Corning Tower, Empire State Plaza, Albany, NY 12242 | http://nyspro.ogs.ny.gov | customer.service@ogs.ny.gov | 518-474-6717

Contractor Information

Appendix D – Contractor Information Group 76000 – Award 23167 Electronic Poll Book Systems

Section 1. Contractor Information

Legal Business Entity Name:	Know Ink, LLC
Doing Business As (If Applicable):	
Mailing Address:	2111 Olive Street
City, State, Zip (Mailing)	St. Louis, MO 63103
Website:	www.knowink.com
Federal ID#:	45-4011089
NYS Vendor ID#:	1100232285
Toll-Free Number:	1-855-765-5723
Contract #:	PS68741
Date:	08/09/2019

Section 2. Procurement Card and Prompt Payment Discount Information

Contractor accepts the New York State Procurement Card?	No ☐ Yes – Up to \$	
Prompt payment discount percentage for payment within 10 days of delivery	and/or receipt of voucher: 0°	%
Prompt payment discount percentage for payment within 15 days of delivery	and/or receipt of voucher: 09	%
Prompt payment discount percentage for payment within 30 days of delivery	and/or receipt of voucher: 0°	%

Section 3. Contact Information

CONTRACT ADMINISTRATOR (Responsible for the Updating and Management of the Contract)			
Name:	Kevin Schott		
Title:	CFO		
Telephone Number:	855-765-5723		
Toll-Free Number:	855-765-5723		
Email Address:	kevin@knowink.com		

ACCOUNT MANAGER (Responsible for the Overall Relationship with the State)			
Name:	Kevin Schott		
Title:	CFO		
Telephone Number:	855-765-5723		
Toll-Free Number:	855-765-5723		
Email Address:	kevin@knowink.com		

SALES MANAGER (Responsible for the Overall Relationship with the Authorized Users)			
Name:	Trisha Bandstra		
Title:	Account Executive		
Telephone Number:	423-432-1687		
Toll-Free Number:	855-765-5723		
Email Address:	Trisha.bandstra@knowink.com		

BILLING CONTACT (Responsible for matters related to invoicing, billing and payment)			
Name:	Jeremy Noland		
Title:	Logistics and Fulfillment Manager		
Telephone Number:	314-499-8692		
Toll-Free Number:	855-765-5723		
Email Address:	<u>Jeremy.noland@knowink.com</u>		

EMERGENCY CONTACT (Must be available 24 hours a day, 7 days a week, 365 days a year for emergency procurements)			
Name:	Jeremy Noland		
Title:	Logistics and Fulfillment Manager		
Telephone Number:	314-517-5901		
Toll-Free Number:	855-765-5723		
Email Address:	<u>Jeremy.noland@knowink.com</u>		

Section 4. New York State Counties - Training

New York State Counties - Training			
Instructions Contractor shall identify whether any on-site Training Services as approved by SBOE will be offered either statewide, to all New York State County Boards of Election, under this Contract or must identify all New York State Counties individually where on-site Training Services will be offered under this Contract			
Х	Statewide		
		OR	
	Western NY Allegany Cattaraugus Chautauqua Erie Niagara	Finger Lakes Genesee Livingston Monroe Ontario Orleans Seneca Wayne Wyoming Yates	Southern Tier Broome Chemung Chenango Delaware Schuyler Steuben Tioga Tompkins
	Central NY Cayuga Cortland Madison Onondaga Oswego	Mohawk Valley Fulton Herkimer Montgomery Oneida Otsego Schoharie	Capital Region Albany Columbia Greene Rensselaer Saratoga Schenectady Warren Washington
	Mid-Hudson Dutchess Orange Putnam Rockland Sullivan Ulster Westchester	New York City Bronx Kings New York Queens Richmond	Long Island Nassau Suffolk
		North Country Clinton Essex Franklin Hamilton Jefferson Lewis St. Lawrence	

Section 5. New York State Counties - Support

New York State Counties - Support Instructions Contractor shall identify whether any on-site Support Services as approved by SBOE will be offered either statewide, to all New York State County Boards of Election, under this Contract or must identify all New York State Counties individually where on-site Support Services will be offered under this Contract Ιx **Statewide** OR **Western NY Finger Lakes Southern Tier** Genesee Broome Allegany Cattaraugus Livingston Chemung Chautauqua Monroe Chenango Erie Ontario Delaware Orleans Schuyler Niagara Steuben Seneca Wayne Tioga Wyoming **Tompkins** Yates **Central NY Mohawk Valley Capital Region Fulton** Albany Cayuga Cortland Herkimer Columbia Madison Montgomery Greene Onondaga Rensselaer Oneida Oswego Otsego Saratoga Schoharie Schenectady Warren Washington Mid-Hudson **New York City** Long Island **Dutchess** Nassau **Bronx** Orange Kings Suffolk Putnam New York Rockland Queens Sullivan Richmond Ulster Westchester **North Country** Clinton Essex Franklin Hamilton Jefferson Lewis St. Lawrence