Contract Award Notification Update

Subject: Contract Expiration/Purchase Orders

DATE: August 30, 2019

AWARD #: 20268

GROUP #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to September 15, 2019)

CONTACT: Steven Charles | 518-486-5354 | steven.charles@ogs.ny.gov

CONTRACT NO.: Various

CONTRACTOR: All present CTS Contractors

CONTRACT EXTENSIONS END NOTICE:

OGS is issuing this final notice that the Comprehensive Telecommunications Services contracts are due to expire on September 15, 2019.

OGS has published Solicitation #23100 to establish a new award for Telecommunications Connectivity Services to replace the expiring contract.

Authorized Users should plan accordingly and ensure they have issued any necessary Purchase Orders prior to the expiration of these contracts.

Purchase Orders issued prior to the contract expiration date of September 15, 2019, may remain in effect through September 14, 2020.

Please access the following link for purposes of viewing the Comprehensive Telecommunications Services contracts (award 20268) referenced above
https://online.ogs.ny.gov/purchase/snt/awardnotes/7701720268can.htm

All other terms and conditions remain the same.
Contract Award Notification Update

Subject:  Contract Expiration/Purchase Orders

DATE:  August 29, 2019  
AWARD #:  20268  
GROUP #:  77017  

AWARD DESCRIPTION:  Comprehensive Telecommunications Services

CONTRACT PERIOD:  August 16, 2007 (various) – August 15, 2018 (or as Extended to September 15, 2019)

CONTACT:  
Steven Charles | 518-486-5354 | steven.charles@ogs.ny.gov

CONTRACT NO.:  Various  
CONTRACTOR:  All present CTS Contractors

CONTRACT EXTENSIONS END NOTICE:

OGS is issuing this final notice that the Comprehensive Telecommunications Services contracts are due to expire on September 15, 2019.

OGS has published Solicitation #20268 to establish a new award for Telecommunications Connectivity Services to replace the expiring contract.

Authorized Users should plan accordingly and ensure they have issued any necessary Purchase Orders prior to the expiration of these contracts.

Purchase Orders issued prior to the contract expiration date of September 15, 2019, may remain in effect through September 14, 2020.

Please access the following link for purposes of viewing the Comprehensive Telecommunications Services contracts (award 20268) referenced above
https://online.ogs.ny.gov/purchase/snt/awardnotes/7701720268can.htm

All other terms and conditions remain the same.
Contract Award Notification Update

Subject:  Contract Expiration/Purchase Orders

DATE:     August 15, 2019       AWARD #:     20268       GROUP #:     77017

AWARD DESCRIPTION:  Comprehensive Telecommunications Services

CONTRACT PERIOD:  August 16, 2007 (various) – August 15, 2018 (or as Extended to September 15, 2019)

CONTACT:  Steven Charles | 518-486-5354 | steven.charles@ogs.ny.gov

CONTRACT NO.:  Various       CONTRACTOR:  All present CTS Contractors

CONTRACT EXTENSIONS END NOTICE:

This notice serves as a reminder that Group 77017 Award 20268 for Comprehensive Telecommunications Services will expire on September 15, 2019. Authorized Users are encouraged to plan accordingly. Procurement Services recommends having Purchase Orders for any forthcoming procurements in place prior to September 15, 2019. Contractors must honor all Purchase Orders issued prior to the contract expiration date. Please refer to the following as outlined in the base contract:

44. PURCHASE ORDERS Unless otherwise authorized in writing by the Commissioner, no Product is to be delivered or furnished by Contractor until transmittal of an official Purchase Order from the Authorized User. Unless terminated or cancelled pursuant to the authority vested in the Commissioner, Purchase Orders shall be effective and binding upon the Contractor when placed in the mail or electronically transmitted prior to the termination of the contract period, addressed to the Contractor at the address for receipt of orders set forth in the Contract or in the Contract Award Notification.

NOTE: Contractor awards for the new contract under Group 77017 Award 23100 Telecommunication Connectivity Services (Statewide and County) will begin being posted to the OGS website on a rolling basis beginning September 16, 2019.

Please access the following link for purposes of viewing the Comprehensive Telecommunications Services contracts (award 20268) referenced above

https://online.ogs.ny.gov/purchase/snt/awardnotes/7701720268can.htm

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Contract Extensions

DATE: May 20, 2019

AWARD #: 20268

Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to September 15, 2019)

CONTACT: Steven Charles | 518-486-5354 | OGS.sm.sst_telecommunications@ogs.ny.gov

CONTRACT NO.: PS63855
CONTRACTOR: Cablevision Lightpath

PS63070
Paetec Communications, LLC

CONTRACT EXTENSIONS:

The above contract extensions have been approved through September 15, 2019 or until a new contract is in place.

The below contract extensions were previously approved on May 10, 2019:

<table>
<thead>
<tr>
<th>CONTRACT NO.</th>
<th>CONTRACTOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS64716</td>
<td>American Messaging Services LLC</td>
</tr>
<tr>
<td>PS63306</td>
<td>AT&amp;T</td>
</tr>
<tr>
<td>PS63069</td>
<td>BestWeb Corporation</td>
</tr>
<tr>
<td>PS63766</td>
<td>Cellco Partnership D/B/A Verizon Wireless</td>
</tr>
<tr>
<td>PS63071</td>
<td>CenturyLink Communications LLC</td>
</tr>
<tr>
<td>PS67518</td>
<td>Crown Castle Fiber LLC F/K/A Lightower Fiber Networks II LLC</td>
</tr>
<tr>
<td>PS64718</td>
<td>DiRad Technologies Inc</td>
</tr>
<tr>
<td>PS64719</td>
<td>Everbridge Inc</td>
</tr>
<tr>
<td>PS64724</td>
<td>Gioia P. Ambrette Inc D/B/A Newcastle Communications</td>
</tr>
<tr>
<td>PS64722</td>
<td>Hughes Network Systems LLC</td>
</tr>
<tr>
<td>PS64728</td>
<td>Spok Inc</td>
</tr>
<tr>
<td>PS63853</td>
<td>Sprint Solutions, Inc</td>
</tr>
<tr>
<td>PS64727</td>
<td>T-Mobile USA Inc</td>
</tr>
<tr>
<td>PS67808</td>
<td>Time Warner Cable Northeast LLC D/B/A Spectrum</td>
</tr>
<tr>
<td>PS64726</td>
<td>TVC Albany Inc D/B/A FirstLight Fiber</td>
</tr>
<tr>
<td>PS63765</td>
<td>Verizon Business Network Services Inc</td>
</tr>
<tr>
<td>PS63101</td>
<td>West Unified Communications Services Inc</td>
</tr>
</tbody>
</table>

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Contract Extensions

DATE: May 10, 2019  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to September 15, 2019)

CONTACT: Steven Charles  | 518-486-5354 | OGS.sm.sst_telecommunications@ogs.ny.gov

<table>
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<th>CONTRACT NO.</th>
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<tr>
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<tr>
<td>PS63069</td>
<td>BestWeb Corporation</td>
</tr>
<tr>
<td>PS63766</td>
<td>Cellco Partnership D/B/A Verizon Wireless</td>
</tr>
<tr>
<td>PS63071</td>
<td>CenturyLink Communications, LLC</td>
</tr>
<tr>
<td>PS67518</td>
<td>Crown Castle Fiber, LLC</td>
</tr>
<tr>
<td>PS64718</td>
<td>DiRad Technologies Inc.</td>
</tr>
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<td>PS64719</td>
<td>Everbridge Inc.</td>
</tr>
<tr>
<td>PS64724</td>
<td>Gioia P. Ambrette, Inc. D/B/A Newcastle Communications</td>
</tr>
<tr>
<td>PS64722</td>
<td>Hughes Network Systems LLC</td>
</tr>
<tr>
<td>PS64728</td>
<td>Spok, Inc.</td>
</tr>
<tr>
<td>PS63853</td>
<td>Sprint Solutions, Inc.</td>
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<td>T-Mobile USA, Inc.</td>
</tr>
<tr>
<td>PS67808</td>
<td>Time Warner Cable Northeast LLC D/B/A Spectrum</td>
</tr>
<tr>
<td>PS64726</td>
<td>TVC Albany, Inc. D/B/A First Light Fiber</td>
</tr>
<tr>
<td>PS63765</td>
<td>Verizon Business Network Services Inc.</td>
</tr>
<tr>
<td>PS63101</td>
<td>West Unified Communications Services, Inc.</td>
</tr>
</tbody>
</table>

CONTRACT EXTENSIONS:

The above contract extensions have been approved through September 15, 2019 or until a new contract is in place.

Additional updates will be provided as approvals are made for remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above
https://www.ogs.state.ny.us/purchase/snt/awardnotes/7701720268can.htm

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Price List Update

DATE: April 8, 2019

AWARD #: 20268

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Steven Charles | 518-486-5354 | OGS.sm.sst_telecommunications@ogs.ny.gov

CONTRACT NO.: PS63306

CONTRACTOR: AT&T

PRICE LIST:

The above Contractor has updated their Price List as follows:

<table>
<thead>
<tr>
<th>CONTRACT #:</th>
<th>CONTRACTOR</th>
<th>MODIFICATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS63306</td>
<td>AT&amp;T</td>
<td>Vendor decreased a price and added services and equipment to the public safety services (commonly referred to as FirstNet) under the Lot 3 – Mobile Wireless Category portion of their price list.</td>
</tr>
</tbody>
</table>

Please access the following link for purposes of viewing the CTS contracts referenced above
https://online.ogs.ny.gov/purchase/snt/awardnotes/7701720268can.htm.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

NOTE TO AUTHORIZED USERS:

1. Not all Authorized Users are eligible to receive AT&T FirstNet Services. To use AT&T FirstNet Services, Authorized Users must be a qualified “Public Service Entity” as recognized by the First Responder Network Authority. AT&T FirstNet Services are not available in all geographic areas of New York State. Authorized Users should contact AT&T to determine their eligibility as well as the availability of AT&T FirstNet Services in their geographic area.
Contract Award Notification Update

Subject:  Contract Extensions

DATE:    March 26, 2019    AWARD #:   20268    GROUP #:  77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD:  August 16, 2007 (various) – May 15, 2019

CONTACT:    Steven Charles | 518-486-5354 | OGS.sm.sst_telecommunications@ogs.ny.gov

CONTRACT NO.:  All    CONTRACTOR:  All

The Comprehensive Telecommunications Services contracts are due to expire on May 15, 2019.

Procurement Services is in the process of extending these contracts for an additional four (4) months, until September 15, 2019 or until a new contract is in place. Authorized Users are encouraged to plan accordingly. Procurement Services recommends having Purchase Orders for any forthcoming procurements in place prior to May 15, 2019. It is further recommended that Purchase Orders be issued for a minimum term of 12 months.

Contractors must honor all Purchase Orders issued prior to the contract expiration date. Please refer to the following as outlined in the base contract:

**44. PURCHASE ORDERS** Unless otherwise authorized in writing by the Commissioner, no Product is to be delivered or furnished by Contractor until transmittal of an official Purchase Order from the Authorized User. Unless terminated or cancelled pursuant to the authority vested in the Commissioner, Purchase Orders shall be effective and binding upon the Contractor when placed in the mail or electronically transmitted prior to the termination of the contract period, addressed to the Contractor at the address for receipt of orders set forth in the Contract or in the Contract Award Notification.

All other terms and conditions remain the same.

Please access the following link for purposes of viewing the CTS contracts referenced above:
https://online.ogs.ny.gov/purchase/snt/awardnotes/7701720268Prices.pdf
Contract Award Notification Update

Subject: Price List Update

DATE: March 15, 2019  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Steven Charles | 518-486-5354 | OGS.sm.sst_telecommunications@ogs.ny.gov

CONTRACT NO PS63071  CONTRACTOR CenturyLink Communications

PRICE LIST:

The above Contractor has updated their Contact Information as follows:

<table>
<thead>
<tr>
<th>CONTRACT #:</th>
<th>CONTRACTOR:</th>
<th>MODIFICATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS63071</td>
<td>CenturyLink Communications</td>
<td>The Contractor Information has been amended. Multiple points of contact, telephone numbers and email addresses have been modified. Additional points of contact have been added.</td>
</tr>
</tbody>
</table>

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contact Information

DATE: February 22, 2019  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Steven Charles | 518-486-5354 | Steven.Charles@ogs.ny.gov

CONTRACT NO.: PS63855  CONTRACTOR: Cablevision Lightpath

CONTACT INFORMATION:

The above Contractor has updated their Contact Information as follows:

<table>
<thead>
<tr>
<th>CONTRACT #:</th>
<th>CONTRACTOR:</th>
<th>MODIFICATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS63855</td>
<td>Cablevision Lightpath 1111 Stewart Avenue Bethpage, NY 11714</td>
<td>The Contractor Information has been amended. Multiple points of contact, telephone numbers and email addresses have been modified. Additional points of contact have been added.</td>
</tr>
</tbody>
</table>

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contact Information

DATE: December 13, 2018
AWARD #: 20268
Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services
CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63766  CONTRACTOR: Cellco Partnership D/B/A Verizon Wireless

PRICE LIST:
The above Contractor has updated their Price List as follows:

<table>
<thead>
<tr>
<th>CONTRACT #:</th>
<th>CONTRACTOR:</th>
<th>MODIFICATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS63766</td>
<td>Cellco Partnership D/B/A Verizon Wireless</td>
<td>Vendor decreased prices and added equipment to their price list.</td>
</tr>
</tbody>
</table>

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Customer Specific Agreement

DATE: November 13, 2018

AWARD #: 20268

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63765

CONTRACTOR: Verizon Business Network Services Inc

CUSTOMER SPECIFIC AGREEMENT:

<table>
<thead>
<tr>
<th>CONTRACT #:</th>
<th>CONTRACTOR:</th>
<th>MODIFICATION:</th>
</tr>
</thead>
</table>

A copy of the approved Customer Specific Agreement is attached herewith.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Customer: ________________________________________________

Address: __________________________________________________________________________

Account number: _____________________________________________________________________

NYS OGS CTS Custom Quote number: ___________________________________________________

1. Services. Provided Customer is purchasing Virtual Contact Center from Verizon, Verizon will provide the IP Contact Center Services as set forth below in the section entitled “CSA Special Pricing.”

2. Term and Survival. The applicable rates and charges for each Service shall be effective either: (a) when Service is installed if Customer does not receive such Service prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution of this CSA by both parties (“Effective Date”). The “Term” begins upon the first Effective Date and continues until terminated as set forth below. Customer may terminate Services on 30 days written notice. Termination takes effect on the day that Verizon actually disconnects Service. Customer will be responsible for applicable charges until such date.

If Customer terminates its VCC service, IP Contact Center Services will be transitioned to the then current monthly rates provided in the NYS CTS agreement or its successor agreement or, if there is no such agreement, be subject to disconnection.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in the CTS Agreement. The per CD MRC for Bill Manager and the MRC for Paper Invoice are waived for all Services for the Term.

**IPCC Promotional Pricing table**

<table>
<thead>
<tr>
<th>VoIP: VoIP Inbound Toll Free</th>
<th>Qty*</th>
<th>CTS CSA MRC Rate</th>
<th>Unit NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>VoIP Inbound Toll Free</strong></td>
<td></td>
<td></td>
<td>N/A</td>
</tr>
<tr>
<td>VoIP Inbound Toll Free MOU</td>
<td></td>
<td></td>
<td>N/A</td>
</tr>
<tr>
<td>(Shown on the Price List as: Toll Free – Inbound Toll Free – IP Toll Free – Usage/Feature – IP Toll Free per Minute Transport Charge)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Estimates only – forecasted ramped quantities. Actual quantities to be determined at cutover of service.
**VoIP: VoIP Inbound Local Origination (VILO)**

<table>
<thead>
<tr>
<th>Element</th>
<th>Qty*</th>
<th>CTS CSA Unit MRC Rate</th>
<th>Unit NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>VoIP Inbound Local Origination</strong></td>
<td></td>
<td></td>
<td>N/A</td>
</tr>
<tr>
<td>VoIP Inbound Local Origination IP (w/o IP-IVR) MOU IP Termination</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>(Shown on the Price List as: Toll Free – Inbound Toll Free – IP Toll Free – Service, Function or Device – VoIP Inbound Local Origination (“VILO”) (Usage – Termination Types) – Switched TDM (sold without IP IVR) – Per Minute)</em></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>* Estimates only – forecasted ramped quantities. Actual quantities to be determined at cutover of service.*</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

4. **Additional Terms and Conditions.** This CSA incorporates the following:

The parties acknowledge and agree that the rates and other terms of this CSA are premised on Customer’s commitment to purchase all Services contained in this CSA.

5. Customer must execute this CSA on or before ____________________________, or the proposed service arrangement and pricing will no longer be available.

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

**Agreed and Accepted:**

__________________________________ Verizon Business Network Services, Inc.

("Customer")

By: _______________________________ By: _______________________________

Name/title: ________________________ Name/title: ________________________

Date: ______________________________ Date: ____________________________

November 2018
Contract Award Notification Update

Subject: Contact Information

DATE: October 11, 2018

AWARD #: 20268

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Shannon Prica-Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63101

CONTRACTOR: West Unified Communications Services Inc

CONTACT INFORMATION:

The above Contractor has updated their Contact Information as follows:

<table>
<thead>
<tr>
<th>CONTRACT #:</th>
<th>CONTRACTOR:</th>
<th>MODIFICATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS63101</td>
<td>West Unified Communications Services Inc A/K/A West Unified Communication Services Inc (Formerly Known As West UC and Formerly Known As Intercall Inc)</td>
<td>The Contractor Information has been amended. Multiple points of contact, telephone numbers and email addresses have been modified.</td>
</tr>
</tbody>
</table>

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: October 5, 2018  
AWARD #: 20268  
Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.:  PS63100  CONTRACTOR: Eureka Telecom Inc D/B/A Infohighway Communication Corporation

CONTRACT NO.:  PS63101  CONTRACTOR: West Unified Communications Services Inc

CONTRACT EXTENSIONS:

The above contract extensions have been approved through May 15, 2019 or until a new contract is in place.

Previously approved were:

CONTRACT NO.:  CONTRACTOR:
PS64716  American Messaging Services LLC
PS63306  AT&T
PS63069  BestWeb Corporation
PS63855  Cablevision Lightpath
PS63766  Cellco Partnership D/B/A Verizon Wireless
PS63071  CenturyLink Communications LLC
PS67518  Crown Castle Fiber LLC F/K/A Lightower Fiber Networks II LLC
PS64718  DiRad Technologies Inc
PS64719  Everbridge Inc
PS64720  Fiber Technologies Networks LLC
PS64724  Gioia P. Ambrette Inc D/B/A Newcastle Communications
PS64722  Hughes Network Systems LLC
PS63070  Paetec Communications LLC
PS64728  Spok Inc
PS63853  Sprint Solutions, Inc
PS64727  T-Mobile USA Inc
PS67808  Time Warner Cable Northeast LLC D/B/A Spectrum
PS64726  TVC Albany Inc D/B/A FirstLight Fiber
PS63765  Verizon Business Network Services Inc

An additional update will be provided if an extension is awarded to Frontier Communications of America, Inc.

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: September 21, 2018

AWARD #: 20268

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63071
CONTRACT NO.: PS64727

CONTRACT NO.: PS63306
CONTRACT NO.: PS64718

CONTRACT NO.: PS64719
CONTRACT NO.: PS64720

CONTRACT NO.: PS63306
CONTRACT NO.: PS64724

CONTRACT NO.: PS63069
CONTRACT NO.: PS64722

CONTRACT NO.: PS63855
CONTRACT NO.: PS64726

CONTRACT NO.: PS63766
CONTRACT NO.: PS63765

CONTRACT NO.: PS67518
CONTRACT NO.: PS67808

CONTRACT NO.: PS63766
CONTRACT NO.: PS63765

CONTRACT NO.: PS64718
CONTRACT NO.: PS67518

CONTRACT NO.: PS63071
CONTRACT NO.: PS63853

CONTRACT NO.: PS63306
CONTRACT NO.: PS68708

CONTRACT NO.: PS64718
CONTRACT NO.: PS64726

CONTRACT OR: CenturyLink Communications LLC
CONTRACTOR: T-Mobile USA Inc

CONTRACT EXTENSIONS:

The above contract extensions have been approved through May 15, 2019 or until a new contract is in place.

Previously approved were:

CONTRACT NO.: American Messaging Services LLC
CONTRACT OR: AT&T

CONTRACT NO.: BestWeb Corporation
CONTRACT OR: Cablevision Lightpath

CONTRACT NO.: Cellco Partnership D/B/A Verizon Wireless
CONTRACT NO.: Crown Castle Fiber LLC F/K/A Lightower Fiber Networks II LLC

CONTRACT NO.: DiRad Technologies Inc
CONTRACT NO.: Everbridge Inc

CONTRACT NO.: Fiber Technologies Networks LLC
CONTRACT NO.: Giaia P. Ambrette Inc D/B/A Newcastle Communications

CONTRACT NO.: Hughes Network Systems LLC
CONTRACT NO.: Paetec Communications LLC

CONTRACT NO.: Spok Inc
CONTRACT NO.: Sprint Solutions, Inc

CONTRACT NO.: Time Warner Cable Northeast LLC D/B/A Spectrum
CONTRACT NO.: TVC Albany Inc D/B/A FirstLight Fiber

CONTRACT NO.: Verizon Business Network Services Inc

Additional updates will be provided as approvals are made for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: September 18, 2018  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS64724  CONTRACTOR: Gioia P. Ambrette Inc D/B/A Newcastle Communications

CONTRACT EXTENSIONS:

The above contract extensions have been approved through May 15, 2019 or until a new contract is in place.

