

<b>Attachment 1 - Pricing</b>	
<b>Contractor:</b>	Gainwell Technologies LLC
<b>Contract Number:</b>	PB70793
<b>Lots Awarded:</b>	Lot 2, Lot 3
<p><b>Authorized Users Please Note the Following:</b></p> <p>A competitive Mini-Bid is required for every transaction under this Centralized Contract. (Section 1.3 of Attachment 16 - How to Use this Contract)</p> <p>The Contractor acknowledges that any mini-bid under this Centralized Contract which includes pricing in excess of the “maximum Not-To-Exceed price” shall be rejected by the Authorized User. (Sections 7.9 of the Contract - Reasonableness of Price)</p> <p>Price increases will only apply to the OGS Centralized Contracts and shall not be applied retroactively to Authorized User Agreements or any Mini-bids already submitted to an Authorized User. (Section 8.5 of the Contract - Pricelist Adjustments)</p> <p>When provided for in the Mini-Bid and resultant Authorized User Agreement, an Authorized User may reimburse travel expenses. All rules and regulations associated with this travel can be found at <a href="http://osc.state.ny.us/agencies/travel/travel.htm">http://osc.state.ny.us/agencies/travel/travel.htm</a>. In no case will any travel reimbursement be paid that exceeds these rates. All travel will be paid only as part of a deliverable specified within the Authorized User Agreement and must be billed with that associated Invoice with receipts attached. (Section 7.12 of the Contract - Travel, Meals and Lodging)</p>	

Gainwell Technologies LLC Approved Price List			Number of Approved Titles:	13	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
1	GW-PMO-001	Project Manager (PMO)	Manages day to day program activities and is the primary point of client with client management. Responsible for oversight of the successful completion of all project deliverables, coordination of activities across team members and matrixed organizational units. Monitors progress and performs project weekly status reporting and executive updates. Manages project scope and associated project change control as appropriate.	Bachelors plus PMP Certification or equivalent	8	\$186.89
2	GW-PRG-003	Senior Programmer/Analyst	Maintains awareness of current and emerging technologies to enable creative and modern system implementation capabilities. Assesses business requirements and translates them into solution option design options. Works with business Subject Matter Experts and Business Analysts to negotiate and finalize solution approaches. Creates technical documentation in support of design and development. Implements solutions using appropriate technologies	Bachelors	8	\$162.30
3	GW-PRG-002	Programmer/Analyst	Assesses business requirements and translates them into solution option design options. Works with business Subject Matter Experts and Business Analysts to investigate solution approaches. Creates technical documentation in support of design and development. Implements solutions using appropriate technologies. Supports Business Analysts and Testers in appropriate phases of the Software Development life-cycle.	Bachelors	4	\$124.41
4	GW-PRG-001	Programmer	Develops solutions consistent with documented business requirements. Works with Business Analysts and Subject Matter Experts to ensure alignment of business requirements, technical design, and developed solution. Develops or updates technical documentation in support of developed solutions. Implements solutions using designated technologies. Supports Business Analysts and Testers in appropriate phases of the Software Development life-cycle.	Undergraduate in Information Science or related degree	2	\$103.00
5	GW-PRG-000	Programmer Trainee	Works with programmer analyst to understand solution designs and develops program coding in the designated technologies to meet the documented business and technical requirements. Participates in functional and non-functional testing of software.	Documented coursework in modern programming technologies; Active enrollment in related degree program	2	\$93.73
6	GW-WEB-03	Senior Web Developer	Maintains strong technical expertise with current and emerging Web Development technologies. Collaborate with the User Experience team to translate visual and interaction design concepts into wire-frame mock-ups and implementation code. Represents the Web development team in facilitating cross-team interactions with other project disciplines including security, data management, project management, and infrastructure. Establishes and manages software repository management systems and disciplines. Troubleshoots issues with front end development activities. Conduct code reviews for alignment with development and security standards, flagging non-compliance issues and recommending improvement opportunities.	Bachelors	8	\$222.20
7	GW-WEB-02	Web Developer	Collaborate with the User Experience team to translate visual and interaction design concepts into wire-frame mock-ups and implementation code. Adheres to established project software development methodologies and life-cycle activities. Assists with troubleshoots issues with front end development activities. Supports other project disciplines including security, data management, project management, and infrastructure in integrating Web solutions components within the project environment.	Bachelors	4	\$177.64
8	GW-BUS-03	Senior Business Analyst	Facilitate sessions with business Subject Matter Experts to understand and prioritize functional needs of the business. Document business functional requirements using a structured methodology and tools including User Stories, Business Requirements Documents, Requirements Traceability Matrices, and RACIs, and confirm their accuracy. Document all meeting and distribute meeting minutes and action items to stakeholders. Evaluate business processes for improvement opportunities and potential solution approaches. Facilitate transformation of business requirements into technical requirements with cross-functional team members. Support Project Managers and Technical Leads in presenting solutions and ensuring alignment with business requirements.	Bachelors	8	\$194.13
9	GW-DAT-03	DBA	Establish and maintain organizational database standards and processes governing access, use, maintenance, and security. Install, configure and maintain enterprise-class database management systems and supporting infrastructure, including keeping all systems current and properly patched. Diagnose and troubleshoot database issues and tune databases for maximum performance. Automate repetitive database administration and monitoring tasks. Provide data management in response to data extracting or loading requirements.	Bachelors in Information Science or related field	8	\$266.45
10	GW-BUS-02	EDI Specialist	Identify, analyze and design specifications for developing or extending EDI applications, interfaces and data mappings. Coordinate, manage and assist in the implementation of EDI-related development requirements with client Subject Matter Experts and data exchange partners. Coordinate EDI testing for implementations and enhancements. Serve as the subject matter expert between the SMEs and trading partners. Maintain test documents and perform or support Unit, User and Regression testing of EDI interfaces.	Undergraduate in Information Science or related degree	2	\$52.08
11	GW-DOC-03	Technical Writer	Assist in writing and editing business and technical documents, including Scope documents and business proposals, reports, user manuals, Executive briefings and presentations, functional descriptions, system specifications and other project deliverables to meet contract requirements. Develop outlines and drafts for review and approval by technical specialists and project management, ensuring that final documents meet applicable contract requirements and regulations. Research and gather technical and background information for inclusion in the project. documentation and deliverables. Consult relevant information sources, including research tools, technical and financial documents, and client and project personnel to obtain background information and verify pertinent guidelines and regulations governing project deliverables. Adhere to and update style guides. Organize, index, and upload content to project documentation repository.	Undergraduate degree or greater in Business, Information Science or related field	4	\$119.78

