

<b>Attachment 1 - Pricing</b>	
<b>Contractor:</b>	NTT Data Americas, Inc
<b>Contract Number:</b>	PB70754
<b>Lots Awarded:</b>	Lot 2, Lot 3
<p><b>Authorized Users Please Note the Following:</b></p> <p>A competitive Mini-Bid is required for every transaction under this Centralized Contract. (Section 1.3 of Attachment 16 - How to Use this Contract)</p> <p>The Contractor acknowledges that any mini-bid under this Centralized Contract which includes pricing in excess of the “maximum Not-To-Exceed price” shall be rejected by the Authorized User. (Sections 7.9 of the Contract - Reasonableness of Price)</p> <p>Price increases will only apply to the OGS Centralized Contracts and shall not be applied retroactively to Authorized User Agreements or any Mini-bids already submitted to an Authorized User. (Section 8.5 of the Contract - Pricelist Adjustments)</p> <p>When provided for in the Mini-Bid and resultant Authorized User Agreement, an Authorized User may reimburse travel expenses. All rules and regulations associated with this travel can be found at <a href="http://osc.state.ny.us/agencies/travel/travel.htm">http://osc.state.ny.us/agencies/travel/travel.htm</a>. In no case will any travel reimbursement be paid that exceeds these rates. All travel will be paid only as part of a deliverable specified within the Authorized User Agreement and must be billed with that associated Invoice with receipts attached. (Section 7.12 of the Contract - Travel, Meals and Lodging)</p>	

NTT Data Americas, Inc Approved Price List			Number of Approved Titles:	49	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
1	P00001	Business Re-Engineering Expert	<p>Provide expert consultation in Quality Assurance. Manage a team of senior consultants and analysts that coordinate the evaluation and redesign of current business processes to ensure effective and efficient use of business information technology and resources, and improve process performance.</p> <p>Recommends and designs cost effective strategies for use of system technology to meet customer information goals and objectives.</p> <p>Experience in analysis, design and development of large business information systems is required. Facilitate process improvement through custom programming, commercial off-the-shelf software (COTS), or other means.</p>	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	6	\$280.83
2	P00002	Enterprise Architect I	<p>Establishes system information requirements to develop large scale information systems. Designs architecture to include the software, hardware, and communications. Ensures compatibility, compliance, and regulatory requirements. Evaluates work flows, organization, and planning. Develops corrective action when necessary. Designs architecture(s) to include the software, hardware, and communications.</p>	MS/MA in Information Technology Management, Business, or task order specific discipline	1	\$129.09
3	P00003	Enterprise Architect II	<p>Establishes system information requirements to develop large scale information systems. Designs architecture to include the software, hardware, and communications. Ensures compatibility, compliance, and regulatory requirements. Evaluates work flows, organization, and planning. Develops corrective action when necessary. Designs architecture(s) to include the software, hardware, and communications. May provide supervision.</p>	MS/MA in Information Technology Management, Business, or task order specific discipline	3	\$164.31
4	P00004	Enterprise Architect III	<p>Establishes system information requirements to develop large scale information systems. Designs architecture to include the software, hardware, and communications. Ensures compatibility, compliance, and regulatory requirements. Evaluates work flows, organization, and planning. Develops corrective action when necessary. Designs architecture(s) to include the software, hardware, and communications. May provide supervision.</p>	MS/MA in Information Technology Management, Business, or task order specific discipline	6	\$218.30
5	P00005	Enterprise Architect IV	<p>Establishes system information requirements to develop large scale information systems. Designs architecture to include the software, hardware, and communications. Ensures compatibility, compliance, and regulatory requirements. Evaluates work flows, organization, and planning. Develops corrective action when necessary. Designs architecture(s) to include the software, hardware, and communications. Provides daily supervision and direction to staff.</p>	MS/MA in Information Technology Management, Business, or task order specific discipline	10	\$291.74
6	P00006	Information Security Specialist I	<p>Responsible for designing and implementing solutions for protecting the confidentiality, integrity and availability of sensitive information. Provides technical evaluations of customer systems and assists with making security improvements. Conducts security product evaluations, and recommends products, technologies and upgrades to improve the customers security posture. Conducts testing and audit log reviews to evaluate the effectiveness of current security measures.</p> <p>Provides technical support in the areas of vulnerability assessment, risk assessment, network security, product evaluation, and security implementation.</p>	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	1	\$110.91
7	P00007	Information Security Specialist II	<p>Responsible for designing and implementing solutions for protecting the confidentiality, integrity and availability of sensitive information. Provides technical evaluations of customer systems and assists with making security improvements. Conducts security product evaluations, and recommends products, technologies and upgrades to improve the customers security posture. Conducts testing and audit log reviews to evaluate the effectiveness of current security measures.</p> <p>Provides technical support in the areas of vulnerability assessment, risk assessment, network security, product evaluation, and security implementation.</p>	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	3	\$134.99

