



Reseller Information

Appendix 7 – Reseller Information
Group 73600 – Award 22802
Information Technology Umbrella Contract – Manufacturer Based (Statewide)
Microsoft Aggregate Agreement (Statewide)

Section 1. Agreement Information

Aggregate Agreement #	Contract #	Lot Number
24-02	PM69723	1 Software 3 Cloud (High Risk)

Section 2. Procurement Card and Prompt Payment Discount Information

Reseller accepts the New York State Procurement Card?

No Yes – Up to \$N/A

Prompt payment discount percentage for payment within 15 days of delivery and/or receipt of voucher: 0%

Prompt payment discount percentage for payment within 30 days of delivery and/or receipt of voucher: 0%

Section 3. Contact Information

Aggregate Agreement Administrator and Other Contacts

1. Reseller Information	
Company Name:	SHI International Corp.
Address - Street:	290 Davidson Ave.
City, State Zip:	Somerset, NJ 08873
Company Website:	www.shi.com
Federal ID:	22-3009648
NYS Vendor ID:	1000008811
2. Aggregate Agreement Administrator	
Administrator Name:	Summer Bailey
Title:	PubSec District Manager- Microsoft
Address:	290 Davidson Ave.
	Somerset, NJ 08873
Contact Phone Number:	304-541-4288
Contact Phone Extension:	N/A
Toll Free Telephone Number:	888-764-8888
E-Mail:	NYOGSAggregateAdmin@shi.com
Customer Support URL:	https://www.publicsector.shidirect.com/

3. Sales/Billing Contact

Contact Name:	Justin Chisari
Title:	PubSec Microsoft Account Executive
Address:	290 Davidson Ave.
	Somerset, NJ 08873
Contact Phone Number:	732-652-3091
Contact Phone Extension:	N/A
Toll Free Telephone Number:	888-764-8888
E-Mail:	NYOGSBillingSales@shi.com

4. Problem Resolution/Escalation

Contact Name:	Cathy Mack
Title:	PubSec District Manager- Microsoft
Address:	290 Davidson Ave.
	Somerset, NJ 08873
Contact Phone Number:	701-219-3496
Contact Phone Extension:	N/A
Toll Free Telephone Number:	888-764-8888
E-Mail:	NYOGSResolutionEscalation@shi.com