Previously approved were:

CONTRACT NO.: CONTRACTOR:
PS64716 American Messaging Services LLC
PS63306 AT&T
PS63069 BestWeb Corporation
PS63855 Cablevision Lightpath
PS63766 Cellco Partnership D/B/A Verizon Wireless
PS67518 Crown Castle Fiber LLC F/K/A Lightower Fiber Networks II LLC
PS64718 DiRad Technologies Inc
PS64719 Everbridge Inc
PS64720 Fiber Technologies Networks LLC
PS64722 Hughes Network Systems LLC
PS63070 Paetec Communications LLC
PS64728 Spok Inc
PS63853 Sprint Solutions, Inc
PS67808 Time Warner Cable Northeast LLC D/B/A Spectrum
PS64726 TVC Albany Inc D/B/A FirstLight Fiber
PS63765 Verizon Business Network Services Inc

Additional updates will be provided as approvals are made for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Contract Extensions

DATE: September 13, 2018

AWARD #: 20268

Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS64720

CONTRACTOR: Fiber Technologies Networks LLC

CONTRACT EXTENSIONS:

The above contract extensions have been approved through May 15, 2019 or until a new contract is in place.

Previously approved were:

<table>
<thead>
<tr>
<th>CONTRACT NO.</th>
<th>CONTRACTOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS64716</td>
<td>American Messaging Services LLC</td>
</tr>
<tr>
<td>PS63306</td>
<td>AT&amp;T</td>
</tr>
<tr>
<td>PS63069</td>
<td>BestWeb Corporation</td>
</tr>
<tr>
<td>PS63855</td>
<td>Cablevision Lightpath</td>
</tr>
<tr>
<td>PS63766</td>
<td>Cellco Partnership D/B/A Verizon Wireless</td>
</tr>
<tr>
<td>PS67518</td>
<td>Crown Castle Fiber LLC F/K/A Lightower Fiber Networks II LLC</td>
</tr>
<tr>
<td>PS64718</td>
<td>DiRad Technologies Inc</td>
</tr>
<tr>
<td>PS64719</td>
<td>Everbridge Inc</td>
</tr>
<tr>
<td>PS64722</td>
<td>Hughes Network Systems LLC</td>
</tr>
<tr>
<td>PS63070</td>
<td>Paetec Communications LLC</td>
</tr>
<tr>
<td>PS64728</td>
<td>Spok Inc</td>
</tr>
<tr>
<td>PS63853</td>
<td>Sprint Solutions, Inc</td>
</tr>
<tr>
<td>PS67808</td>
<td>Time Warner Cable Northeast LLC D/B/A Spectrum</td>
</tr>
<tr>
<td>PS64726</td>
<td>TVC Albany Inc D/B/A FirstLight Fiber</td>
</tr>
<tr>
<td>PS63765</td>
<td>Verizon Business Network Services Inc</td>
</tr>
</tbody>
</table>

Additional updates will be provided as approvals are made for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

**Subject:** Contact Information & Price List Update

**DATE:** September 12, 2018  
**AWARD #:** 20268  
**Group #:** 77017

**AWARD DESCRIPTION:** Comprehensive Telecommunications Services

**CONTRACT PERIOD:** August 16, 2007 (various) – August 15, 2018 (or as Extended to May 19, 2019)

**CONTACT:** Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

**CONTACT INFORMATION:**

The above Contractors have updated their Contact Information as follows:

<table>
<thead>
<tr>
<th>CONTRACT #</th>
<th>CONTRACTOR:</th>
<th>MODIFICATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS63306</td>
<td>AT&amp;T</td>
<td></td>
</tr>
<tr>
<td>PS63766</td>
<td>Cellco Partnership D/B/A Verizon Wireless</td>
<td>The Client Partner Business Sales has been amended. Vendor also added 2 additional contacts.</td>
</tr>
<tr>
<td>PS64718</td>
<td>DiRad Technologies Inc</td>
<td>The escalation contact has been amended. Vendor also added 2 additional contacts.</td>
</tr>
</tbody>
</table>

**PRICE LIST:**

The above Contractors have updated their Price List as follows:

<table>
<thead>
<tr>
<th>CONTRACT #</th>
<th>CONTRACTOR:</th>
<th>MODIFICATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS63306</td>
<td>AT&amp;T</td>
<td>Vendor added 2 address specific services to their Ethernet offerings, Vendor added multiple services to their MPLS offerings &amp; a typographical error on the section entitled Mobile Wireless 8 was corrected.</td>
</tr>
</tbody>
</table>

Please access the following link for purposes of viewing the CTS contracts referenced above  

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: September 11, 2018  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 15, 2019)

CONTACT: Shannon Prica - Kast  | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: Various  CONTRACTOR: Various

CONTRACT EXTENSIONS:

Please be advised that there was a typographical error in the previously announced Contract Award Notification Update. The awarded Contract Extensions are not through May 19, 2019 or until a new contract is in place. The correct awarded Contract Extension date is through May 15, 2019 or until a new contract is in place.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Contract Award Extensions

DATE: September 11, 2018
AWARD #: 20268
Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 19, 2019)

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS64716
PS63306
PS64728
PS67808

CONTRACTOR:
American Messaging Services LLC
AT&T
Spok Inc
Time Warner Cable Northeast LLC D/B/A Spectrum

CONTRACT EXTENSIONS:

The above contract extensions have been approved through May 19, 2019 or until a new contract is in place.

Previously approved were:

CONTRACT NO.: PS63069
PS63855
PS63766
PS67518
PS64718
PS64719
PS64722
PS63070
PS63853
PS64726
PS63765

CONTRACTOR:
BestWeb Corporation
Cablevision Lightpath
Cellco Partnership D/B/A Verizon Wireless
Crown Castle Fiber LLC F/K/A Lightower Fiber Networks II LLC
DiRad Technologies Inc
Everbridge Inc
Hughes Network Systems LLC
Paetec Communications LLC
Sprint Solutions, Inc
TVC Albany Inc D/B/A FirstLight Fiber
Verizon Business Network Services Inc

Additional updates will be provided as approvals are made for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contact Information & Price List Update

DATE: September 7, 2018
AWARD #: 20268
GROUP #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 19, 2019)

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO: PS67518
PS63070
PS63853

CONTRACTOR:
Crown Castle Fiber LLC
Paetec Communications LLC
Sprint Solutions Inc

CONTACT INFORMATION:

The above Contractors have updated their Contact Information as follows:

<table>
<thead>
<tr>
<th>CONTRACT #:</th>
<th>CONTRACTOR:</th>
<th>MODIFICATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS67518</td>
<td>Crown Castle Fiber LLC F/K/A Lightower Fiber Networks II LLC</td>
<td>The name of the company was changed from Lightower Fiber Networks II LLC to Crown Castle Fiber LLC.</td>
</tr>
<tr>
<td>PS63070</td>
<td>Paetec Communications LLC</td>
<td>The company’s address was changed. Contract Services contacts, Account Development contacts and Sales contacts have been amended.</td>
</tr>
<tr>
<td>PS63853</td>
<td>Sprint Solutions Inc</td>
<td>Contact information for the Regional Manager has been added. One of the Public Sector Account Managers has been removed.</td>
</tr>
</tbody>
</table>

PRICE LIST:

The above Contractors have updated their Price List as follows:

<table>
<thead>
<tr>
<th>CONTRACT #:</th>
<th>CONTRACTOR:</th>
<th>MODIFICATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS67518</td>
<td>Crown Castle Fiber LLC F/K/A Lightower Fiber Networks II LLC</td>
<td>The name of the company was changed from Lightower Fiber Networks II LLC to Crown Castle Fiber LLC.</td>
</tr>
</tbody>
</table>

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions, Contractor Information Modifications & Price List Modification

DATE: August 30, 2018  AWARD #: 20268  Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018 (or as Extended to May 19, 2019)

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63069  PS63855  PS63766  PS67518  CONTRACTOR:
                  BestWeb Corporation  Cablevision Lightpath  Cellco Partnership D/B/A Verizon Wireless
                  PS64718  PS64719  PS64722  PS63070  PS63853  CONTRACTOR:
                  DiRad Technologies Inc  Everbridge Inc  Hughes Network Systems LLC  Paetec Communications LLC  Sprint Solutions, Inc
                  PS64726  PS63765  CONTRACTOR:
                  TVC Albany Inc D/B/A FirstLight Fiber  Verizon Business Network Services Inc

CONTRACT EXTENSIONS:

The Office of the State Comptroller has approved the above contract extensions through May 19, 2019 or until a new contract is in place:

Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above:

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: July 6, 2018
AWARD #: 20268
Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: All
CONTRACTOR: All

The Comprehensive Telecommunications Services contracts are due to expire on August 15, 2018.

Procurement Services is in the process of extending these contracts for an additional 9 months, until May 15, 2019 or until a new contract is in place. Authorized Users are encouraged to plan accordingly. Procurement Services recommends having Purchase Orders for any forthcoming procurements in place prior to August 15, 2018. It is further recommended that Purchase Orders be issued for a minimum term of 12 months.

Contractors must honor all Purchase Orders issued prior to the contract expiration date. Please refer to the following as outlined in the base contract:

44. PURCHASE ORDERS Unless otherwise authorized in writing by the Commissioner, no Product is to be delivered or furnished by Contractor until transmittal of an official Purchase Order from the Authorized User. Unless terminated or cancelled pursuant to the authority vested in the Commissioner, Purchase Orders shall be effective and binding upon the Contractor when placed in the mail or electronically transmitted prior to the termination of the contract period, addressed to the Contractor at the address for receipt of orders set forth in the Contract or in the Contract Award Notification.

All other terms and conditions remain the same.

Please access the following link for purposes of viewing the CTS contracts referenced above:
The State has approved AT&T’s request to update their Price List. AT&T has added offerings for the public safety services commonly referred to as FirstNet under the Lot 3 – Mobile Wireless Category. Prices are for service only. The added FirstNet plans require a FirstNet capable device provisioned with a FirstNet Trio SIM card. FirstNet capable devices are sold separately.

All other terms and conditions remain the same.

Please access the following link for purposes of viewing the CTS contracts referenced above:

NOTE TO AUTHORIZED USERS:

1. Not all Authorized Users are eligible to receive AT&T FirstNet Services. To use AT&T FirstNet Services, Authorized Users must be a qualified “Public Service Entity” as recognized by the First Responder Network Authority. AT&T FirstNet Services are not available in all geographic areas of New York State. Authorized Users should contact AT&T to determine their eligibility as well as the availability of AT&T FirstNet Services in their geographic area.

2. FirstNet capable devices are sold separately.
Subject: Contact Information

DATE: June 27, 2018  AWARD #: 20268  GROUP #: 77017
AWARD DESCRIPTION: Comprehensive Telecommunications Services
CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018
CONTACT: Shannon Prica - Kast | 518-473-0482  Shannon.Prica-Kast@ogs.ny.gov
CONTRACT NO.: PS63766  CONTRACTOR: Cellco Partnership D/B/A Verizon Wireless

The above Contractor has updated their Contact Information.

Erick Huster
Client Partner Government Sales and Contracts
Telephone: 201-213-8965
Email: Erick.Huster@vzw.com

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contact Information

DATE: June 14, 2018
AWARD #: 20268
Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018

CONTACT: Shannon Prica - Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63766 CONTRACTOR: Cellco Partnership D/B/A Verizon Wireless

The above Contractor has updated their Contact Information.

The contact information for Lynn Zimmerman has been removed. The new contact is:

Erick Huster
National Account Manager - Government
Telephone: 201-213-8965
Email: Erick.Huster@vzw.com

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
**Contract Award Notification Update**

**Subject:** Contract Extensions

**DATE:** April 24, 2018  
**AWARD #:** 20268  
**Group #:** 77017

**AWARD DESCRIPTION:** Comprehensive Telecommunications Services

**CONTRACT PERIOD:** August 16, 2007 (various) – August 15, 2018

**CONTACT:** Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

**CONTRACT NO.:** PS63100  
**CONTRACTOR:** Eureka Telecom Inc d/b/a Infohighway Communication Corporation

**CONTRACT EXTENSIONS:**

The Office of the State Comptroller has approved PS63100 Eureka Telecom Inc d/b/a Infohighway Communication Corporation contract extension through August 15, 2018 or until a replacement contract is established, whichever occurs first.

Previously approved were:

<table>
<thead>
<tr>
<th>CONTRACT NO.</th>
<th>CONTRACTOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS64716</td>
<td>American Messaging Services, LLC</td>
</tr>
<tr>
<td>PS63306</td>
<td>AT&amp;T</td>
</tr>
<tr>
<td>PS63069</td>
<td>BestWeb Corporation</td>
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<tr>
<td>PS63855</td>
<td>Cablevision Lightpath</td>
</tr>
<tr>
<td>PS63766</td>
<td>Cellco Partnership D/B/A Verizon Wireless</td>
</tr>
<tr>
<td>PS64718</td>
<td>DIRAD Technologies, Inc.</td>
</tr>
<tr>
<td>PS63071</td>
<td>CenturyLink Communications, LLC</td>
</tr>
<tr>
<td>PS64719</td>
<td>Everbridge, Inc.</td>
</tr>
<tr>
<td>PS64720</td>
<td>Fiber Technologies Networks, LLC</td>
</tr>
<tr>
<td>PS64721</td>
<td>Frontier Communications of America, Inc.</td>
</tr>
<tr>
<td>PS64724</td>
<td>Gioia P. Ambrette, Inc. d/b/a Newcastle Communications</td>
</tr>
<tr>
<td>PS64722</td>
<td>Hughes Network Systems, LLC</td>
</tr>
<tr>
<td>PS67518</td>
<td>Lightower Fiber Networks II, LLC</td>
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<tr>
<td>PS63070</td>
<td>Paetec Communications, LLC</td>
</tr>
<tr>
<td>PS63853</td>
<td>Sprint Solutions, Inc.</td>
</tr>
<tr>
<td>PS64728</td>
<td>Spok, Inc. (formerly USA Mobility Wireless, Inc.)</td>
</tr>
<tr>
<td>PS64727</td>
<td>T-Mobile USA</td>
</tr>
<tr>
<td>PS67808</td>
<td>Time Warner Cable Northeast, LLC d/b/a Spectrum</td>
</tr>
<tr>
<td>PS64726</td>
<td>TVC Albany d/b/a First Light Fiber</td>
</tr>
<tr>
<td>PS63765</td>
<td>Verizon Business Network Services, Inc.</td>
</tr>
<tr>
<td>PS63101</td>
<td>West Unified Communication Services</td>
</tr>
</tbody>
</table>

Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above  

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: April 11, 2018
AWARD #: 20268
AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (approval date) – August 15, 2018

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS67808
CONTRACTOR: Time Warner Cable Northeast LLC d/b/a Spectrum

The State has approved the above vendor's request to update their price list.

Please access the following link for purposes of viewing the CTS contracts referenced above:

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: March 28, 2018
AWARD #: 20268
Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services
CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS67808  CONTRACTOR: Time Warner Cable Northeast, LLC d/b/a Spectrum

CONTRACT EXTENSIONS:

The Office of the State Comptroller has approved PS67808 Time Warner Cable Northeast, LLC d/b/a Spectrum (formerly known as Time Warner Cable Inc. PS63596) contract extension through August 15, 2018 or until a replacement contract is established, whichever occurs first.

Time Warner Cable, Inc., Contract PS63596 has assigned their contract to Time Warner Cable Northeast, LLC d/b/a Spectrum, Contract #PS67808.

The Assignee information is as follows:

<table>
<thead>
<tr>
<th>Contract #</th>
<th>Contractor &amp; Address:</th>
<th>Contact Name Telephone #</th>
<th>FEIN #</th>
<th>NYS Vendor ID #</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS67808</td>
<td>Time Warner Cable Northeast LLC d/b/a Spectrum 20 Century Hill Drive Latham, NY 12110-2116</td>
<td>Madlyn Bocketti Charter Communications, LLC MAE-Government &amp; Education CB Strategic/National Sales Work: (518) 640-8574 Mobile: (518) 698-6490 Email: <a href="mailto:Madlyn.Bocketti@charter.com">Madlyn.Bocketti@charter.com</a></td>
<td>45-4593341 1100188307</td>
<td></td>
</tr>
</tbody>
</table>

Previously approved were:

<table>
<thead>
<tr>
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<tr>
<td>PS64716</td>
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<td>PS63766</td>
<td>Cellco Partnership D/B/A Verizon Wireless</td>
</tr>
<tr>
<td>PS64718</td>
<td>DIRAD Technologies, Inc.</td>
</tr>
<tr>
<td>PS63071</td>
<td>CenturyLink Communications, LLC</td>
</tr>
<tr>
<td>PS64719</td>
<td>Everbridge, Inc.</td>
</tr>
<tr>
<td>PS64720</td>
<td>Fiber Technologies Networks, LLC</td>
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<td>PS64721</td>
<td>Frontier Communications of America, Inc.</td>
</tr>
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<td>PS64724</td>
<td>Gioia P. Ambrette, Inc. d/b/a Newcastle Communications</td>
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<tr>
<td>PS64722</td>
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<td>PS67518</td>
<td>Lightower Fiber Networks II, LLC</td>
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</table>
PS63070  Paetec Communications, LLC
PS63853  Sprint Solutions, Inc.
PS64728  Spok, Inc. (formerly USA Mobility Wireless, Inc.)
PS64727  T-Mobile USA
PS64726  TVC Albany d/b/a First Light Fiber
PS63765  Verizon Business Network Services, Inc.
PS63101  West Unified Communication Services

Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Contact Information Update

DATE: March 20, 2018

AWARD #: 20268

Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: September 24, 2009 (approval date) – August 15, 2018

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS64719

CONTRACTOR: Everbridge, Inc.

PS64719 – Everbridge Inc's contact information has changed. Below is their updated information:

Elliot J. Mark
Senior Vice President and General Counsel
Email  elliot.mark@everbridge.com
Telephone: (781) 859-4094
Mobile: (617) 285-3601

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update – Price Increase – POTS Line

DATE: January 31, 2018  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: February 29, 2008 (approval date) – August 15, 2018

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov


The State has approved the above vendor’s request to increase pricing for POTS lines on their price list.

Please access the following link for purposes of viewing the CTS contracts referenced above https://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: January 24, 2018

AWARD #: 20268

Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS64728

CONTRACTOR: Spok, Inc. (formerly USA Mobility Wireless, Inc.)

CONTRACT EXTENSIONS:

The Office of the State Comptroller has approved PS64728 Spok, Inc. contract extension through August 15, 2018 or until a replacement contract is established, whichever occurs first.

Previously approved were:

<table>
<thead>
<tr>
<th>CONTRACT NO.</th>
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</tr>
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<tbody>
<tr>
<td>PS64716</td>
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<td>PS63766</td>
<td>Cellco Partnership D/B/A Verizon Wireless</td>
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<tr>
<td>PS64718</td>
<td>DIRAD Technologies, Inc.</td>
</tr>
<tr>
<td>PS63071</td>
<td>CenturyLink Communications, LLC</td>
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<tr>
<td>PS64719</td>
<td>Everbridge, Inc.</td>
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<td>PS64720</td>
<td>Fiber Technologies Networks, LLC</td>
</tr>
<tr>
<td>PS64721</td>
<td>Frontier Communications of America, Inc.</td>
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<td>PS63070</td>
<td>Paetec Communications, LLC</td>
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<tr>
<td>PS63853</td>
<td>Sprint Solutions, Inc.</td>
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<tr>
<td>PS64727</td>
<td>T-Mobile USA</td>
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<td>PS64726</td>
<td>TVC Albany d/b/a First Light Fiber</td>
</tr>
<tr>
<td>PS63765</td>
<td>Verizon Business Network Services, Inc.</td>
</tr>
<tr>
<td>PS63101</td>
<td>West Unified Communication Services</td>
</tr>
</tbody>
</table>

Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions, Contractor Information Changes, Contract Assignment & Price List Update

DATE: December 28, 2017  AWARD #: 20268  GROUP #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS64719  CONTRACTOR: Everbridge, Inc.

CONTRACT EXTENSIONS:

The Office of the State Comptroller has approved PS64719 Everbridge, Inc. contract extension through August 15, 2018 or until a new contract is in place.

Previously approved were:

<table>
<thead>
<tr>
<th>CONTRACT NO.</th>
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<tr>
<td>PS64716</td>
<td>American Messaging Services, LLC</td>
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<tr>
<td>PS63306</td>
<td>AT&amp;T</td>
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<tr>
<td>PS63069</td>
<td>BestWeb Corporation</td>
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<tr>
<td>PS63855</td>
<td>Cablevision Lightpath</td>
</tr>
<tr>
<td>PS63766</td>
<td>Cellco Partnership D/B/A Verizon Wireless</td>
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<tr>
<td>PS64718</td>
<td>DiRAD Technologies, Inc.</td>
</tr>
<tr>
<td>PS63071</td>
<td>CenturyLink Communications, LLC</td>
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<td>PS64720</td>
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<td>PS67518</td>
<td>Lightower Fiber Networks II, LLC</td>
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<td>PS63070</td>
<td>Paetec Communications, LLC</td>
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<td>PS63853</td>
<td>Sprint Solutions, Inc.</td>
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<td>PS64727</td>
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<td>PS63101</td>
<td>West Unified Communication Services</td>
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Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Contract Extensions, Contractor Information Changes, Contract Assignment & Price List Update

DATE: December 18, 2018
AWARD #: 20268
Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018

CONTACT: Shannon Prica-Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63070
CONTRACTOR: Paetec Communications, LLC

CONTRACT EXTENSIONS:

The Office of the State Comptroller has approved PS63070 Paetec Communications, LLC’s (Formerly Known As Paetec Communications Inc.), contract extension through August 15, 2018 or until a new contract is in place.