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8	P00008	Information Security Specialist III	Helps agencies identify their current security infrastructure and define future programs, design and implementation of security related to IT systems. Oversees the efforts of security staff to design, develop, engineer and implement solutions to security requirements. A working knowledge of several of the following areas is required: understanding of business security practices and procedures; knowledge of current security tools available; hardware/software security implementation; different communication protocols; encryption techniques/tools; familiarity with commercial products, and current Internet/EC technology. Ability to serve as Information System Security Officer. May supervise others.	MS/MA in Computer Science, Information Technology Management, Security, Business, or other technology- or security-specific discipline	10	\$240.00
9	P00009	Information Technology Management Analyst I	Analyzes IT systems functionality and integration with management, processes, structure, culture, and performance. Conducts organizational analysis using qualitative and quantitative tools and techniques to assess the effectiveness of the client's IT systems relative to overall program goals. Identifies sources of automation issues, make recommendations, including designing and implementing appropriate IT system and improvements. Tasks may include coaching, interviewing, workshop facilitation, training, and surveys. Conducts organizational or process analysis, utilizing qualitative and quantitative analysis tools and techniques.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	1	\$88.02
10	P00010	Information Technology Management Analyst II	Analyzes IT systems functionality and integration with management, processes, structure, culture, and performance. Conducts organizational analysis using qualitative and quantitative tools and techniques to assess the effectiveness of the client's IT systems relative to overall program goals. Identifies sources of automation issues, make recommendations, including designing and implementing appropriate IT system and improvements. Tasks may include coaching, interviewing, workshop facilitation, training, and surveys. Conducts organizational or process analysis, utilizing qualitative and quantitative analysis tools and techniques.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	3	\$100.34
11	P00011	Information Technology Management Analyst III	Analyzes IT systems functionality and integration with management, processes, structure, culture, and performance. Conducts organizational analysis using qualitative and quantitative tools and techniques to assess the effectiveness of the client's IT systems relative to overall program goals. Identifies sources of automation issues, make recommendations, including designing and implementing appropriate IT system and improvements. Tasks may include coaching, interviewing, workshop facilitation, training, and surveys. Conducts organizational or process analysis, utilizing qualitative and quantitative analysis tools and techniques.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	4	\$117.36
12	P00012	Information Technology Management Analyst IV	Analyzes IT systems functionality and integration with management, processes, structure, culture, and performance. Conducts organizational analysis using qualitative and quantitative tools and techniques to assess the effectiveness of the client's IT systems relative to overall program goals. Identifies sources of automation issues, make recommendations, including designing and implementing appropriate IT system and improvements. Tasks may include coaching, interviewing, workshop facilitation, training, and surveys. Conducts organizational or process analysis, utilizing qualitative and quantitative analysis tools and techniques.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	5	\$137.32
13	P00013	Information Technology Process Consultant I	Uses Information Technology based applications to implement process improvement and reengineering methodologies to client business processes. Duties may include activity and data modeling, developing improvements to business methods on IT related projects. This individual is responsible for transition planning introduction, and integration of new IT processes. May provide group facilitation and training for newly implemented IT processes and act as key coordinator between multiple process stakeholders and project. Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts under direct supervision.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	1	\$104.75

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14	P00014	Information Technology Process Consultant II	<p>Uses Information Technology based applications to implement process improvement and reengineering methodologies to client business processes. Duties may include activity and data modeling, developing improvements to business methods on IT related projects.</p> <p>This individual is responsible for transition planning introduction, and integration of new IT processes. May provide group facilitation and training for newly implemented IT processes and act as key coordinator between multiple process stakeholders and project. Coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts under general supervision.</p>	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	3	\$123.22
