

<b>Attachment 1 - Pricing</b>	
<b>Contractor:</b>	Trigyn Technologies, Inc
<b>Contract Number:</b>	PB70552
<b>Lots Awarded:</b>	2
<p><b>Authorized Users Please Note the Following:</b></p> <p>A competitive Mini-Bid is required for every transaction under this Centralized Contract. (Section 1.3 of Attachment 16 - How to Use this Contract)</p> <p>The Contractor acknowledges that any mini-bid under this Centralized Contract which includes pricing in excess of the “maximum Not-To-Exceed price” shall be rejected by the Authorized User. (Sections 7.9 of the Contract - Reasonableness of Price)</p> <p>Price increases will only apply to the OGS Centralized Contracts and shall not be applied retroactively to Authorized User Agreements or any Mini-bids already submitted to an Authorized User. (Section 8.5 of the Contract - Pricelist Adjustments)</p> <p>When provided for in the Mini-Bid and resultant Authorized User Agreement, an Authorized User may reimburse travel expenses. All rules and regulations associated with this travel can be found at <a href="http://osc.state.ny.us/agencies/travel/travel.htm">http://osc.state.ny.us/agencies/travel/travel.htm</a>. In no case will any travel reimbursement be paid that exceeds these rates. All travel will be paid only as part of a deliverable specified within the Authorized User Agreement and must be billed with that associated Invoice with receipts attached. (Section 7.12 of the Contract - Travel, Meals and Lodging)</p>	

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
1	1201	Director, Systems and Programming - Team Leader	Responsible for the full systems development life cycle management of projects/programs. Provides direction for technical and business resources. Actively participates in long-range strategy planning and manages policy development to address complex business issues, provides leadership to cross-functional teams. Serves as the primary point of contact from project/program inception to delivery. Defines and develops project management infrastructure.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	10	\$135.40
2	1202	Director, Systems and Programming - Manger	Responsible for the full systems development life cycle management of projects/programs. Provides direction for technical and business resources. Actively participates in long-range strategy planning and manages policy development to address complex business issues, provides leadership to cross-functional teams. Serves as the primary point of contact from project/program inception to delivery. Defines and develops project management infrastructure.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	12	\$152.19
3	1203	Director, Systems and Programming - Sr. Manager	Responsible for the full systems development life cycle management of projects/programs. Provides direction for technical and business resources. Actively participates in long-range strategy planning and manages policy development to address complex business issues, provides leadership to cross-functional teams. Serves as the primary point of contact from project/program inception to delivery. Defines and develops project management infrastructure.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	14	\$184.83
4	1211	Mgmt. Applications Development - Team Leader	Coordinates systems analysis and applications development activities through direct and indirect staff. Directs development teams in the areas of scheduling, technical direction, future planning and standard development practices. Participates in budgeting and capital equipment processes and quality improvement activities for the development organization. Meets scheduled milestones to ensure project/ program objectives are met in a timely manner. Has an in-depth knowledge of the techniques for managing and implementing applications development projects.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$125.69
5	1212	Mgmt. Applications Development - Manager	Coordinates systems analysis and applications development activities through direct and indirect staff. Directs development teams in the areas of scheduling, technical direction, future planning and standard development practices. Participates in budgeting and capital equipment processes and quality improvement activities for the development organization. Meets scheduled milestones to ensure project/ program objectives are met in a timely manner. Has an in-depth knowledge of the techniques for managing and implementing applications development projects.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$146.07
6	1213	Mgmt. Applications Development - Sr. Manager	Coordinates systems analysis and applications development activities through direct and indirect staff. Directs development teams in the areas of scheduling, technical direction, future planning and standard development practices. Participates in budgeting and capital equipment processes and quality improvement activities for the development organization. Meets scheduled milestones to ensure project/ program objectives are met in a timely manner. Has an in-depth knowledge of the techniques for managing and implementing applications development projects.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$150.06
7	1221	Applications Architect - Entry	Provides design recommendations based on long-term IT organization strategy. Develops enterprise level application and custom integration solutions including major enhancements and interfaces, functions and features. Uses a variety of platforms to provide automated systems applications to customers. Provides expertise regarding the integration of applications across the business.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$102.11
8	1222	Applications Architect - Intermediate	Provides design recommendations based on long-term IT organization strategy. Develops enterprise level application and custom integration solutions including major enhancements and interfaces, functions and features. Uses a variety of platforms to provide automated systems applications to customers. Provides expertise regarding the integration of applications across the business.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$111.26
9	1223	Applications Architect - Advanced	Provides design recommendations based on long-term IT organization strategy. Develops enterprise level application and custom integration solutions including major enhancements and interfaces, functions and features. Uses a variety of platforms to provide automated systems applications to customers. Provides expertise regarding the integration of applications across the business.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$119.99
10	1230	Enterprise Application Integration (EA) Engineer	Develops and deploys integrated solutions aimed at modernizing, consolidating and coordinating the independently designed applications within and across the enterprises. Determines how existing applications, legacy systems, databases, Web interfaces and/or hardware logic, which may be currently operating on multiple platforms, work together to meet the new and emerging enterprise requirements. Develops methods to efficiently reuse existing components. Works with users to gather business requirements and performs analysis.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$127.14
11	1241	Systems Analyst - Entry	Develops and deploys integrated solutions aimed at modernizing, consolidating and coordinating the independently designed applications within and across the enterprises. Determines how existing applications, legacy systems, databases, Web interfaces and/or hardware logic, which may be currently operating on multiple platforms, work together to meet the new and emerging enterprise requirements. Develops methods to efficiently reuse existing components. Works with users to gather business requirements and performs analysis.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$66.39
12	1242	Systems Analyst - Intermediate	Develops and deploys integrated solutions aimed at modernizing, consolidating and coordinating the independently designed applications within and across the enterprises. Determines how existing applications, legacy systems, databases, Web interfaces and/or hardware logic, which may be currently operating on multiple platforms, work together to meet the new and emerging enterprise requirements. Develops methods to efficiently reuse existing components. Works with users to gather business requirements and performs analysis.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$100.46

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
13	1243	Systems Analyst - Advanced	Develops and deploys integrated solutions aimed at modernizing, consolidating and coordinating the independently designed applications within and across the enterprises. Determines how existing applications, legacy systems, databases, Web interfaces and/or hardware logic, which may be currently operating on multiple platforms, work together to meet the new and emerging enterprise requirements. Develops methods to efficiently reuse existing components. Works with users to gather business requirements and performs analysis.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$108.27
14	1251	Applications Development Analyst - Entry	Works closely with customers, business analysts, and team members to understand business requirements that drive the analysis and design of quality technical solutions. These solutions must be aligned with business and IT strategies and comply with the organization's architectural standards. Involved in the full systems life cycle and is responsible for designing, coding, testing, implementing, maintaining and supporting applications software that is delivered on time and within budget.	Bachelor's Degree in Computer Science, Information Systems or other related field. Or equivalent work experience.	2	\$75.31
15	1252	Applications Development Analyst - Intermediate	Works closely with customers, business analysts, and team members to understand business requirements that drive the analysis and design of quality technical solutions. These solutions must be aligned with business and IT strategies and comply with the organization's architectural standards. Involved in the full systems life cycle and is responsible for designing, coding, testing, implementing, maintaining and supporting applications software that is delivered on time and within budget.	Bachelor's Degree in Computer Science, Information Systems or other related field. Or equivalent work experience.	4	\$96.60
16	1253	Applications Development Analyst - Advanced	Works closely with customers, business analysts, and team members to understand business requirements that drive the analysis and design of quality technical solutions. These solutions must be aligned with business and IT strategies and comply with the organization's architectural standards. Involved in the full systems life cycle and is responsible for designing, coding, testing, implementing, maintaining and supporting applications software that is delivered on time and within budget.	Bachelor's Degree in Computer Science, Information Systems or other related field. Or equivalent work experience.	7	\$110.68
17	1401	Database Manager - Team Leader	Responsible for ensuring the design, maintenance and implementation of database management systems, which provides the organization with orderly methods of data storage and controlled access to data. Possesses the technical expertise to provide leadership and manage the design and development of the organization's database environment. Ensures the design and installation of database management system applications and the establishment of the appropriate linkages to existing database applications and to other data processing systems.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$130.99
18	1402	Database Manager - Manager	Responsible for ensuring the design, maintenance and implementation of database management systems, which provides the organization with orderly methods of data storage and controlled access to data. Possesses the technical expertise to provide leadership and manage the design and development of the organization's database environment. Ensures the design and installation of database management system applications and the establishment of the appropriate linkages to existing database applications and to other data processing systems.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$147.91
19	1403	Database Manager - Sr. Manager	Responsible for ensuring the design, maintenance and implementation of database management systems, which provides the organization with orderly methods of data storage and controlled access to data. Possesses the technical expertise to provide leadership and manage the design and development of the organization's database environment. Ensures the design and installation of database management system applications and the establishment of the appropriate linkages to existing database applications and to other data processing systems.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$157.43
20	1411	Data Architect - Entry	Responsible for enterprise-wide data design, balancing optimization of data access with batch loading and resource utilization factors. Knowledgeable in most aspects of designing and constructing data architectures, operational data stores, and data marts. Focuses on enterprise-wide data modeling and database design. Defines data architecture standards, policies and procedures for the organization, structure, attributes and nomenclature of data elements, and applies accepted data content standards to technology projects.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$91.04
21	1412	Data Architect - Intermediate	Responsible for enterprise-wide data design, balancing optimization of data access with batch loading and resource utilization factors. Knowledgeable in most aspects of designing and constructing data architectures, operational data stores, and data marts. Focuses on enterprise-wide data modeling and database design. Defines data architecture standards, policies and procedures for the organization, structure, attributes and nomenclature of data elements, and applies accepted data content standards to technology projects.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$122.22
22	1413	Data Architect - Advanced	Responsible for enterprise-wide data design, balancing optimization of data access with batch loading and resource utilization factors. Knowledgeable in most aspects of designing and constructing data architectures, operational data stores, and data marts. Focuses on enterprise-wide data modeling and database design. Defines data architecture standards, policies and procedures for the organization, structure, attributes and nomenclature of data elements, and applies accepted data content standards to technology projects.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$152.71
23	1421	Data Modeler - Entry	Accountable for analyzing and developing complex logical database designs, logical data models and relational data definitions in support of corporate and customer information systems requirements. Understands the methodologies and technologies that depict the flow of data within and between technology systems and business functions/operations. Responsible for the identification and resolution of information flow, content issues and the transformation of business requirements into logical data models.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	4	\$72.27
24	1422	Data Modeler - Intermediate	Accountable for analyzing and developing complex logical database designs, logical data models and relational data definitions in support of corporate and customer information systems requirements. Understands the methodologies and technologies that depict the flow of data within and between technology systems and business functions/operations. Responsible for the identification and resolution of information flow, content issues and the transformation of business requirements into logical data models.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	6	\$98.01
25	1423	Data Modeler - Advanced	Accountable for analyzing and developing complex logical database designs, logical data models and relational data definitions in support of corporate and customer information systems requirements. Understands the methodologies and technologies that depict the flow of data within and between technology systems and business functions/operations. Responsible for the identification and resolution of information flow, content issues and the transformation of business requirements into logical data models.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	8	\$119.54

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
26	1431	Database Analyst - Entry	Responsible for designing, modeling, developing and supporting Database Management Systems (DBMS). Analyzes data requirements, application and processing architectures, data dictionaries, and database schema(s), and then designs, develops, amends, optimizes, and certifies database schema design to meet system(s) requirements. Gathers, analyzes, and normalizes relevant information related to, and from business processes, functions, and operations to evaluate data credibility and determine relevance and meaning. Develops database and warehousing designs across multiple platforms and computing environments.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$87.87
27	1432	Database Analyst - Intermediate	Responsible for designing, modeling, developing and supporting Database Management Systems (DBMS). Analyzes data requirements, application and processing architectures, data dictionaries, and database schema(s), and then designs, develops, amends, optimizes, and certifies database schema design to meet system(s) requirements. Gathers, analyzes, and normalizes relevant information related to, and from business processes, functions, and operations to evaluate data credibility and determine relevance and meaning. Develops database and warehousing designs across multiple platforms and computing environments.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$104.40
28	1433	Database Analyst - Advanced	Responsible for designing, modeling, developing and supporting Database Management Systems (DBMS). Analyzes data requirements, application and processing architectures, data dictionaries, and database schema(s), and then designs, develops, amends, optimizes, and certifies database schema design to meet system(s) requirements. Gathers, analyzes, and normalizes relevant information related to, and from business processes, functions, and operations to evaluate data credibility and determine relevance and meaning. Develops database and warehousing designs across multiple platforms and computing environments.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$118.13
29	1441	Database Administrator - Entry	Manages and maintains all production and non-production databases. Responsible for standards and design of physical data storage, maintenance, access and security administration. Performs backup and recovery on Database Management Systems, configures database parameters, and prototype designs against logical data models, defines data repository requirements, data dictionaries and warehousing requirements.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$80.30
30	1442	Database Administrator - Intermediate	Manages and maintains all production and non-production databases. Responsible for standards and design of physical data storage, maintenance, access and security administration. Performs backup and recovery on Database Management Systems, configures database parameters, and prototype designs against logical data models, defines data repository requirements, data dictionaries and warehousing requirements.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$112.11
31	1443	Database Administrator - Advanced	Manages and maintains all production and non-production databases. Responsible for standards and design of physical data storage, maintenance, access and security administration. Performs backup and recovery on Database Management Systems, configures database parameters, and prototype designs against logical data models, defines data repository requirements, data dictionaries and warehousing requirements.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$126.49
32	1601	Mgmt. Quality Assurance - Team Leader	Responsible for managing the definition, implementation and integration of quality principles and quality processes into the design and development of software and IT processes. Ensures that quality methods and procedures are executed. Ensures that products, applications, and systems are in compliance with established quality standards, and meet customer requirements. Analyzes best-in-class processes, establishes customer satisfaction metrics, understands the interaction and relationship of business operations and operating systems and network processes.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$102.78
33	1602	Mgmt. Quality Assurance - Manager	Responsible for managing the definition, implementation and integration of quality principles and quality processes into the design and development of software and IT processes. Ensures that quality methods and procedures are executed. Ensures that products, applications, and systems are in compliance with established quality standards, and meet customer requirements. Analyzes best-in-class processes, establishes customer satisfaction metrics, understands the interaction and relationship of business operations and operating systems and network processes.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$125.21
34	1603	Mgmt. Quality Assurance - Sr. Manager	Responsible for managing the definition, implementation and integration of quality principles and quality processes into the design and development of software and IT processes. Ensures that quality methods and procedures are executed. Ensures that products, applications, and systems are in compliance with established quality standards, and meet customer requirements. Analyzes best-in-class processes, establishes customer satisfaction metrics, understands the interaction and relationship of business operations and operating systems and network processes.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$148.10
35	1610	Quality Engineering Consultant	Responsible for establishing and implementing quality assurance and compliance processes for the IT organization. Works closely with IT leaders to develop and implement an overall quality maturity roadmap and plan for each IT functional area. Works with development, testing and production teams to develop, publish and implement software quality assurance plans. Reviews progress toward the plan regularly with IT leaders, technical teams and customers to make modifications as necessary.	Bachelor's or Master's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$113.08
36	1621	Quality Assurance Analyst - Entry	Responsible for developing and executing formal test plans to ensure the delivery of quality software applications. Involved in test planning, writing test cases/scripts, test case automation and test execution. Defines and tracks quality assurance metrics such as defects, defect counts, test results and test status. Collects and analyzes data for software process evaluation and improvements, and integrates them into business processes to address the business needs.	Bachelor's Degree in Computer Science, Information Systems, or similar. Or equivalent work experience.	3	\$64.70
37	1622	Quality Assurance Analyst - Intermediate	Responsible for developing and executing formal test plans to ensure the delivery of quality software applications. Involved in test planning, writing test cases/scripts, test case automation and test execution. Defines and tracks quality assurance metrics such as defects, defect counts, test results and test status. Collects and analyzes data for software process evaluation and improvements, and integrates them into business processes to address the business needs.	Bachelor's Degree in Computer Science, Information Systems, or similar. Or equivalent work experience.	5	\$78.36
38	1623	Quality Assurance Analyst - Advanced	Responsible for developing and executing formal test plans to ensure the delivery of quality software applications. Involved in test planning, writing test cases/scripts, test case automation and test execution. Defines and tracks quality assurance metrics such as defects, defect counts, test results and test status. Collects and analyzes data for software process evaluation and improvements, and integrates them into business processes to address the business needs.	Bachelor's Degree in Computer Science, Information Systems, or similar. Or equivalent work experience.	7	\$95.63