Previously approved were:

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Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: December 18, 2017  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: September 24, 2009 (approval date) – August 15, 2018

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS64727  CONTRACTOR: T-Mobile USA, Inc.

The State has approved the above vendor’s request to add and delete pricing for products on their price list.

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: November 27, 2017  AWARD #: 20268  Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: March 11, 2008 (approval date) – August 15, 2018

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63766  CONTRACTOR: Cellco Verizon

The State has approved the above vendor’s request to delete / add / reduce pricing for products on their price list.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contact Information Update

DATE: November 15, 2017
AWARD #: 20268
Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Shannon Prica-Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63853
CONTRACTOR: Sprint Solutions, Inc.

PS63853 – Sprint Solutions Contact Information has changed. Below is their updated information:

David Perri, Public Sector Acct Mgr. III
Office: 914-703-4255
Mobile: 914-760-6655
Fax: 646-448-8110
Email: david.perri@sprint.com

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: REMINDER - Survey for Future Telecommunications Solicitation

DATE: October 3, 2017  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Shannon Prica-Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: Various  CONTRACTOR: Various

To All Authorized Users:

The New York State Office of General Services (OGS) Procurement Services is in the process of gathering information to develop a solicitation for a Comprehensive Telecommunication Services (CTS) centralized contract. The CTS contract will provide Authorized Users with the ability to obtain various telecommunication services.

We at OGS Procurement Services continuously strive to provide our Authorized Users with more options at the best value. For our contract to meet your needs, it’s important for us to understand your perspective and have your input.

We invite you to please take our survey. Kindly forward this to others in your purchasing, procurement, IT or finance offices whose perspective and input might also assist us.

Please complete this survey no later than Wednesday, October 4th:
https://www.surveymonkey.com/r/CTSCustSurvAU

We welcome your feedback and thank you for your time. If you have any questions or would like to provide additional information, please contact us at OGS.sm.SST_Telecommunications@ogs.ny.gov.
Contract Award Notification Update

Subject: Contract Extensions, Contractor Information Changes, Contract Assignment & Price List Update

DATE: October 2, 2017
AWARD #: 20268
Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017 (or as Extended to August 15, 2018)

CONTACT: Shannon Prica-Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: CONTRACTOR:
PS63071 CenturyLink Communications, LLC
PS64720 Fiber Technologies Networks LLC
PS67518 Lighttower Fiber Networks II LLC

CONTRACT EXTENSIONS:

The Office of the State Comptroller has approved PS63071 CenturyLink Communications, LLC’s (Formerly Known As Qwest Communications Corporation), PS64720 Fiber Technologies Networks LLC’s and PS67518 (Formerly PS63764) Lighttower Fiber Networks II LLC’s (Formerly Known As Hudson Valley Datanet LLC) contract extensions through August 15, 2018 or until a new contract is in place.

Previously approved were:

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<td>PS64716</td>
<td>American Messaging Services, LLC</td>
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<td>PS63306</td>
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<tr>
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<td>Verizon Business Network Services, Inc.</td>
</tr>
<tr>
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<td>West Unified Communication Services</td>
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Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.
CONTRACTOR INFORMATION CHANGE:

Qwest Communications Corporation has changed its name to CenturyLink Communications, LLC. The Contractor's updated information is shown below. Please note, the Contractor's address has changed as well as the company's name. All other information for Contract # PS63071 remains the same.

| CONTRACT # | CONTRACTOR & ADDRESS | TELEPHONE # | FED. IDENT. / 
<table>
<thead>
<tr>
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</tr>
</thead>
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<tr>
<td>PS63071</td>
<td>CenturyLink Communications, LLC</td>
<td>(631) 239-6687</td>
<td>04-6141739 / 1000000078</td>
</tr>
<tr>
<td></td>
<td>931 14th Str., # 900 Denver, CO 80202</td>
<td></td>
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</table>

Also, please be advised that the NYS Vendor Identification Number (VID) for Fiber Technologies Networks LLC has changed. The Contractor's updated information is shown below. All other information for Contract # PS64720 remains the same.

| CONTRACT # | CONTRACTOR & ADDRESS | TELEPHONE # | FED. IDENT. / 
<table>
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</tr>
</thead>
<tbody>
<tr>
<td>PS64720</td>
<td>Fiber Technologies Networks LLC</td>
<td>(617) 848-3026</td>
<td>16-1574613 / 1100190049</td>
</tr>
<tr>
<td></td>
<td>300 Meridian Centre Rochester, NY 14618</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

CONTRACT ASSIGNMENT:

Hudson Valley DataNet, LLC has assigned their original Contract # PS67518 to Lightower Fiber Networks II, LLC which now has a Contract # of PS67518.

The Assignor information is as follows:

| CONTRACT # | CONTRACTOR & ADDRESS | TELEPHONE # | FED. IDENT. / 
<table>
<thead>
<tr>
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<tbody>
<tr>
<td>PS63764</td>
<td>Hudson Valley Datanet</td>
<td>(617) 848-3026</td>
<td>41-1946422 / 1000017912</td>
</tr>
<tr>
<td></td>
<td>80 Central Street Boxborough, MA 01719</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The Assignee information is as follows:

| CONTRACT # | CONTRACTOR & ADDRESS | TELEPHONE # | FED. IDENT. / 
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<tbody>
<tr>
<td>PS67518</td>
<td>Lightower Fiber Networks II, LLC</td>
<td>(617) 848-3026</td>
<td>01-0570431 / 1100034303</td>
</tr>
<tr>
<td></td>
<td>80 Central Street Boxborough, MA 01719</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

PRICE LIST UPDATE:

The State has approved the transfer of Hudson Valley Datanet, LLC’s Price List to Lightower Fiber Networks II, LLC.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Survey for Future Telecommunications Solicitation

DATE: September 25, 2017
AWARD #: 20268
Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Shannon Prica-Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

To All Authorized Users:

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https://www.surveymonkey.com/r/CTSCustSurvAU

We welcome your feedback and thank you for your time. If you have any questions or would like to provide additional information, please contact us at OGS.sm.SST_Telecommunications@ogs.ny.gov.
Contract Award Notification Update

Subject: Contract Extensions / New Contractor Contact

DATE: September 21, 2017  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Shannon Prica-Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS64727  CONTRACTOR: T-Mobile USA
PS63069  BestWeb Corporation
PS64726  TVC Albany d/b/a First Light Fiber
PS63101  West Unified Communication Services

The Office of the State Comptroller has approved the above contract extension through August 15, 2018 or until a new contract is in place.

Previously approved were:

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Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.

Regarding PS63766, Cellco Verizon, Ms. Lynn Zimmerman has replaced Mr. Fred Hinrichson as the designated contact. Her telephone number and email address is (315) 778-9444 / Lynn.Zimmerman@verizonwireless.com.

Please access the following link for purposes of viewing the CTS contracts referenced above https://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: August 30, 2017  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Shannon Prica-Kast  |  518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63306  CONTRACTOR: AT&T

The Office of the State Comptroller has approved PS63306 AT&T’s contract extension through August 15, 2018 or until a new contract is in place.

Previously approved were:

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All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Contract Extensions

DATE: August 29, 2017   AWARD #: 20268   Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Shannon Prica-Kast  | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS64721   CONTRACTOR: Frontier Communications of America, Inc.

The Office of the State Comptroller has approved PS64721 Frontier Communications of America, Inc’s contract extension through August 15, 2018 or until a new contract is in place.

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All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: August 24, 2017 AWARD #: 20268 Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Shannon Prica-Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63596 CONTRACTOR: Time Warner Cable

The State has approved an update to the above Vendor’s Price List:

- Modifications to the Federal Universal Service Fund Rate – Reduced to 17.1%

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: August 23, 2017
AWARD #: 20268
Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Shannon Prica-Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63855 CONTRACTOR: Cablevision Lightpath
PS63765 Verizon Business Network Services, Inc

The Office of the State Comptroller has approved PS63855 Cablevision Lightpath’s and PS63765 Verizon Business Network Services, Inc.’s contract extensions through August 15, 2018 or until a new contract is in place.

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All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: August 22, 2017  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Shannon Prica-Kast | 518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS63766  CONTRACTOR: Cellco Partnership D/B/A Verizon Wireless

PS63853  Sprint Solutions, Inc.

The Office of the State Comptroller has approved the above contract extensions through August 15, 2018 or until a new contract is in place.

Previously approved were:

<table>
<thead>
<tr>
<th>CONTRACT NO.</th>
<th>CONTRACTOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>PS64716</td>
<td>American Messaging Services, LLC</td>
</tr>
<tr>
<td>PS64718</td>
<td>DiRAD Technologies, Inc.</td>
</tr>
<tr>
<td>PS64722</td>
<td>Hughes Network Systems, LLC</td>
</tr>
<tr>
<td>PS64724</td>
<td>Gioia P. Ambrette, Inc. d/b/a Newcastle Communications</td>
</tr>
</tbody>
</table>

Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: August 18, 2017  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Shannon Prica-Kast  |  518-473-0482 | Shannon.Prica-Kast@ogs.ny.gov

CONTRACT NO.: PS64716  CONTRACTOR: American Messaging Services, LLC

The Office of the State Comptroller has approved the above contract, PS64716, American Messaging Services, LLC’s extension through August 15, 2018 or until a new contract is in place.

Previously approved were:

CONTRACT NO.:  PS64718  CONTRACTOR: DiRAD Technologies, Inc.
PS64722  Hughes Network Systems, LLC
PS64724  Gioia P. Ambrette, Inc. d/b/a Newcastle Communications

Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: August 14, 2017

AWARD #: 20268

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2018

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS64718

CONTRACTOR: DiRAD Technologies, Inc.

PS64722 Hughes Network Systems, LLC

PS64724 Gioia P. Ambrette, Inc. d/b/a Newcastle Communications

The Office of the State Comptroller has approved the above contract extensions through August 15, 2018 or until a new contract is in place.

Additional updates will be provided as approvals from the Office of the State Comptroller are received for the remaining contractors.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Declination of Extension/Expiration of Contracts

DATE: July 27, 2017

AWARD #: 20268

Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63110 CONTRACTOR: Genesys

PS64725 CONTRACTOR: Product Support Solutions

Current Contractors, Genesys and Product Support Solutions, have declined an extension of their Comprehensive Telecommunications Services contract. Both contracts will end effective August 15, 2017.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contract Extensions

DATE: July 27, 2017
AWARD #: 20268
Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (various approval dates) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: All
CONTRACTOR: All

The Comprehensive Telecommunications Services contracts are due to expire on August 15, 2017. Procurement Services is in the process of extending contracts for an additional year. Authorized users are encouraged to plan accordingly.

Contractors must honor all Purchase Orders issued prior to the contract expiration date.

Please refer to the following as outlined in the base contract.

44. PURCHASE ORDERS Unless otherwise authorized in writing by the Commissioner, no Product is to be delivered or furnished by Contractor until transmittal of an official Purchase Order from the Authorized User. Unless terminated or cancelled pursuant to the authority vested in the Commissioner, Purchase Orders shall be effective and binding upon the Contractor when placed in the mail or electronically transmitted prior to the termination of the contract period, addressed to the Contractor at the address for receipt of orders set forth in the Contract or in the Contract Award Notification.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: June 26, 2017
AWARD #: 20268
Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: March 11, 2008 (approval date) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63596  CONTRACTOR: Time Warner Cable

The State has approved the above vendor’s request to add and delete products on their price list.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
 Contract Award Notification Update

Subject: The Use of Sales Agents

DATE: June 27, 2017  AWARD #: 20268  Group # 77017
AWARD DESCRIPTION: Comprehensive Telecommunications Services
CONTRACT PERIOD: August 16, 2007 (various) – August 15, 2017
CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov
CONTRACT NO.: All  CONTRACTOR: All

Comprehensive Telecommunications Service (CTS) Contractors can elect to use Sales Agents to assist them in selling services that are on the Contractor’s OGS price list.

Requests for Quotes under the CTS should go to the Contractors listed on that Contract. Contractors may choose to engage sales agents to communicate with Authorized Users (AU’s). How Sales Agents communicate with AU’s is at the discretion of the Contractors. Please be reminded that all orders and payments must be made directly to the OGS Contractor.

Please access the following link for purposes of viewing the CTS contracts referenced above https://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: June 14, 2017  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: May 9, 2008 (approval date) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63853  CONTRACTOR: Sprint Solutions, Inc.

The State has approved the above vendor’s request to add and delete products on their price list.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: May 16, 2017          AWARD #: 20268          Group # 77017
AWARD DESCRIPTION: Comprehensive Telecommunications Services
CONTRACT PERIOD: September 24, 2009 (approval date) – August 15, 2017
CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov
CONTRACT NO.: PS64726          CONTRACTOR: TVC Albany, Inc. d/b/a First Light Fiber

The State has approved the above vendor’s request to add and delete products on their price list.

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: May 2, 2017  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: March 11, 2008 (approval date) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63596  CONTRACTOR: Time Warner Cable

The State has approved the above vendor’s request to add and delete products on their price list.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contact Information Update

DATE: April 20, 2017  AWARD #: 20268  Group # 77017
AWARD DESCRIPTION: Comprehensive Telecommunications Services
CONTRACT PERIOD: April 16, 2007 (approval date) – August 15, 2017
CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov
CONTRACT NO.: PS63070  CONTRACTOR: Windstream d/b/a Paetec Communications

The above vendor has updated their contact information.

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: March 24, 2017  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: March 11, 2008 (approval date) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63596  CONTRACTOR: Time Warner Cable

The State has approved an update to the above vendor's pricelist:

- Modifications to the Federal Universal Service Fund Rate, to 17.4%

Please access the following link for purposes of viewing the CTS contracts referenced above https://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: March 23, 2017  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 (approval date) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63070  CONTRACTOR: Paetec Communications, Inc. (Windstream)

The State has approved an addition to the above vendor’s pricelist:

Windstream agrees to charge the Customer applicable monthly recurring charges (MRCs) and non-recurring charges (NRCs) for services. NRCs may include special construction charges, such as charges for fiber builds, of up to $450,000 if facilities or capacity do not exist at a customer location. Windstream agrees to clearly define both charges and Customer agrees to pay for such charges in accordance with payment terms and conditions of the contract.

Please access the following link for purposes of viewing the CTS contracts referenced above https://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
# Contract Award Notification Update

**Subject:** Contract Extension

<table>
<thead>
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<th>DATE:</th>
<th>February 21, 2017</th>
<th><strong>AWARD #:</strong></th>
<th>20268</th>
<th><strong>Group #:</strong></th>
<th>77017</th>
</tr>
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<tbody>
<tr>
<td>AWARD DESCRIPTION:</td>
<td>Comprehensive Telecommunications Services</td>
<td><strong>CONTRACT PERIOD:</strong></td>
<td>September 24, 2009 – August 15, 2017</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CONTACT:</td>
<td>Connie Gardner</td>
<td>518-474-7409</td>
<td><a href="mailto:Constance.Gardner@ogs.ny.gov">Constance.Gardner@ogs.ny.gov</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CONTRACT NO.:</td>
<td>All</td>
<td><strong>CONTRACTOR:</strong></td>
<td>All</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The Comprehensive Telecommunications Services contracts are due expire on August 15, 2017. The NYS Office of General Services, Procurement Services is planning to offer contractors a one-year extension until August 15, 2018.

In the interim, OGS will be developing a new Solicitation for Comprehensive Telecommunication Services. OGS intends to survey authorized users and the vendor community to obtain suggestions regarding additional services to be provided under the new CTS contracts.

Access the following link to view the CTS award referenced above:
Contract Award Notification Update

Subject: Price List Update / Addition of Product

DATE: February 6, 2017
AWARD #: 20268
Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: September 24, 2009 (approval date) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63596 CONTRACTOR: Time Warner Cable

The State has approved a modification to the Federal Universal Service Fund Rate to 16.7% and also the addition for the above referenced contract:

| Lot 2 – Ethernet | ELAN 2000Mbps Primary Port, “A” and “B” rates |

Please access the following link for purposes of viewing the CTS contracts referenced above:

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

**Subject:** Price List Update / Addition of Product

**DATE:** January 19, 2017  
**AWARD #:** 20268  
**Group #:** 77017

**AWARD DESCRIPTION:** Comprehensive Telecommunications Services

**CONTRACT PERIOD:** September 24, 2009 (approval date) – August 15, 2017

**CONTACT:** Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

**CONTRACT NO.:** PS63306  
**CONTRACTOR:** AT&T

The State has approved the following addition for the above referenced contract:

| Lot 3 – Managed Services | AT&T Message Archiving |

Please access the following link for purposes of viewing the CTS contracts referenced above:

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: November 16, 2016       AWARD #: 20268       Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: September 24, 2009 (approval date) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov


The State has approved the following addition for the above referenced contract:

<table>
<thead>
<tr>
<th>Tab</th>
<th>Product / Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet Services</td>
<td>Wireless Out of Band Service - Enhanced Monitoring Capabilities for PIP</td>
</tr>
</tbody>
</table>

Please access the following link for purposes of viewing the CTS contracts referenced above.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: October 28, 2016

AWARD #: 20268

GROUP #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: September 24, 2009 (approval date) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS64727

CONTRACTOR: T-Mobile USA, Inc.

The State has approved price list updates for the above referenced contract.

Please access the following link for purposes of viewing the CTS contracts referenced above:

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update

DATE: August 24, 2016  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: February 29, 2008 – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63596  CONTRACTOR: Time Warner Cable

The State has approved price list updates for the above referenced contracts.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268Prices.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Contract Information Update

DATE: August 3, 2016
AWARD #: 20268
Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: September 24, 2009 (approval date) – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63071 CONTRACTOR: Qwest Communications Corp. d/b/a Centurylink

Contact information for the following contracts have changed:

PS63071 Qwest Communications Corp. d/b/a Centurylink
1801 California Street, Suite 3400
Denver, CO 80202
FED ID #04-6141739
NYS Vendor ID # 1000000078

Gerard G. Healy
Sales Manager
6800 Jericho Turnpike
Syosset, NY 11791
631-239-6687 (o)
917-922-6380 (m)
Email: Gerard.healy@centurylink.com
303-391-2673 (Efax)

Please access the following link for purposes of viewing the CTS contracts referenced above
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contact Information Update

DATE: August 3, 2016  AWARD #: 20268 Group # 77017
AWARD DESCRIPTION: Comprehensive Telecommunications Services
CONTRACT PERIOD: September 24, 2009 (approval date) – August 15, 2017
CONTACT: Connie Gardner  | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS64726  CONTRACTOR: TVC Albany, Inc. d/b/a First Light Fiber/
First Light/Tech Valley Communications

Contact information for the following contract has changed:

PS64726  TVC Albany, Inc. d/b/a First Light Fiber  Pat Anderson
First Light/Tech Valley Communications  Senior Account Manager
41 State Street  518-694-8754 (W)
Albany, NY 12207  Email: panderson@techvalleycom.com
Fed ID #01-0656735  Ben Neary
NYS Vendor ID #1000010891  (518) 281-6059 (W)
Email: bneary@firstlight.net
518-434-4389 (Fax)

Please access the following link for purposes of viewing the CTS contracts referenced above:
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Contractor Information Update

DATE: June 23, 2016  AWARD #: 20268  Group # 77017
AWARD DESCRIPTION: Comprehensive Telecommunications Services
CONTRACT PERIOD: October 5, 2007 – August 15, 2017
CONTACT: Connie Gardner  | 518-474-7409 | Constance.Gardner@ogs.ny.gov

Below is updated contact information for the above mentioned contract:

| Windstream d/b/a Paetec Communications | Suzette Stewart, Office Manager |
| 575 Broadway | Office Phone: 518-560-6767 |
| Albany, NY 12207 | Email: suzette.stewart@windstream.com |

FED ID #16-1551095
NYS Vendor ID #1000008354
Contract Period: August 16, 2007 (approval date) – August 15, 2017

Please access the following link for purposes of viewing the CTS contracts referenced above
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price List Update / Contractor Information Update

DATE: June 17, 2016  AWARD #: 20268  Group #: 77017
AWARD DESCRIPTION: Comprehensive Telecommunications Services
CONTRACT PERIOD: October 5, 2007 – August 15, 2017
CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov
CONTRACT NO.: PS63306  CONTRACTOR: AT&T

**AT&T:**

Effective August 15, 2017, **Frame Relay service will no longer be available from AT&T.** AT&T will accept no new orders effective immediately. Service for existing customers will be maintained until August 15, 2017, but no adds, moves or changes will be accepted. AT&T offers Virtual Private Network services as an alternative to Frame Relay services, please review the contract award or contact AT&T for additional information.

Please access the following link for purposes of viewing the CTS contracts referenced above
http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268Prices.pdf,
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Price List Update

DATE: May 27, 2016  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: February 29, 2008 – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63765  CONTRACTOR: Verizon Business Network Services

The State has approved a price list update for the above referenced contract.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268Prices.pdf.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Verizon Strike

DATE: April 15, 2016

AWARD #: 20268

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: April 29, 2008 – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63765

CONTRACTOR: Verizon Business Network Services

Verizon employees elected to go out on strike Wednesday, April 13, 2016. Verizon has provided the following statement to OGS:

“During the strike, the company is prepared to serve our customers. We have trained thousands of non-union Verizon employees to carry out virtually every job function handled by our represented workforce – from making repairs on poles to responding to inquiries in our call centers. Additionally we have made other arrangements to provide sufficient coverage to handle day-to-day operations for all our customers. We plan to continue providing the excellent service that NYS OGS, and all our customers, currently receives.”