15	P00015	Information Technology Process Consultant III	<p>Uses Information Technology based applications to implement process improvement and reengineering methodologies to client business processes. Duties may include activity and data modeling, developing improvements to business methods on IT related projects.</p> <p>This individual is responsible for transition planning introduction, and integration of new IT processes. May provide group facilitation and training for newly implemented IT processes and act as key coordinator between multiple process stakeholders and project. Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts.</p>	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	6	\$150.01
16	P00016	Information Technology Process Consultant IV	<p>Uses Information Technology based applications to implement process improvement and reengineering methodologies to client business processes. Duties may include activity and data modeling, developing improvements to business methods on IT related projects.</p> <p>This individual is responsible for transition planning introduction, and integration of new IT processes. May provide group facilitation and training for newly implemented IT processes and act as key coordinator between multiple process stakeholders and project. Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts.</p>	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	10	\$233.55
17	P00017	Integration & Test Engineer III	<p>Highly specialized in one or more phases of systems engineering and testing. Evaluates the applicability of a broad range of information systems issues, including hardware/software integration, compatibility and multiple platforms. Evaluates the effectiveness and applicability of a broad range of information systems.</p>	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	6	\$160.20
18	P00018	Network Engineer	<p>Provides technical support in evaluating and resolving network and processor problems. Responsible for the design, configuration and implementation of Wide Area Networks (WANs). Evaluates network performance using hardware and software diagnostic tools. Participates in planning and installation of new networks and ADP hardware. Recommends network changes for operational impact. Designs, configures, test, implements and maintains telecommunications and LAN operation support activities, and supports application programmers</p>	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	5	\$96.29
19	P00019	Network Engineer II	<p>Provides support in the translation of business requirements into telecommunications (e.g., LAN, MAN, WAN, Voice and Video) requirements, designs and orders. . Provides the routine testing and analysis of all elements of the network facilities (including power, software, communications machinery, lines, modems, and terminals). Troubleshoots network systems when necessary and makes improvements to the network. Has the ability to apply a comprehensive knowledge across key tasks and high impact assignments. May supervise others.</p>	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	8	\$111.05
20	P00020	Network Engineer III	<p>Provides support in the translation of business requirements into telecommunications (e.g., LAN, MAN, WAN, Voice and Video) requirements, designs and orders. Provides in- depth engineering analysis of telecommunications alternatives for government agencies in support of their strategic modernization efforts and telecommunications enhancement design for medium and large-scale telecommunication infrastructures. Provides technical/management leadership on major tasks or technology assignments. Establishes goals and plans that meet project objectives. Has domain and expert technical knowledge. May supervise others.</p>	MS/MA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	10	\$154.56

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21	P00021	Program Management Specialist I	Analyzes management, business, and technical issues related to program management and information systems. Provides guidance the business implications of various systems. Collaborates on feasibility studies and systems planning. Assists in formulating systems scope and objectives. Devises and/or modifies procedures for managing complex programs. Coordinates multiple project teams under direct supervision.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	1	\$134.99
22	P00022	Program Management Specialist II	Analyzes management, business, and technical issues related to program management and information systems. Provides guidance the business implications of various systems. Collaborates on feasibility studies and systems planning. Assists in formulating systems scope and objectives. Devises and/or modifies procedures for managing complex programs. Coordinates multiple project teams under general supervision.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	3	\$150.01
23	P00023	Program Management Specialist III	Analyzes management, business, and technical issues related to program management and information systems. Provides guidance the business implications of various systems. Collaborates on feasibility studies and systems planning. Assists in formulating systems scope and objectives. Devises and/or modifies procedures for managing complex programs. Key coordinator between multiple project teams. May work independently and supervise junior staff.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	6	\$170.18
24	P00024	Program Management Specialist IV	Analyzes management, business, and technical issues related to program management and information systems. Provides guidance the business implications of various systems. Collaborates on feasibility studies and systems planning. Assists in formulating systems scope and objectives. Devises and/or modifies procedures for managing complex programs. Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts. Works independently and supervises junior staff.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	10	\$205.39