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
39	1800	Manager, Technology Research	Understands the strategic direction of enterprise and the supporting IT systems and architectures. Maintains knowledge of emerging technological trends and utilizes this knowledge to educate both IT and the business on opportunities to build better IT solutions that support and drive business decisions. Assists in the definition of the architecture and technology needs of the organization based on new and emerging technologies, and establishes priorities and strategies consistent with business goals and economic viability. Establishes foundation architecture for organization to standardize on hardware and software usage.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$145.98
40	1811	Technology Research Analyst - Entry	Maintains a strong understanding of the enterprise's IT systems and architectures. Assists in the analysis of the requirements for the enterprise and applying emerging technologies to support long-term business objectives. Responsible for researching, collecting, and disseminating information on emerging technologies and key learnings throughout the enterprise.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$82.60
41	1812	Technology Research Analyst - Intermediate	Maintains a strong understanding of the enterprise's IT systems and architectures. Assists in the analysis of the requirements for the enterprise and applying emerging technologies to support long-term business objectives. Responsible for researching, collecting, and disseminating information on emerging technologies and key learnings throughout the enterprise.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$102.02
42	1813	Technology Research Analyst - Advanced	Maintains a strong understanding of the enterprise's IT systems and architectures. Assists in the analysis of the requirements for the enterprise and applying emerging technologies to support long-term business objectives. Responsible for researching, collecting, and disseminating information on emerging technologies and key learnings throughout the enterprise.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$120.78
43	2001	Manager, Client Technologies - Team Leader	Responsible for providing IT users with desktop equipment and support, determining user needs and incorporating them into the design and overall plan for desktop support. The range of accountabilities minimally covers hardware and software planning, vendor selection, acquisition, Tier 2 problem resolution, set-up, integration, testing and installation. Works with organizations supported to establish performance metrics to ensure needs are being properly met. Monitors and analyzes performance metrics, sharing results with users.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$82.84
44	2002	Manager, Client Technologies - Manager	Responsible for providing IT users with desktop equipment and support, determining user needs and incorporating them into the design and overall plan for desktop support. The range of accountabilities minimally covers hardware and software planning, vendor selection, acquisition, Tier 2 problem resolution, set-up, integration, testing and installation. Works with organizations supported to establish performance metrics to ensure needs are being properly met. Monitors and analyzes performance metrics, sharing results with users.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$115.64
45	2003	Manager, Client Technologies - Sr. Manager	Responsible for providing IT users with desktop equipment and support, determining user needs and incorporating them into the design and overall plan for desktop support. The range of accountabilities minimally covers hardware and software planning, vendor selection, acquisition, Tier 2 problem resolution, set-up, integration, testing and installation. Works with organizations supported to establish performance metrics to ensure needs are being properly met. Monitors and analyzes performance metrics, sharing results with users.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$158.93
46	2011	Client Technologies Analyst - Entry	Configures, installs, monitors and maintains IT users' desktop software and hardware; supports mobile workforce. Provides consultation to IT users for all aspects of end-user computing and desktop-based LAN systems software. Provides technical support and guidance through Tier 2 support and works with vendors to resolve Tier 3 issues.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$55.43
47	2012	Client Technologies Analyst - Intermediate	Configures, installs, monitors and maintains IT users' desktop software and hardware; supports mobile workforce. Provides consultation to IT users for all aspects of end-user computing and desktop-based LAN systems software. Provides technical support and guidance through Tier 2 support and works with vendors to resolve Tier 3 issues.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$72.90
48	2013	Client Technologies Analyst - Advanced	Configures, installs, monitors and maintains IT users' desktop software and hardware; supports mobile workforce. Provides consultation to IT users for all aspects of end-user computing and desktop-based LAN systems software. Provides technical support and guidance through Tier 2 support and works with vendors to resolve Tier 3 issues.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$87.57
49	2021	Client Technologies Technician - Entry	Configures and installs software for IT users' desktops and laptops. Involved in the installation and rollout of new software packages, upgrades and new desktop hardware. Maintains desktop software and hardware; supports mobile workforce. Provides Tier 2 support to IT users for basic software and hardware of end-user computing and desktop-based LAN systems.	Associate's or Bachelor's Degree, or technical institute degree/certificate. Or equivalent work experience.	1	\$51.88
50	2022	Client Technologies Technician - Intermediate	Configures and installs software for IT users' desktops and laptops. Involved in the installation and rollout of new software packages, upgrades and new desktop hardware. Maintains desktop software and hardware; supports mobile workforce. Provides Tier 2 support to IT users for basic software and hardware of end-user computing and desktop-based LAN systems.	Associate's or Bachelor's Degree, or technical institute degree/certificate. Or equivalent work experience.	3	\$57.89
51	2023	Client Technologies Technician - Advanced	Configures and installs software for IT users' desktops and laptops. Involved in the installation and rollout of new software packages, upgrades and new desktop hardware. Maintains desktop software and hardware; supports mobile workforce. Provides Tier 2 support to IT users for basic software and hardware of end-user computing and desktop-based LAN systems.	Associate's or Bachelor's Degree, or technical institute degree/certificate. Or equivalent work experience.	5	\$87.53
52	2201	Mgmt. Customer Support - Team Leader	Defines service levels, service agreements and manages the help desk operation. Establishes processes to identify, track, escalate, resolve and report customer problems. Jointly, with the customer, defines standards and measures for quality and customer satisfaction requirements. Analyzes the technical performance and reliability of products, systems and services against identified industry standards to ensure customer satisfaction.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$74.29
53	2202	Mgmt. Customer Support - Manager	Defines service levels, service agreements and manages the help desk operation. Establishes processes to identify, track, escalate, resolve and report customer problems. Jointly, with the customer, defines standards and measures for quality and customer satisfaction requirements. Analyzes the technical performance and reliability of products, systems and services against identified industry standards to ensure customer satisfaction.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$103.02

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
54	2203	Mgmt. Customer Support - Sr. Manager	Defines service levels, service agreements and manages the help desk operation. Establishes processes to identify, track, escalate, resolve and report customer problems. Jointly, with the customer, defines standards and measures for quality and customer satisfaction requirements. Analyzes the technical performance and reliability of products, systems and services against identified industry standards to ensure customer satisfaction.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$139.72
55	2211	Customer Support Analyst - Entry	Responsible for Tier 1 and 2 software and hardware support. Provides technical advice, guidance and informal training to customers using hardware and software programs. Troubleshoots and restores routine technical service and equipment problems by analyzing, identifying and diagnosing faults and symptoms using established processes and procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	2	\$37.79
56	2212	Customer Support Analyst - Intermediate	Responsible for Tier 1 and 2 software and hardware support. Provides technical advice, guidance and informal training to customers using hardware and software programs. Troubleshoots and restores routine technical service and equipment problems by analyzing, identifying and diagnosing faults and symptoms using established processes and procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	4	\$47.24
57	2213	Customer Support Analyst - Advanced	Responsible for Tier 1 and 2 software and hardware support. Provides technical advice, guidance and informal training to customers using hardware and software programs. Troubleshoots and restores routine technical service and equipment problems by analyzing, identifying and diagnosing faults and symptoms using established processes and procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$79.30
58	2221	Customer Support Technician - Entry	Responsible for Tier I software and hardware support. Diagnoses and resolves problems using documented procedures and checklists in the performance of most responsibilities. Enters call data into a tracking system.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	1	\$47.24
59	2222	Customer Support Technician - Intermediate	Responsible for Tier I software and hardware support. Diagnoses and resolves problems using documented procedures and checklists in the performance of most responsibilities. Enters call data into a tracking system.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$51.46
60	2223	Customer Support Technician - Advanced	Responsible for Tier I software and hardware support. Diagnoses and resolves problems using documented procedures and checklists in the performance of most responsibilities. Enters call data into a tracking system.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$66.81
61	2401	Director, Network Operations - Team Leader	Responsible for developing business and technology standards and best practices for department. Overall responsibility for all network operations work, including the integration of new network technologies such as wireless. Develops enterprise service levels for data and voice networking equipment and for both in-house and third party software applications. Oversees development of procedures and processes for enterprise network operations. Responsible for ensuring that the enterprise has the capability to support new technologies and maintain high levels of network performance and reliability.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	10	\$151.61
62	2402	Director, Network Operations - Manager	Responsible for developing business and technology standards and best practices for department. Overall responsibility for all network operations work, including the integration of new network technologies such as wireless. Develops enterprise service levels for data and voice networking equipment and for both in-house and third party software applications. Oversees development of procedures and processes for enterprise network operations. Responsible for ensuring that the enterprise has the capability to support new technologies and maintain high levels of network performance and reliability.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	12	\$164.25
63	2403	Director, Network Operations - Sr. Manager	Responsible for developing business and technology standards and best practices for department. Overall responsibility for all network operations work, including the integration of new network technologies such as wireless. Develops enterprise service levels for data and voice networking equipment and for both in-house and third party software applications. Oversees development of procedures and processes for enterprise network operations. Responsible for ensuring that the enterprise has the capability to support new technologies and maintain high levels of network performance and reliability.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	14	\$262.93
64	2411	Manager, Network Operations - Team Leader	Responsible for network operations and service levels for data and voice networking equipment and software including mainframe equipment, PBX, mid-range and network processing devices. Develops and implements standards, procedures, and processes for the network operations group. Plans and manages the support of new technologies (including wireless), network performance, and reliability.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$86.32
65	2412	Manager, Network Operations - Manager	Responsible for network operations and service levels for data and voice networking equipment and software including mainframe equipment, PBX, mid-range and network processing devices. Develops and implements standards, procedures, and processes for the network operations group. Plans and manages the support of new technologies (including wireless), network performance, and reliability.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$127.52
66	2413	Manager, Network Operations - Sr. Manager	Responsible for network operations and service levels for data and voice networking equipment and software including mainframe equipment, PBX, mid-range and network processing devices. Develops and implements standards, procedures, and processes for the network operations group. Plans and manages the support of new technologies (including wireless), network performance, and reliability.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$166.63
67	2421	Network Architect - Entry	Responsible for high-level network planning, design, and optimization. Develops strategies and direction for network systems solutions using current and emerging technologies (including wireless). Translates business requirements into network or process designs. Plans and recommends network hardware, systems management software and architecture. Approves and modifies network design and architecture to ensure compliance.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$97.75

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
68	2422	Network Architect - Intermediate	Responsible for high-level network planning, design, and optimization. Develops strategies and direction for network systems solutions using current and emerging technologies (including wireless). Translates business requirements into network or process designs. Plans and recommends network hardware, systems management software and architecture. Approves and modifies network design and architecture to ensure compliance.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$117.34
69	2423	Network Architect - Advanced	Responsible for high-level network planning, design, and optimization. Develops strategies and direction for network systems solutions using current and emerging technologies (including wireless). Translates business requirements into network or process designs. Plans and recommends network hardware, systems management software and architecture. Approves and modifies network design and architecture to ensure compliance.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$127.29
70	2431	Network Engineer - Entry	Assists in the planning, forecasting, implementation, and identification of resource requirements for network systems (including wireless) of moderate complexity. Participates in network planning, network architecture design and engineering. Integrates and schematically depicts communication architectures, topologies, hardware, software, transmission and signaling links and protocols into complete network configurations.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$101.74
71	2432	Network Engineer - Intermediate	Assists in the planning, forecasting, implementation, and identification of resource requirements for network systems (including wireless) of moderate complexity. Participates in network planning, network architecture design and engineering. Integrates and schematically depicts communication architectures, topologies, hardware, software, transmission and signaling links and protocols into complete network configurations.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$110.98
72	2433	Network Engineer - Advanced	Assists in the planning, forecasting, implementation, and identification of resource requirements for network systems (including wireless) of moderate complexity. Participates in network planning, network architecture design and engineering. Integrates and schematically depicts communication architectures, topologies, hardware, software, transmission and signaling links and protocols into complete network configurations.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$122.45
73	2441	Network Analyst - Entry	Responsible for designing, installing and troubleshooting network systems (including wireless) to meet the functional objectives of the business. Involved with the configuration and maintenance of physical and logical network components. Assists in the design of the network architecture, designs the network infrastructure, and plans and designs LAN/WAN/wireless solutions.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$75.25
74	2442	Network Analyst - Intermediate	Responsible for designing, installing and troubleshooting network systems (including wireless) to meet the functional objectives of the business. Involved with the configuration and maintenance of physical and logical network components. Assists in the design of the network architecture, designs the network infrastructure, and plans and designs LAN/WAN/wireless solutions.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$90.93
75	2443	Network Analyst - Advanced	Responsible for designing, installing and troubleshooting network systems (including wireless) to meet the functional objectives of the business. Involved with the configuration and maintenance of physical and logical network components. Assists in the design of the network architecture, designs the network infrastructure, and plans and designs LAN/WAN/wireless solutions.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$119.40
76	2451	Network Administrator - Entry	Monitors, troubleshoots and maintains network (LAN, WAN and wireless) multiplexers, hubs and routers, and uses remote monitoring tools. The duties of this position can be broad and may include such tasks as installing new workstations and other devices, adding and removing individuals from the list of authorized users, archiving files, overseeing password protection and other security measures, monitoring usage of shared resources, and handling malfunctioning equipment.	Bachelor's Degree or technical institute degree/certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$62.75
77	2452	Network Administrator -Intermediate	Monitors, troubleshoots and maintains network (LAN, WAN and wireless) multiplexers, hubs and routers, and uses remote monitoring tools. The duties of this position can be broad and may include such tasks as installing new workstations and other devices, adding and removing individuals from the list of authorized users, archiving files, overseeing password protection and other security measures, monitoring usage of shared resources, and handling malfunctioning equipment.	Bachelor's Degree or technical institute degree/certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$76.97
78	2453	Network Administrator - Advanced	Monitors, troubleshoots and maintains network (LAN, WAN and wireless) multiplexers, hubs and routers, and uses remote monitoring tools. The duties of this position can be broad and may include such tasks as installing new workstations and other devices, adding and removing individuals from the list of authorized users, archiving files, overseeing password protection and other security measures, monitoring usage of shared resources, and handling malfunctioning equipment.	Bachelor's Degree or technical institute degree/certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$94.05
79	2461	Network Technician - Entry	Provides daily operations support and maintenance for network systems (including wireless). Proactively monitors networks to provide stable, dependable network services across multiple platforms. Configures and troubleshoots computer networks.	Associates, BS, or technical institute degree/certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	1	\$55.07
80	2462	Network Technician - Intermediate	Provides daily operations support and maintenance for network systems (including wireless). Proactively monitors networks to provide stable, dependable network services across multiple platforms. Configures and troubleshoots computer networks.	Associates, BS, or technical institute degree/certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$66.89
81	2463	Network Technician - Advanced	Provides daily operations support and maintenance for network systems (including wireless). Proactively monitors networks to provide stable, dependable network services across multiple platforms. Configures and troubleshoots computer networks.	Associates, BS, or technical institute degree/certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$69.45

