

Corning Tower, Empire State Plaza, Albany, NY 12242 | https://ogs.ny.gov/procurement | customer.services@ogs.ny.gov | 518-474-6717

Contract Award Notification Update

Subject: Microsoft Premier Support – Upcoming Contract Expiration

DATE: October 5, 2023 **AWARD #**: 23082 **GROUP #**: 76304

AWARD DESCRIPTION: Microsoft Premier Support

CONTRACT PERIOD: January 1, 2018 through December 31, 2023

CONTACT: Katherine Dias | 518-473-8537 | OGS.sm.PS.Microsoft@ogs.ny.gov

CONTRACT NO.: PS67930 CONTRACTOR: Microsoft Corporation

To All State Agencies and others authorized to use Statewide Contracts:

This contract will expire on December 31, 2023 and will not be extended or re-bid. Authorized Users are advised to take the foregoing information into account when planning procurements.

Authorized Users are also reminded of the following:

The current Microsoft Premier Contract PS67930 does **not** include Unified Support. Unified Support is out of scope of the current Contract, pursuant to Section 1.4, Out-of-Scope Work:

"The Parties agree that the following are expressly excluded from the scope of this Centralized Contract:

...Technical Support Services that are not Premier Support Services listed on Appendix D."

Authorized Users should continue to follow their agency's procurement guidelines when making purchasing decisions regarding this Contract.

All information regarding this award may be found on the OGS website at the following link: https://www.ogs.ny.gov/purchase/snt/awardnotes/7630423082can.HTM

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Contract Award Notification Update

Subject: Microsoft Premier Support – Price List Update

DATE: April 7, 2023 **AWARD #**: 23082 **GROUP #**: 76304

AWARD DESCRIPTION: Microsoft Premier Support

CONTRACT PERIOD: January 1, 2018 through December 31, 2023

CONTACT: Katherine Dias | 518-473-8537 | OGS.sm.PS.Microsoft@ogs.ny.gov

CONTRACT NO.: PS67930 CONTRACTOR: Microsoft Corporation

The following contract document has been updated:

Appendix E - NYS Net Price List

OGS has approved updates to Appendix E – NYS Net Price List. Price increases approved by OGS in Appendix E shall be effective after May 7, 2023.

The following offering has been removed from the Price List:

Third Tier Support

Third Tier Support	Tech 1	Tech 2	Tech 3	Tech 4	Tech 5	Tech 6
0-119 PRS Hours	14,431	7,215	3,607	3,607	3,607	3,607
120 199 PRS Hours	19,258	9,629	4,815	4,815	4,815	4,815
200-299 PRS Hours	20,560	10,280	5,140	5,140	5,140	5,140
300-399 PRS Hours	26,420	13,210	6,604	6,604	6,604	6,604
400-499 PRS Hours	31,769	15,885	7,943	7,943	7,943	7,943
500-599 PRS Hours	36,612	18,306	9,153	9,153	9,153	9,153
600-699 PRS Hours	40,943	20,471	10,236	10,236	10,236	10,236
700-799 PRS Hours	44,766	22,383	11,191	11,191	11,191	11,191
800-899 PRS Hours	48,079	24,040	12,020	12,020	12,020	12,020
900+* Price per hour	50	26	12	12	12	12
Prepaid U.S. Onsite Visit T&E	\$2,618					

All information regarding this award may be found on the OGS website at the following link: https://www.ogs.ny.gov/purchase/snt/awardnotes/7630423082can.HTM



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Contract Award Notification Update

Subject: Contract Extension

DATE: December 7, 2022 **AWARD #**: 23082 **GROUP #**: 76304

AWARD DESCRIPTION: Microsoft Premier Support

CONTRACT PERIOD: January 1, 2018 through December 31, 2023

CONTACT: Katherine Dias | 518-473-8537 | OGS.sm.PS.Microsoft@ogs.ny.gov

CONTRACT NO.: PS67930 CONTRACTOR: Microsoft Corporation

To All State Agencies and others authorized to use Statewide Contracts:

This contract has been extended through and including December 31, 2023.

All information regarding this award may be found on the OGS website at the following link: https://www.ogs.ny.gov/purchase/snt/awardnotes/7630423082can.HTM