25	P00025	Program Manager I	Responsible for all contract activities. Sets policies and procedures, technical standards and methods, and priorities. Coordinates the management of all work performed on tasks under the contract. Coordinates the efforts of subcontractors, team members, and vendors. Acts as the central point of contact with the Contracting Officer's Technical Representative, and other client officials. Manages a large programs ensuring that the government programs come in on time and under budget.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	5	\$152.56
26	P00026	Program Manager II	Organizes, directs, and manages contract operation support functions, involving multiple, complex and inter-related project tasks. Meets with customer and contractor personnel to formulate and review task plans and deliverable items. Ensures conformance with program task schedules and costs. Establishes and maintains technical and financial reports to show progress of projects to management and customers, organizes and delegates responsibilities to subordinates and oversees the successful completion of all assigned tasks. Functions as a technical expert across multiple project assignments. May supervise others.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	8	\$220.95
27	P00027	Program Manager III	Organizes, directs, and manages contract operation support functions, involving multiple, complex and inter-related project tasks. Meets with customer and contractor personnel to formulate and review task plans and deliverable items. Ensures conformance with program task schedules and costs. Establishes and maintains technical and financial reports to show progress of projects to management and customers, organizes and delegates responsibilities to subordinates and oversees the successful completion of all assigned tasks. Establishes goals and plans that meet project objectives. Directs and controls activities for a client, having overall responsibility for financial management, methods, and staffing to ensure that technical requirements are met. Decision making and domain knowledge may have a critical impact on overall project implementation. May supervise others.	MS/MA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline	10	\$270.76

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28	P00028	Quality Assurance Analyst I	Ensures that all information systems products and services meet company, client, and end-user requirements. Tests software to ensure proper operation and freedom from defects and/or supports testing. Reviews all documentation for completeness, accuracy, and correctness. Organizes and maintains all quality assurance documentation. Reports progress on problem resolution to management. Devises improvements to current procedures and develops models of possible future configurations. Performs work flow analysis and recommends quality improvements. Ensures that all information systems products and services meet client standards and end-user requirements.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	1	\$88.02
29	P00029	Quality Assurance Analyst II	Ensures that all information systems products and services meet company, client, and end-user requirements. Tests software to ensure proper operation and freedom from defects and/or supports testing. Reviews all documentation for completeness, accuracy, and correctness. Organizes and maintains all quality assurance documentation. Reports progress on problem resolution to management. Devises improvements to current procedures and develops models of possible future configurations. Performs work flow analysis and recommends quality improvements. Ensures that all information systems products and services meet client standards and end-user requirements	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	3	\$99.77
30	P00030	Quality Assurance Analyst III	Ensures that all information systems products and services meet company, client, and end-user requirements. Tests software to ensure proper operation and freedom from defects and/or supports testing. Reviews all documentation for completeness, accuracy, and correctness. Organizes and maintains all quality assurance documentation. Reports progress on problem resolution to management. Devises improvements to current procedures and develops models of possible future configurations. Performs work flow analysis and recommends quality improvements. Ensures that all information systems products and services meet client standards and end-user requirements	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	5	\$111.49
31	P00031	Quality Assurance Specialist	Ensures that all information systems products and services meet company, client, and end-user requirements. Tests software to ensure proper operation and freedom from defects and/or supports testing. Reviews all documentation for completeness, accuracy, and correctness. Organizes and maintains all quality assurance documentation. Reports progress on problem resolution to management. Devises improvements to current procedures and develops models of possible future configurations. Performs work flow analysis and recommends quality improvements. Ensures that all information systems products and services meet client standards and end-user requirements	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	6	\$98.37
32	P00032	Sr. Database Administrator	Provides guidance and technical expertise in the development, testing, operation, and maintenance of information systems for business processing applications. Conducts management studies, defines data requirements, provides performance management analyses, proposes solutions to system problems based on cost effectiveness and quality of performance. Provides technical guidance to Database Administrators/Specialists in the performance of their duties. Evaluates the databases and applications as they relate to information goals. Defines all database standards, policies, and procedures. Provides technical expertise in the logical and physical design of databases.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	10	\$129.63