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
82	2601	Mgmt. Internet Operations - Team Leader	Responsible for the development, release, and maintenance of Internet, Intranet, and Extranet systems and services supporting a wide range of content. Works with key business leaders and other IT groups to prioritize projects, maximize the effectiveness of Internet technologies in supporting the business strategy, improving communications, and enabling greater access to information. Ensures the coordination of all Internet and Web development activities, ensuring integration with other technologies utilized in the enterprise and continuity across applications. Develops standards for Internet and Web project initiation, design, development, and support.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$142.86
83	2602	Mgmt. Internet Operations - Manager	Responsible for the development, release, and maintenance of Internet, Intranet, and Extranet systems and services supporting a wide range of content. Works with key business leaders and other IT groups to prioritize projects, maximize the effectiveness of Internet technologies in supporting the business strategy, improving communications, and enabling greater access to information. Ensures the coordination of all Internet and Web development activities, ensuring integration with other technologies utilized in the enterprise and continuity across applications. Develops standards for Internet and Web project initiation, design, development, and support.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$164.70
84	2603	Mgmt. Internet Operations - Sr. Manager	Responsible for the development, release, and maintenance of Internet, Intranet, and Extranet systems and services supporting a wide range of content. Works with key business leaders and other IT groups to prioritize projects, maximize the effectiveness of Internet technologies in supporting the business strategy, improving communications, and enabling greater access to information. Ensures the coordination of all Internet and Web development activities, ensuring integration with other technologies utilized in the enterprise and continuity across applications. Develops standards for Internet and Web project initiation, design, development, and support.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$186.68
85	2611	Internet/Web Architect - Entry	Responsible for gathering business requirements and translating them into Internet/Web architecture to achieve business objectives. Analyzes assigned specifications, planning, designing, and developing solutions, utilizing appropriate Internet/Intranet/Extranet architecture processes supporting a wide range of content— either individually or in concert with project team members. Provides appropriate documentation for object design decisions, estimating assumptions, applets, and performance metrics—as required by organization architecture process standards, or as assigned.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$67.25
86	2612	Internet/Web Architect - Intermediate	Responsible for gathering business requirements and translating them into Internet/Web architecture to achieve business objectives. Analyzes assigned specifications, planning, designing, and developing solutions, utilizing appropriate Internet/Intranet/Extranet architecture processes supporting a wide range of content— either individually or in concert with project team members. Provides appropriate documentation for object design decisions, estimating assumptions, applets, and performance metrics—as required by organization architecture process standards, or as assigned.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$97.37
87	2613	Internet/Web Architect - Advanced	Responsible for gathering business requirements and translating them into Internet/Web architecture to achieve business objectives. Analyzes assigned specifications, planning, designing, and developing solutions, utilizing appropriate Internet/Intranet/Extranet architecture processes supporting a wide range of content— either individually or in concert with project team members. Provides appropriate documentation for object design decisions, estimating assumptions, applets, and performance metrics—as required by organization architecture process standards, or as assigned.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$125.38
88	2621	Internet/Web Engineer - Entry	Integrally involved in the development and support of all Internet/Intranet/Extranet sites and supporting systems. Works closely with other IT groups and customers to define the system design and user interface based on customer needs and objectives. Participates in all phases of the development and implementation process, and may act as a project manager on special projects.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	4	\$65.29
89	2622	Internet/Web Engineer - Intermediate	Integrally involved in the development and support of all Internet/Intranet/Extranet sites and supporting systems. Works closely with other IT groups and customers to define the system design and user interface based on customer needs and objectives. Participates in all phases of the development and implementation process, and may act as a project manager on special projects.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	6	\$98.48
90	2623	Internet/Web Engineer - Advanced	Integrally involved in the development and support of all Internet/Intranet/Extranet sites and supporting systems. Works closely with other IT groups and customers to define the system design and user interface based on customer needs and objectives. Participates in all phases of the development and implementation process, and may act as a project manager on special projects.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	8	\$119.35
91	2631	Web Applications Programmer - Entry	Develops, maintains, and supports applications for the organization's Internet/Intranet sites. Gathers and analyzes requirements. Programs all or selected components of Web applications. Documents components and applications.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$64.75
92	2632	Web Applications Programmer - Intermediate	Develops, maintains, and supports applications for the organization's Internet/Intranet sites. Gathers and analyzes requirements. Programs all or selected components of Web applications. Documents components and applications.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$96.30
93	2633	Web Applications Programmer - Advanced	Develops, maintains, and supports applications for the organization's Internet/Intranet sites. Gathers and analyzes requirements. Programs all or selected components of Web applications. Documents components and applications.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$111.21
94	2641	Web Designer - Entry	Responsible for the design, development and creation of user-centered designs for Web sites. Responsibilities include human factors engineering, heuristic evaluations and usability testing for Web and client based applications as well as metrics setting and monitoring for assessing the usability of the Web application. Works to improve the usability, usefulness, and desirability of Web sites in collaboration with Graphic Designers, Product Managers, Engineering Staff and other Web Designers.	Bachelor's Degree in Computer Science, Information Systems, Graphic Design, or other related field. Or equivalent work experience.	3	\$52.36

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
95	2642	Web Designer - Intermediate	Responsible for the design, development and creation of user-centered designs for Web sites. Responsibilities include human factors engineering, heuristic evaluations and usability testing for Web and client based applications as well as metrics setting and monitoring for assessing the usability of the Web application. Works to improve the usability, usefulness, and desirability of Web sites in collaboration with Graphic Designers, Product Managers, Engineering Staff and other Web Designers.	Bachelor's Degree in Computer Science, Information Systems, Graphic Design, or other related field. Or equivalent work experience.	5	\$64.34
96	2643	Web Designer - Advanced	Responsible for the design, development and creation of user-centered designs for Web sites. Responsibilities include human factors engineering, heuristic evaluations and usability testing for Web and client based applications as well as metrics setting and monitoring for assessing the usability of the Web application. Works to improve the usability, usefulness, and desirability of Web sites in collaboration with Graphic Designers, Product Managers, Engineering Staff and other Web Designers.	Bachelor's Degree in Computer Science, Information Systems, Graphic Design, or other related field. Or equivalent work experience.	7	\$105.69
97	2651	Webmaster - Entry	Regularly updating and maintaining the website to ensure it functions correctly, remains secure, and delivers a positive user experience. Adding, editing, and removing website content, including text, images, videos, and other multimedia elements. Implementing and managing the website's design, layout, and user interface to ensure it is visually appealing and user-friendly. Optimizing web pages and content to improve search engine rankings and increase organic traffic to the website. Monitoring website traffic, user behavior, and other relevant metrics using tools like Google Analytics to make data-driven decisions.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	4	\$57.05
98	2652	Webmaster - Intermediate	Regularly updating and maintaining the website to ensure it functions correctly, remains secure, and delivers a positive user experience. Adding, editing, and removing website content, including text, images, videos, and other multimedia elements. Implementing and managing the website's design, layout, and user interface to ensure it is visually appealing and user-friendly. Optimizing web pages and content to improve search engine rankings and increase organic traffic to the website. Monitoring website traffic, user behavior, and other relevant metrics using tools like Google Analytics to make data-driven decisions.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	6	\$71.82
99	2653	Webmaster - Advanced	Regularly updating and maintaining the website to ensure it functions correctly, remains secure, and delivers a positive user experience. Adding, editing, and removing website content, including text, images, videos, and other multimedia elements. Implementing and managing the website's design, layout, and user interface to ensure it is visually appealing and user-friendly. Optimizing web pages and content to improve search engine rankings and increase organic traffic to the website. Monitoring website traffic, user behavior, and other relevant metrics using tools like Google Analytics to make data-driven decisions.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	8	\$97.81
100	2661	Internet/Web Systems Administrator - Entry	Responsible for ensuring the control, integrity, and accessibility of the Internet/Intranet for the enterprise. Responsible for change management procedures regarding the installation and testing of all upgrades and enhancements for the Internet/Intranet infrastructure. Responsible for proper initial installation as well as subsequent installations of updates/patches; preparation of system documentation; proactive, regular checks of system components for errors and application of necessary corrective action; set-up and maintenance of Web servers.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$57.20
101	2662	Internet/Web Systems Administrator - Intermediate	Responsible for ensuring the control, integrity, and accessibility of the Internet/Intranet for the enterprise. Responsible for change management procedures regarding the installation and testing of all upgrades and enhancements for the Internet/Intranet infrastructure. Responsible for proper initial installation as well as subsequent installations of updates/patches; preparation of system documentation; proactive, regular checks of system components for errors and application of necessary corrective action; set-up and maintenance of Web servers.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$84.60
102	2663	Internet/Web Systems Administrator - Advanced	Responsible for ensuring the control, integrity, and accessibility of the Internet/Intranet for the enterprise. Responsible for change management procedures regarding the installation and testing of all upgrades and enhancements for the Internet/Intranet infrastructure. Responsible for proper initial installation as well as subsequent installations of updates/patches; preparation of system documentation; proactive, regular checks of system components for errors and application of necessary corrective action; set-up and maintenance of Web servers.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$101.58
103	2671	Web Customer Support Specialist - Entry	Responsible for providing support services to users of Internet and Extranet sites. Provides technical advice and guidance relative to problems involving user interface, browser, hardware and supporting software. Troubleshoots and restores routine technical service and equipment troubles by analyzing, identifying and diagnosing faults and symptoms using established processes and procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$55.02
104	2672	Web Customer Support Specialist - Intermediate	Responsible for providing support services to users of Internet and Extranet sites. Provides technical advice and guidance relative to problems involving user interface, browser, hardware and supporting software. Troubleshoots and restores routine technical service and equipment troubles by analyzing, identifying and diagnosing faults and symptoms using established processes and procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$64.72
105	2673	Web Customer Support Specialist - Advanced	Responsible for providing support services to users of Internet and Extranet sites. Provides technical advice and guidance relative to problems involving user interface, browser, hardware and supporting software. Troubleshoots and restores routine technical service and equipment troubles by analyzing, identifying and diagnosing faults and symptoms using established processes and procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$78.63
106	2800	Director, Data Center Operations	Responsible for the overall enterprise-wide effectiveness and efficiency of data center technology systems and networks and in ensuring high levels of customer satisfaction are maintained. Leads the migration to new technologies, evaluates processing performance relating to machine utilization and reliability, and forecasts financial, physical, and human resource needs to meet established objectives. Oversees and coordinates network/data operations, business continuance and restoration plans that isolate problems and implement pre-planned alternative routes or systems to restore service.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	10	\$170.55

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
107	2811	Manager, Computer Operations - Team Leader	Responsible for the activities in the areas of production, data control, operations, and operations support. Develops and implements standards, procedures and processes for the operations group. Plans and manages the support of new technologies, data center performance and reliability. Defines and negotiates service level agreements. Oversees and coordinates the daily activities of the operations center. Provides input and recommendations regarding business continuance issues and improvements to the operations of systems and processes supported.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$82.87
108	2812	Manager, Computer Operations - Manager	Responsible for the activities in the areas of production, data control, operations, and operations support. Develops and implements standards, procedures and processes for the operations group. Plans and manages the support of new technologies, data center performance and reliability. Defines and negotiates service level agreements. Oversees and coordinates the daily activities of the operations center. Provides input and recommendations regarding business continuance issues and improvements to the operations of systems and processes supported.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$114.08
109	2813	Manager, Computer Operations - Sr. Manager	Responsible for the activities in the areas of production, data control, operations, and operations support. Develops and implements standards, procedures and processes for the operations group. Plans and manages the support of new technologies, data center performance and reliability. Defines and negotiates service level agreements. Oversees and coordinates the daily activities of the operations center. Provides input and recommendations regarding business continuance issues and improvements to the operations of systems and processes supported.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$163.94
110	2821	Supervisor, Computer Operations - Team Leader	Supervises the computer operations within the data center. Responsible for the day-to-day assignments of staff, and the follow-up of their work performance. Manages the daily activities to resolve problems and change management issues. Responsible for production systems' online response time. Maintains system availability, prepares metrics to evaluate systems performance, and works with IT groups and users to ensure that service objectives are met.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$82.87
111	2822	Supervisor, Computer Operations - Manager	Supervises the computer operations within the data center. Responsible for the day-to-day assignments of staff, and the follow-up of their work performance. Manages the daily activities to resolve problems and change management issues. Responsible for production systems' online response time. Maintains system availability, prepares metrics to evaluate systems performance, and works with IT groups and users to ensure that service objectives are met.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$93.97
112	2831	Computer Operator - Entry	Responsible for monitoring multi-technology computing platforms including midrange platforms, mainframes and/or servers. Responsible for ensuring a stable operating environment and attaining maximum utilization of system facilities. Operates and monitors console systems and peripheral equipment such as printers, disk drives and tape readers.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	1	\$45.28
113	2832	Computer Operator - Intermediate	Responsible for monitoring multi-technology computing platforms including midrange platforms, mainframes and/or servers. Responsible for ensuring a stable operating environment and attaining maximum utilization of system facilities. Operates and monitors console systems and peripheral equipment such as printers, disk drives and tape readers.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$48.85
114	2833	Computer Operator - Advanced	Responsible for monitoring multi-technology computing platforms including midrange platforms, mainframes and/or servers. Responsible for ensuring a stable operating environment and attaining maximum utilization of system facilities. Operates and monitors console systems and peripheral equipment such as printers, disk drives and tape readers.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$55.52
115	2840	Manager, Capacity Planning	Develops, manages and forecasts capacity requirements based on business needs and IT infrastructure growth capacity. Facilitates the development of policies to ensure that existing capacity is being used as efficiently as possible. Ensures data recovery, maintenance, data integrity and space requirements are met across a variety of platforms. Ensures that capacity workload modeling and availability analysis is performed for a variety of platforms and large environments.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$132.34
116	2851	Manager, Production Support - Team Leader	Manages the daily operations of the Production Support group. Develops and implements policies and procedures for the production support function which includes operator training and development, data center scheduling, installation and re-start and recovery procedures. Monitors and reports all production outages. Performs proactive analysis on all factors impacting high availability and service level attainment. Requires interaction with appropriate IT and business unit personnel. This position requires in-depth knowledge of computer operations, monitoring and control, systems recovery and production processing control.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$104.59
117	2852	Manager, Production Support - Manager	Manages the daily operations of the Production Support group. Develops and implements policies and procedures for the production support function which includes operator training and development, data center scheduling, installation and re-start and recovery procedures. Monitors and reports all production outages. Performs proactive analysis on all factors impacting high availability and service level attainment. Requires interaction with appropriate IT and business unit personnel. This position requires in-depth knowledge of computer operations, monitoring and control, systems recovery and production processing control.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$131.56
118	2861	Production Support Analyst - Entry	Manages and controls the processing of programs and peripheral equipment on mainframe and/or distributed computer systems to ensure the highest levels of service and system availability are attained. Establishes production runs, ensuring that appropriate job control language, run documentation and data files are available. Assists in job set-up. Performs problem identification, escalation and resolution.	Bachelor's Degree in Computer Science, Information Systems, or a related field. Or equivalent work experience.	3	\$58.05
119	2862	Production Support Analyst - Intermediate	Manages and controls the processing of programs and peripheral equipment on mainframe and/or distributed computer systems to ensure the highest levels of service and system availability are attained. Establishes production runs, ensuring that appropriate job control language, run documentation and data files are available. Assists in job set-up. Performs problem identification, escalation and resolution.	Bachelor's Degree in Computer Science, Information Systems, or a related field. Or equivalent work experience.	5	\$69.69