Please access the following link for purposes of viewing the CTS contracts referenced above

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Updated Price List and Service Plans

DATE: April 11, 2016

AWARD #: 20268

Group #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: September 24, 2009 – August 15, 2017

CONTACT: Connie Gardner | 518-474-7409 | Constance.Gardner@ogs.ny.gov

CONTRACT NO.: PS63853

CONTRACTOR: Sprint Solutions, Inc.

The State has approved the addition of:

Mobile Wireless – Specially Priced Service Plans:
- Sprint Series 65
- Sprint Custom Voice & Data Plans for NY

Mobile Wireless Federal USF updates.

Please access the following link for purposes of viewing the CTS contracts referenced above:

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Pricelist Update

DATE: March 15, 2016
AWARD #: 20268
GROUP #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: February 29, 2008 – August 15, 2017

CONTACT: Lynda Shoemaker | 518-474-7646 | Lynda.shoemaker@ogs.ny.gov

CONTRACT NO.: PS63765

CONTRACTOR: Verizon Business

The State has approved the addition of DOS Defense Pricing to the above referenced contract.

Please access the following link for purposes of viewing the CTS contract referenced above:

All other terms and conditions remain the same.
Contract Award Notification Update

Subject: Contractor Name Change

DATE: March 7, 2016                      AWARD #: 20268                      GROUP #: 77017
AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 – August 15, 2017

CONTACT: Lynda Shoemaker | 518-474-7646 | Lynda.shoemaker@ogs.ny.gov

CONTRACT NO.: PS63101     CONTRACTOR: West UC (Formerly Intercall)

Intercall is now West UC. All other information for contract PS63101 remains the same.

<table>
<thead>
<tr>
<th>CONTRACT #</th>
<th>CONTRACTOR &amp; ADDRESS</th>
<th>TELEPHONE #</th>
<th>FED IDENT. #</th>
<th>NYS VENDOR #</th>
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<td>PS63101</td>
<td>West UC</td>
<td>973-343-6729</td>
<td>58-1942497</td>
<td>1000004945</td>
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</table>

8420 W. Bryn Mawr Suite 400
Chicago, IL 60631
Contract Award Notification Update

Subject: Update Managed Services and Price List

DATE: January 7, 2016  AWARD #: 20268  Group # 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: September 24, 2009 – August 15, 2017

CONTACT: Karen.Rogers | 518-486-9298 | Karen.Rogers@ogs.ny.gov

CONTRACT NO.: CONTRACTOR:
PS64728 Spok, Inc. (Formerly USA Mobility)

The State has approved the addition of a new alpha numeric device with encryption. The Encryption (T5 device only) is priced at the rate of $3.00 per month per device.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268Prices.pdf

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: UPDATE PRODUCT/SERVICES/ PRICE LIST

DATE: OCTOBER 16, 2105
AWARD #: 20268
GROUP #: 77017

AWARD DESCRIPTION: COMPREHENSIVE TELECOMMUNICATIONS SERVICES

CONTACT: Karen Rogers | 518-486-9298 | Karen.Rogers@ogs.ny.gov

CONTRACT NO.: PS63766
CONTRACTOR: Cellco Partnership d/b/a Verizon Wireless

The State has approved updated price plans, equipment pricing, new services pricing, addition of BlackBerry enterprise Server (“BES 10”, as reflected in red in the attached NYS Equipment Matrix:

<table>
<thead>
<tr>
<th>Type</th>
<th>Manufacturer</th>
<th>Model</th>
<th>SKU</th>
<th>OGS Price</th>
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</thead>
<tbody>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Cosmos 3</td>
<td>LG-VN251S</td>
<td>$0.99</td>
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The Federal Universal Service Fund rates have also been adjusted to reflect the current charges as of May 1, 2015. This update also includes deletion of multiple obsolete products and price reductions.

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268Prices.pdf
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: UPDATE PRICE/SERVICES LIST

DATE: October 2, 2015  
AWARD #: 20268  
GROUP #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: October 5, 2007 – August 15, 2017

CONTACT: Karen Rogers  | 518-486-9298 | Karen.Rogers@ogs.ny.gov

CONTRACT NO.: PS63306  
CONTRACTOR: AT&T

The State has approved the following amendments to the above-referenced contract PS63306:

LOT 1
- **Calling Card** - Effective December 31, 2016 all AT&T Calling Card services will no longer be available. As such, authorized users utilizing these services are encouraged to seek alternate means to satisfy their communication needs in lieu of Calling Cards.

LOT 3
- **Rave Panic Button 911** - an application available to personnel in a campus environment, which provides direct communications among 9-1-1, responders, and the caller by leveraging existing 9-1-1 infrastructure in conjunction with the capabilities of the app itself. It also delivers critical data such as detailed caller location, floor plans, emergency exit locations, emergency contacts, and key procedures to 9-1-1 and first responders.

- **Rave SmartPrepare** - SmartPrepare overlays critical data onto interactive maps, allowing emergency managers to easily identify residents with medical, access and functional or other additional needs, and allocate resources accordingly. Individuals or groups with access or functional needs (or any queried criteria) are pinpointed on the map so emergency managers can quickly assess potential impact and allocate resources to the right places. SmartPrepare’s maps and queries also form the basis of targeted alerts – allowing rapid identification and alerting to any group or segment of your community.

- **Mobile WWAN CCS** – enhancement to pricing of Mobile WWAN CCS to include MPLS Access

Please access the following link for purposes of viewing the CTS contracts referenced above:

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Subject: Price List Update

DATE: September 10, 2015  AWARD #: 20268  GROUP #: 77017
AWARD DESCRIPTION: Comprehensive Telecommunications Services
CONTRACT PERIOD: October 05, 2007 – August 15, 2017
CONTACT: Karen.Rogers | 518-486-9298 | Karen.Rogers@ogs.ny.gov

VERIZON BUSINESS NETWORK SERVICES, INC.
The State has approved the following additions to the above-referenced contract:
Tab – Appendix A Taxes & Surcharges
Increase of Federal Universal Services Fund fee contribution factor to 17.1%

Tab – Local
PS.ALI – Per tariff, correcting maintenance and management (per 100 records or fraction thereof) to $0.00 and reinstating tariff price of $39.00 for Network Access Trunk which was incorrectly typed as $0.00 on last update;

Tab – Internet Services
Managed Services – Addition of one additional modem option

Tab – MPLS – Multiprotocol Label Switching Services
Private IP Ports Grandfather  64K port speed

Tab – Internet Services
Managed Services – WiFi for Business– is a plug and play turnkey solution that provides a secure Wireless LAN (WLAN) service that is remotely managed.

Tab – VoIP
IP Trunking Service is being grandfathered and replaced by new VoIP Architecture called IP Trunking Integrated Access – A(IPIA) Service being grandfathered and replaced by new VoIP Architecture called IP integrated Access

Please access the following link for purposes of viewing the CTS contracts referenced above http://www.ogs.ny.gov/purchase/snt/awardnotes/7701720268Prices.pdf
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
VERIZON BUSINESS NETWORK SERVICES, INC. has announced that union contracts with employees that provide telephone service to Verizon Business wire-line customers is set to expire on August 1, 2015.

In the event that an agreement is not reached, a work stoppage is possible. In anticipation of same, Verizon’s contingency plan for maintaining service will take effect immediately. Attached is the official information letter from Verizon Business Network Services, Inc.

Please be advised that Verizon’s Comprehensive Telecommunications Service Single Point of Contact telephone number for the Verizon contract is 866-757-9761 remains in effect. All Verizon contract administrators will remain available to assist State agencies.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
Contract Award Notification Update

Subject: Price/Product/Service Update

DATE: April 28, 2015

AWARD #: 20268

GROUP #: 77017

AWARD DESCRIPTION: Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 – August 15, 2017

CONTACT: Karen Rogers | 518-486-9298 | Karen.Rogers@ogs.ny.gov

CONTRACT NO.: PS63071

CONTRACTOR: Quest Communications Corp. d/b/a CenturyLink

QUEST COMMUNICATIONS CORP. d/b/a CenturyLink
The State has approved the addition of private line data services to Lot 2 and Internet-Content Delivery Network Services to Lot 3 on the above-referenced contract PS63071.

Please access the following link for purposes of viewing the Comprehensive Telecommunications Services contract set forth above.
http://www.ogs.state.ny.us/purchase/prices/7701720268PL_Qwest.pdf
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268  
DATE: November 20, 2014

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Karen Rogers  
Contract Management Specialist  
Phone: (518) 486-9298  
Email: Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services  
(518) 474-6717  
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACTORS:
CONTRACT NOS:
CONTRACT PERIODS:
SPRINT SOLUTIONS, INC. – PS63853 – 05-09-2008 – 08-15-2027

SUBJECT: Update Product/Service Price Lists

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
AT&T has requested and the State has approved the following amendments/price reductions to the above-referenced contract PS63306:
LOT 1
• Managed Firewall Services: Enhancement to the existing Managed Firewall Services. The pricing presented to The State of New York that is currently offered on the AT&T State of California contract.

LOT 2
• Frame Relay: All Frame Relay Services are Grandfathered for future activations

LOT 3
• Mobility Wireless Bundled Pricing: Enhance to include new bundled pricing for Smartphones, which is more competitive for 2GB and 5GB metered data plans.
• Net Motion product already offered on the NYS CTS. The pricing presented to the State of New York, is the same pricing that is currently offered on the AT&T WSCA contract.
• Commercial Connectivity Services: Enhancement to existing Commercial Connectivity Services. This feature provides connectivity to the user and AT&T core network.
• **Mobility Solutions Services**: Enhancement to the existing Mobility Solutions Services for Lifecycle Management Services to include Staging/Kitting, Advanced Exchange and Extended Warranty for Mobile Devices.

• **Mobility Device Update**: Price reduction on select make and models of mobility devices with the purchase of Voice Plan of $15.99 or greater or Data Plan of $40.00 or greater.

Please access the following link for purposes of viewing the updated product/service price list:
http://www.ogs.state.ny.us/purchase/prices/7701720268PL_ATT.pdf

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

**SPRINT SOLUTIONS, INC.** has requested and the State has approved the following amendments to the above-captioned contract PS63853:

**INTERNET ACCESS**

**SPRINT DEDICATED INTERNET ACCESS**: Sprint Dedicated Internet Access is always-on connectivity to the global Internet provided via dedicated ports connected to Sprint’s native IP backbone (“SprintLink”). Both dedicated local access and Customer Premise Equipment (“CPE”) are required for Sprint Dedicated Internet Access. Unless specifically stated otherwise in this Sprint Dedicated Internet Access pricing section below, dedicated local access and CPE are not included in any of the rates in this section, and if Customer elects to purchase these components from Sprint, the pricing for these components will be stated in a separate agreement with Sprint. The term “Net” as used in this pricing section means that the associated charge is after any applicable discounts have been applied, but before taxes, surcharges, and other charges otherwise outlined in the Agreement have been applied.

A. Transit IP connectivity allows Customer to send and receive IP traffic from sites connected directly to Sprint's Internet network and sites that are connected to Sprint's peers. Non-Transit IP connectivity allows Customer to send and receive IP traffic only from sites connected directly to Sprint's Internet network. Customer will not be able to directly send or directly receive IP traffic from sites connected to other ISPs through its Non-Transit connection with Sprint.

B. Sprint provides Ethernet Port Services only at selected locations for Co-Location or Customer Provided Access. Customers shall arrange and are responsible for all costs related to transport from customer premises to Sprint Ethernet Location(s). For Sprint Provided Ethernet Access, Sprint provides Ethernet Port/Access Bundles, where available. Sprint Provided Ethernet offers two types of access bundles; Dedicated and Shared. Shared Service is provided via shared Ethernet Virtual Private Line (EVPL) access based on a local access “switched” network to a shared network interface to the IP network while Dedicated Service is provided via Ethernet Private Line (EPL) access based on a local access network to a dedicated network interface to the IP network.

C. Sprint will charge Customer a fixed Net MRC and fixed Net NRC in the applicable amounts from the table below for each Domestic Sprint Dedicated Internet Access Port with an individual Order Term of 3 years or longer, installed or in service during the Term.

<table>
<thead>
<tr>
<th>Dedicated Internet Access Port Speed(s) Domestic</th>
<th>NET MRC</th>
<th>List NRC</th>
<th>Net NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>64k</td>
<td>$81.00</td>
<td>$750.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>128k</td>
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<tr>
<td>256k</td>
<td>$128.13</td>
<td>$1,000.00</td>
<td>$0.00</td>
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<tr>
<td>384k</td>
<td>$129.38</td>
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<tr>
<td>512k</td>
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<tr>
<td>768k</td>
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<tr>
<td>Dedicated Internet Access Port Speed(s) Domestic</td>
<td>NET MRC</td>
<td>List NRC</td>
<td>Net NRC</td>
</tr>
<tr>
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<td>28M FDS3</td>
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<td>34M FDS3</td>
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<tr>
<td>DS3 (45M)</td>
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<td>$0.00</td>
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<td>OC3 (155M)</td>
<td>$3,250.00</td>
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<td>$0.00</td>
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<tr>
<td>OC12 (622M)</td>
<td>$10,325.00</td>
<td>$12,000.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>OC48 (2.49G)</td>
<td>$20,400.00</td>
<td>$18,000.00</td>
<td>$0.00</td>
</tr>
<tr>
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<td>5M Fract 10M E</td>
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<tr>
<td>6M Fract 10M E</td>
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<td>8M Fract 10M E</td>
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<td>$0.00</td>
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<td>20M Frac FastE</td>
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</tr>
<tr>
<td>FastE (100M)</td>
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<td>GigE</td>
<td>$5,292.50</td>
<td>$18,000.00</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

(1) A value of $0.00 in the Net NRC column of the above table indicates that the NRC was “waived”.

MPLS

SPRINT GLOBAL MPLS VPN: Sprint’s Global MPLS VPN offering uses the Sprint IP/MPLS backbone as the transport mechanism. The MPLS protocol is utilized to interconnect the customer network and maintain data privacy. Both dedicated local access and Customer Premise Equipment (“CPE”) are required for Global MPLS VPN. Unless specifically stated otherwise in this Sprint Global MPLS VPN pricing section, dedicated local access and CPE are not included in any of the rates in this section, and if Customer elects to purchase these components from Sprint, the pricing for these components will be stated in a separate agreement with Sprint. The term “Net” as used in this pricing section means that the associated charge is after any applicable discounts have been applied, but before taxes, surcharges, and other charges otherwise outlined in the Agreement have been applied.

A. Sprint provides Ethernet Port Services only at selected locations for Customer Provided Access. Customers shall arrange and are responsible for all costs related to transport from customer premises to Sprint Ethernet Location(s). For Sprint Provided Ethernet Access, Sprint provides Ethernet Port/Access Bundles, where available. Sprint Provided Ethernet offers two types of access bundles; Dedicated and Shared. Shared Service is provided via shared Ethernet Virtual Private Line (EVPL) access based on a local access “switched” network to a shared network interface to the IP network while Dedicated Service is provided via Ethernet Private Line (EPL) access based on a local access network to a dedicated network interface to the Global MPLS VPN Network.

B. Domestic. Sprint will charge Customer a fixed Net MRC and fixed Net NRC in the applicable amounts from the table below for each Domestic Sprint Global MPLS VPN Port, with an individual Order Term of 3 years or longer, installed or in service during the Term.

<table>
<thead>
<tr>
<th>Global MPLS VPN Port Speed(s) Domestic</th>
<th>NET MRC</th>
<th>List NRC</th>
<th>Net NRC</th>
</tr>
</thead>
<tbody>
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<td>56/64k</td>
<td>$81.00</td>
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<tr>
<td>Global MPLS VPN Port Speed(s) Domestic</td>
<td>NET MRC</td>
<td>List NRC</td>
<td>Net NRC</td>
</tr>
<tr>
<td>--------------------------------------</td>
<td>---------</td>
<td>-----------</td>
<td>----------</td>
</tr>
<tr>
<td>256k</td>
<td>$128.13</td>
<td>$1,000.00</td>
<td>$0.00</td>
</tr>
<tr>
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<td>$129.38</td>
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<td>$0.00</td>
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<tr>
<td>512k</td>
<td>$138.13</td>
<td>$1,000.00</td>
<td>$0.00</td>
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<tr>
<td>768k</td>
<td>$147.25</td>
<td>$1,000.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>1024k</td>
<td>$151.13</td>
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<td>T1 (1.5M)</td>
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<td>10.5M Mmb</td>
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<tr>
<td>DS3 (45M)</td>
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<td>OC3 (155M)</td>
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<td>OC12 (622M)</td>
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</tr>
<tr>
<td>OC48 (2.49G)</td>
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</tr>
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<td>40M Frac FastE</td>
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<td>GigE</td>
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<td>$0.00</td>
</tr>
</tbody>
</table>
Global MPLS VPN Port Speed(s) Domestic | NET MRC | List NRC | Net NRC
--- | --- | --- | ---
(1) A value of $0.00 in the Net NRC column of the above table indicates that the NRC was “waived”.

**MOBILE WIRELESS – NATIONWIDE PROMOTIONAL EQUIPMENT UPDATES**

1. CDMA Mobile Broadband Cards
   a. New: Sprint LivePro Price $299.99

2. Basic Phones
   a. NEW: Kyocera Verve Price $19.99

3. Other Wireless Equipment
   a. New: Dell Latitude 13 3340 Price $249.99
   b. No Longer Available: Franklin S600C

4. Smartphones - Androids
   b. New: HTC One Harman Kardon Price $129.99
   c. New: Kyocera Hydro Vibe Price $29.99
   d. New: LG G3 Price $199.99
   e. New: Samsung Galaxy S5 Sport Price $199.99
   f. New: Samsung Galaxy S5 Price $199.99
   g. Price Reduction: Kyocera Hydro EDGE Price FREE
   h. Price Reduction: HTC One Price $49.99
   j. Price Reduction: Samsung Galaxy Note 3 Price $249.99
   l. No Longer available: LG Optimus Elite, Kyocera Rise, Motorola PHOTON Q 4G LTE, Samsung Galaxy Note II, Sprint Vital

5. Smartphones- BlackBerry & Win
   b. Price Reduction: HTC 8XT Price FREE

6. Tablets
   a. NEW: Samsung Galaxy Tab 4 Price $49.99
   b. NEW: Samsung Galaxy Tab S Price $549.99

**MOBILE WIRELESS – SPECIALLY PRICED SERVICE PLANS**

1. Sprint Government Choice Value Plan

<table>
<thead>
<tr>
<th>Sprint Government Choice Value Plan</th>
<th>NET MRC</th>
<th>$47.99 NET MRC; Service Pricing Discounts will not apply</th>
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</tr>
<tr>
<td>Anytime Minutes Overage</td>
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<td>$0.25/minute</td>
</tr>
<tr>
<td>Sprint Mobile-to-Mobile</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Unlimited Nights &amp; Weekends starting at 7 pm</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Shared Minutes</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Direct Connect® and Group Connect®</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Nationwide Long Distance</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Caller ID &amp; Voice Mail</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Unlimited internet browsing and e-mail</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Unlimited Messaging</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Data Roaming</td>
<td></td>
<td>$0.002/KB</td>
</tr>
<tr>
<td>Sprint Government Choice Value Plan</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>--</td>
<td></td>
</tr>
<tr>
<td>Upgrade Term</td>
<td>24 Months</td>
<td></td>
</tr>
<tr>
<td>Premium Data Requirement</td>
<td>Included</td>
<td></td>
</tr>
</tbody>
</table>

1 Corporate-Liable Active Units on the Sprint Government Choice Value Plan with SDC will share Anytime Minutes with only the Business Essentials family of plans.

1) Wireless high speed data coverage is not available everywhere and requires a wireless high speed data-compatible phone. Where the wireless high speed data network is available and a wireless high speed data-compatible phone is used, Corporate-Liable Active Units will first attempt to connect to the Sprint 4G Network, then the Sprint 3G Network, and then will default to the Nationwide Sprint Network depending on coverage and network availability.

2) Direct Connect and Group Connect are available on select devices. Additional Direct Connect features, including, but not limited to, TeamDCSM, are available with certain devices and may be subject to an additional charge.

2 Sprint Custom Voice & Data

<table>
<thead>
<tr>
<th>Sprint Custom Voice &amp; Data</th>
<th>NET MRC</th>
<th>$40.00 NET MRC; Add a Phone5</th>
<th>$49.99 NET MRC; Service Pricing Discounts will not apply</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anytime Minutes</td>
<td>0</td>
<td>500</td>
<td></td>
</tr>
<tr>
<td>Anytime Minutes Overage</td>
<td>$0.25/minute</td>
<td>$0.25/minute</td>
<td></td>
</tr>
<tr>
<td>Sprint Mobile-to-Mobile</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Unlimited Nights &amp; Weekends starting at 7 pm</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Shared Minutes</td>
<td>Included</td>
<td>Included</td>
<td>Included</td>
</tr>
<tr>
<td>Direct Connect® and Group Connect®</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Nationwide Long Distance</td>
<td>Included</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Caller ID &amp; Voice Mail</td>
<td>Included</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Unlimited internet browsing and e-mail</td>
<td>Included</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Unlimited Messaging</td>
<td>Included</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Data Roaming</td>
<td>Included</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Premium Data Requirement</td>
<td>Included</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Wireless Priority Service 2,4</td>
<td>Included 2,4</td>
<td>Included 2,4</td>
<td></td>
</tr>
<tr>
<td>Sprint Mobile Integration</td>
<td>$1.00</td>
<td>$1.00</td>
<td></td>
</tr>
<tr>
<td>Sprint Mobile Hotspot 3,4</td>
<td>100MB 3,4</td>
<td>100MB 3,4</td>
<td></td>
</tr>
</tbody>
</table>

Overage charges for Sprint Mobile Hotspot over 100MB $0.05 per MB3 $0.05 per MB3

1 Corporate-Liable Active Units on the Sprint Custom Voice & Data plan will share Anytime Minutes with only the Business Essentials family of plans.