33	P00033	Sr. Financial Systems Accountant	Prepares requirements analyses and assists in system design related to agency accounting functions. Analyzes agency management systems, plans, procedures, and requirements relating to the implementation of enterprise systems. Assists in developing test scenarios for system testing and benchmarking. Reviews agency accounting system policies, regulations, and operations. Develops process and system improvements. CPA or CMA is preferred.	MS/MA Accounting, Business, or Technology Related Discipline	8	\$169.76
34	P00034	Sr. Financial Systems Analyst	Provides technical interpretation of financial policy and concepts underlying Federal accounting and reporting regulations and procedural requirements. Prepares reports, studies, and documentation, delivers presentations, and participates in meetings. Serves a technical expert for Government financial information management. Assists in the development of logical and physical systems design.	BS/BA Accounting, Business, or Technology Related Discipline	8	\$169.77

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35	P00035	Sr. Systems Program Manager	Ensures conformance with work standards, interprets policies, procedures, and goals and objectives of the organization. Coordinates work effort with all parties to ensure problem resolution and user satisfaction. Reviews work products for quality, completeness, and adherence to design concepts and user requirements. Capable of negotiating and making binding decisions on behalf of the company. Manages and coordinates the implementation of enterprise applications through all phases of the development life cycle, including planning, requirements analysis, design, development, testing, installation and evaluation.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	15	\$190.58
36	P00036	Sr. Technical Advisor	Identifies, evaluates, and specifies system architecture and high level design. Provides advice and counsel to project and senior management through broad technical specialization of scientific theory and principals. Individual is well-recognized for mastery of hardware, software, firmware, scientific, and engineering techniques and theories gained through wide experience or specialized development. Provides expertise on technical matters on an as-needed basis to all task assignments	MS/MA in Information Technology Management, Business, or task order specific discipline	10	\$200.58
37	P00037	Strategic Information Technology Advisor I	Highly specialized knowledge and expertise in one or more vertical disciplines such as law enforcement, anti-terrorism, biological science, banking, transportation, or other such disciplines as required to define/ establish the functional or business direction of an enterprise, agency, or inter-agency requirement. Provides leadership, direction, and knowledge transfer in the target discipline. Aligns the business processes and information technology strategy with the conditions and circumstances of the functional environment and establishes effective performance measures. Contributes to the definition and implementation of planning processes and/or systems at the enterprise level including both strategic and operational activities. Highly specialized knowledge and expertise in an uncommon or emerging technical or engineering discipline not generally available in the marketplace.	MS/MA in Information Technology Management, Business, or task order specific discipline	1	\$264.05
38	P00038	Strategic Information Technology Advisor II	Highly specialized knowledge and expertise in one or more vertical disciplines such as law enforcement, anti-terrorism, biological science, banking, transportation, or other such disciplines as required to define/ establish the functional or business direction of an enterprise, agency, or inter-agency requirement. Provides leadership, direction, and knowledge transfer in the target discipline. Aligns the business processes and information technology strategy with the conditions and circumstances of the functional environment and establishes effective performance measures. Contributes to the definition and implementation of planning processes and/or systems at the enterprise level including both strategic and operational activities. Highly specialized knowledge and expertise in an uncommon or emerging technical or engineering discipline not generally available in the marketplace.	MS/MA in Information Technology Management, Business, or task order specific discipline	3	\$586.83
39	P00039	Subject Matter Expert 2	Supports the definition and implementation of planning processes and systems at the enterprise or group level and including both strategic and operational activities. Evaluates expectations for and capabilities of the information management organization and makes recommendations to improve service. May require specialized training with a specific software / hardware tool set. Provides expert assistance in subject matter related to the task order.	MS/MA in Information Technology Management, Business, or task order specific discipline	10	\$345.00
40	P00040	Sr. Systems Analyst	Assists technical and user personnel in identifying problems and devising feasible solutions for acquiring, organizing, and processing data. Performs need assessments, requirements analyses, and develops system and subsystem functional specifications. Develops design documents and program specifications. Participates in all program development activities, including program and system testing. CPA or CMA is preferred.	MS/MA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	10	\$161.79