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
120	2863	Production Support Analyst - Advanced	Manages and controls the processing of programs and peripheral equipment on mainframe and/or distributed computer systems to ensure the highest levels of service and system availability are attained. Establishes production runs, ensuring that appropriate job control language, run documentation and data files are available. Assists in job set-up. Performs problem identification, escalation and resolution.	Bachelor's Degree in Computer Science, Information Systems, or a related field. Or equivalent work experience.	7	\$91.58
121	3001	Manager, Telecommunication Operations - Team Leader	Manages the operations, daily planning, engineering, design, and resource allocation for the enterprise's telecommunications functions. Ensures customer satisfaction through quality standards and measures by evaluating the performance of telecommunications networks and related interfaces. Responsible for strategic telecommunications planning and works with senior IT leadership to coordinate telecommunication plans with those of the business. Develops and implements standards, procedures, and processes for the telecommunications group.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$103.71
122	3002	Manager, Telecommunication Operations - Manager	Manages the operations, daily planning, engineering, design, and resource allocation for the enterprise's telecommunications functions. Ensures customer satisfaction through quality standards and measures by evaluating the performance of telecommunications networks and related interfaces. Responsible for strategic telecommunications planning and works with senior IT leadership to coordinate telecommunication plans with those of the business. Develops and implements standards, procedures, and processes for the telecommunications group.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$138.78
123	3003	Manager, Telecommunication Operations - Sr. Manager	Manages the operations, daily planning, engineering, design, and resource allocation for the enterprise's telecommunications functions. Ensures customer satisfaction through quality standards and measures by evaluating the performance of telecommunications networks and related interfaces. Responsible for strategic telecommunications planning and works with senior IT leadership to coordinate telecommunication plans with those of the business. Develops and implements standards, procedures, and processes for the telecommunications group.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$165.24
124	3011	Telecommunication Engineer - Entry	Responsible for engineering and/or analytical tasks and activities associated with areas within the telecommunications function (e.g., network design, engineering, implementation, diagnostics or operations/user support). Monitors the operation of telecom network systems. Performs complex tasks relating to telecom network operations, installation, and/or maintenance for local, off-site and/or remote locations.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$57.22
125	3012	Telecommunication Engineer - Intermediate	Responsible for engineering and/or analytical tasks and activities associated with areas within the telecommunications function (e.g., network design, engineering, implementation, diagnostics or operations/user support). Monitors the operation of telecom network systems. Performs complex tasks relating to telecom network operations, installation, and/or maintenance for local, off-site and/or remote locations.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$84.45
126	3013	Telecommunication Engineer - Advanced	Responsible for engineering and/or analytical tasks and activities associated with areas within the telecommunications function (e.g., network design, engineering, implementation, diagnostics or operations/user support). Monitors the operation of telecom network systems. Performs complex tasks relating to telecom network operations, installation, and/or maintenance for local, off-site and/or remote locations.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$103.79
127	3021	Telecommunication Technician - Entry	Under direct supervision, monitors, operates, installs and maintains telecommunications systems and equipment in addition to troubleshooting any type of hardware or software problems to ensure that systems perform in a manner which best meets business needs and objectives. Responsible for the installation, maintenance and repair of telecommunications equipment.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems or other related field. Or equivalent work experience.	1	\$60.99
128	3022	Telecommunication Technician - Intermediate	Under direct supervision, monitors, operates, installs and maintains telecommunications systems and equipment in addition to troubleshooting any type of hardware or software problems to ensure that systems perform in a manner which best meets business needs and objectives. Responsible for the installation, maintenance and repair of telecommunications equipment.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems or other related field. Or equivalent work experience.	3	\$71.49
129	3023	Telecommunication Technician - Advanced	Under direct supervision, monitors, operates, installs and maintains telecommunications systems and equipment in addition to troubleshooting any type of hardware or software problems to ensure that systems perform in a manner which best meets business needs and objectives. Responsible for the installation, maintenance and repair of telecommunications equipment.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems or other related field. Or equivalent work experience.	5	\$93.90
130	3200	Director, Electronic Commerce	Responsible for creation, implementation and management of the enterprise's systems in support of business e-commerce. Collaborates with business leadership in the development of an e-commerce strategy and in the prioritization of development work. Must understand business processes. Ensures integration of Internet/Extranet systems architecture with existing enterprise architecture. Develops and implements e-commerce service concepts including: pricing, packaging, product offerings and lifecycle management. Develops site transaction and partnership strategy.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	10	\$193.80
131	3210	Manager, Electronic Commerce	Partners with business units to develop creative solutions using e-commerce technology that will enhance the enterprise's competitive advantage. Directs the implementation of e-Commerce services and businesses for the enterprise or specific business units. Responsible for the daily management of e-Commerce activities and staff. Possesses professional experience and knowledge in a variety of net-centric computing architectures and technologies.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$125.07
132	3221	Electronic Commerce Analyst - Entry	Responsible for the analysis, development, maintenance and support of e-commerce software programs to ensure the needs of the business community are appropriately addressed. Works closely with vendors and trading partners. Duties include the creation and trading of partner profiles, mapping of transactions, establishment of communication links with trading partners and the testing of secure transaction maps and communication links to ensure security, proper identification and capture of required data.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$58.53

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
133	3222	Electronic Commerce Analyst - Intermediate	Responsible for the analysis, development, maintenance and support of e-commerce software programs to ensure the needs of the business community are appropriately addressed. Works closely with vendors and trading partners. Duties include the creation and trading of partner profiles, mapping of transactions, establishment of communication links with trading partners and the testing of secure transaction maps and communication links to ensure security, proper identification and capture of required data.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$84.08
134	3223	Electronic Commerce Analyst - Advanced	Responsible for the analysis, development, maintenance and support of e-commerce software programs to ensure the needs of the business community are appropriately addressed. Works closely with vendors and trading partners. Duties include the creation and trading of partner profiles, mapping of transactions, establishment of communication links with trading partners and the testing of secure transaction maps and communication links to ensure security, proper identification and capture of required data.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$116.21
135	3231	EDI Specialist - Entry	Provides technical expertise and support for Electronic Data Interchange (EDI), and other Business-to- Business communications. Analyzes and develops the EDI interface. Participates in systems design and quality assurance activities. Supports the user community and creates and maintains partner relationships with customers and vendors.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$74.07
136	3232	EDI Specialist - Intermediate	Provides technical expertise and support for Electronic Data Interchange (EDI), and other Business-to- Business communications. Analyzes and develops the EDI interface. Participates in systems design and quality assurance activities. Supports the user community and creates and maintains partner relationships with customers and vendors.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$85.30
137	3233	EDI Specialist - Advanced	Provides technical expertise and support for Electronic Data Interchange (EDI), and other Business-to- Business communications. Analyzes and develops the EDI interface. Participates in systems design and quality assurance activities. Supports the user community and creates and maintains partner relationships with customers and vendors.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$90.25
138	3401	Director, Data Warehouse - Team Leader	Responsible for the overall architecture, design, development, and maintenance of data warehousing and data mart systems and services for the entire enterprise's business function. Works closely with customers from a strategic perspective to identify and maximize opportunities to utilize data marts and/or data warehouse systems to improve business processes, promote the strategic use of information technology, and enable the work force to use technologies as a competitive tool. Ensures the development of enterprise-wide standards for the Data Warehouse to ensure compatibility and integration of multi-vendor platforms. Responsible for organizational balance and system coherency between front-end desktop/client environment and Data Warehouse back-end processing functions. Provides corporate leadership, vision, and direction for data warehouse systems, in support of the enterprise's business objectives and requirements.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	10	\$145.69
139	3402	Director, Data Warehouse - Manager	Responsible for the overall architecture, design, development, and maintenance of data warehousing and data mart systems and services for the entire enterprise's business function. Works closely with customers from a strategic perspective to identify and maximize opportunities to utilize data marts and/or data warehouse systems to improve business processes, promote the strategic use of information technology, and enable the work force to use technologies as a competitive tool. Ensures the development of enterprise-wide standards for the Data Warehouse to ensure compatibility and integration of multi-vendor platforms. Responsible for organizational balance and system coherency between front-end desktop/client environment and Data Warehouse back-end processing functions. Provides corporate leadership, vision, and direction for data warehouse systems, in support of the enterprise's business objectives and requirements.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	12	\$176.09
140	3403	Director, Data Warehouse - Sr. Manager	Responsible for the overall architecture, design, development, and maintenance of data warehousing and data mart systems and services for the entire enterprise's business function. Works closely with customers from a strategic perspective to identify and maximize opportunities to utilize data marts and/or data warehouse systems to improve business processes, promote the strategic use of information technology, and enable the work force to use technologies as a competitive tool. Ensures the development of enterprise-wide standards for the Data Warehouse to ensure compatibility and integration of multi-vendor platforms. Responsible for organizational balance and system coherency between front-end desktop/client environment and Data Warehouse back-end processing functions. Provides corporate leadership, vision, and direction for data warehouse systems, in support of the enterprise's business objectives and requirements.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	14	\$219.89
141	3410	Manager, Data Warehouse	Works with the business and senior IT leadership to identify and establish information requirements, develop and implement data warehouse strategies that utilize data marts and/or data warehouse systems to enhance business processes and manage business intelligence. Leads the activities of data warehouse project teams in the design, development and implementation of data warehouses; and the configuration and auditing of data warehouses to ensure quality control of data.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$162.85
142	3420	Business Intelligence Analyst	Responsible for leading the design and support of enterprise-wide business intelligence applications and architecture. Works with enterprise-wide business and IT senior management to understand and prioritize data and information requirements. Solves complex technical problems. Optimizes the performance of enterprise business intelligence tools by defining data to filter and index that add value to the user. Creates testing methodology and criteria.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$146.20
143	3431	Data Warehouse Analyst - Entry	Responsible for gathering and assessing business information needs and preparing system requirements. Performs analyses, development and evaluation of data mining in a data warehouse environment which includes data design, database architecture, metadata and repository creation. Uses data mining and data analysis tools. Reviews and validates data loaded into the data warehouse for accuracy.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$78.44
144	3432	Data Warehouse Analyst - Intermediate	Responsible for gathering and assessing business information needs and preparing system requirements. Performs analyses, development and evaluation of data mining in a data warehouse environment which includes data design, database architecture, metadata and repository creation. Uses data mining and data analysis tools. Reviews and validates data loaded into the data warehouse for accuracy.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$95.83

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
145	3433	Data Warehouse Analyst - Advanced	Responsible for gathering and assessing business information needs and preparing system requirements. Performs analyses, development and evaluation of data mining in a data warehouse environment which includes data design, database architecture, metadata and repository creation. Uses data mining and data analysis tools. Reviews and validates data loaded into the data warehouse for accuracy.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$116.82
146	3440	Data Warehouse Administrator	Provides data warehouse support functions including database maintenance, development and enhancement. Performs database administration functions such as loading data into database from external sources, supports users in constructing queries and generating output files. Responsible for on-going design and performance enhancement, which include reviewing queries for performance issues, estimating, monitoring and tuning the warehouse as it operates.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$116.62
147	3600	Manager, Decision Support	Acts as liaison between business and IT leadership regarding the identification of business critical information and knowledge (e.g., customer and market data), and its usage and availability. Manages the Decision Support staff to ensure that the Decision Support Systems (DSS) and Executive Information Systems (EIS) are built to meet the information needs of the business leaders and various business units. Has full understanding of corporate strategies and must manage the diversity of needs and prioritize those needs based on the overall business strategy of the organization.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$137.30
148	3611	Decision Support Specialist - Entry	Works closely with customers and design teams in prioritizing data and information requirements. Determines how Decision Support Systems (DSS) and Executive Information Systems (EIS) will provide the information required to make effective business decisions; translates requirements into applications that employ appropriate decision support and reporting tools.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$64.04
149	3612	Decision Support Specialist - Intermediate	Works closely with customers and design teams in prioritizing data and information requirements. Determines how Decision Support Systems (DSS) and Executive Information Systems (EIS) will provide the information required to make effective business decisions; translates requirements into applications that employ appropriate decision support and reporting tools.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$77.85
150	3613	Decision Support Specialist - Advanced	Works closely with customers and design teams in prioritizing data and information requirements. Determines how Decision Support Systems (DSS) and Executive Information Systems (EIS) will provide the information required to make effective business decisions; translates requirements into applications that employ appropriate decision support and reporting tools.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$90.26
151	3621	Decision Support Administrator - Entry	Supports the user community in the use of business intelligence tools to query files and databases for report outputs. Assists customers in use of OLAP tools, extracts and collects data for performing queries and writing reports. Reviews queries for performance issues, making changes as needed.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	1	\$80.62
152	3622	Decision Support Administrator - Intermediate	Supports the user community in the use of business intelligence tools to query files and databases for report outputs. Assists customers in use of OLAP tools, extracts and collects data for performing queries and writing reports. Reviews queries for performance issues, making changes as needed.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$99.93
153	3623	Decision Support Administrator - Advanced	Supports the user community in the use of business intelligence tools to query files and databases for report outputs. Assists customers in use of OLAP tools, extracts and collects data for performing queries and writing reports. Reviews queries for performance issues, making changes as needed.	Associates, BS, or Technical Institute Degree/Certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$125.83
154	3800	Manager, CRM Technology	Responsible for leading a team in analyzing and determining business requirements and managing the planning and execution of Customer Relationship Management (CRM) technology and associated programs to achieve business objectives of enhancing customer satisfaction, optimizing profitability and developing long-term customer loyalty. Acts as a liaison between the IT and business communities in developing and implementing CRM solutions, manages the business impact of all CRM projects. Oversees the development and improvement of the technology framework that supports the integration of enterprise customer response process through various customer services channels (e.g., mail, email, Web, call center).	Bachelor's Degree in Computer Science, Information Systems, Business Administration or other related field. Or equivalent work experience.	7	\$191.77
155	4000	Knowledge Engineer	Responsible for developing an infrastructure and process to capture knowledge gained by the organization through successful system interventions and enabling its shared use. Oversees the identification of critical knowledge, its usage, availability and the needs of various business groups. Involved in modeling information sources, flows and critical paths, as well as understanding how information is turned into knowledge and the relationship of knowledge and how it supports and enables key business processes. Facilitates the development of supporting knowledge architecture and standards.	Bachelor's or Master's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$154.81
156	4200	ERP Team Lead	Accountable for providing overall direction and integration for a specific ERP module, functional and/or business area. Understands the business strategy of a particular function/area and works with the team to define business requirements. Communicates and coordinates with other Team Leads, business leadership, and Project Manager to ensure appropriate integration of processes and modules across the enterprise. Oversees, defines and monitors critical path activities and resolves issues or escalates issues to the Project Manager as needed.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$151.51
157	4210	ERP Team Member	Responsible for documenting the "to-be" processes, defining performance metrics and identifying and resolving process gaps. Has a strong understanding and experience in the ERP methodology used by the organization. Responsible for mapping the business processes to ERP modules (often in conjunction with consultants) and participates in user acceptance testing.	Bachelor's Degree in function represented in the business. Or equivalent work experience.	3	\$124.02

