

## Appendix F – Contractor Information

### 1. CONTRACT ADMINISTRATION

Contractor must provide a dedicated Contract administrator to support the updating and management of the Centralized Contract on a timely basis. Information regarding the Contract administrator is set forth below.

Microsoft has identified two contacts for questions related to the Centralized Contract.

Questions pertaining to Microsoft's Premier Support Service Offerings and the process of requesting a quote for Microsoft Premier Support should be directed to:

Phil Clark  
Support Solution Specialist  
11 Times Square, 9<sup>th</sup> Floor, New York, NY, 10036  
Telephone: (585)626-0963  
e-mail: [phillip.clark@microsoft.com](mailto:phillip.clark@microsoft.com)

Questions pertaining to contractual terms and conditions, compliance requirements and insurance pertaining to this Centralized Contract should be directed to:

Marcos Haddad  
Contracts Manager  
12012 Sunset Hills Road, Reston, VA, 20190  
Telephone: +1 (703) 673-7878  
e-mail: [mahaddad@microsoft.com](mailto:mahaddad@microsoft.com)