vendor ID 1000028496
PS69778	Propio LS LLC	Federal ID 46-3268968 Vendor ID 1100110896

OGS CONTRACT NUMBER	CONTRACTOR INFORMATION	
PS69789	Sign Language Resources, Inc.	Federal ID 14-1734985 Vendor ID 1000027755
PS69792	TransPerfect Translations International, Inc.	Federal ID 82-3570718 Vendor ID 1100276896
PS69793	United Language Group, Inc.	Federal ID 41-1597895 Vendor ID 1100245681
PS69794	Vancro, Inc.	Federal ID 20-3212926 Vendor ID 1100253755

Cash Discount, If Shown, Should be Given Special Attention.

**INVOICES MUST BE SENT DIRECTLY TO THE ORDERING AGENCY FOR PAYMENT.**

(See "Contract Payments" and "Electronic Payments" in this document.)

AGENCIES SHOULD NOTIFY THE NEW YORK STATE PROCUREMENT PROMPTLY IF THE CONTRACTOR FAILS TO MEET DELIVERY OR OTHER TERMS OF THIS CONTRACT. PRODUCTS OR SERVICES WHICH DO NOT COMPLY WITH THE SPECIFICATIONS OR ARE OTHERWISE UNSATISFACTORY TO THE AGENCY SHOULD ALSO BE REPORTED TO THE PROCUREMENT SERVICES.

**SMALL, MINORITY AND WOMEN-OWNED BUSINESSES:**

The letters SB listed under the Contract Number indicate the contractor is a NYS small business. Additionally, the letters MBE and WBE indicate the contractor is a Minority-owned Business Enterprise and/or Woman-owned Business Enterprise.

**RECYCLED, REMANUFACTURED AND ENERGY EFFICIENT PRODUCTS:**

The Procurement Services supports and encourages the purchase of recycled, remanufactured, energy efficient and "energy star" products. If one of the following codes appears as a suffix in the Award Number or is noted under the individual Contract Number(s) in this Contract Award Notification, please look at the individual awarded items for more information on products meeting the suffix description.

RS,RP,RA	Recycled
RM	Remanufactured
SW	Solid Waste Impact
EE	Energy Efficient
E*	EPA Energy Star
ES	Environmentally Sensitive

**NOTE TO AUTHORIZED USERS:**

When placing purchase orders under the contract(s), the authorized user should be familiar with and follow the terms and conditions governing its use which usually appears at the end of this document. The authorized user is accountable and responsible for compliance with the requirements of public procurement processes. The authorized user must periodically sample the results of its procurements to determine its compliance. In sampling its procurements, an authorized user should test for reasonableness of results to ensure that such results can withstand public scrutiny.

The authorized user, when purchasing from OGS contracts, should hold the contractor accountable for contract compliance and meeting the contract terms, conditions, specifications, and other requirements. Also, in recognition of market fluctuations over time, authorized users are encouraged to seek improved pricing whenever possible.

Authorized users have the responsibility to document purchases, particularly when using OGS multiple award contracts for the same or similar product(s)/service(s), which should include:

- a statement of need and associated requirements,
- a summary of the contract alternatives considered for the purchase,
- the reason(s) supporting the resulting purchase (e.g., show the basis for the selection among multiple contracts at the time of purchase was the most practical and economical alternative and was in the best interests of the State).

PRICE: Pricelists containing Not-To-Exceed prices can be found on the OGS Website at:  
<https://online.ogs.ny.gov/purchase/snt/awardnotes/7300323253ContractorInformation.pdf>

**State of New York  
Office of General Services  
Procurement Services  
Contract Performance Report**

Please take a moment to let us know how this contract award has measured up to your expectations. If reporting on more than one Contractor or product, please make copies as needed. This office will use the information to improve our contract award, where appropriate. **Comments should include those of the product’s end user.**

**Contract No.:** \_\_\_\_\_ **Contractor:** \_\_\_\_\_

**Describe Product\* Provided (Include Item No., if available):** \_\_\_\_\_

**\*Note:** “Product” is defined as a deliverable under any Bid or Contract, which may include commodities (including printing), services and/or technology. The term “Product” includes Licensed Software.

	Excellent	Good	Acceptable	Unacceptable
• Product meets your needs				
• Product meets contract specifications				
• Pricing				

**CONTRACTOR**

	Excellent	Good	Acceptable	Unacceptable
• Timeliness of delivery				
• Completeness of order (fill rate)				
• Responsiveness to inquiries				
• Employee courtesy				
• Problem resolution				

Comments: \_\_\_\_\_

\_\_\_\_\_  
 \_\_\_\_\_ (over)

Agency: \_\_\_\_\_ Prepared by: \_\_\_\_\_

Address: \_\_\_\_\_ Title: \_\_\_\_\_

\_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_ Phone: \_\_\_\_\_

\_\_\_\_\_ E-mail: \_\_\_\_\_

**Please detach or photocopy this form & returned to:**

OGS Procurement Services  
 Customer Services, 38th Floor  
 Corning 2<sup>nd</sup> Tower - Empire State Plaza  
 Albany, New York 12242  
 customer.service@ogs.ny.gov  
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