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
158	4220	ERP Configurer	Performs functional analysis, requirements, definition and ERP module configuration and testing. Responsible for conducting prototypes, developing functional specifications, data mapping, function mapping, setting of configuration tables and setting of transaction/control tables. Has a thorough understanding of the business processes and flows to enable the analysis of business requirements and the development of solutions for the business functions.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	3	\$78.61
159	4231	ERP Programmer/Analyst - Entry	Applies system solutions to business problems through the design and programming of automated systems. Configures, analyzes, designs, develops, and maintains ERP program codes and applications to support business processes and functions. Works on elements of large, complex installations. Performs all aspects of programming assignments and assists with systems design.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$70.78
160	4232	ERP Programmer/Analyst - Intermediate	Applies system solutions to business problems through the design and programming of automated systems. Configures, analyzes, designs, develops, and maintains ERP program codes and applications to support business processes and functions. Works on elements of large, complex installations. Performs all aspects of programming assignments and assists with systems design.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$87.37
161	4233	ERP Programmer/Analyst - Advanced	Applies system solutions to business problems through the design and programming of automated systems. Configures, analyzes, designs, develops, and maintains ERP program codes and applications to support business processes and functions. Works on elements of large, complex installations. Performs all aspects of programming assignments and assists with systems design.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$105.67
162	4240	ERP Systems Support Specialist	Serves as single point-of-contact for end-users after Power Users have assisted end-users. Performs problem identification and on-the-spot training to prevent problem recurrence and knowledge transfer. Escalates Tier 2 problems to appropriate support (e.g., technical experts or process experts). Maintains history reports, identifies and addresses re-occurring problems, and assists in the development and execution of ERP and business process best practices across the organization.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	3	\$88.14
163	4250	ERP Systems Administrator	Responsible for ensuring the performance and reliability of ERP systems. Performs troubleshooting for hardware, software and system problems that involve ERP modules. Participates in projects to implement or enhance ERP systems and applications.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	3	\$105.42
164	4600	Basis/Ale Technical Consultant	Provides the highest level of technical expertise and consulting on SAP Basis or its successor, SAP Web Application Server systems to process teams and IT staff. Establishes the infrastructure standards and requirements. Evaluates, directs and supports SAP Basis and/or Web Application Server system enhancements and performs quality assurance functions.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$144.54
165	4800	Chief Sourcing Officer	Responsible for the development and implementation of an overall IT sourcing strategy in a multi-sourced IT environment. Acts as an integral part of the CIO's leadership team, works closely with other IT and business leaders to develop and execute the IT sourcing strategies and programs. Leads the IT Sourcing Office in evaluating and determining the most cost-effective and efficient means of sourcing, acquiring and delivering IT products and services. Responsible for making strategic decisions on what should be in-sourced and what should be outsourced based on the IT and business strategic direction.	Bachelor's Degree or Master's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	10	\$202.47
166	4810	Manager IT Procurement	Recommends and establishes the IT procurement strategy, processes, and procedures that are consistent with corporate policy, IT project requirements and sound commercial, legal and ethical practices. Responsible for the systematic execution of processes and procedures for the timely and cost effective purchasing of IT products and services. Manages the activities of the IT procurement function, including the collection and execution of purchase orders, negotiation of bids from vendors, placement and tracking of purchase orders and coordination and reconciliation of invoices for processing.	Bachelor's Degree in Business Administration, Finance, Accounting, or other related field. Or equivalent work experience.	7	\$141.28
167	4820	IT Procurement Specialist	Participates in the selection and implementation of IT supplier sourcing strategies to ensure high quality, on time delivery and cost competitiveness. Responsible for the collection and execution of purchase orders. Solicits, receives and analyzes proposals, quotations and tender submissions and recommends selection of suppliers in accordance with corporate policies and legal compliance.	Bachelor's Degree in Business Administration, Finance, Accounting, or other related field. Or equivalent work experience.	3	\$74.68
168	5001	Manager, Vendor Relationships - Team Leader	Develops and implements the strategic sourcing and vendor relationship strategies. Manages the selection, acquisition and monitoring of contractual agreements for hardware, software and IT services for the enterprise. Works closely with the business and IT to understand their needs and serves as the IT point of contact for all purchases, deliveries and problems with products and services. Articulates and negotiates service level agreements. Works with Asset Management to ensure appropriate use of corporate funds. Develops, or assists in the development of Request for Information (RFIs), Request for Proposal (RFPs) and business cases.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$85.72
169	5002	Manager, Vendor Relationships - Manager	Develops and implements the strategic sourcing and vendor relationship strategies. Manages the selection, acquisition and monitoring of contractual agreements for hardware, software and IT services for the enterprise. Works closely with the business and IT to understand their needs and serves as the IT point of contact for all purchases, deliveries and problems with products and services. Articulates and negotiates service level agreements. Works with Asset Management to ensure appropriate use of corporate funds. Develops, or assists in the development of Request for Information (RFIs), Request for Proposal (RFPs) and business cases.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	9	\$122.27

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
170	5003	Manager, Vendor Relationships - Sr. Manager	Develops and implements the strategic sourcing and vendor relationship strategies. Manages the selection, acquisition and monitoring of contractual agreements for hardware, software and IT services for the enterprise. Works closely with the business and IT to understand their needs and serves as the IT point of contact for all purchases, deliveries and problems with products and services. Articulates and negotiates service level agreements. Works with Asset Management to ensure appropriate use of corporate funds. Develops, or assists in the development of Request for Information (RFIs), Request for Proposal (RFPs) and business cases.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	11	\$165.60
171	5010	Manager, Outsourcing Contracts	Responsible for all activities relating to the outsourcing contract management function. Leads contract efforts from contract signing, through vendor transition and current operational state. Establishes metrics, process and procedures and oversight management model required to ensure optimum vendor delivery, service, quality and pricing. Monitors vendor contracts to ensure terms and conditions are met; defines and manages vendor penalties/incentives if performance does not meet established criteria/exceeds established criteria.	Bachelor's Degree in Business Administration, or other related field. Or equivalent work experience.	7	\$136.22
172	5020	Contracts Manager	Manages and controls the contractual relationship with service providers. Coordinates contract activities, including contract development, negotiation and transition. Monitors vendor contracts to ensure terms and conditions are met.	Bachelor's Degree in Business Administration, or other related field. Or equivalent work experience.	4	\$103.86
173	5041	Finance/Administration Specialist - Entry	Responsible for the financial administration practices and procedures associated with the management of vendor contracts. Reviews vendor charges, identifies disparities and resolves basic issues with the service provider. Monitors contract budget performance, identifying variances and recommending corrective actions.	Associates, BS in Business Administration, Finance, or related field. Or equivalent work experience.	2	\$73.22
174	5042	Finance/Administration Specialist - Intermediate	Responsible for the financial administration practices and procedures associated with the management of vendor contracts. Reviews vendor charges, identifies disparities and resolves basic issues with the service provider. Monitors contract budget performance, identifying variances and recommending corrective actions.	Associates, BS in Business Administration, Finance, or related field. Or equivalent work experience.	4	\$95.74
175	5043	Finance/Administration Specialist - Advanced	Responsible for the financial administration practices and procedures associated with the management of vendor contracts. Reviews vendor charges, identifies disparities and resolves basic issues with the service provider. Monitors contract budget performance, identifying variances and recommending corrective actions.	Associates, BS in Business Administration, Finance, or related field. Or equivalent work experience.	6	\$121.40
176	5200	Technical Advisor	In an outsourcing environment, works with service providers to ensure their in-scope technical solutions are consistent with enterprise's business strategy and architecture. Works closely with business unit performance managers and quality assurance staff to review service provider problems, to analyze and validate the accuracy of information and the feasibility of solutions. May troubleshoot performance issues and resolve problems with service providers.	Bachelor's or Master's Degree in Business Administration, or other related field. Or equivalent work experience.	7	\$140.47
177	5400	Asset Manager	Manages the administration of IT inventory, asset management, and technical service contracts. Maintains and manages software license information and updates. Works with Manager, IT Procurement in the development of enterprise-wide IT purchasing standards and procedures. Creates and manages enterprise-wide asset management systems and serves as liaison to the Finance and Legal departments as it relates to the functions of this position.	Bachelor's Degree in Business Administration, Finance, Accounting, or other related field. Or equivalent work experience.	7	\$120.27
178	5411	Asset Management Administrator - Entry	Administers IT purchase and inventory system and management system. Updates and administers asset databases, tracking life cycle of all assets. Receives and manages inventory, ensures security of assets while in inventory.	Associate's or BS in Business Administration, Finance, Accounting, or related field. Or equivalent work experience.	1	\$60.04
179	5412	Asset Management Administrator - Intermediate	Administers IT purchase and inventory system and management system. Updates and administers asset databases, tracking life cycle of all assets. Receives and manages inventory, ensures security of assets while in inventory.	Associate's or BS in Business Administration, Finance, Accounting, or related field. Or equivalent work experience.	3	\$68.01
180	5413	Asset Management Administrator - Advanced	Administers IT purchase and inventory system and management system. Updates and administers asset databases, tracking life cycle of all assets. Receives and manages inventory, ensures security of assets while in inventory.	Associate's or BS in Business Administration, Finance, Accounting, or related field. Or equivalent work experience.	5	\$74.39
181	5500	Director, HR/IT	Acts as the strategic liaison between HR and IT. Provides HR leadership support and counsel to the IT organization in the areas of workforce planning, recruiting, training and career development, organization design, performance management, compensation, recognition and change management. Works with CIO and IT leadership team to develop a people strategy that supports the goals of the IT organization. Develop action plans and strategies to address particular IT workforce needs. Promotes innovation and continuous improvement in the IT organization.	Bachelor's or Master's Degree in Business Administration, Human Resources, or other related field. Or equivalent work experience.	10	\$179.30
182	5600	Manager, HR/IT Staffing	Develops and implements sourcing strategies and programs to recruit and select both permanent and contracted staff for the IT organization. Viewed as the in-house consultant on recruiting and retention practices, and strategy. Manages a variety of recruiting efforts, which may include college and Internet recruitment, and use of recruitment firms. Ensures legal and corporate hiring policies are adhered to. Leads succession planning process; performs forecasting needs based on changes within the organization (e.g., retirement statistics, planned moves, reorganizations); creates and maintains a recruiting plan accordingly. Manages the recruitment process, screening process, and conducts interviews.	Bachelor's Degree in Business Administration, Human Resources, or other related field. Or equivalent work experience.	7	\$106.67
183	5611	Technical Recruiter - Entry	Responsible for sourcing and recruiting IT professionals for the enterprise. Works with management to define candidate qualifications. Interprets the organization's recruiting strategy, identifies sources, develops and executes recruiting plans to meet the organization's technical staff needs. Utilizes multiple channels to recruit candidates, which may include, but is not limited to, colleges, job fairs, Internet, employee referrals, recruitment firms. Identifies, screens and interviews qualified candidates.	Bachelor's Degree in Business Administration, Human Resources, or other related field. Or equivalent work experience.	3	\$58.91