2 Subject to a per minute charge of $0.75

3 If Customer's data usage in a given month exceeds the Data Services limitation, Customer will be liable for the overage charges set forth in the table above.

4 Subject to additional Terms and Conditions

5 The Sprint Custom Voice & Data Add a Phone plan is subject to a mandatory 1:1 ratio with the Sprint Custom Voice & Data $49.99 500 Minutes of Use plan. Meaning, for every subscriber activated on the Sprint Custom Voice & Data Add a Phone plan, there should be an equal number of subscribers activated on the Sprint Custom Voice & Data Add a Phone plan. Sprint reserves the right, at its sole discretion, to migrate subscribers activated on the Sprint Custom Voice & Data Add a Phone plan if the ratio increases from the mandatory 1:1 ratio to the Sprint Custom Voice & Data $49.99 500 Minutes of Use plan. For example, if the Customer has three subscribers activated on the sprint Custom Voice & Data Add a Phone plan and only two subscribers activated on the Sprint Custom Voice & Data $49.99 500 Minutes of Use plan, then Sprint reserves the right, at its sole discretion, to migrate one subscriber from the Sprint Custom Voice & Data Add a Phone plan and activate that subscriber onto the Sprint Custom Voice & Data $49.99 500 Minutes of Use plan.

1) Wireless high speed data coverage is not available everywhere and requires a wireless high speed data-compatible phone. Where the wireless high speed data network is available and a wireless high speed data-compatible phone is used, Corporate-Liable Active Units will first attempt to connect to the Sprint 3G Network, and then will default to the Nationwide Sprint Network depending on coverage and network availability.

2) Direct Connect and Group Connect are available on select devices. Additional Direct Connect features, including, but not limited to, TeamDCSM, are available with certain devices and may be subject to an additional charge.

3) The Data Roaming limitation is 100MB. The combined Data Roaming usage from both the device and Mobile Hotspot contributes to the 100MB limit. Sprint may, without notice, deny, terminate, modify, disconnect or suspend Service to a Corporate-Liable Active Unit if Roaming in a given month exceeds the Data Roaming limitation.
4) All data usage (device and Mobile Hotspot) will count against the Sprint Mobile Hotspot Add-On Data Services limitation when the Mobile Hotspot functionality is turned on.

3. Custom Voice 100

<table>
<thead>
<tr>
<th>NET MRC</th>
<th>NET $19.99</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anytime Minutes</td>
<td>100</td>
</tr>
<tr>
<td>Anytime Minutes Overage</td>
<td>$0.25/minute</td>
</tr>
<tr>
<td>Unlimited Nights &amp; Weekends (Nights Start at 9 pm)</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Sprint Mobile-to-Mobile</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Direct Connect® and Group Connect®</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Pooled Anytime Minutes</td>
<td>Included</td>
</tr>
<tr>
<td>Nationwide Long Distance</td>
<td>Included</td>
</tr>
<tr>
<td>Caller ID &amp; Voice Mail</td>
<td>Included</td>
</tr>
<tr>
<td>Unlimited Messaging</td>
<td>Included</td>
</tr>
</tbody>
</table>

(1) Roaming charges are included.
(2) Direct Connect and Group Connect are available on select devices. Additional Direct Connect® features, including, but not limited to, TeamDCSM®, are available with certain devices and may be subject to an additional charge.

4. Custom Voice 275

<table>
<thead>
<tr>
<th>NET MRC</th>
<th>NET $19.99</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anytime Minutes</td>
<td>275</td>
</tr>
<tr>
<td>Anytime Minutes Overage</td>
<td>$0.25/minute</td>
</tr>
<tr>
<td>Unlimited Nights &amp; Weekends (Nights Start at 7 pm)</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Sprint Mobile-to-Mobile</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Direct Connect® and Group Connect®</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Pooled Anytime Minutes</td>
<td>Included</td>
</tr>
<tr>
<td>Nationwide Long Distance</td>
<td>Included</td>
</tr>
<tr>
<td>Caller ID &amp; Voice Mail</td>
<td>Included</td>
</tr>
</tbody>
</table>

(1) Roaming charges are included.
(2) Direct Connect and Group Connect are available on select devices. Additional Direct Connect® features, including, but not limited to, TeamDCSM®, are available with certain devices and may be subject to an additional charge.

5. Sprint Voice Plan Add-Ons. The following options may be added to a Sprint Voice Business Plan on a per-Corporate-Liable Active Unit basis for the listed additional MRC, unless otherwise noted.

A. Sprint Domestic Messaging Add-Ons. Messaging add-ons include text, picture and video messages based on device capability. Additional charges apply for international messaging.

<table>
<thead>
<tr>
<th>Messaging Plan</th>
<th>MRC</th>
<th>Additional Messages</th>
</tr>
</thead>
<tbody>
<tr>
<td>300 Messages</td>
<td>NET $0.00</td>
<td>$0.20</td>
</tr>
<tr>
<td>1000 Messages</td>
<td>NET $4.00</td>
<td>$0.20</td>
</tr>
<tr>
<td>Unlimited Messages</td>
<td>NET $7.00</td>
<td>N/A</td>
</tr>
</tbody>
</table>

(1) Net Messaging Plans are net of all discounts. Service Pricing Discount does not apply.

B. Sprint Mobile Hotspot Add-On. Sprint Mobile Hotspot Add-On may be added for an additional MRC. Sprint Mobile Hotspot Add-On requires an eligible Voice/Data bundled Business Plan or an eligible voice Business Plan and an eligible Sprint Pro Pack. Sprint Mobile Hotspot Add-On is only available on certain Hotspot capable wireless devices. Sprint Mobile Hotspot Add-On usage is separate from underlying plan usage.

<table>
<thead>
<tr>
<th>MRC</th>
<th>$15.00*</th>
<th>$37.99*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Services limitation in Gigabytes (“GB”)</td>
<td>2 GB</td>
<td>6 GB</td>
</tr>
<tr>
<td>Overage charges for additional data Services usage above data Services limitation</td>
<td>$0.05 per MB</td>
<td>$0.05 per MB</td>
</tr>
</tbody>
</table>

*MRC is net of all discounts. Customer’s Service Pricing Discount is not applicable.

1If Customer’s data usage in a given month exceeds the Data Services limitation, Customer will be liable for the overage charges set forth in the table above.


C. Sprint Data Add-Ons

<table>
<thead>
<tr>
<th>Data Plan</th>
<th>MRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sprint PRO Pack</td>
<td>NET $20*</td>
</tr>
<tr>
<td>Sprint Business Application Data Plan</td>
<td>$10</td>
</tr>
</tbody>
</table>

* MRC is net of all discounts. Customer’s Service Pricing Discount is not applicable

1 Wireless high speed data coverage is not available everywhere and requires a wireless high speed data-compatible phone. Where the wireless high speed data network is available and a wireless high speed data-compatible phone is used, Corporate-Liable Active Units will first attempt to connect to the Sprint 4G Network, then the Sprint 3G Network, and then will default to the Nationwide Sprint Network depending on coverage and network availability.

2 All data usage (device and Mobile Hotspot) will count against the Sprint Mobile Hotspot Add-On Data Services limitation when the Mobile Hotspot functionality is turned on.

3 If Customer’s data usage in a given month exceeds the plan’s Data Roaming limitation, Customer will be liable for the overage charges set forth in the table above.

1 MRC is net of all discounts. Customer’s Service Pricing Discount is not applicable.

2 Unlimited use available while on the Sprint network. Sprint reserves the right to modify, throttle or suspend wireless data Service to a Wireless Data Connection Device on the 3G/4G Unlimited for Acceptable Use Plan above if such Wireless Data Connection Device exceeds 5GB/month of data usage, 100 MB/month of usage while Roaming or engages in the following prohibited uses: server devices or host computer Applications, including, but not limited to, continuous streaming video and Web camera posts; automated data feeds; automated continuous streaming machine-to-machine connections; or peer-to-peer (P2P) file-sharing Applications broadcasting to multiple servers or recipients such that they could enable "bots" or similar routines.

3 If Customer’s data usage in a given month exceeds the plan’s Data Roaming limitation, Customer will be liable for the overage charges set forth in the table above.

A. The 3G/4G Connection Card Plan includes unlimited data usage on the Sprint 4G Network, the Sprint 3G Network and the Nationwide Sprint Network. Wireless high speed data coverage is not available everywhere and requires a wireless high speed data-compatible device. Where the wireless high speed data network is available and a wireless high speed data-compatible device is used, Corporate-Liable Active Units will first attempt to connect to the Sprint 4G Network, then the Sprint 3G Network, and then will default to the Nationwide Sprint Network depending on coverage and network availability.

B. Roaming is not available on the Sprint 4G Network at this time.

C. Premium Services content is not available with this Business Plan.

D. Sprint reserves the right, without notice or limitation, to limit throughput speeds or quantities or to deny, terminate, end, modify, disconnect, or suspend wireless Service if a wireless Product engages in any of the prohibited data uses detailed below or if Sprint, in its sole discretion, determines action is necessary to protect the Sprint Networks or Sprint 4G Network from harm or degradation. Sprint wireless data Services are provided solely for purposes of web surfing, sending and receiving email, photographs and other similar messaging activities, and the non-continuous streaming of videos, downloading of files or on-line gaming. Sprint wireless data Services may not be used: (a) to generate excessive amounts of Internet traffic through continuous, unattended streaming, downloading or uploading of videos or other files or to operate hosting services including, but not limited to, web, video surveillance, or gaming hosting; (b) to maintain continuous active network connections to the Internet such as through a web camera or machine-to-machine connections that do not involve active participation by a person; (c) to disrupt email use by others using automated or manual routines, including, but not limited to, “auto-responders” or cancel bots or other similar routines; (d) to transmit or facilitate any unsolicited or unauthorized advertising, telemarketing, promotional materials, “junk mail”, unsolicited commercial or bulk email, or fax; (e) for activities adversely affecting the ability of other people or systems to use either Sprint’s Wireless Services or other parties’ Internet-based resources, including, but not limited to, “denial of service” (DoS) attacks against another network host or individual user; (f) for an activity that connects any device to personal computers (including, but not limited to,
laptops), or other equipment for the purpose of transmitting wireless data over the Sprint Networks or Sprint 4G Network (unless Customer is using a plan designated for such usage); (g) by a Wireless Data Connection Device in excess of: (i) the total data usage allowed by Customer’s plan, (ii) 100 MB/month while Roaming in total, or (iii) a majority of kilobytes while Roaming; provided that Customer’s Wireless Data Connection Devices on “unlimited” Business Plans will not be subject to the Data Services limitation but are subject to the Roaming limitations; or (h) for any other reason that, in Sprint’s sole discretion, violates Sprint’s policy of providing Service for individual use.

7. Tablet Plans

<table>
<thead>
<tr>
<th>MRC</th>
<th>300MB</th>
<th>3GB</th>
<th>6GB</th>
<th>Unlimited for Acceptable Use5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Services limitation in Megabytes (“MB”) or Gigabytes (“GB”)</td>
<td>$15 per GB1, 4</td>
<td>$15 per GB3</td>
<td>$15 per GB3</td>
<td>N/A</td>
</tr>
<tr>
<td>Overage charge for additional data Services usage above data Services limitaion2</td>
<td>$0.25 per MB1</td>
<td>$0.25 per MB1</td>
<td>$0.25 per MB3</td>
<td>$0.25 per MB3</td>
</tr>
<tr>
<td>Data Roaming limitation in Megabytes (“MB”)</td>
<td>100MB</td>
<td>100MB</td>
<td>100MB</td>
<td>100MB</td>
</tr>
<tr>
<td>Overage charge for additional data Roaming usage above data Roaming limitation</td>
<td>$0.25 per MB1</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1 MRC is net of all discounts. Customer’s Service Pricing Discount is not applicable.
2 The data Services overage charges set forth in the table above apply only to tablets compatible with the Sprint 4G LTE Network. The data Services overage charges for all other tablets will be $0.05 per MB.
3 If Customer’s data usage in a given month exceeds the plan’s Data Services limitation or Data Roaming limitation, Customer will be liable for the overage charges set forth in the table above.
4 Customer will be liable for the overage charge set forth in the table above for any data usage that exceeds 300MB per month.
5 Unlimited use available while on the Sprint network. Sprint reserves the right to modify, throttle or suspend wireless data Service to a Wireless Data Connection Device on the 3G/4G Unlimited for Acceptable Use Plan above if such Wireless Data Connection Device exceeds 5GB/month of data usage, 100 MB/month of usage while Roaming or engages in the following prohibited uses: server devices or host computer Applications, including, but not limited to, continuous streaming video and Web camera posts; automatic data feeds; automated continuous streaming machine-to-machine connections; or peer-to-peer (P2P) file-sharing Applications broadcasting to multiple servers or recipients such that they could enable “bots” or similar routines.
A. All pricing and available MBs and GBs are the same whether Corporate-Liable Active Units use the Sprint 4G Network (if included), the Sprint 3G Network or the Nationwide Sprint network. Sprint 3G Network coverage is not available everywhere and requires an EVDO-compatible data device. When the Sprint 3G Network is available and Customer uses a Sprint EVDO-compatible device with a wireless high-speed data Business Plan, Active Units will first attempt to connect to the Sprint 3G Network, and then default to the Nationwide Sprint Network depending on coverage and network availability. When the Sprint 4G Network is available and Customer uses a Sprint 4G-compatible device with a Business Plan for Sprint 4G Services, Active Units will first attempt to connect to the Sprint 4G Network, and then default to the Sprint 3G Network or Nationwide Sprint Network depending on coverage and network availability.
B. Data usage on the Sprint 4G Network requires a 4G capable device.
C. Roaming is not available on the Sprint 4G Network at this time.
D. Additional charges apply for messaging service.
E. A two year Minimum Service Term is required if Customer receives a wireless device discount. Wireless device discounts may not be available on all devices. Tablets compatible with the Sprint 4G LTE Network are not eligible for wireless device discounts, service credits or rebates, but may be eligible for certain promotions.
F. Sprint Mobile Hotspot Add-On. Sprint Mobile Hotspot Add-On may be added for an additional MRC. Sprint Mobile Hotspot Add-On is only available on certain Hotspot capable wireless devices. Sprint Mobile Hotspot Add-On usage is separate from underlying plan usage.

<table>
<thead>
<tr>
<th>MRC</th>
<th>2 GB</th>
<th>6 GB</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Services limitation in Gigabytes (“GB”)</td>
<td>$0.05 per MB1</td>
<td>$0.05 per MB1</td>
</tr>
</tbody>
</table>

1 MRC is net of all discounts. Customer’s Service Pricing Discount is not applicable.
2 If Customer’s data usage in a given month exceeds the Data Services limitation, Customer will be liable for the overage charges set forth in the table above.
(1) The Data Roaming limitation is 100MB. The combined Data Roaming usage from both the device and Mobile Hotspot contributes to the Data Roaming limitation. Additional roaming usage is $0.25 per MB.
(2) All data usage (device and Mobile Hotspot) will count against the Sprint Mobile Hotspot Add-On Data Services limitation when the Mobile Hotspot functionality is turned on.
G. Sprint reserves the right, without notice or limitation, to limit throughput speeds or quantities or to deny, terminate, end, modify, disconnect, or suspend wireless Service if a wireless Product engages in any of the prohibited data uses detailed below or if Sprint, in its sole discretion, determines action is necessary to protect the Sprint Networks or Sprint 4G Network from harm or degradation. Sprint wireless data Services are provided solely for purposes of web surfing, sending and receiving email, photographs and other similar messaging activities, and the non-continuous streaming of videos, downloading of files or on-line gaming. Sprint wireless data Services may not be used: (a) to generate excessive amounts of Internet traffic through continuous, untended streaming, downloading or uploading of videos or other files or to operate hosting services including, but not limited to, web, video surveillance, or gaming hosting; (b) to maintain continuous active network connections to the Internet such as through a web camera or machine-to-machine connections that do not involve active participation by a person; (c) to disrupt email use by others using automated or manual routines, including, but not limited to, “auto-responders” or cancel bots.
or other similar routines; (d) to transmit or facilitate any unsolicited or unauthorized advertising, telemarketing, promotional materials, “junk mail”, unsolicited commercial or bulk email, or fax; (e) for activities adversely affecting the ability of other people or systems to use either Sprint’s Wireless Services or other parties’ Internet-based resources, including, but not limited to, “denial of service” (DoS) attacks against another network host or individual user; (f) for an activity that connects any device to personal computers (including, but not limited to, laptops), or other equipment for the purpose of transmitting wireless data over the Sprint Networks or Sprint 4G Network (unless Customer is using a plan designated for such usage); (g) by a Wireless Data Connection Device in excess of: (i) the total data usage allowed by Customer’s plan, (ii) 100 MB/month while Roaming in total, or (iii) a majority of kilobytes while Roaming; or (h) for any other reason that, in Sprint’s sole discretion, violates Sprint’s policy of providing Service for individual use.

II. Certain data usage restrictions and limitations apply.

7. **Sprint Static IP.** In addition to a Sprint Data plan, Standard Public Static IP is available for an additional $1 per IP address per month. Public Static IP is not available with Sprint Data Link.

Please access the following link for purposes of viewing the updated product/service price list:
http://www.ogs.state.ny.us/purchase/prices/7701720268PL_Sprint.pdf

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: October 10, 2014

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017
State Agencies & Contractors
Karen Rogers
Comprehensive Telecommunications
Services
Phone: (518) 486-9298
Email: Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACTORS:
CONTRACT NOS:
CONTRACT PERIODS:

Quest Communications Corp. d/b/a CenturyLink – PS63071 – 08-16-2007 – 08-15-2017
Spok (formerly USA Mobility Wireless, Inc.) – PS64728 – 09-24-2009 – 08-15, 2017

SUBJECT:

Update Service/Product/Price List (Cellco Partnership d/b/a Verizon Wireless)
Update Service/Product/Price List (Everbridge, Inc.)
Update Service/Product/Price List (Spok formerly USA Mobility, Inc.)
Update Service/Product/Price List (Quest Communications d/b/a CenturyLink)
Update Service/Product/Price List (Time Warner Cable)

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Cellco Partnership d/b/a Verizon Wireless has requested and the State has approved the following amendments to the above-referenced contract PS63766:

(1) Increased messaging allowances on select plans for the State’s users;
(2) The removal of the agency restriction from the Custom State of New York Nationwide Flat Rate Calling Plan;
(3) The addition of premise based VMware (“AirWatch”) and MobileIron products.

The Federal Universal Service Fund rates have been adjusted to reflect the current charges (15.70%) as of August 1, 2014.