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12	GW-CCC-02	Call Center Representative	Receive and respond to calls from users, providing answers to a wide variety of questions and information requests in adherence with HIPPA, PHI, PII and other security and confidentiality requirements. Conduct all interactions in a professional, empathetic and caller-centered way, through the use of effective listening, written and verbal communication skills. Access multiple computer applications and other resources to formulate responses to caller inquiries. In compliance with client process and procedures, update client computer systems as appropriate in response to caller requests. Update call center management system with all pertinent details of the caller interaction, including actions taken and follow up required. Transfer any calls that cannot be resolved through standard processes to the appropriate person.	High School plus advanced degree coursework	1	\$41.34
13	GW-CCC-01	Help Desk Supervisor	Establish, manage and evolve processes and supporting systems capabilities to effectively intake, catalogue, track and close all requests, incidents and problems relayed to the service desk through telephone, email, online-chat or other channels. Ensure proper staffing and sufficient help desk coverage to meet or exceed all Service Level Agreements. Identify repetitive issues and conduct problem management to eliminate future occurrences through root-cause analysis and solutioning. Develop and produce Management Reports detailing Service Level Agreement adherence, KPI performance trends, historical and predictive incident trends, and other ad hoc reports as requested. Escalate critical or disruptive issues to upper management and participate in planning sessions for remediation. Oversee solutions Knowledge Management repository and ensure high quality solutions are developed, maintained and available to the service desk staff.	Undergraduate or greater in Business, Information Science or related field	4	\$92.58