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
184	5612	Technical Recruiter - Intermediate	Responsible for sourcing and recruiting IT professionals for the enterprise. Works with management to define candidate qualifications. Interprets the organization's recruiting strategy, identifies sources, develops and executes recruiting plans to meet the organization's technical staff needs. Utilizes multiple channels to recruit candidates, which may include, but is not limited to, colleges, job fairs, Internet, employee referrals, recruitment firms. Identifies, screens and interviews qualified candidates.	Bachelor's Degree in Business Administration, Human Resources, or other related field. Or equivalent work experience.	5	\$80.52
185	5613	Technical Recruiter - Advanced	Responsible for sourcing and recruiting IT professionals for the enterprise. Works with management to define candidate qualifications. Interprets the organization's recruiting strategy, identifies sources, develops and executes recruiting plans to meet the organization's technical staff needs. Utilizes multiple channels to recruit candidates, which may include, but is not limited to, colleges, job fairs, Internet, employee referrals, recruitment firms. Identifies, screens and interviews qualified candidates.	Bachelor's Degree in Business Administration, Human Resources, or other related field. Or equivalent work experience.	7	\$118.24
186	5621	HR/IT Generalist - Entry	Responsible for providing the IT organization with exclusive, full range HR functional support. This involves functions such as recruiting (including college recruiting), maintaining employee personnel records, performance management consulting on organizational/personnel issues, managing compensation and benefits, addressing issues related to employee and labor relations—including AAP and EEO matters, often assessing training needs and designing and presenting training programs. May be involved in grievance and arbitration investigation and preparation, labor contract administration and contract negotiations.	Bachelor's Degree in Business Administration, Human Resources, or other related field. Or equivalent work experience.	3	\$62.26
187	5622	HR/IT Generalist - Intermediate	Responsible for providing the IT organization with exclusive, full range HR functional support. This involves functions such as recruiting (including college recruiting), maintaining employee personnel records, performance management consulting on organizational/personnel issues, managing compensation and benefits, addressing issues related to employee and labor relations—including AAP and EEO matters, often assessing training needs and designing and presenting training programs. May be involved in grievance and arbitration investigation and preparation, labor contract administration and contract negotiations.	Bachelor's Degree in Business Administration, Human Resources, or other related field. Or equivalent work experience.	5	\$73.92
188	5623	HR/IT Generalist - Advanced	Responsible for providing the IT organization with exclusive, full range HR functional support. This involves functions such as recruiting (including college recruiting), maintaining employee personnel records, performance management consulting on organizational/personnel issues, managing compensation and benefits, addressing issues related to employee and labor relations—including AAP and EEO matters, often assessing training needs and designing and presenting training programs. May be involved in grievance and arbitration investigation and preparation, labor contract administration and contract negotiations.	Bachelor's Degree in Business Administration, Human Resources, or other related field. Or equivalent work experience.	7	\$105.87
189	5801	Documentation Specialist/Technical Writer - Entry	Responsible for creation and maintenance of IT documentation. Translates technical and/or complicated information into clear, concise documents appropriate for various target audiences. Works with Development, Quality Assurance and Technical Support to produce a wide variety of technical publications including instructional materials, technical manuals, product documentation and the like for use by both the IT and business community.	Bachelor's Degree in Journalism, Technical Writing, Business Administration, or other related field. Or equivalent work experience.	3	\$59.25
190	5802	Documentation Specialist/Technical Writer - Intermediate	Responsible for creation and maintenance of IT documentation. Translates technical and/or complicated information into clear, concise documents appropriate for various target audiences. Works with Development, Quality Assurance and Technical Support to produce a wide variety of technical publications including instructional materials, technical manuals, product documentation and the like for use by both the IT and business community.	Bachelor's Degree in Journalism, Technical Writing, Business Administration, or other related field. Or equivalent work experience.	5	\$72.22
191	5803	Documentation Specialist/Technical Writer - Advanced	Responsible for creation and maintenance of IT documentation. Translates technical and/or complicated information into clear, concise documents appropriate for various target audiences. Works with Development, Quality Assurance and Technical Support to produce a wide variety of technical publications including instructional materials, technical manuals, product documentation and the like for use by both the IT and business community.	Bachelor's Degree in Journalism, Technical Writing, Business Administration, or other related field. Or equivalent work experience.	7	\$88.41
192	6000	Manager, IT Finance	Provides financial management for the IT organization. Leads the analysis, development and implementation of financial services for IT planning and control. Analyzes and prepares IT budget and develops proposals with supporting documentation and justification. Leads analysis on IT financial conditions, business compliance matters and effectiveness of strategies and programs to business objectives, develops recommendations for senior IT leadership team for a variety of business issues.	Bachelor's Degree in Finance, Economics, Accounting, or other related field. Or equivalent work experience.	6	\$144.44
193	6100	Director, IT Risk and Compliance	Leads, develops and maintains the IT risk and compliance management strategy. Develops and maintains policy, standards, processes and procedures to assess, monitor, report, escalate and remediate IT risk and compliance related issues. Works collaboratively with corporate compliance, internal auditing and corporate risk management and various technical teams in the design and implementation of audit, risk assessment and regulatory compliance practices for IT. Leads cross-functional teams in performing reviews and tests of IT internal controls to ensure that existing IT systems are operating as designed and that they contain adequate controls. Facilitates risk assessments and identifies risk themes.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	10	\$220.66
194	6200	Manager, IT Audit	Leads and manages internal audit function for information systems audits and compliance-related work (e.g., Sarbanes-Oxley Act compliance) using generally applicable and accepted standards and framework for IT audit (e.g., COBIT). Develops and implements an IT audit strategy and plan to review technical systems controls, identify control weakness and communicate significant control and compliance risk to senior management. Provides recommendations to correct or mitigate IT systems control and compliance weaknesses. Works with corporate and IT risk management team in developing and implementing internal control policies in a wide variety of IT processes.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$150.88
195	6210	IT Auditor	Responsible for planning and performing audits of information systems and related processes in a multi- platform environment. This may include reviewing organizational IT policies, standards and procedures and providing advice on their adequacy, accuracy and compliance with government guidelines and regulatory requirements (e.g., Sarbanes-Oxley Act); assisting management in the identification and assessment of technology related risks, and reporting on the adequacy of risk-based controls; evaluating technology and business related controls for integrated IT and business auditing efforts.	BS or MS in Computer Science, Information Systems, Business Administration. Typically requires IT auditing professional designation (CISA or CPA)	5	\$107.20

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
196	6400	Business Management Specialist	Assists with the daily operations and provides general administrative support to the assigned IT organization. Responsibilities may include participating and assisting in the preparation of annual business plan for the assigned IT functional area, coordinating the contract management efforts, such as the development of requests for proposals (RFP) and supporting the development and final execution of contracts.	Bachelor's Degree in Computer Science, Information Systems, Business Administration or other related field. Or equivalent work experience.	3	\$115.77
197	6601	Manager, Technical Training - Team Leader	Manages the IT training life cycle, including needs analysis, training strategy and development and delivery of training programs and tools for IT professionals and end-users. Additionally, implements and manages a skills management and competency development process for the IT professional staff and end-user community. Coordinates or provides services to identify business and subsequent training drivers for the organization and identifies technology drivers for the analysis of roles and their associated skills and competencies. Leads analysis of current skills to identify skill gaps and works with IT to prioritize skills training and development imperatives.	Bachelor's Degree in Instructional Technology, Computer Science, Information Systems, Education, or other related field. Or equivalent work experience.	7 yrs training and 2 yrs training management	\$86.31
198	6602	Manager, Technical Training - Manager	Manages the IT training life cycle, including needs analysis, training strategy and development and delivery of training programs and tools for IT professionals and end-users. Additionally, implements and manages a skills management and competency development process for the IT professional staff and end-user community. Coordinates or provides services to identify business and subsequent training drivers for the organization and identifies technology drivers for the analysis of roles and their associated skills and competencies. Leads analysis of current skills to identify skill gaps and works with IT to prioritize skills training and development imperatives.	Bachelor's Degree in Instructional Technology, Computer Science, Information Systems, Education, or other related field. Or equivalent work experience.	9 yrs training and 4 yrs training management	\$103.90
199	6603	Manager, Technical Training - Sr. Manager	Manages the IT training life cycle, including needs analysis, training strategy and development and delivery of training programs and tools for IT professionals and end-users. Additionally, implements and manages a skills management and competency development process for the IT professional staff and end-user community. Coordinates or provides services to identify business and subsequent training drivers for the organization and identifies technology drivers for the analysis of roles and their associated skills and competencies. Leads analysis of current skills to identify skill gaps and works with IT to prioritize skills training and development imperatives.	Bachelor's Degree in Instructional Technology, Computer Science, Information Systems, Education, or other related field. Or equivalent work experience.	11 yrs training and 6 yrs training management	\$143.63
200	6611	Technical Trainer - Entry	Responsible for the creation, and delivery of training and development programs to all levels of end-users and IT professionals. Involved in training needs assessment process and vendor selection. Works closely with both IT and the business to understand system and training needs for applications and packages supported.	Bachelor's Degree in Instructional Technology, Computer Science, Information Systems, Education, or other related field. Or equivalent work experience.	3	\$59.50
201	6612	Technical Trainer - Intermediate	Responsible for the creation, and delivery of training and development programs to all levels of end-users and IT professionals. Involved in training needs assessment process and vendor selection. Works closely with both IT and the business to understand system and training needs for applications and packages supported.	Bachelor's Degree in Instructional Technology, Computer Science, Information Systems, Education, or other related field. Or equivalent work experience.	5	\$66.24
202	6613	Technical Trainer - Advanced	Responsible for the creation, and delivery of training and development programs to all levels of end-users and IT professionals. Involved in training needs assessment process and vendor selection. Works closely with both IT and the business to understand system and training needs for applications and packages supported.	Bachelor's Degree in Instructional Technology, Computer Science, Information Systems, Education, or other related field. Or equivalent work experience.	7	\$81.72
203	6801	Security Manager - Team Leader	Manages the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards; facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$95.39
204	6802	Security Manager - Manager	Manages the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards; facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$129.90
205	6803	Security Manager - Sr. Manager	Manages the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards; facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$157.49

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
206	6811	Security Analyst - Entry	Develops and manages security for more than one IT functional area (e.g., data, systems, network and/or Web) across the enterprise. Assists in the development and implementation of security policies and procedures (e.g., user log-on and authentication rules, security breach escalation procedures, security auditing procedures and use of firewalls and encryption routines). Prepares status reports on security matters to develop security risk analysis scenarios and response procedures. Responsible for the tracking and monitoring of software viruses.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	4	\$64.78
207	6812	Security Analyst - Intermediate	Develops and manages security for more than one IT functional area (e.g., data, systems, network and/or Web) across the enterprise. Assists in the development and implementation of security policies and procedures (e.g., user log-on and authentication rules, security breach escalation procedures, security auditing procedures and use of firewalls and encryption routines). Prepares status reports on security matters to develop security risk analysis scenarios and response procedures. Responsible for the tracking and monitoring of software viruses.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	6	\$86.19
208	6813	Security Analyst - Advanced	Develops and manages security for more than one IT functional area (e.g., data, systems, network and/or Web) across the enterprise. Assists in the development and implementation of security policies and procedures (e.g., user log-on and authentication rules, security breach escalation procedures, security auditing procedures and use of firewalls and encryption routines). Prepares status reports on security matters to develop security risk analysis scenarios and response procedures. Responsible for the tracking and monitoring of software viruses.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	8	\$109.87
209	6820	Data Security Specialist	Responsible for the planning, design, enforcement and audit of security policies and procedures which safeguard the integrity of and access to enterprise systems, files and data elements. Responsible for acting on security violations. Maintains knowledge of changing technologies, and provides recommendations for adaptation of new technologies or policies.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	4	\$102.62
210	6830	Network Security Specialist	Involved in the full life cycle of network security management. Assists in the development and implementation of security policies, procedures and measures in a networking environment. Responsible for firewall configuration, maintenance, monitoring and other various network security measures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$132.49
211	6840	System Security Specialist	Develops, evaluates and manages systems security across the enterprise. Areas of concentration include account management, password auditing, network based and Web application based vulnerability scanning, virus management and intrusion detection. Requires technical expertise in systems administration and security tools, combined with the knowledge of security practices and procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	2	\$95.70
212	6850	Web Security Specialist	Assists in the development and management of Web security policy and procedures for the enterprise. Evaluates information security solutions on Inter/Intranet/Extranet environments. Responsible for monitoring, assessing and reviewing rule base and configurations of firewalls and intrusion detection systems.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$110.18
213	7000	Manager, Business Continuance	Responsible for the implementation and integration of risk management procedures across the enterprise, based on a thorough understanding of key IT services that must be maintained to reduce financial loss and critical customer service capability. Ensures monitoring and testing of business continuance procedures, ensures response to system failures, and is proactive in building processes to minimize/eliminate downtime. Develops service level risk management agreements with the business and with vendors.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$149.87
214	7010	Business Continuance Specialist	Develops risk management procedures, business continuance scenarios, and contingency plans for central and distributed systems and networks to maintain operations during downtime and/or major disasters. Identifies and makes recommendations regarding critical points of failure. Develops and implements policies and procedures for business continuance and test plans with various operational and support groups in IT.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$112.18
215	7201	Manager, Product Development - Team Leader	Manages research and development activities relating to the design and development of software or hardware products and qualification or re-qualification of new and existing products. Works with a cross-functional team to ensure fulfillment of product requirements, evaluates product performance and transition products from development to commercialization. Assists in determining product delivery and deployment dates for new product releases, feature and maintenance releases and regular corrective service or service pack releases. Acts as a technical consultant to the product organization and leads research, and prototyping of innovative technologies and products.	Bachelor's Degree in Computer Science, Information Systems, Engineering, or other related field. Or equivalent work experience.	7	\$90.36
216	7202	Manager, Product Development - Manager	Manages research and development activities relating to the design and development of software or hardware products and qualification or re-qualification of new and existing products. Works with a cross-functional team to ensure fulfillment of product requirements, evaluates product performance and transition products from development to commercialization. Assists in determining product delivery and deployment dates for new product releases, feature and maintenance releases and regular corrective service or service pack releases. Acts as a technical consultant to the product organization and leads research, and prototyping of innovative technologies and products.	Bachelor's Degree in Computer Science, Information Systems, Engineering, or other related field. Or equivalent work experience.	9	\$121.99
217	7203	Manager, Product Development - Sr. Manager	Manages research and development activities relating to the design and development of software or hardware products and qualification or re-qualification of new and existing products. Works with a cross-functional team to ensure fulfillment of product requirements, evaluates product performance and transition products from development to commercialization. Assists in determining product delivery and deployment dates for new product releases, feature and maintenance releases and regular corrective service or service pack releases. Acts as a technical consultant to the product organization and leads research, and prototyping of innovative technologies and products.	Bachelor's Degree in Computer Science, Information Systems, Engineering, or other related field. Or equivalent work experience.	11	\$160.63

