



Office of General Services Procurement Services

Corning Tower, Empire State Plaza, Albany, NY 12242 | <https://ogs.ny.gov/procurement> | customer.services@ogs.ny.gov | 518-474-6717

Contractor and Reseller Information

Appendix D – Contractor and Reseller Information Group 73600 – Award 22802 Information Technology Umbrella Contract – Manufacturer Based (Statewide)

Section 1. Contractor Information

Contract #	Lot Number	Contractor & Address	FED.ID. # / NYS Vendor #
PM68450	1 Software 3 Cloud (Low)	Genesys Cloud Services, Inc. 2001 Junipero Serra Boulevard Daly City, CA 94014	94-3120525 1100141591

Section 2. Procurement Card and Prompt Payment Discount Information

Contractor accepts the New York State Procurement Card? ☐ No ☒ Yes – Up to \$15,000

Prompt payment discount percentage for payment within 15 days of delivery and/or receipt of voucher: 0%

Prompt payment discount percentage for payment within 30 days of delivery and/or receipt of voucher: 0%

Section 3. Contact Information

Contract Role	Contact Name / Phone	Address	Contact E-Mail
Contract Administrator	Jason Peltzer Account Manager (513) 500-3547	2001 Junipero Serra Blvd. Daly City, CA 94014	jason.pelzer@genesys.com
Account Manager	Roger Lane Account Manager (201) 819-8333	2001 Junipero Serra Blvd. Daly City, CA 94014	roger.lane@genesys.com
Sales Manager	Jason Pelzer Account Manager (513) 500-3547	2001 Junipero Serra Blvd. Daly City, CA 94014	jason.pelzer@genesys.com
Billing Manager	Shannon Thompson Billing Operations Manager (317) 957-6899	2001 Junipero Serra Blvd. Daly City, CA 94014	shannon.thompson@genesys.com
RFQs			roger.lane@genesys.com customercare@genesys.com
Emergency Contact	Toll-Free Telephone (518) 322-6767 Toll-Free Telephone (888) 369-5555 / E-Mail jason.pelzer@genesys.com Toll-Free Telephone (506) 674-6767 / E-Mail customercare@genesys.com		

Section 4. Reseller Information

A Reseller is a company or individual (merchant) that purchases goods or services with the intention of selling them rather than consuming or using them. Also known as Value Added Reseller (VAR) or channel partner. Resellers must be eligible to quote statewide, independently, and lower than Manufacturer (Contract) pricing for procurements under this Contract. Reseller must also be able to accept orders, invoice and receive payment for Products.

Reseller Name	Federal ID# SFS ID#	Contact Name / Phone	Contact E-Mail	Applicable Lot(s)
Avtex Solutions, LLC 3500 American Blvd w Suite 300 Minneapolis, MN 55431 http://www.avtex.com	26-2002273 1100260463	Scott Hartmann Vice President Public Sector (518) 415-2614	scott.hartman@ttecdigital.com	Lot 1 Software Lot 3 Cloud
CenturyLink Communications, LLC 931 14th Street Suite 900 Denver, CO 80202	04-6141739 1000000078	Brad Haarr SLED Relationship Manager (585) 255-1246	Brad.Haarr@CenturyLink.com	Lot 1 Software Lot 3 Cloud
ConvergeOne, Inc. 10900 Nesbitt Ave S. Bloomington, MN 55437 www.convergeone.com	41-1763228 1100026771	Scott Hartman Director of Sales (518) 415-2614	shartman@convergeone.com	Lot 1 Software Lot 3 Cloud
DiRad Technologies, Inc. 9 Corporate Drive Clifton Park, NY 12065 www.dirad.com <i>WBE</i>	14-1655746 1000001741	John Michne Vice President (518) 438-6000	John.Michne@dirad.com	Lot 1 Software Lot 3 Cloud
Global Technology Solutions, LLC 10722 Arrow Rte., #802 Rancho Cucamonga, CA 91730 https://www.globo-tek.com	32-0451050 1100258199	Tony Colombo VP of Business Dev. & Sales (928) 499-8132	Colombo.tony@globo-tek.com	Lot 1 Software Lot 3 Cloud
Lumen Inc 100 CenturyLink Drive Monroe, LA 71203 https://www.lumen.com/en-us/home.html	461294500 1100163133	Tom Chapman COO (720) 888-0433	tom@lumenlearning.com	Lot 1 Software Lot 3 Cloud
NWN Corporation 659 South Carousel HQ Exeter, RI 02822 https://nwncarousel.com/	04-3532235 1100138331	Kathy Thomas National Public Sector Program Manager (781) 472-3400	kthomas@nwncarousel.com	Lot 1 Software Lot 3 Cloud

Reseller Name	Federal ID# SFS ID#	Contact Name / Phone	Contact E-Mail	Applicable Lot(s)
Verizon Business Network Services, LLC 11 Wards Lane Menands, NY 12204 http://verizon.com	13-2745892 1000012731	Denise Atkins (518) 928-8144	denise.atkins@verizon.com	Lot 1 Software Lot 3 Cloud
Voxai Solutions Inc 635 Fritz Drive Suite 220 Coppell, TX 75019 http://www.voxai.com	43-2085208 1100264221	David Watts Account Executive (207) 320-5394	dwatts@voxai.com	Lot 1 Software Lot 3 Cloud

Section 5. Sales Agent Information

A Sales Agent may assist the Manufacturer with sales, but Sales Agents are not authorized to accept orders, invoice or receive payment.

This Contract does not contain Sales Agents.