20268p137
The following changes have occurred in the NYS Equipment Matrix:

<table>
<thead>
<tr>
<th>Type</th>
<th>Manufacturer/Brand</th>
<th>Model</th>
<th>3/17/14 Price</th>
<th>Current Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic</td>
<td>Casio</td>
<td>GZ1 Ravine 2</td>
<td>$129.99</td>
<td>N/A</td>
</tr>
<tr>
<td>Basic</td>
<td>Casio</td>
<td>GZ1 Ravine 2 No Camera</td>
<td>$129.99</td>
<td>N/A</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Cosmos 3</td>
<td>$79.99</td>
<td>$79.99</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Exalt</td>
<td>$79.99</td>
<td>$79.99</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Extravert</td>
<td>$0.00</td>
<td>N/A</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Extravert 2</td>
<td>N/A</td>
<td>$79.99</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Revere 2</td>
<td>$49.99</td>
<td>N/A</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Revere 3</td>
<td>N/A</td>
<td>$0.99</td>
</tr>
<tr>
<td>Basic</td>
<td>Pantech</td>
<td>Hotshot</td>
<td>$99.99</td>
<td>N/A</td>
</tr>
<tr>
<td>Basic</td>
<td>Pantech</td>
<td>Jest 2</td>
<td>$79.99</td>
<td>N/A</td>
</tr>
<tr>
<td>Basic</td>
<td>Samsung</td>
<td>Brightside in Sapphire Blue</td>
<td>$99.99</td>
<td>N/A</td>
</tr>
<tr>
<td>Basic</td>
<td>Samsung</td>
<td>Convoy 3</td>
<td>$49.99</td>
<td>$49.99</td>
</tr>
<tr>
<td>Basic</td>
<td>Samsung</td>
<td>Gusto 2 in Snow Silver</td>
<td>($50.00)</td>
<td>N/A</td>
</tr>
<tr>
<td>Basic</td>
<td>Samsung</td>
<td>Gusto 3</td>
<td>N/A</td>
<td>$0.00</td>
</tr>
<tr>
<td>Basic</td>
<td>Samsung</td>
<td>Intensity III in Steel Gray</td>
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Please access the following link for purposes of viewing the updated product/service/price list: http://www.ogs.state.ny.us/purchase/prices/7701720268PL_VerizonWireless.pdf

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

**EVERBRIDGE, INC.** has requested and the State has approved the deletion of obsolete products/services and the addition of the following updated Emergency Notification Services to the above-referenced contract PS64719:

| Everbridge Mass Notification 1 - 250 citizens, employees, and first responders | $591.50 | $568.00 | N/A |

20268p137
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<td>Mobile Member 1 - 250 citizens, employees, and first responders</td>
<td>$106.25</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Mobile Member 251 - 1000 citizens, employees, and first responders</td>
<td>$125.92</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Mobile Member 1001 - 1500 citizens, employees, and first responders</td>
<td>$148.75</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Mobile Member 1501 - 2500 citizens, employees, and first responders</td>
<td>$191.25</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Mobile Member 2501 - 5000 citizens, employees, and first responders</td>
<td>$286.92</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Mobile Member &gt;5000 citizens, employees, and first responders</td>
<td>N/Q</td>
<td>N/Q</td>
<td>N/A</td>
</tr>
<tr>
<td>Incident Communication 1 - 250 citizens, employees, and first responders</td>
<td>$177.08</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Incident Communication 251 - 1000 citizens, employees, and first responders</td>
<td>$251.83</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Incident Communication 1001 - 1500 citizens, employees, and first responders</td>
<td>$297.50</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Incident Communication 1501 - 2500 citizens, employees, and first responders</td>
<td>$382.50</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Incident Communication 2501 - 5000 citizens, employees, and first responders</td>
<td>$573.75</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Incident Communication &gt;5000 citizens, employees, and first responders</td>
<td>N/Q</td>
<td>N/Q</td>
<td>N/A</td>
</tr>
<tr>
<td>Security Pack 1 - 250 citizens, employees, and first responders</td>
<td>$106.25</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Security Pack 251 - 1000 citizens, employees, and first responders</td>
<td>$106.25</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Security Pack 1001 - 1500 citizens, employees, and first responders</td>
<td>$106.25</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Security Pack 1501 - 2500 citizens, employees, and first responders</td>
<td>$127.50</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Security Pack 2501 - 5000 citizens, employees, and first responders</td>
<td>$191.25</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
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<td>N/Q</td>
<td>N/Q</td>
<td>N/A</td>
</tr>
<tr>
<td>Threat View 1 - 250 citizens, employees, and first responders</td>
<td>$177.08</td>
<td>N/A</td>
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</tr>
<tr>
<td>Threat View 251 - 1000 citizens, employees, and first responders</td>
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<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Threat View 1001 - 1500 citizens, employees, and first responders</td>
<td>$198.33</td>
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<td>Threat View 1501 - 2500 citizens, employees, and first responders</td>
<td>$255.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Threat View 2501 - 5000 citizens, employees, and first responders</td>
<td>$382.50</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Threat View &gt;5000 citizens, employees, and first responders</td>
<td>N/Q</td>
<td>N/Q</td>
<td>N/A</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>-----</td>
<td>-----</td>
<td>-----</td>
</tr>
<tr>
<td>Minute Block 10,000</td>
<td>N/A</td>
<td>$1,063.00</td>
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<tr>
<td>Minute Block 25,000</td>
<td>N/A</td>
<td>$2,763.00</td>
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</tr>
<tr>
<td>Minute Block 50,000</td>
<td>N/A</td>
<td>$5,313.00</td>
<td>N/A</td>
</tr>
<tr>
<td>Minute Block 100,000</td>
<td>N/A</td>
<td>$10,625.00</td>
<td>N/A</td>
</tr>
<tr>
<td>Minute Block 500,000</td>
<td>N/A</td>
<td>$53,125.00</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Please access the following link for purposes of viewing the updated product/service/price list:
http://www.ogs.state.ny.us/purchase/prices/7701720268PL_Everbridge.pdf
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

**QUEST COMMUNICATIONS d/b/a CenturyLink** has requested and the State has approved the deletion of certain obsolete VOIP Hosted services in Lot 1, added Optical Wave and Ethernet to Lot 2, Private line; added Managed bundle including service, managed equipment, DDOS Mitigation, Network Based Security and Ancillary Security services and added Customer Access Extension to Lot 3 and added aggregate network data transfer option to Lot 3 MPLS.

Please access the following link for purposes of viewing the updated product/service/price list:
http://www.ogs.state.ny.us/purchase/prices/7701720268PL_Qwest.pdf. All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

**SPOK (Formerly USA Mobility Wireless, Inc.)** has requested and the State has approved the following name and pricing for the below listed service:

<table>
<thead>
<tr>
<th>Current Service</th>
<th>Current Rate</th>
<th>New Name</th>
<th>New Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>AMC Select</td>
<td>$10.00</td>
<td>Spok Mobile</td>
<td>$6.00</td>
</tr>
</tbody>
</table>

With or Without Device

Please access the following link for purposes of viewing the updated product/service/price list:
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

**TIME WARNER CABLE** has requested and the State has approved the following amendments to the above-referenced contact PS63596:

- Modification to Tax Tables, including the Federal Universal Service Fund Rate to 15.70% and the Federal Regulatory Recovery Fee, which is now 1.97% and the State Regulatory Recovery Fee of 1.2144%;

- Modified available speeds and pricing for Internet Access, to add 2000 MBS, 3000 MBS and 5000 MB bandwidth speeds.

Please access the following link for purposes of viewing the updated product/service/price list:
http://www.ogs.state.ny.us/purchase/prices/7701720268PL_TimeWarnerCable.pdf
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER:   20268

DATE:  October 7, 2014

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Contract Management Specialist
Phone:  (518) 486-9298
Email:  Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACTOR:           USA MOBILITY WIRELESS, INC.
CONTRACT NO:                PS64728

SUBJECT: CONTRACTOR NAME CHANGE

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Effective immediately, USA MOBILITY WIRELESS, INC. has changed its name to SPOK, INC. (pronounced “spoke”).
The Federal Identification number, 91-1199104, remains the same.
The NYS Vendor Identification number, 1000005045, also remains the same.
The “Remit To” Address has changed and is now:
PO Box 660324
Dallas, Texas 75266

The corporate address remains the same:
6850 Versar Center – Suite 420
Springfield, Virginia 22151

Contact:  Anthony Scala, Government Account Manager
Phone:  732-904-7798
Email:  Anthony.scala@spok.com

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 1, 2014

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Contract Management Specialist
Phone: (518) 486-9298
Email: Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACTOR: VERIZON BUSINESS NETWORK SERVICES, INC.

CONTRACT NO: PS63765

CONTRACT PERIODS: 02-29-2008 – 08-15-2017

SUBJECT: BILLING ERRORS

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Please be advised that Verizon will issue credits to Authorized Users pursuant to the provisions of the above contract, PS63765, for billing errors associated with the Federal Universal Service Surcharge (FUSF) assessment.

Verizon had anticipated that the billing errors would likely result in the issuance of credits under the above contract. The billing error centered on the fact that while Verizon correctly suppressed charges resulting from implementation of the Access Recovery Charge (ARC) as part of a tariff filing in July, 2012, FUSF calculations still included the ARC in the base from which FUSF charges were derived. As a result, FUSF charges were overbilled.

Verizon developed a mechanism for correctly billing FUSF going forward. A one-time credit was to have appeared on applicable individual customer invoices that were incorrectly assessed the charges effective with the September 19, 2014 to October 16, 2014 billing periods. As a result of unforeseen circumstances, the effective billing periods for these credits has CHANGED TO OCTOBER 1, 2014 TO OCTOBER 28, 2014.

OGS encourages all Authorized Users to carefully review their individual invoices on the “Other Charges and Credits Section” of their bill for purposes of insuring that all credits due are applied during the above billing period.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 2, 2014

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Contract Management Specialist
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017

Comprehensive Telecommunications Services


SUBJECT: Update Service Price Lists

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

SPRINT SOLUTIONS, INC. has requested and the State has approved the following amendments to the above-referenced contract PS63853:

1. CDMA Mobile Broadband Cards
   a. **New**: NETGEAR 341U USB Modem Price $19.99
   b. **New**: NETGEAR ZING Mobile Hotspot Price $49.99
   c. **New**: Novatel MiFi 500 LTE Price $49.99
   d. **No Longer Available**: Sierra Overdrive Pro 3G/4G Hotspot, Sierra Overdrive Pro 3G/4G Mobile Hotspot, Hotspot Capable, Franklin U602 Dual Mode, Sprint Tri-Mode USB U770, Merlin CC208 3G/4G 2-in1 Card, Novatel MiFi Hotspot 4082, Sierra 3G/4G Dual Mode, ZTE International Mobile Hotspot AC30

2. Basic Phones
   a. **Price Reduction**: Kyocera Kona Price FREE
   b. **Price Reduction**: Kyocera DuraPlus (Pro 375) Price $49.99
   c. **Price Reduction**: Kyocera DuraXT (E4277)
   d. **New**: Kyocera Kona Price FREE
   e. **New**: LG Rumor Reflex S Price $29.99
   f. **New**: Sonim XP Strike IS (3420) Price $599.99
   g. **Price Reduction**: Samsung Array Price $19.99
h. **Price Reduction:** Samsung M400 Promotional Price through 12/12/13 FREE
i. **No longer Available:** Samsung M400, Kyocera Brio, LG Reflex

3. **Other Wireless Equipment**
   a. **New:** ARAVE Access Point (2.5+) Price $99.99
   b. **New:** Sprint Phone Connect System 1 Price $49.99
   c. **New:** Lenovo Thinkpad X131E Price $149.99
   d. **New:** NETGEAR 4G LTE Gateway 6100D Price $199.99
   e. **Price Reduction:** Franklin S600C Price $24.99
   f. **No Longer Available:** Sprint Phone Connect (Axesstel), Sierra Wireless Hotspot - 4G LTE, LG Mach

4. **Smartphones - Androids**
   a. **New:** HTC One Price $99.99
   b. **New:** HTC One Max Price $249.99
   c. **New:** Kyocera Hydro EDGE Price $19.99
   d. **New:** LG Nexus 5 Price $99.99
   e. **New:** LG Optimus F3 Price $29.99
   f. **New:** LG G2 Price $49.99
   g. **New:** LG G Flex Price $249.99
   h. **New:** Moto X Price $49.99
   i. **New:** Motorola PHOTON Q 4G LTE Price FREE
   j. **New:** Samsung Galaxy S4 mini Price $49.99
   k. **New:** Samsung Galaxy Mega Price $149.99
   l. **New:** Samsung Galaxy S4 Price $199.99
   m. **New:** Samsung Galaxy Note 3 Price $349.99
   n. **New:** Sprint Vital Price FREE
   o. **Price Reduction:** HTC ECO 4G LTE Price FREE
   p. **Price Reduction:** Kyocera Torque Price $49.99
   q. **Price Reduction:** Samsung Galaxy S III (16 GB) Price $49.99
   r. **Price Reduction:** Samsung Galaxy Note 3 Price $99.99
   s. **No Longer available:** LG Optimus S, Samsung Galaxy S II, Samsung Galaxy Victory (L300), Samsung Nexus (L700), Sprint Force, Sprint Flash 4G LTE, Motorola ES400S, ZTE Fury, Kyocera Milano, Samsung Galaxy S III (32GB), Motorola Photon

5. **Smartphones - BlackBerry & Win**
   a. **New:** Samsung ATIV S NEO Price $149.99
   b. **New:** Blackberry Q10 Price $149.99
   c. **New:** HTC 8XT Price $49.99
   d. **No Longer Available:** Blackberry Curve (9350)

6. **Tablets**
   a. **New:** Samsung Galaxy Tab 3 Price $49.99
   b. **New:** Samsung Galaxy Tab 2 Price $349.99
   c. **New:** Sprint Optik 2 FREE

7. **Mobile Wireless**
   a. Federal USF Id Surcharge change 16.60%
   b. Federal USF Non-Id Surcharge on MRC, airtime and messaging change 4.47%
   c. The Government Taxes and Fees and/or Sprint Surcharges and their respective rates included and listed above are subject to change at any time, as are exemptions applicable to customers. The interpretation of state and local tax laws is subject to change at all times. Consequently, the applicability to the specified services of Government Taxes and Fees and Sprint Surcharges, as well as additional Government Taxes and Fees and Sprint Surcharges, not listed or not in existence at this time, is subject to change without warning or notification. Furthermore, exempt status is contingent upon the satisfaction of certain statutory documentation requirements.

Please refer to the **Pricing Section** of the Contract Award Notification (CAN) for a link to the updated services and Price lists. All other terms and conditions of the original contract award notification remain the same.
tw telecom Holdings, Inc. has requested and the State has approved the addition of new products and services, deletion of end-of-life products and price reductions. Please refer to the Pricing Section of the Contract Award Notification (CAN) for a link to the updated product/service price list. All other terms and conditions of the original CAN remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 20, 2014

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Karen Rogers
Contract Management Specialist
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017

Comprehensive Telecommunications Services

CONTRACTORS:

CONTRACT NOS:

CONTRACT PERIODS:


SUBJECT: UPDATE SERVICES, PRODUCTS AND PRICE LISTS

RECISSION OF Purchasing Memo #131 with regard to AT&T April 24, 2014

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

CELLCO PARTNERSHIP D/B/A VERIZION WIRELESS has requested and the State

has approved the following rate plans which include REDUCED PRICING for all

authorized users activating service under these plans and features:

<table>
<thead>
<tr>
<th>Type</th>
<th>Manufacturer/Brand</th>
<th>Model</th>
<th>7/23/13 Price</th>
<th>Current Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smartphone</td>
<td>Blackberry</td>
<td>Q10</td>
<td>$99.99</td>
<td>$49.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Blackberry</td>
<td>Q10 in White</td>
<td>$99.99</td>
<td>$49.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Blackberry</td>
<td>Z10</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Blackberry</td>
<td>Z10 in White</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Blackberry</td>
<td>Z30</td>
<td>$199.99</td>
<td>$199.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Blackberry</td>
<td>9930 (Bold)</td>
<td>$99.99</td>
<td>$99.99</td>
</tr>
<tr>
<td>Basic</td>
<td>Casio</td>
<td>GZ1 Ravine 2 (C781)</td>
<td>$179.99</td>
<td>$129.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Casio</td>
<td>GZ1 Commando (C771)3G</td>
<td>N/A</td>
<td>$49.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Casio</td>
<td>GZ1 Commando (C811)4GLTE</td>
<td>N/A</td>
<td>$99.99</td>
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<tr>
<td>Basic</td>
<td>Casio</td>
<td>GZ1 Ravine No Camera</td>
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</tr>
<tr>
<td>Netbook</td>
<td>Compaq</td>
<td>Mini CQL-888NR-LTE</td>
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<tr>
<td>Data</td>
<td>Delphi</td>
<td>Delphi Connect</td>
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<td>$99.99</td>
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20268p132
<table>
<thead>
<tr>
<th>Data</th>
<th>Delphi</th>
<th>Delphi Connect w/ 4G LTE Mobile Hotspot</th>
<th>N/A</th>
<th>$199.99</th>
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</thead>
<tbody>
<tr>
<td>Data</td>
<td>Franklin</td>
<td>Wireless Aircard X720</td>
<td>$49.99</td>
<td>$49.99</td>
</tr>
<tr>
<td>Tablet</td>
<td>Google</td>
<td>Google Nexus 7 Tablet</td>
<td>N/A</td>
<td>$349.99</td>
</tr>
<tr>
<td>Netbook</td>
<td>HP</td>
<td>Pavilion dm-3010NR-LTE</td>
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<td>N/A</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>Droid Incredible 4G LTE (ADR6410LVW)</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>Rezound (ADR6425LVW)</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>Rhyme (ADR6330LVW)</td>
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<td>$0.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>Trophy (MWP6865LVW)</td>
<td>N/A</td>
<td>$0.00</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>Windows Phone 8X</td>
<td>$49.99</td>
<td>$49.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>Windows Phone 8X in Blue</td>
<td>$49.99</td>
<td>$49.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>HTC One</td>
<td>$99.99</td>
<td>$199.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>HTC One Max</td>
<td>$299.99</td>
<td>$299.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Kyocera</td>
<td>Hydro Elite</td>
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<td>$99.99</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Exalt</td>
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</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Cosmos 3 (VN-251S)</td>
<td>N/A</td>
<td>$29.99</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Extravert (VN271)</td>
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<tr>
<td>Basic</td>
<td>LG</td>
<td>Revere 2 (VN-150S)</td>
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</tr>
<tr>
<td>Smartphone</td>
<td>LG</td>
<td>Enlighten (VS700)</td>
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<td>N/A</td>
</tr>
<tr>
<td>Smartphone</td>
<td>LG</td>
<td>Intuition (VS950)</td>
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<tr>
<td>Smartphone</td>
<td>LG</td>
<td>Lucid (VS840)</td>
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<td>$49.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>LG</td>
<td>Revolution (VS910)</td>
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</tr>
<tr>
<td>Smartphone</td>
<td>LG</td>
<td>Spectrum 2 (VS930)</td>
<td>N/A</td>
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<tr>
<td>Smartphone</td>
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<td>Exact</td>
<td>$19.99</td>
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</tr>
<tr>
<td>Smartphone</td>
<td>LG</td>
<td>G2</td>
<td>$49.99</td>
<td>$149.99</td>
</tr>
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<td>Smartphone</td>
<td>LG</td>
<td>G2 White</td>
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<td>$149.99</td>
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<tr>
<td>Smartphone</td>
<td>LG</td>
<td>Lucid 2</td>
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</tr>
<tr>
<td>Modern</td>
<td>Lucent</td>
<td>Mobile Bridge</td>
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<tr>
<td>Smartphone</td>
<td>Motorola</td>
<td>Droid 3 (MOTXT862)</td>
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</tr>
<tr>
<td>Smartphone</td>
<td>Motorola</td>
<td>DROID 4 (MOTXT894)</td>
<td>N/A</td>
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</tr>
<tr>
<td>Smartphone</td>
<td>Motorola</td>
<td>Droid Pro (MOTXT610)</td>
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<td>N/A</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Motorola</td>
<td>Droid X2(Mot MB870)*</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
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The Federal Universal Service Charge rates have also been adjusted to reflect the current charges as of March 17, 2014. Please refer to the **Pricing Section** of the contract award notification for a link to the updated price list. All other terms and conditions remain the same.

**PLEASE BE ADVISED** that Purchasing Memo #131, dated April 24, 2014, relating to an update requested by **AT&T** was inadvertently published without approval. None of the requests contained in said Memo have been approved by OGS.

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20268p132
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 24, 2014

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Contract Management Specialist
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017

Comprehensive Telecommunications Services

CONTRACTORS:

CONTRACT NOS:


CONTRACT PERIODS:

LOT 1

Managed Firewall Services: Enhancement to the existing Managed Firewall Services. The pricing presented to The State of New York, that is currently offered on the AT&T State of California contract.

LOT 2

Frame Relay: All Frame Relay Services are Grandfathered for future activations

LOT 3

Mobility Wireless Bundled Pricing: Enhancement to include new Bundled pricing for Smartphones, which is more competitive for 2 GB and 5GB metered data plans.

Xora: Enhancement to include new offering under Mobility Applications. Xora products enable businesses to better manage field employees, increase field employee productivity and lower operational costs. The pricing presented to the State of New York, is the same pricing that is currently offered on the AT&T WSCA contract.
• **Net Motion**: Enhancement to existing Net Motion product already offered on the NYS CTS. The pricing presented to the State of New York, is the same pricing that is currently offered on the AT&T WSCA contract.

• **Commercial Connectivity Services**: Enhancement to existing Commercial Connectivity Services. This feature provides connectivity to the AT&T core network.

• **Mobility Solutions Services**: Enhancement to the existing Mobility Solutions Services for Lifecycle Management Services to include Staging/Kitting, Advanced Exchange and Extended Warranty for Mobile Devices.

• **Mobility Device Update**: Price reduction on select make and models of mobility devices with the purchase of Voice Plan of $15.99 or greater or Data Plan of $40.00 or greater.

**LOT 1**

• **Managed Firewall Services**: Enhancement to the existing Managed Firewall Services. The pricing presented to The State of New York, that is currently offered on the AT&T State of California contract.

**LOT 2**

• **Frame Relay**: All Frame Relay Services are Grandfathered for future activations

**LOT 3**

• **Mobility Wireless Bundled Pricing**: Enhancement to include new Bundled pricing for Smartphones, which is more competitive for 2 GB and 5GB metered data plans.

• **Xora**: Enhancement to include new offering under Mobility Applications. Xora products enable businesses to better manage field employees, increase field employee productivity and lower operational costs. The pricing presented to the State of New York, is the same pricing that is currently offered on the AT&T WSCA contract.

• **Net Motion**: Enhancement to existing Net Motion product already offered on the NYS CTS. The pricing presented to the State of New York, is the same pricing that is currently offered on the AT&T WSCA contract.

• **Commercial Connectivity Services**: Enhancement to existing Commercial Connectivity Services. This feature provides connectivity to the AT&T core network.

• **Mobility Solutions Services**: Enhancement to the existing Mobility Solutions Services for Lifecycle Management Services to include Staging/Kitting, Advanced Exchange and Extended Warranty for Mobile Devices.