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
218	7210	Product Architect	Chairs the product architecture team and provides technical leadership in the planning, design and architect phases of software or hardware product development. Identifies, evaluates, and recommends solutions using advanced architectures and technologies to facilitate rapid development and implementation. Understands key competitors' products and differentiating features. Works with a cross-functional team to translate customer requirements into detailed architectural approaches and product specifications, creates realistic development plans and schedules, evaluates and prioritizes requests for product changes and enhancements.	Bachelor's or Master's Degree in Computer Science, Information Systems, Engineering or other related field. Or equivalent work experience.	7	\$158.31
219	7221	Product Engineer - Entry	Responsible for all aspects of software or hardware product delivery and performance. Works with design engineering and test team to drive products from design completion to volume production release. Performs various engineering tests to verify and validate product designs, such as defining and specifying new product Design Verification Test (DVT) requirements and participation in the DVT process.	Bachelor's Degree in Computer Science, Information Systems, Engineering or other related field. Or equivalent work experience.	4	\$64.02
220	7222	Product Engineer - Intermediate	Responsible for all aspects of software or hardware product delivery and performance. Works with design engineering and test team to drive products from design completion to volume production release. Performs various engineering tests to verify and validate product designs, such as defining and specifying new product Design Verification Test (DVT) requirements and participation in the DVT process.	Bachelor's Degree in Computer Science, Information Systems, Engineering or other related field. Or equivalent work experience.	6	\$86.36
221	7223	Product Engineer - Advanced	Responsible for all aspects of software or hardware product delivery and performance. Works with design engineering and test team to drive products from design completion to volume production release. Performs various engineering tests to verify and validate product designs, such as defining and specifying new product Design Verification Test (DVT) requirements and participation in the DVT process.	Bachelor's Degree in Computer Science, Information Systems, Engineering or other related field. Or equivalent work experience.	8	\$115.27
222	7231	Product Developer - Entry	Responsible for designing and developing software or hardware product. Understands business and customer requirements that drive the analysis and design of technical solutions. Participates in all phases of product development lifecycle, including the analysis, design, test and integration of products. Develops design specifications and parameters that are in compliance with products' architectural blueprints. Researches, evaluates and incorporates new technology and tools to enhance the product development process.	Bachelor's Degree in Computer Science, Information Systems, Engineering or other related field. Or equivalent work experience.	4	\$74.47
223	7232	Product Developer - Intermediate	Responsible for designing and developing software or hardware product. Understands business and customer requirements that drive the analysis and design of technical solutions. Participates in all phases of product development lifecycle, including the analysis, design, test and integration of products. Develops design specifications and parameters that are in compliance with products' architectural blueprints. Researches, evaluates and incorporates new technology and tools to enhance the product development process.	Bachelor's Degree in Computer Science, Information Systems, Engineering or other related field. Or equivalent work experience.	6	\$103.81
224	7233	Product Developer - Advanced	Responsible for designing and developing software or hardware product. Understands business and customer requirements that drive the analysis and design of technical solutions. Participates in all phases of product development lifecycle, including the analysis, design, test and integration of products. Develops design specifications and parameters that are in compliance with products' architectural blueprints. Researches, evaluates and incorporates new technology and tools to enhance the product development process.	Bachelor's Degree in Computer Science, Information Systems, Engineering or other related field. Or equivalent work experience.	8	\$123.61
225	7401	Manager, Systems Software - Team Leader	Responsible for managing the programming, administration and support activities for the enterprise's operating systems that may reside on multiple platforms. Has a high level understanding of operating systems and foundation architecture. Accountable for operating systems software selection and development and continued maintenance of such systems to improve efficiencies. Develops departmental standards and procedures including systems programming standards and program documentation requirements. Defines and monitors multiple projects, provides technical and administrative supervision. Must interface with members of the IT and user community to coordinate activities relating to the implementation of new software. Provides technical consultation and support to users and other IT staff.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$125.80
226	7402	Manager, Systems Software - Manager	Responsible for managing the programming, administration and support activities for the enterprise's operating systems that may reside on multiple platforms. Has a high level understanding of operating systems and foundation architecture. Accountable for operating systems software selection and development and continued maintenance of such systems to improve efficiencies. Develops departmental standards and procedures including systems programming standards and program documentation requirements. Defines and monitors multiple projects, provides technical and administrative supervision. Must interface with members of the IT and user community to coordinate activities relating to the implementation of new software. Provides technical consultation and support to users and other IT staff.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$146.94
227	7403	Manager, Systems Software - Sr. Manager	Responsible for managing the programming, administration and support activities for the enterprise's operating systems that may reside on multiple platforms. Has a high level understanding of operating systems and foundation architecture. Accountable for operating systems software selection and development and continued maintenance of such systems to improve efficiencies. Develops departmental standards and procedures including systems programming standards and program documentation requirements. Defines and monitors multiple projects, provides technical and administrative supervision. Must interface with members of the IT and user community to coordinate activities relating to the implementation of new software. Provides technical consultation and support to users and other IT staff.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$184.33
228	7411	Systems Architect - Entry	Responsible for providing senior level expertise on decisions and priorities regarding the enterprise's overall systems architecture. Facilitates the establishment and implementation of standards and guidelines that guide the design of technology solutions including architecting and implementing solutions requiring integration of multiple platforms, operating systems and applications across the enterprise. Reviews, advises and designs standard software and hardware builds, system options, risks, costs vs. benefits and impact on the enterprise business process and goals.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$65.73

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
229	7412	Systems Architect - Intermediate	Responsible for providing senior level expertise on decisions and priorities regarding the enterprise's overall systems architecture. Facilitates the establishment and implementation of standards and guidelines that guide the design of technology solutions including architecting and implementing solutions requiring integration of multiple platforms, operating systems and applications across the enterprise. Reviews, advises and designs standard software and hardware builds, system options, risks, costs vs. benefits and impact on the enterprise business process and goals.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	9	\$99.18
230	7413	Systems Architect - Advanced	Responsible for providing senior level expertise on decisions and priorities regarding the enterprise's overall systems architecture. Facilitates the establishment and implementation of standards and guidelines that guide the design of technology solutions including architecting and implementing solutions requiring integration of multiple platforms, operating systems and applications across the enterprise. Reviews, advises and designs standard software and hardware builds, system options, risks, costs vs. benefits and impact on the enterprise business process and goals.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	11	\$164.52
231	7421	Systems Software Programmer - Entry	Responsible for the analysis, development, modification, installation, testing and maintenance of operating systems software. Possesses a strong understanding of systems programming, graphical user interfaces and control languages. Evaluates vendor supplied software packages and makes recommendations to IT management. Modifies and/or debugs vendor-supplied utilities and packages.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	4	\$76.25
232	7422	Systems Software Programmer - Intermediate	Responsible for the analysis, development, modification, installation, testing and maintenance of operating systems software. Possesses a strong understanding of systems programming, graphical user interfaces and control languages. Evaluates vendor supplied software packages and makes recommendations to IT management. Modifies and/or debugs vendor-supplied utilities and packages.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	6	\$97.05
233	7423	Systems Software Programmer - Advanced	Responsible for the analysis, development, modification, installation, testing and maintenance of operating systems software. Possesses a strong understanding of systems programming, graphical user interfaces and control languages. Evaluates vendor supplied software packages and makes recommendations to IT management. Modifies and/or debugs vendor-supplied utilities and packages.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	8	\$118.83
234	7431	Groupware Specialist - Entry	Responsibilities include defining the business requirements for the organization's next generation of collaborative work tools, which involves working with end-users to develop specifications for the development and implementation of groupware applications (e.g., Lotus Notes, Microsoft Exchange). Based on the business requirements, responsible for the implementation, maintenance and support of groupware systems. Evaluates and recommends associated hardware/software solutions based on business requirements and user needs.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	2	\$78.85
235	7432	Groupware Specialist - Intermediate	Responsibilities include defining the business requirements for the organization's next generation of collaborative work tools, which involves working with end-users to develop specifications for the development and implementation of groupware applications (e.g., Lotus Notes, Microsoft Exchange). Based on the business requirements, responsible for the implementation, maintenance and support of groupware systems. Evaluates and recommends associated hardware/software solutions based on business requirements and user needs.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	4	\$101.09
236	7433	Groupware Specialist - Advanced	Responsibilities include defining the business requirements for the organization's next generation of collaborative work tools, which involves working with end-users to develop specifications for the development and implementation of groupware applications (e.g., Lotus Notes, Microsoft Exchange). Based on the business requirements, responsible for the implementation, maintenance and support of groupware systems. Evaluates and recommends associated hardware/software solutions based on business requirements and user needs.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	6	\$108.81
237	7441	Systems Administrator - Entry	Deploys the release of new technologies as well as designs, installs, configures, maintains and performs system integration testing of PC/server operating systems, related utilities and hardware. Responsible for trouble shooting server problems as reported by users. Researches, evaluates and recommends software and hardware products.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$65.42
238	7442	Systems Administrator - Intermediate	Deploys the release of new technologies as well as designs, installs, configures, maintains and performs system integration testing of PC/server operating systems, related utilities and hardware. Responsible for trouble shooting server problems as reported by users. Researches, evaluates and recommends software and hardware products.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$78.91
239	7443	Systems Administrator - Advanced	Deploys the release of new technologies as well as designs, installs, configures, maintains and performs system integration testing of PC/server operating systems, related utilities and hardware. Responsible for trouble shooting server problems as reported by users. Researches, evaluates and recommends software and hardware products.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$102.34
240	7450	UNIX System Administrator	Installs, configures, maintains and performs system integration testing of UNIX based operating systems, related utilities and hardware. Responsible for troubleshooting UNIX-based hardware and software problems. Monitors systems activities and fine tunes system parameters and configuration to optimize performance and ensure security of systems.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$116.06
241	7460	Storage Management Specialist	Provides efficient and reliable storage allocation and defines backup, recovery, archival procedures. Develops and implements business continuity practices for storage management. Installs, configures, tests and implements storage management software and hardware. Monitors use and availability of storage resources.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$111.74
242	7500	Director, Enterprise Architecture	Leads the creation and/or evolution of the enterprise architecture function/program including coordination of an appropriately balanced pursuit of enterprise business, information, technical and solution architectures. Leads the identification and analysis of enterprise business drivers to develop enterprise architecture requirements. Analyzes technology industry and market trends and determines potential impact upon the enterprise. Leads the development of enterprise architecture governance structure based on business and IT strategies. Oversees enterprise architecture implementation and ongoing refinement activities. Directs the development and execution of a communication (including education) plan for enterprise architecture standards. Acts as a sounding board or consultant to IT and business leaders in the development of IT solutions for business needs.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	10 yrs IT and business experience, with Architecture design & 3 years leadership experience	\$218.50

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
243	7601	Manager, IT Business Planning - Team Leader	Assists the IT organization in defining and implementing its business plan and goals to support the strategy and goals of the organization. Responsible for working with IT and business leaders to create the business plan for IT. Assists in the cascading of plans to the various IT divisions/departments. Scans the external IT environment to provide a common set of planning assumptions, competitive analysis, current and future market assessments for products and services to the business, and a common set of planning processes and tools to assist those with planning responsibility in IT.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, Finance, or other related field. Or equivalent work experience.	7	\$123.68
244	7602	Manager, IT Business Planning - Manager	Assists the IT organization in defining and implementing its business plan and goals to support the strategy and goals of the organization. Responsible for working with IT and business leaders to create the business plan for IT. Assists in the cascading of plans to the various IT divisions/departments. Scans the external IT environment to provide a common set of planning assumptions, competitive analysis, current and future market assessments for products and services to the business, and a common set of planning processes and tools to assist those with planning responsibility in IT.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, Finance, or other related field. Or equivalent work experience.	9	\$161.16
245	7603	Manager, IT Business Planning - Sr. Manager	Assists the IT organization in defining and implementing its business plan and goals to support the strategy and goals of the organization. Responsible for working with IT and business leaders to create the business plan for IT. Assists in the cascading of plans to the various IT divisions/departments. Scans the external IT environment to provide a common set of planning assumptions, competitive analysis, current and future market assessments for products and services to the business, and a common set of planning processes and tools to assist those with planning responsibility in IT.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, Finance, or other related field. Or equivalent work experience.	11	\$166.32
246	7610	Enterprise Architect	Provides overall direction, guidance and definition of an enterprise's architecture to effectively support the corporate business strategy. Responsibilities include researching, analyzing, designing, proposing, and delivering solutions that are appropriate for the business and technology strategies. Must have significant business knowledge and have one or more areas of technical expertise in which they concentrate. Interfaces across several business areas, acting as visionary to proactively assist in defining the direction for future projects.	Bachelor's or Master's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$155.32
247	7621	Business Process Consultant - Entry	Facilitates the optimization of business unit performance by enhancing the alignment between business processes and information technology. Responsible for actively resolving day-to-day technology needs of the business unit with a focus on the analysis of processes—dissecting problems and suggesting solutions. Includes complex systems process analysis, design and simulation. Must understand technical problems and solutions in relation to the current, as well as the future business environment. Must be able to suggest plans to integrate new and existing processes. Provides input and supports planning and prioritization for business process engineering related activities, including developing the business unit process engineering plan and integrating that plan with the corporate plan.	Bachelor's or Master's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$55.17
248	7622	Business Process Consultant - Intermediate	Facilitates the optimization of business unit performance by enhancing the alignment between business processes and information technology. Responsible for actively resolving day-to-day technology needs of the business unit with a focus on the analysis of processes—dissecting problems and suggesting solutions. Includes complex systems process analysis, design and simulation. Must understand technical problems and solutions in relation to the current, as well as the future business environment. Must be able to suggest plans to integrate new and existing processes. Provides input and supports planning and prioritization for business process engineering related activities, including developing the business unit process engineering plan and integrating that plan with the corporate plan.	Bachelor's or Master's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	9	\$86.88
249	7623	Business Process Consultant - Advanced	Facilitates the optimization of business unit performance by enhancing the alignment between business processes and information technology. Responsible for actively resolving day-to-day technology needs of the business unit with a focus on the analysis of processes—dissecting problems and suggesting solutions. Includes complex systems process analysis, design and simulation. Must understand technical problems and solutions in relation to the current, as well as the future business environment. Must be able to suggest plans to integrate new and existing processes. Provides input and supports planning and prioritization for business process engineering related activities, including developing the business unit process engineering plan and integrating that plan with the corporate plan.	Bachelor's or Master's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	11	\$113.25
250	7631	IT Business Consultant - Entry	Works with business leaders and acts as a liaison between IT and business units (typically leadership for assigned business units) or vendors. Viewed as integral to the business in any decisions that may be impacted by technology. Acts as a business relationship manager responsible for the collection, analysis, review, documentation and communication of business needs and requirements to the IT organization. Leads the gathering of business needs as well as the design of solutions through direct interaction with business unit leaders.	Bachelor's or Master's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$67.81
251	7632	IT Business Consultant - Intermediate	Works with business leaders and acts as a liaison between IT and business units (typically leadership for assigned business units) or vendors. Viewed as integral to the business in any decisions that may be impacted by technology. Acts as a business relationship manager responsible for the collection, analysis, review, documentation and communication of business needs and requirements to the IT organization. Leads the gathering of business needs as well as the design of solutions through direct interaction with business unit leaders.	Bachelor's or Master's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	9	\$95.26
252	7633	IT Business Consultant - Advanced	Works with business leaders and acts as a liaison between IT and business units (typically leadership for assigned business units) or vendors. Viewed as integral to the business in any decisions that may be impacted by technology. Acts as a business relationship manager responsible for the collection, analysis, review, documentation and communication of business needs and requirements to the IT organization. Leads the gathering of business needs as well as the design of solutions through direct interaction with business unit leaders.	Bachelor's or Master's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	11	\$100.72