41	P00041	Systems Engineer I	Highly specialized in one or more phases of software systems development, systems integration, or network engineering. Formulates / defines specifications, develops / modifies / maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Develops complete specifications to enable computer programmers to prepare required programs. Coordinates work with programmers and engineers, and orients users to new systems. Software systems development, systems integration, or network engineering.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	1	\$107.97

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42	P00042	Systems Engineer II	Highly specialized in one or more phases of software systems development, systems integration, or network engineering. Formulates / defines specifications, develops / modifies / maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Develops complete specifications to enable computer programmers to prepare required programs. Coordinates work with programmers and engineers, and orients users to new systems. Software systems development, systems integration, or network engineering.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology	3	\$134.99
43	P00043	Systems Engineer III	Highly specialized in one or more phases of software systems development, systems integration, or network engineering. Formulates / defines specifications, develops / modifies / maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Develops complete specifications to enable computer programmers to prepare required programs. Coordinates work with programmers and engineers, and orients users to new systems. Software systems development, systems integration, or network engineering.	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	5	\$150.01
44	P00044	Technical Support Specialist II	Provides technical support to staff and customers by testing software and hardware products, maintains software documentation, responds and follows-up on internal and external customer support problems. Provides support to end users for either PC, server, or mainframe applications and hardware. Testing software and hardware products	BA/BS	3	\$57.49
45	P00045	Technical Writer II	Gathers, analyzes, translates and composes technical information into clear, readable documents to be used by technical and non- technical personnel. Composes technical documents including, user's manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user's manuals, special reports, or any other customer deliverables and documents. Conducts research and ensures the use of proper technical terminology. May supervise others.	BS/BA	5	\$98.52
46	P00046	Technical Writer III	Gathers, analyzes, translates and composes technical information into clear, readable documents to be used by technical and non- technical personnel. Composes technical documents including, user's manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user's manuals, special reports, or any other customer deliverables and documents. Conducts research and ensures the use of proper technical terminology. May supervise others.	MS/MA	10	\$125.74
47	P00047	Training Developer II	Experienced in instructional systems design (ISD) methodology (preferably ADDIE). Develops instructor-led and computer-based training. Develops and revises training courses and prepares appropriate training catalogs. Develops courses and instructional material to educate technical and non-technical personnel. Prepares instructor materials (course outline, background material, and training aids). Prepares student materials (course manuals, workbooks, handouts, completion certificates, and course critique forms). Must possess exceptional interpersonal skills and superior oral and written communication skills. Possesses and applies expertise on multiple complex work assignments which are broad in nature, requiring originality and innovation in determining how to accomplish tasks. Has the ability to apply a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments. Evaluates performance results and recommends major changes affecting short-term project growth and success. Functions as a technical expert across multiple project assignments. May supervise others.	BS/BA	5	\$125.10

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48	P00048	Training Developer III	<p>Experienced in instructional systems design (ISD) methodology (preferably ADDIE). Develops instructor-led and computer-based training. Develops and revises training courses and prepares appropriate training catalogs.</p> <p>Develops courses and instructional material to educate technical and non-technical personnel in IT. Prepares instructor materials (course outline, background material, and training aids). Prepares student materials (course manuals, workbooks, handouts, completion certificates, and course critique forms). Must possess exceptional interpersonal skills and superior oral and written communication skills. Establishes goals and plans that meet project objectives.</p> <p>Decision making and domain knowledge may have a critical impact on overall project implementation. May supervise others.</p>	MS/MA	10	\$153.47
49	P00049	Training Specialist I	<p>Organizes and conducts training and educational programs for information systems (technical) or user (non-technical) personnel. May develop instructional curriculum and materials; prepares course outline, handouts, and visual aid materials. Coordinates with subject matter experts to ensure that prepared courses meet stated objectives. Maintains records of training activities and program effectiveness. Organizes and conducts training and educational programs for information systems.</p>	BS/BA in Computer Science, Information Systems, Engineering, Business, Physical Science, or other technology-related discipline.	1	\$105.94