• **Mobility Device Update**: Price reduction on select make and models of mobility devices with the purchase of Voice Plan of $15.99 or greater or Data Plan of $40.00 or greater. Please refer to the **Pricing Section** of the Contract Award Notification (CAN) for a link to the updated price list. All other terms and conditions remain the same.
has approved the following rate plans which include REDUCED PRICING for all authorized users activating service under these plans and features:

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</tr>
<tr>
<td>Smartphone</td>
<td>Samsung</td>
<td>Galaxy S4 Mini</td>
<td>$99.99</td>
<td>$99.99</td>
</tr>
<tr>
<td>Tablet</td>
<td>Samsung</td>
<td>Galaxy Tab 2 (10.1)</td>
<td>$199.99</td>
<td>$449.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Sony</td>
<td>Xperia Play (R800)</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Tablet</td>
<td>VZW</td>
<td>Verizon Ellipsis 7 4G LTE</td>
<td>$149.99</td>
<td>$249.99</td>
</tr>
<tr>
<td>Basic</td>
<td>VZW</td>
<td>8975*</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>4G USB Modem (UML290VW-G)</td>
<td>N/A</td>
<td>$0.00</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>4G USB Modem (USB551L)</td>
<td>N/A</td>
<td>$0.00</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>Five Spot (AC30)*</td>
<td>N/A</td>
<td>$0.00</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>MIFI 4510L (4G LTE Hotspot)*</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>MIFI 4620L (4G LTE Hotspot)</td>
<td>N/A</td>
<td>$49.99</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>MIFI 890L (4G LTE Hotspot)</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>USB760*</td>
<td>N/A</td>
<td>$0.00</td>
</tr>
<tr>
<td>Modem</td>
<td>VZW</td>
<td>Home Phone Connect (F256VW)</td>
<td>$0.00</td>
<td>$19.99</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>MHS291L (4G LTE Hotspot)</td>
<td>N/A</td>
<td>$49.99</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>4G USB UML295VW</td>
<td>$0.99</td>
<td>$0.00</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>MIFI 5510L (4G LTE Hotspot)</td>
<td>$19.99</td>
<td>$199.99</td>
</tr>
</tbody>
</table>

The Federal Universal Service Charge rates have also been adjusted to reflect the current charges as of March 17, 2014. Please refer to the Pricing Section of the contract award notification for a link to the updated price list. All other terms and conditions remain the same.
PURCHASING MEMORANDUM
CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 5, 2014

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Karen Rogers
Contract Management Specialist
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACTOR: Cellco Partnership d/b/a Verizon Wireless
CONTRACT NO: PS63766
CONTRACT PERIOD: 02-26-2008 – 08-15-2017

SUBJECT: DISCONTINUATION OF EV-DO (Enhanced Voice Data Only) DATA IN WESTERN CANADA

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
OGS has been advised of a change that may impact the user experience for subscribers under New York State contract Number PS63766 (Group 77017 Award 20268) Comprehensive Telecommunications Services.

Cellco Partnership, d/b/a Verizon Wireless, has been notified by its Canadian roaming partner that as early as March 31, 2014, they will be discontinuing EVDO data service on the CDMA network in all of western Canada. Verizon Wireless customers with the following devices, 3G & 4G CDMA Only/Non-Global or 3G or 4G Global device without 850 and 1900 UMTS bands, who travel in those areas, may experience reduced data speeds.

OGS recommends that all authorized users whose travel destinations include western Canada should investigate the use of a Global capable device if users’ needs and organizations’ policies support this upgrade.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 3, 2013

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Pat Seymour
Contract Management Specialist
(518)474-4163
pat.seymour@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

LEVEL 3 COMMUNICATIONS, LLC. – 11-10-2009-08-15-2007- PS64723
SPRINT SOLUTIONS, INC. – 05-09-2008 - 08-15-2017 - PS63853

SUBJECT: Price List Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Level 3 Communications, LLC has requested and the State has approved the following amendments to the above-referenced contract PS64723

LOT 1 LOCAL SERVICES –

• Add SIP trunking.

Sprint Solutions, Inc has requested and the State has approved updates to their price list which include addition and deletion of services along with National Promotional Service Plan and Equipment Updates & Specially Price Data Service Packs

PS63853

LOT 3 Wireless Services –

1. CDMA Mobile Broadband Cards
   a. New: Sprint Phone Connect 2 Promotional Price through 12/12/13 FREE
   b. New: Samsung Galaxy Tab 2 Promotional Pricing through 12/12/13 $449.99
   c. New: Sprint Tri-mode USB770 Promotional Pricing through 12/12/13 $19.99
   d. Price Reduction: Novatel 4082 Promotional Price through 12/12/13 FREE
   e. Price Reduction: Sierra Hot Spot 4G Promotional Price through 12/12/13 $49.99
   f. Price Reduction: Franklin S600C Promotional Price through 12/12/13 $49.99
   g. No Longer Available: Airave, Novatel C777, Motorola 4G CPEi25150, PCDU 1901, ZTE 3200 Peel, Franklin U600, Samsung Galaxy Tab, Motorola Zoom, Blackberry RIM Playbook, Sierra 598, Dell Inspiron Mini 1012,
2. CDMA Vision  
   a. **New**: Samsung Array Promotional Price through 12/12/13 FREE  
   b. **Price Reduction**: Samsung M400 Promotional Price through 12/12/13 FREE  
   c. **No longer Available**: Sanyo Vero 3820, Samsung M240, Samsung M360, Samsung Seek, LG Remarq, Samsung Trender, Samsung 370, Kyocera Brio

3. CDMA EVDO  
   a. **New**: Sonim XP Strike 3410 Promotional Pricing through 12/12/13 $99.99  
   b. **Price Reduction**: Kyocera Duracore Promotional Price through 12/12/13 $49.99  
   c. **No Longer Available**: Sanyo Taho, LG Rumor Touch, Samsung Restore, Samsung Reclaim, Sanyo Innuendo

4. CDMA NDC on Sprint  
   a. **No Longer Available**: Sanyo Pro 700 and 200, Motorola Renegade V950

5. iDEN NDC on Nextel  
   a. **No Longer Available**: iDEN NDC on Nextel effective June 30, 2013

6. Power Source  
   a. **No Longer Available**: Power Source on Nextel effective June 30, 2013

7. CDMA PDA/Android  
   a. **New**: Samsung Galaxy II Promotional Pricing through 12/12/13 FREE  
   b. **New**: Samsung Galaxy Victory Promotional Price through 12/12/13 $99.99  
   c. **New**: Samsung Galaxy Note II Promotional Price through 12/12/13 $249.99  
   d. **New**: Sprint Force Promotional Price through 12/12/13 FREE  
   e. **New**: Sprint Flash Promotional Price through 12/12/13 FREE  
   f. **New**: Motorola ES400S Promotional Price through 12/12/13 $499.99  
   g. **New**: Motorola ES400S Promotional Price through 12/12/13 $499.99  
   h. **New**: Motorola ES400S Promotional Price through 12/12/13 $499.99  
   i. **New**: LG Mach Promotional Price through 12/12/13 FREE  
   j. **New**: LG Optimus G Promotional Price through 12/12/13 $99.99  
   k. **Price Reduction**: Samsung Nexus L700 Promotional Price Change through 12/12/13 FREE  
   l. **Price Reduction**: ZTE Fury Promotional Price Change through 12/12/13 $87.99 FREE  
   m. **Price Reduction**: Blackberry Curve 9350 Promotional Price through 12/12/13 FREE  
   n. **Price Reduction**: HTC EVO 4G LTE Promotional Price through 12/12/13 $99.99  
   o. **Price Reduction**: LG Viper 4G LTE Promotional Price through 12/12/13 FREE  
   p. **Price Reduction**: Motorola Admiral XT603 Promotional Price through 12/12/13 $69.99  
   q. **Price Reduction**: LG Optimus Elite Indy Promotional Price through 12/12/13 FREE  
   r. **Price Reduction**: Samsung Galaxy S III (32GB) Promotional Price through 12/12/13 $149.99  
   s. **Price Reduction**: Samsung Galaxy S III (16GB) Promotional Price through 12/12/14 $99.99  
   t. **No Longer Available**: HTC EVO 3D, HTC EVO Design, Samsung Nexus S 4G, Samsung Replenish, LG Marquee, Samsung EPIC 4G Torch, HTC EVO Shift, Kyocera Echo, Palm Pixi, Blackberry Bold 9650, Sanyo Zio, Blackberry Curve 9330, Blackberry Style 9670, Motorola ES400, HTC Arrive, HTC EVO, Samsung Epic, Samsung LG Optimus S, Samsung Transform (m920), Blackberry Torch 9850, HTC Touch Pro 2, Samsung Conquer (D600), Samsung Transform Ultra (M930),

8. Data Service Packs: 3G/4G Embedded Connection Plans  
   a. **Honored Not Offered**: 3G/4G Embedded Connection Plan (Direct) $42.99  
   b. **Honored Not Offered**: 3G/4G Embedded Connection Plan (Indirect) $47.99

9. Data Service Packs: Tablet Plans  
   a. **Honored Not Offered**: 3G Tablet Plan (1GB) $19.99 NET MRC, 3G Tablet Plan (2GB) Non-Pooling $29.99 NET MRC, 3G Tablet Plan (5GB) $39.99 NET MRC
b. **Price Reduction:** 3G Tablet Plan (2GB) Pooling $29.99 NET MRC

c. **New:** 3G Tablet Plan (3GB) Non-Pooling $29.99 NET MRC

d. **New:** 3G Tablet Plan Unlimited for Acceptable Use $39.99 NET MRC

<table>
<thead>
<tr>
<th>MRC</th>
<th>$29.99¹</th>
<th>$29.99¹</th>
<th>$39.99¹</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Services limitation in Megabytes (“MB”) or Gigabytes (“GB”)</td>
<td>2GB</td>
<td>3GB</td>
<td>Unlimited for Acceptable Use³</td>
</tr>
<tr>
<td>Overage charge for additional data Services usage above data Services limitation</td>
<td>$0.05 per MB²</td>
<td>$0.05 per MB²</td>
<td>$0.05 per MB²</td>
</tr>
<tr>
<td>Data Roaming limitation in Megabytes (“MB”)</td>
<td>100MB</td>
<td>100MB</td>
<td>300MB</td>
</tr>
<tr>
<td>Overage charge for additional data Roaming usage above data Roaming limitation</td>
<td>$0.25 per MB²</td>
<td>$0.25 per MB²</td>
<td>$0.25 per MB²</td>
</tr>
<tr>
<td>Data Pooling</td>
<td>Included (see I below)</td>
<td>Not Included</td>
<td>N/A</td>
</tr>
</tbody>
</table>

¹ MRC is net of all discounts. Customer’s Service Pricing Discount is not applicable.
² If Customer’s data usage in a given month exceeds the plan’s Data Services limitation or Data Roaming limitation, Customer will be liable for the overage charges set forth in the table above. Customer may be liable for both overage charges if Customer’s usage in a given month exceeds both the plan’s Data Services limitation and Data Roaming limitation.
³ Unlimited use available while on the Sprint network. Sprint reserves the right to modify or suspend wireless data Service to a Wireless Data Connection Device on the 3G/4G Unlimited for Acceptable Use Plan if such Wireless Data Connection Device exceeds 300 MB/month of usage while Roaming or engages in the following prohibited uses: server devices or host computer Applications, including, but not limited to, continuous streaming video and Web camera posts; automatic data feeds; automated continuous streaming machine-to-machine connections; or peer-to-peer (P2P) file-sharing Applications broadcasting to multiple servers or recipients such that they could enable "bots" or similar routines.

A. All pricing and available MBs are the same whether Corporate-Liable Active Units use the Sprint 4G Network (if included), the Sprint 3G Network or the Nationwide Sprint Network. Sprint 3G Network coverage is not available everywhere and requires an EVDO-compatible data device. When the Sprint 3G Network is available and Customer uses a Sprint EVDO-compatible device with a wireless high-speed data Business Plan, Active Units will first attempt to connect to the Sprint 3G Network, and then default to the Nationwide Sprint Network depending on coverage and network availability. When the Sprint 4G Network is available and Customer uses a Sprint 4G-compatible device with a Business Plan for Sprint 4G Services, Active Units will first attempt to connect to the Sprint 4G Network, and then default to the Sprint 3G Network or Nationwide Sprint Network depending on coverage and network availability.

B. Data usage on the Sprint 4G Network requires a 4G capable device.

C. Roaming is not available on the Sprint 4G Network at this time.

D. Additional charges apply for messaging service.

E. A one year Minimum Service Term is required if Customer receives a wireless device discount. Wireless device discounts may not be available on all devices.

F. **Sprint Domestic Messaging Add-Ons.** Messaging add-ons include text, picture and video messages based on device capability. Additional charges apply for international messaging.

<table>
<thead>
<tr>
<th>Messaging Plan</th>
<th>Net MRC</th>
<th>Additional Messages</th>
</tr>
</thead>
<tbody>
<tr>
<td>300 Messages</td>
<td>$2</td>
<td>$0.20</td>
</tr>
<tr>
<td>Unlimited Messages</td>
<td>$5</td>
<td>N/A</td>
</tr>
</tbody>
</table>

G. Sprint reserves the right, without notice or limitation, to limit throughput speeds or quantities or to deny, terminate, end, modify, disconnect, or suspend wireless Service if a wireless Product engages in any of the prohibited data uses detailed below or if Sprint, in its sole discretion, determines action is necessary to protect the Sprint Networks or Sprint 4G Network from harm or degradation. Sprint wireless data Services are provided solely for purposes of web surfing, sending and receiving email, photographs and other similar messaging activities, and the non-continuous streaming of videos, downloading of files or on-line gaming. Sprint wireless data Services may not be used: (a) to generate excessive amounts of Internet traffic through continuous, unattended streaming, downloading or uploading of videos or other files or to operate hosting
services including, but not limited to, web, video surveillance, or gaming hosting; (b) to maintain continuous active network connections to the Internet such as through a web camera or machine-to-machine connections that do not involve active participation by a person; (c) to disrupt email use by others using automated or manual routines, including, but not limited to, “auto-responders” or cancel bots or other similar routines; (d) to transmit or facilitate any unsolicited or unauthorized advertising, telemarketing, promotional materials, “junk mail”, unsolicited commercial or bulk email, or fax; (e) for activities adversely affecting the ability of other people or systems to use either Sprint’s Wireless Services or other parties’ Internet-based resources, including, but not limited to, “denial of service” (DoS) attacks against another network host or individual user; (f) for an activity that connects any device to personal computers (including, but not limited to, laptops), or other equipment for the purpose of transmitting wireless data over the Sprint Networks or Sprint 4G Network (unless Customer is using a plan designated for such usage); (g) by a Wireless Data Connection Device in excess of: (i) the total data usage allowed by Customer’s plan, (ii) 300 MB/month while Roaming for a plan equal to or greater than 5 GB/month in total or 100 MB/month while Roaming for a plan less than 5 GB/month in total, or (iii) a majority of kilobytes while Roaming; or (h) for any other reason that, in Sprint’s sole discretion, violates Sprint’s policy of providing Service for individual use.

Please refer to the **Pricing Information** section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 13, 2013

GROUP: 77017
Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Pat Seymour
Contract Management Specialist
(518)474-4163
pat.seymour@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACTOR: DiRad Technologies Inc.
CONTRACT NO: PS64718

SUBJECT: Update Product Services/Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
DiRad has requested and the State has approved the following amendments to the above-referenced contract PS64718:

LOT 3 Wireless Services –

• Add additional products.

Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 27, 2013

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Pat Seymour
Contract Management Specialist
(518)474-4163
pat.seymour@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACTORS:
Verizon Business Network Services Inc. - PS63765- 02-29-08-08-15-17
Cellco Partnership d/b/a Verizon Wireless - PS63766-02-26-08-08-15-17

CONTRACT NUMBERS:

CONTRACT PERIODS:

SUBJECT: Update Product Services/Price List and Adjustments in Universal Service Fund Charge

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Business Network Services Inc. has requested and the State has approved the following amendments to the above-referenced contract PS63765:

<table>
<thead>
<tr>
<th>Tab</th>
<th>Product</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appendix A Taxes &amp; Surcharges</td>
<td>FUSF</td>
<td>Decrease to charges associated with the Federal Universal Services Fund Contribution Factor</td>
</tr>
<tr>
<td>Private Line</td>
<td>MCI Digital Data</td>
<td>Clarification that rates also apply to DDS</td>
</tr>
<tr>
<td>MPLS</td>
<td>Gold Car</td>
<td>Addition of 675 M Gold Car</td>
</tr>
<tr>
<td>Local</td>
<td>PS/ALI</td>
<td>Reduction in rates</td>
</tr>
</tbody>
</table>

Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.
ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Cellco Partnership d/b/a Verizon Wireless has requested and the State has approved the following amendments to the above-referenced contract.

PS63766:
Cellco Partnership d/b/a/ Verizon Wireless has requested and the State has approved updates to their Mobile Wireless plan and equipment pricing. This update reflects new services pricing that did not exist at the time of approval of the contract by the Office of the State Comptroller. The rate plans include reduced pricing for the State’s Authorized Users activating service under these plans and features. The Federal Universal Service Fund rates have been adjusted to reflect the current charges as of July 1, 2013.

The following changes have occurred in the NYS Equipment Matrix:

<table>
<thead>
<tr>
<th>Type</th>
<th>Manufacturer/Brand</th>
<th>Model</th>
<th>9/27/12 Price</th>
<th>Current Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic</td>
<td>Casio</td>
<td>GZ1 Ravine 2 (C781)</td>
<td>$179.99</td>
<td>$179.99</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Cosmos 2 (VN-251)</td>
<td>$79.99</td>
<td>$79.99</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Extravert (VN271)</td>
<td>$99.99</td>
<td>$99.99</td>
</tr>
<tr>
<td>Basic</td>
<td>LG</td>
<td>Revere (VN-150)</td>
<td>$99.99</td>
<td>$99.99</td>
</tr>
<tr>
<td>Basic</td>
<td>Pantech</td>
<td>Hotshot (CDM8992VW)</td>
<td>$179.99</td>
<td>$179.99</td>
</tr>
<tr>
<td>Basic</td>
<td>Pantech</td>
<td>Jest 2 (TXT8045VW)</td>
<td>$129.99</td>
<td>$129.99</td>
</tr>
<tr>
<td>Basic</td>
<td>Samsung</td>
<td>Brightside (SCH-U380)</td>
<td>$149.99</td>
<td>$149.99</td>
</tr>
<tr>
<td>Basic</td>
<td>Samsung</td>
<td>Convoy 2 (SCH-u660)</td>
<td>$79.99</td>
<td>$79.99</td>
</tr>
<tr>
<td>Basic</td>
<td>Samsung</td>
<td>Gusto 2 (U365)</td>
<td>$50.00</td>
<td>$50.00</td>
</tr>
<tr>
<td>Basic</td>
<td>Samsung</td>
<td>Intensity III (u485)</td>
<td>$129.99</td>
<td>$129.99</td>
</tr>
<tr>
<td>Basic</td>
<td>VZW</td>
<td>8975*</td>
<td>$0.00</td>
<td>End of life</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>4G USB Modem (UML290VW-G)</td>
<td>$50.00</td>
<td>$50.00</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>4G USB Modem (USB551L)</td>
<td>$50.00</td>
<td>$50.00</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>Five Spot (AC30)*</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>MiFi 4510L (4G LTE Hotspot)*</td>
<td>$99.99</td>
<td>End of life</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>MiFi 4620L (4G LTE Hotspot)</td>
<td>$99.99</td>
<td>$99.99</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>MiFi 890L (4G LTE Hotspot)</td>
<td>$69.99</td>
<td>$69.99</td>
</tr>
<tr>
<td>Data</td>
<td>VZW</td>
<td>USB760*</td>
<td>$49.99</td>
<td>$49.99</td>
</tr>
<tr>
<td>Data</td>
<td>Franklin</td>
<td>Wireless Aircard X720</td>
<td>$49.99</td>
<td>$49.99</td>
</tr>
<tr>
<td>Modem</td>
<td>Lucent</td>
<td>Mobile Bridge</td>
<td>$500.00</td>
<td>$500.00</td>
</tr>
<tr>
<td>Modem</td>
<td>Navman</td>
<td>Fleet Administrator 2.5 (GPS Modem)</td>
<td>$399.99</td>
<td>$399.99</td>
</tr>
<tr>
<td>Modem</td>
<td>VZW</td>
<td>Home Phone Connect (F256VW)</td>
<td>$19.99</td>
<td>$19.99</td>
</tr>
<tr>
<td>Netbook</td>
<td>Compaq</td>
<td>Mini CQ1-6888NR-LTE</td>
<td>$149.99</td>
<td>End of life</td>
</tr>
<tr>
<td>Netbook</td>
<td>HP</td>
<td>Pavilion dm-3010NR-LTE</td>
<td>$399.99</td>
<td>End of life</td>
</tr>
<tr>
<td>Smartphone</td>
<td>Casio</td>
<td>GZ1 Commando (C771)</td>
<td>$149.99</td>
<td>$99.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>Droid Incredible 4G LTE (ADR6410LVW)</td>
<td>$199.99</td>
<td>$149.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>Rezound (ADR6425LVW)</td>
<td>$199.99</td>
<td>$149.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>Rhyme (ADR6330VW)</td>
<td>$49.99</td>
<td>$49.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>HTC</td>
<td>Trophy (MWP6985VW)</td>
<td>$149.99</td>
<td>$149.99</td>
</tr>
<tr>
<td>Smartphone</td>
<td>LG</td>
<td>Enlighten (VS700)</td>
<td>$29.99</td>
<td>$29.99</td>
</tr>
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<td>Smartphone</td>
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<tr>
<td>Smartphone</td>
<td>Motorola DROID RAZR 16GB in Blue (MOTXT912B)</td>
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<td>Motorola DROID RAZR 16GB in White (MOTXT912W-16)</td>
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<td>Smartphone</td>
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<td>Smartphone</td>
<td>Samsung Galaxy SIII 32GB in White (SCH-I535RWV)</td>
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<td>Smartphone</td>
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<td>Sony Xperia Play (R800)</td>
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<td>Motorola DROID XYBoard 10.1 16GB (MOTMZ617-16)</td>
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<td>Casio</td>
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<td>Gusto 2 in Snow Silver</td>
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<td>Data</td>
<td>Netgear</td>
<td>VZW 4G LTE Router</td>
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<td>Smartphone</td>
<td>Samsung</td>
<td>ATIV Odyssey</td>
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<td>Galaxy Note 2 in Silver</td>
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<td>Samsung</td>
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<td>Smartphone</td>
<td>Samsung</td>
<td>Galaxy SIII 16GB in Black</td>
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<tr>
<td>Smartphone</td>
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<td>Galaxy S4 in Black Mist</td>
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<td>Samsung</td>
<td>Galaxy Note 10.1</td>
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</tbody>
</table>

Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 25, 2013

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Pat Seymour
Contract Management Specialist
(518)474-4163
pat.seymour@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACT PERIOD: October 5, 2007-August 15, 2017

CONTRACTOR: AT&T

CONTRACT NO: PS63306

SUBJECT: Update Product Services/Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

AT&T has requested and the State has approved the following amendments to the above-referenced contract PS63306:

LOT 3 Wireless Services –
- Enhancement to include Tablet Price Plans: Unlimited $37.99/mth., 2gb Pooled - $22.50 /mth, 5gb Pooled $33.99/mth., 10gb Pooled $60.00/mth
- Price reduction on Telemetry 1mb Plan from to $5.00/mth, Telemetry 5mb Plan from to $7.00/mth
- Enhancement to include Telemetry 50mb Plan for $15.00/mth
- Enhancement to Wireless Applications to include Rave Messenger – mobile wireless message storage and management application
- Enhancement to Wireless Applications to include Rave Eye Witness – mobile wireless public safety and awareness broadcast texting application
- Enhancement to Wireless Applications to include Rave Guardian – mobile wireless campus safety security application
- Enhancement to Wireless Applications to include Rave Smart 911 – mobile wireless public safety notification application
- Enhancement to Wireless Applications to include MSS – mobility wireless design and development solutions
- Enhancement to Wireless Applications to include Telenav – mobile wireless tracking and workforce management application
- Enhancement to Wireless Devices to include Blackberry Z-10 and Blackberry Q-10 both for $99.00
- Enhancement to Wireless Devices to include several mobile wireless broadband routers and adapters

Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.