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
253	7641	Business Analyst - Entry	Serves as a liaison between the business community and the IT organization in order to provide technical solutions to meet user needs. Possesses expertise in the business unit(s) they support, as well as, an understanding of the IT organization's systems and capabilities. Analyzes business partner's operations to understand their strengths and weaknesses to determine opportunities to automate processes and functions. Assists in the business process redesign and documentation as needed for new technology.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	3	\$54.02
254	7642	Business Analyst - Intermediate	Serves as a liaison between the business community and the IT organization in order to provide technical solutions to meet user needs. Possesses expertise in the business unit(s) they support, as well as, an understanding of the IT organization's systems and capabilities. Analyzes business partner's operations to understand their strengths and weaknesses to determine opportunities to automate processes and functions. Assists in the business process redesign and documentation as needed for new technology.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	5	\$84.15
255	7643	Business Analyst - Advanced	Serves as a liaison between the business community and the IT organization in order to provide technical solutions to meet user needs. Possesses expertise in the business unit(s) they support, as well as, an understanding of the IT organization's systems and capabilities. Analyzes business partner's operations to understand their strengths and weaknesses to determine opportunities to automate processes and functions. Assists in the business process redesign and documentation as needed for new technology.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$97.25
256	7700	Director, Business Relationships	Overall responsibility for serving as the strategic interface with assigned business units for the purpose of business/IT strategy development, solution discovery, service management, risk management and relationship management. Serves as the business relationship linkage between the business units and IT (at the executive level). Provides highly-valued strategic consulting level support and guidance through key IT initiatives. Communicates decisions, priorities and relevant project information to appropriate levels of staff regarding business unit requests, projects and initiatives. Proactively shares knowledge of technology risks and opportunities to build competitive advantage and improve efficiency and effectiveness of business units.	Bachelor's or Master's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	10	\$213.05
257	7800	Manager, Customer Relations	Overall responsibility for establishing, managing and maintaining strategic relationships with external customers in one or more business segments. Regularly interacts with functional groups within the IT organization to communicate and clarify customer requirements. Performs as liaison between enterprise and end-users, outside vendors, contractors, and consultants to define and establish service and support requirements. Investigates and resolves customer relationship problems. May participate in contract negotiation and administration.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, Marketing, or other related field. Or equivalent work experience.	7	\$136.52
258	8001	Configuration Management Analyst - Entry	Provides Configuration Management (CM) support for the customer's software baseline control efforts. Maintains the baseline using automated CM tools. Responsible for maintaining project software and documentation inventory and configuration baselines. Establishes and maintains the CM processes and procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$59.03
259	8002	Configuration Management Analyst - Intermediate	Provides Configuration Management (CM) support for the customer's software baseline control efforts. Maintains the baseline using automated CM tools. Responsible for maintaining project software and documentation inventory and configuration baselines. Establishes and maintains the CM processes and procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$90.45
260	8003	Configuration Management Analyst - Advanced	Provides Configuration Management (CM) support for the customer's software baseline control efforts. Maintains the baseline using automated CM tools. Responsible for maintaining project software and documentation inventory and configuration baselines. Establishes and maintains the CM processes and procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	7	\$93.88
261	8010	Release/Build Engineer	Develops and maintains the build environment, the source code control system and the issue tracking systems. Creates and tests builds, resolves issues, applies labels to file and communicates build status. Responsible for building scripts and installation procedures.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$101.88
262	8200	Director, Program Management	Responsible for building and managing the project/program management office/function for IT. Defines and develops enterprise-wide IT project/program management practices, governance standards, processes and metrics. Ensures projects/programs are defined, tracked and communicated in a consistent and effective manner. Incorporates effective change and risk management controls. Partners with IT and business leadership and other key stakeholders to define opportunities, to identify and prioritize projects based on predefined criteria (return on investment, productivity, compliance). Directs project/program managers with business case development. Responsible for ensuring all projects within IT portfolios/programs are delivered on time, within budget and to an agreed quality level. Must possess extensive knowledge and expertise in project/program management, portfolio management methodologies and tools. This is a single incumbent position that typically exists in a large enterprise with multiple program managers and/or project managers as direct reports.	Bachelor's or Master's Degree in Computer Science, Business Administration, or other related field. Or equivalent work experience. Project Management certification is required.	10 yrs IT and business experience, 3 years leadership experience, 5 yrs managing projects / project portfolios.	\$198.93
263	8211	Program Manager - Team Leader	Responsible for managing one or more highly complex or enterprise-wide IT program(s) consisting of multiple projects. Develops the program strategy, supporting business case and various enterprise-wide high-level project plans. Ensures integration of projects and adjusts project scope, timing, and budgets as needed, based on the needs of the business. Communicates with IT leadership, business leadership and IT Business Consultants to communicate program strategy, direction and changes. Responsible for delivering all projects contained in the IT project portfolio on time, within budget and meeting the strategic and business requirements. Responsible for tracking key project milestones and recommending adjustments to Project Managers. Partners with senior leadership of the business community to identify and prioritize opportunities for utilizing IT to achieve the goals of the enterprise. Must possess extensive knowledge and expertise in the use of Project Management methodologies and tools.	Bachelor's or Master's Degree in Computer Science, Business Administration, or other related field. Or equivalent work experience. Project Management certification is required.	10 yrs IT and business experience, 3 years leadership experience, 5 yrs managing projects / project portfolios.	\$108.36

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
264	8212	Program Manager - Manager	Responsible for managing one or more highly complex or enterprise-wide IT program(s) consisting of multiple projects. Develops the program strategy, supporting business case and various enterprise-wide high-level project plans. Ensures integration of projects and adjusts project scope, timing, and budgets as needed, based on the needs of the business. Communicates with IT leadership, business leadership and IT Business Consultants to communicate program strategy, direction and changes. Responsible for delivering all projects contained in the IT project portfolio on time, within budget and meeting the strategic and business requirements. Responsible for tracking key project milestones and recommending adjustments to Project Managers. Partners with senior leadership of the business community to identify and prioritize opportunities for utilizing IT to achieve the goals of the enterprise. Must possess extensive knowledge and expertise in the use of Project Management methodologies and tools.	Bachelor's or Master's Degree in Computer Science, Business Administration, or other related field. Or equivalent work experience. Project Management certification is required.	12 yrs IT and business experience, 5 years leadership experience, 7 yrs managing projects / project portfolios.	\$126.90
265	8213	Program Manager - Sr. Manager	Responsible for managing one or more highly complex or enterprise-wide IT program(s) consisting of multiple projects. Develops the program strategy, supporting business case and various enterprise-wide high-level project plans. Ensures integration of projects and adjusts project scope, timing, and budgets as needed, based on the needs of the business. Communicates with IT leadership, business leadership and IT Business Consultants to communicate program strategy, direction and changes. Responsible for delivering all projects contained in the IT project portfolio on time, within budget and meeting the strategic and business requirements. Responsible for tracking key project milestones and recommending adjustments to Project Managers. Partners with senior leadership of the business community to identify and prioritize opportunities for utilizing IT to achieve the goals of the enterprise. Must possess extensive knowledge and expertise in the use of Project Management methodologies and tools.	Bachelor's or Master's Degree in Computer Science, Business Administration, or other related field. Or equivalent work experience. Project Management certification is required.	14 yrs IT and business experience, 7 years leadership experience, 9 yrs managing projects / project portfolios.	\$152.55
266	8221	Project Manager - Team Leader	Facilitates daily stand-up, iteration planning, sprint review, and iteration retrospective. Project manages large IT modernization projects through agile methodologies. Manages project budget and spend plan. Performs management of project schedule and resources. Manages application development projects and facilitates sprint releases.	BS in Computer Science, Information Systems, Business Administration, or related field. Or equivalent work experience. PM Certification or successful completion of a recognized PM curriculum is required.	7 yrs IT experience, 4 yrs managing projects	\$106.64
267	8222	Project Manager - Manager	Facilitates daily stand-up, iteration planning, sprint review, and iteration retrospective. Project manages large IT modernization projects through agile methodologies. Manages project budget and spend plan. Performs management of project schedule and resources. Manages application development projects and facilitates sprint releases.	BS in Computer Science, Information Systems, Business Administration, or related field. Or equivalent work experience. PM Certification or successful completion of a recognized PM curriculum is required.	9 yrs IT experience, 6 yrs managing projects	\$122.52
268	8223	Project Manager - Sr. Manager	Facilitates daily stand-up, iteration planning, sprint review, and iteration retrospective. Project manages large IT modernization projects through agile methodologies. Manages project budget and spend plan. Performs management of project schedule and resources. Manages application development projects and facilitates sprint releases.	BS in Computer Science, Information Systems, Business Administration, or related field. Or equivalent work experience. PM Certification or successful completion of a recognized PM curriculum is required.	11 yrs IT experience, 8 yrs managing projects	\$128.43
269	8231	Project Leader - Entry	Responsible for overall coordination, status reporting and stability of project oriented work efforts. Establishes and implements project management processes and methodologies for the IT community to ensure projects are delivered on time, within budget, adhere to high quality standards and meet customer expectations. Responsible for assembling project plans and teamwork assignments, directing and monitoring work efforts on a daily basis, identifying resource needs, performing quality review; and escalating functional, quality, timeline issues appropriately.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	3 yrs IT experience, 2 yrs managing projects.	\$67.67
270	8232	Project Leader - Intermediate	Responsible for overall coordination, status reporting and stability of project oriented work efforts. Establishes and implements project management processes and methodologies for the IT community to ensure projects are delivered on time, within budget, adhere to high quality standards and meet customer expectations. Responsible for assembling project plans and teamwork assignments, directing and monitoring work efforts on a daily basis, identifying resource needs, performing quality review; and escalating functional, quality, timeline issues appropriately.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	5 yrs IT experience, 4 yrs managing projects.	\$111.29
271	8233	Project Leader - Advanced	Responsible for overall coordination, status reporting and stability of project oriented work efforts. Establishes and implements project management processes and methodologies for the IT community to ensure projects are delivered on time, within budget, adhere to high quality standards and meet customer expectations. Responsible for assembling project plans and teamwork assignments, directing and monitoring work efforts on a daily basis, identifying resource needs, performing quality review; and escalating functional, quality, timeline issues appropriately.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7 yrs IT experience, 6 yrs managing projects.	\$122.80
272	8235	Project Management Specialist	Designs, implements, evaluates and audits project management processes and templates for the project management office (PMO). Compiles metrics relating to IT project success, project attributes, and individual productivity and adherence to defined processes. May track costs and performance, service levels and other metrics required to ensure project goals and objectives are met.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	3	\$88.47
273	8240	Resource Manager	Manages the coordination of human resource needs for IT projects. Develops the systems and processes to ensure that business, project and employee needs are met in the assignment of staff to projects. Responsible for developing and managing an employee skills assessment process, forecasting skill and staff needs based on project plans. Develops and manages a staff utilization process, ensuring that staff resources are fairly and evenly distributed and that staff are not over utilized across projects.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, Education, or other related field. Or equivalent work experience.	7	\$129.33

Trigyn Technologies, Inc Approved Price List			Number of Approved Titles:	284	Last Updated:	6/16/2025
Item Number	SKU	Job Title	Job Description	Minimum Education / Certification Level	Minimum Years of Experience	NYS Contract Price (Not to Exceed Hourly Rate, Exclusive of Travel)
274	8400	Manager, Customer Service Hotline	Directs the Customer Service's hotline and order processing services for an enterprise. Responsible for business strategy and planning to ensure the organization has the appropriate resources, budget, tools and customer satisfaction metrics needed to provide the highest level of customer service. Establishes quality standards and performance metrics for customer service's hotline performance. Manages the design and implementation of knowledge based systems, ensures appropriate resources are available to respond to customer inquiries/issues.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$86.91
275	8411	Customer Service Hotline Representative - Entry	Responsible for responding to inquiries and providing information to customers calling into a service hotline. Records all customer contact information in a call log. Evaluates situation, determines appropriate response and escalates to designated specialist/resource for resolution of customer's problem or complaint.	Associate's or BS or technical institute degree/certificate in Computer Science, Information Systems, Business Administration, or related field. Or equivalent work experience.	2	\$41.17
276	8412	Customer Service Hotline Representative - Intermediate	Responsible for responding to inquiries and providing information to customers calling into a service hotline. Records all customer contact information in a call log. Evaluates situation, determines appropriate response and escalates to designated specialist/resource for resolution of customer's problem or complaint.	Associate's or BS or technical institute degree/certificate in Computer Science, Information Systems, Business Administration, or related field. Or equivalent work experience.	4	\$45.76
277	8413	Customer Service Hotline Representative - Advanced	Responsible for responding to inquiries and providing information to customers calling into a service hotline. Records all customer contact information in a call log. Evaluates situation, determines appropriate response and escalates to designated specialist/resource for resolution of customer's problem or complaint.	Associate's or BS or technical institute degree/certificate in Computer Science, Information Systems, Business Administration, or related field. Or equivalent work experience.	6	\$57.91
278	8601	Manager, Technical Product Support - Team Leader	Develops business strategy and provides direction for technical product support function. Manages a team responsible for resolving customer technical problems with enterprise's products, developing the technical related responses for Requests for Quotes (RFQs), working with sales team to address technical product issues, and delivering and installing new software releases to customers and providing post-sales technical product support to customers. Responsible for managing the technical interface to customers, including RFQ specification reviews, hands-on testing and modeling and interfacing with development and engineering for systems design work at customer sites.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	7	\$80.96
279	8602	Manager, Technical Product Support - Manager	Develops business strategy and provides direction for technical product support function. Manages a team responsible for resolving customer technical problems with enterprise's products, developing the technical related responses for Requests for Quotes (RFQs), working with sales team to address technical product issues, and delivering and installing new software releases to customers and providing post-sales technical product support to customers. Responsible for managing the technical interface to customers, including RFQ specification reviews, hands-on testing and modeling and interfacing with development and engineering for systems design work at customer sites.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	9	\$93.94
280	8603	Manager, Technical Product Support - Sr. Manager	Develops business strategy and provides direction for technical product support function. Manages a team responsible for resolving customer technical problems with enterprise's products, developing the technical related responses for Requests for Quotes (RFQs), working with sales team to address technical product issues, and delivering and installing new software releases to customers and providing post-sales technical product support to customers. Responsible for managing the technical interface to customers, including RFQ specification reviews, hands-on testing and modeling and interfacing with development and engineering for systems design work at customer sites.	Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field. Or equivalent work experience.	11	\$108.01
281	8610	Technical Product Support Analyst	Responsible for providing post-sales technical product support. This includes, but is not limited to, analyzing customers' business needs and developing technical requirements, preparing technical responses to Requests for Quotes (RFQs), configuring integrated solutions to meet customer needs and implementing client solutions. May act as a primary point of contact between customer's technical staff and the enterprise's development/ engineering organization.	Bachelor's Degree in Computer Science, Information Systems, or other related field. Or equivalent work experience.	4	\$74.02
282	8621	Technical Product Support Specialist - Entry	Responsible for providing post-sales technical product support. This includes, but is not limited to coordinating the resolution of customer problems, maintaining and installing applications/solutions, performing bug verification, release testing and beta support for one or more products. May work at the customer site to design and install applications. Must have knowledge of one or more of the enterprise's products and familiarity of multiple applications.	Associate's or BS or technical institute degree/certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	1	\$41.73
283	8622	Technical Product Support Specialist - Intermediate	Responsible for providing post-sales technical product support. This includes, but is not limited to coordinating the resolution of customer problems, maintaining and installing applications/solutions, performing bug verification, release testing and beta support for one or more products. May work at the customer site to design and install applications. Must have knowledge of one or more of the enterprise's products and familiarity of multiple applications.	Associate's or BS or technical institute degree/certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	3	\$56.77
284	8623	Technical Product Support Specialist - Advanced	Responsible for providing post-sales technical product support. This includes, but is not limited to coordinating the resolution of customer problems, maintaining and installing applications/solutions, performing bug verification, release testing and beta support for one or more products. May work at the customer site to design and install applications. Must have knowledge of one or more of the enterprise's products and familiarity of multiple applications.	Associate's or BS or technical institute degree/certificate in Computer Science, Information Systems, or other related field. Or equivalent work experience.	5	\$71.96