20268p126-T07ps
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 24, 2013

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Pat Seymour
Contract Management Specialist
(518) 474-4163
pat.seymour@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACTORS:

AT&T-PS63306-10/05/2007-08/15/2017
QWEST COMMUNICATIONS CORP. d/b/a CENTURYLINK-PS63071-08/16/07-08/15/17
VERIZON BUSINESS NETWORK SERVICES INC. –PS63765-02/29/08-08-15-17

CONTRACT NOS:

LOT 3 Wireless Services –

• Price reduction to Mobile Wireless Services 25mb Data Telemetry Plan from $13.49 per month/$0.005 per mb overage to $10.00 per month/ $0.003 per mb overages.

Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.
ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Qwest Communications Corp. d/b/a Centurylink has requested and the State has approved the following amendments to the above-referenced contract PS63306:

LOT 3 Wireless Services –

- Adding additional services to the Co-location section of the contract.

Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Business Network Services Inc. has requested and the State has approved the following amendments to the above-referenced contract PS63306:

LOT 3 Wireless Services –

- Decrease to charge associated with the Federal Universal Services Fund Contribution Factor
- Addition of open video communications service options
- Under ISDN, BRI grandfathering services, existing services can continue
- Under Private Line, VSSI Private Line grandfathering services, existing services can continue.
- Under VoIP Services, IP Flexible T1, grandfathering services, existing services can continue.
- Under Frame Relay, Frame Relay, grandfathering services, existing services can continue.
- Under ATM, ATM, grandfathering services, existing services can continue.
- Under Internet Service, Inventory and Expense Management, grandfathering services, existing service can continue.

Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 30, 2013

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Pat Seymour
Contract Management Specialist
(518) 474-4163
pat.seymour@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACT PERIOD: October 5, 2007-August 15, 2017

CONTRACTOR: AT&T
CONTRACT NO: PS63306

SUBJECT: Update Product Services/Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
AT&T has requested and the State has approved the following amendments to the above-referenced contract PS63306:

LOT 3 Wireless Services –

- Add enhancement to mobile wireless services 25mb Data Telemetry.

Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: April 3, 2013

GROUP: 77017
Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Pat Seymour
Contract Management Specialist
(518) 474-4163
pat.seymour@ogs.ny.gov

CONTRACTORS:

OTHER AUTHORIZED USERS

AT&T – PS63306 -10-05-07-08-15-17
Qwest Communications Corp d/b/a CenturyLink –PS63071 –09-24-09-08-15-17
Time Warner Cable – PS63596- 09-24- 08-15-17

AT&T – PS63306 has request and the State has approved the following amendments to the above-referenced contract PS63306.

1. Under Lot 3 Wireless Services add Enhancement to Mobile Wireless Services to include Air Watch.
4. Under Lot 3 Wireless Services add Enhancement to Mobile Wireless Services to include Net Motion
5. Update to Mobile Wireless device listing.

Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.
QWEST COMMUNICATIONS CORP D/BA/ CENTURYLINK has requested and the State has approved the following amendments to the above-referenced contract PS63071.
1. Qwest is adding additional services to the existing IVR and VOIPMIPC sections of the contract.
2. Qwest has added the following contact name to the above referenced contract PS63071
   a. Dan MacIvor, Premier Account Manager, Century Link
Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.

TIME WARNER CABLE has requested and the State has approved the following amendments to the above-reference contract PT63596:
1. Modifications to Tax tables, including the Federal Universal Service Fund Rate to 16.10% and the State Recovery Fee, which is now 1.872%
2. Modify available speeds and pricing for Internet Access via Cable Broadband.
Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.

*******************************************************************************
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 1, 2013

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Contract Management Specialist
Contract Administrator
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACT PERIOD:
09-24-2009 – 08-15-2017

CONTRACTOR: DiRad Technologies, Inc.

CONTRACT NO: PS64718

SUBJECT: Update Product/Services List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
DiRAD TECHNOLOGIES, INC. has requested and the State has approved the addition of the following Interactive Voice Solutions to the above-referenced contract PS64718

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<th>Product/Service</th>
<th>Price</th>
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<td>DIR-NV-IDPF Dialer Provisioning</td>
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<td>DIR-NV-LSPF Read Only DB Access Provisioning</td>
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<td>DIR-NV-WSPF Web Server Provisioning</td>
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<td>DIR-NV-4923 Base Agent Fee</td>
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<td>DIR-NV-AD05 Supervisor Add-on</td>
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<td>DIR-NV-AD11 Dialer Add-on</td>
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<tr>
<td>DIR-NV-AR03 Telephony Ports for T1</td>
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<tr>
<td>DIR-NV-AR05 Dialer Session</td>
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</tbody>
</table>

Please refer to the Pricing Section of the Contract Award Notification (CAN) for a link to the updated product/price list. All other terms and conditions of the original contract award notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER:  20268

DATE:   February 25, 2013

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Karen Rogers
Contract Administrator
Contract Management Specialist
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP:  77017
Comprehensive Telecommunications Services

CONTRACT PERIOD:
May 9, 2008 – August 15, 2017

CONTRACTOR:  Sprint Solutions, Inc.
CONTRACT NO:  PS63853

SUBJECT:  SPECIAL ADD Authorizing New Promotional Plans for
New York State Agency Authorized Users At Reduced Pricing

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
SPRINT SOLUTIONS, INC., has requested and the State has approved this Special Add which is limited to
Authorized Users that are Agencies, as that term is defined in Appendix B, Section 5, Definitions, which reads as
follows:  AGENCY OR AGENCIES The State of New York, acting by or through one or more departments,
Boards, commissions, offices or institutions of the State of New York

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<tr>
<th>Vendor</th>
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<th>Savings %</th>
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<td>Sprint</td>
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<td>400 minutes @ $49.99 Plus $10.00 premium data plan</td>
<td>400 minutes @ $54.99</td>
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<td>0 minutes @ $9.00 plus $0.06/minute</td>
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<td>100 Text Messages (for PAYG Voice)</td>
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<td>1,000 Text</td>
<td>1,000 Text</td>
<td>1,000 Text</td>
<td>$1.00</td>
<td>20%</td>
</tr>
</tbody>
</table>

20268p121-T07kr
<table>
<thead>
<tr>
<th>Service Description</th>
<th>Pricing Options</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Messages (for PAYG Voice)</strong></td>
<td><strong>$5.00</strong>  <strong>$4.00</strong></td>
</tr>
<tr>
<td><strong>Sprint</strong></td>
<td><strong>Unlimited Text Messages (for PAYG Voice)</strong> <strong>Unlimited Text Messages @ $8.00</strong></td>
</tr>
<tr>
<td><strong>Sprint</strong></td>
<td><strong>Unlimited Voice Plan</strong></td>
</tr>
<tr>
<td><strong>Sprint</strong></td>
<td><strong>Unlimited Data (broadband)</strong></td>
</tr>
<tr>
<td><strong>Sprint</strong></td>
<td><strong>Domestic Data (Blackberry)</strong></td>
</tr>
<tr>
<td><strong>Sprint</strong></td>
<td><strong>Sprint Primary Data Plan</strong></td>
</tr>
</tbody>
</table>

**Average Savings per Special Add Plan = 27%**

*The 27% savings indicated for the plans available to State Agency Authorized Users only apply to only the plans themselves. The costs of the plans before price reductions, compared to the costs of the plans after price reductions yielded a 27% drop in cost.*

Please refer to the **Pricing Section** of the Contract Award Notification (CAN) for a link to the updated product/price list. The terms and conditions of this Special Add apply only to transactions entered into by Agencies utilizing the promotional pricing in this Special Add. All other terms and conditions of the Comprehensive Telecommunications Services contract PS63853, including all Appendices and Attachments thereto remain the same as the original Contract Award Notification. To the extent that the terms and conditions of this Special Add are inconsistent with Contract PS63853, the terms and conditions of said contract shall supersede those of this Special Add.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: January 28, 2013

Please address inquiries to:

State Agencies & Contractors
Karen Rogers
Contract Administrator
Contract Management Specialist
(518) 486-9298
Karen.Rogers@ogs.ny.gov

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

Contractor: Lightower Fiber Networks
Contract No: PS63764

Subject: Update Services/Price List

All State Agencies and Others Authorized to Use State Contracts:
Lightower Fiber Networks has requested and the State has approved the addition of the following interstate transport services to the above-referenced contract PS63764:
Private Line Data & Ethernet Services:

<table>
<thead>
<tr>
<th>Service, Function or Device</th>
<th>Monthly Recurring</th>
<th>One-Time</th>
<th>Installation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interstate Transport NY to NJ</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Interstate Transport NY to MA, RI, CT, NH</td>
<td>$500</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>

Please refer to the Pricing Section of the Contract Award Notification (CAN) for a link to the updated Comprehensive Telecommunications Service price list. All other terms and conditions of the original contract award notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 11, 2012

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers, Contract Administrator
Contract Management Specialist
518-486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACT PERIOD:
February 26, 2008 – August 15, 2017

CONTRACTOR: Cellco Partnership
d/b/a Verizon Wireless

CONTRACT NO: PS63766

SUBJECT: SPECIAL ADD Authorizing New Promotional Pricing Plans for New York State Agency Authorized Users

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Cellco Partnership d/b/a Verizon Wireless has requested and the State has approved the following new price plans for purchases made by New York State Agency Authorized Users:

<table>
<thead>
<tr>
<th>Vendor</th>
<th>Special Add Plan</th>
<th>Original Contract Price</th>
<th>New Contract Price</th>
<th>Savings $</th>
<th>Savings %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Verizon</td>
<td>Pay-As-You-Go Voice</td>
<td>0 minutes @ $11.99 plus $0.25/minute</td>
<td>0 minutes @ $6.99 plus $0.06/minute</td>
<td>$3.00 plus $0.19/minute</td>
<td>25%</td>
</tr>
<tr>
<td>Verizon</td>
<td>Voice Calling Plan – Zero minute Add-A-Line</td>
<td>0 shared/pooled minutes @ $19.99</td>
<td>0 shared/pooled minutes @ $10.00</td>
<td>$9.99</td>
<td>50%</td>
</tr>
</tbody>
</table>

Average Savings per Special Add Plan = 37%

The 37% savings indicated for the plans available to State Agency Authorized Users only apply to only the plans themselves. The costs of the plans before price reductions, compared to the costs of the plans after price reductions yielded a 37% drop in cost.

Please refer to the Pricing Section of the Contract Award Notification (CAN) for a link to the updated product/price list. All other terms and conditions of the original Contract Award Notification remain the same.

20268p119-T07kr
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 30, 2012

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Contract Management Specialist
Contract Administrator
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunication Services

CONTRACT PERIOD:
February 29, 2008 – August 15, 2017

CONTRACTOR: Verizon Business Network Services, Inc.

CONTRACT NO: PS63765

SUBJECT: NOTICE OF CLASS ACTION SETTLEMENT - Verizon Communications, Inc.

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Please be advised that a settlement has been preliminarily approved by the United States District Court for the Northern District of California in a class action lawsuit against Verizon Communications alleging that it billed landline phone customers for unauthorized charges from third-party companies in violation of federal and state law. If an Authorized User was billed for third-party charges on its Verizon landline telephone bill, it may be entitled to a payment from this class action settlement.

If an Authorized User received notice of the settlement from Verizon or the Settlement Administrator in November or December, 2012, the following deadlines apply:

- June 7, 2013 is the deadline to file a claim;
- January 13, 2013 is the deadline to opt out or object to the settlement

Please access the following link for information on the settlement and claim forms:
www.verizonthirdpartybillingsettlement.com
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 15, 2012

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Tom Comanzo
(518) 486-6836
Tom.comanzo@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACTORS:
Cellco Partnership d/b/a Verizon Wireless
Sprint Solutions, Inc.

CONTRACT NOS:
PS63766 02-26-2008 08-15-2017
PS63853 05-09-2008 08-15-2017

CONTRACT PERIODS:

SUBJECT: PRICE REDUCTIONS FOR WIRELESS SERVICES – UCC INCREASE

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Cellco Partnership d/b/a Verizon Wireless has requested and the State has approved updates to their Mobile Wireless plan and equipment pricing. This update reflects new services pricing that did not exist at the time of approval of the contract by the Office of the State Comptroller. The rate plans include reduced pricing for the State’s Authorized Users activating service under these plans and features. The Federal Universal Service Fund rates have been adjusted to 17.40% to reflect the current charges as of October 1, 2012.

The revised pricing offer supersedes all previous offers to the State.

. 
A summary of changes to the above noted contract are as follows (note that price reductions are highlighted by shading in green):

**UNBUNDLED CALLING PLANS**

<table>
<thead>
<tr>
<th>Nationwide Unlimited Flat Rate Calling Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>The calling plans below reflect the monthly access charge discount. No additional discounts apply.</td>
</tr>
<tr>
<td>Monthly Access Charge</td>
</tr>
<tr>
<td>Domestic Anytime Voice Minutes Per Month</td>
</tr>
<tr>
<td>Domestic Night &amp; Weekend Minutes Per Month</td>
</tr>
<tr>
<td>Domestic Mobile to Mobile Minutes Per Month</td>
</tr>
<tr>
<td>Included Domestic Text/PIX/FLIX Messages</td>
</tr>
<tr>
<td>Messages over Allowance</td>
</tr>
<tr>
<td>Domestic Long Distance</td>
</tr>
<tr>
<td>Data Sent &amp; Received**</td>
</tr>
</tbody>
</table>

**NOTE:** See attached Calling Plan and Feature Details for important information about calling plans, features and options.

**MESSAGING FEATURES**

<table>
<thead>
<tr>
<th>Messaging Features: Voice Allowance Based Plans</th>
</tr>
</thead>
<tbody>
<tr>
<td>The features below reflect the monthly access charge discount. No additional discounts apply.</td>
</tr>
<tr>
<td>Service Feature</td>
</tr>
<tr>
<td>Text/Pix/Flix</td>
</tr>
</tbody>
</table>

**Note:** Current Messaging terms and conditions apply. This service feature can be added to the Custom Flat Rate Voice Plan.

**SHARED/POOLED VOICE and VOICE & DATA BUNDLED PLANS**

<table>
<thead>
<tr>
<th>America's Choice℠ for Government Voice Calling Plans</th>
</tr>
</thead>
<tbody>
<tr>
<td>The calling plans below reflect the monthly access charge discount. No additional discounts apply.</td>
</tr>
<tr>
<td>AC for Government Voice Calling Plans:</td>
</tr>
<tr>
<td>Shared Domestic Anytime Voice Minutes Per Month</td>
</tr>
<tr>
<td>Monthly Access Charge (pooled minutes)</td>
</tr>
<tr>
<td>Included Domestic Text/PIX/FLIX Messages</td>
</tr>
<tr>
<td>Overage Rate</td>
</tr>
<tr>
<td>Domestic Night &amp; Weekend Minutes</td>
</tr>
<tr>
<td>Domestic Mobile to Mobile Minutes</td>
</tr>
<tr>
<td>Messages over Allowance</td>
</tr>
<tr>
<td>Unlimited Domestic Push-to-Talk</td>
</tr>
</tbody>
</table>
Domestic Long Distance | Included
---|---
Domestic Data | Billed in minute of use increments deducted from monthly voice allowance minutes associated with each plan.
Domestic Data Overage Rate | Minutes used over the voice allowance would be billed at the plan overage rate of $0.06 per minute.

**NOTE:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. The addition of any messaging feature package will replace the included feature allowance.

---

(Domestic) America’s Choice℠ for Government Voice & Data Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Shared Domestic Anytime Voice Minutes Per Month</td>
<td>0*</td>
<td>200</td>
<td>500</td>
</tr>
<tr>
<td>Monthly Access Charge</td>
<td>$29.99</td>
<td>$34.99</td>
<td>$49.99</td>
</tr>
<tr>
<td>Domestic Data Allowance for Email and Internet/Intranet Browsing</td>
<td>2 GB Pooled</td>
<td>5 GB pooled</td>
<td></td>
</tr>
<tr>
<td>Overage Rate</td>
<td>$0.06 per minute</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Domestic Data Overage</td>
<td>$10 per GB ($0.0000095 per Kilobyte)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Domestic Night &amp; Weekend Minutes</td>
<td>Unlimited</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Domestic Mobile to Mobile Minutes</td>
<td>Unlimited</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Domestic Text/PIX/FLIX Messages</td>
<td>500 per month</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Messages over Allowance</td>
<td>$0.10 to send/ $0.02 to receive</td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Access Roaming</td>
<td>$0.002 per Kilobyte</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unlimited Domestic Push to Talk</td>
<td>Included (device dependant)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mobile Broadband Connect (Tethering)/ Hot Spot</td>
<td>$8.00 for 3 GB</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Domestic Long Distance</td>
<td>Included</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. *Minutes can share from voice and/or voice & data bundle plans. No more than 50% of plans on a single account can be placed on the Add-a-Line Voice/Data Bundle plan.

---

**WIRELESS DATA PLANS – BROADBAND AND MACHINE-TO-MACHINE**

4G Mobile BroadbandAccess Calling Plan

A discount has been applied and this plan is not eligible for any further discounts.

<table>
<thead>
<tr>
<th>4G Mobile Broadband Access Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>Discounted Monthly Access Fee</td>
</tr>
<tr>
<td>Domestic Data Allowance for Email and Internet/Intranet Browsing</td>
</tr>
<tr>
<td>Overage Rate Per GB</td>
</tr>
<tr>
<td>National Access Roaming</td>
</tr>
<tr>
<td>Domestic Long Distance</td>
</tr>
</tbody>
</table>

**NOTE:** Subject to the Mobile BroadbandAccess terms and conditions. This plan will only pool allowances with subscribers on the 4G Mobile BroadbandAccess 2 Gigabyte Pooled Plan.

---

4G Mobile BroadbandAccess Calling Plan

A discount has been applied and this plan is not eligible for any further discounts.

<table>
<thead>
<tr>
<th>4G Mobile Broadband Access Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>Discounted Monthly Access Fee</td>
</tr>
<tr>
<td>Domestic Data Allowance for Email and Internet/Intranet Browsing</td>
</tr>
<tr>
<td>Overage Rate Per GB</td>
</tr>
<tr>
<td>National Access Roaming</td>
</tr>
</tbody>
</table>
**Domestic Long Distance**

| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. This plan will only pool allowances with subscribers on the 4G Mobile BroadbandAccess 5 Gigabyte Pooled Plan. |

---

**4G Mobile BroadbandAccess Calling Plan**

**A discount has been applied and this plan is not eligible for any further discounts.**

<table>
<thead>
<tr>
<th>Discounted Monthly Access Fee</th>
<th>$39.99</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Data Allowance for Email and Internet/Intranet Browsing</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Overage Rate Per KB</td>
<td>NA</td>
</tr>
<tr>
<td>National-Access Roaming</td>
<td>$0.002 per Kilobyte</td>
</tr>
<tr>
<td>Domestic Long Distance</td>
<td>Included</td>
</tr>
</tbody>
</table>

**NOTE:** Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. Streaming video and machine-to-machine applications are prohibited uses on this plan. Verizon Wireless reserves the right to limit data throughput speeds in any given month that 5 GB of usage is exceed on a per line basis.

---

**4G Mobile BroadbandAccess Calling Plan for Tablet/Netbook Devices**

**A discount has been applied and this plan is not eligible for any further discounts.**

<table>
<thead>
<tr>
<th>Discounted Monthly Access Fee</th>
<th>$29.99</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Data Allowance for Email and Internet/Intranet Browsing</td>
<td>2 GB Pooled</td>
</tr>
<tr>
<td>Overage Rate Per GB</td>
<td>$10.00 ($0.000095 per Kilobyte)</td>
</tr>
<tr>
<td>National-Access Roaming</td>
<td>$0.002 per Kilobyte</td>
</tr>
<tr>
<td>Domestic Long Distance</td>
<td>Included</td>
</tr>
</tbody>
</table>

**NOTE:** Subject to the Mobile BroadbandAccess terms and conditions. This plan will only pool allowances with subscribers on the 4G Mobile BroadbandAccess 2 Gigabyte Pooled Plan for Tablets/Netbooks.

---

**Global Data Feature**

**This Global Data Feature is eligible for monthly access fee discounts.**

<table>
<thead>
<tr>
<th>Monthly Access Fee</th>
<th>Data Allowance</th>
<th>Rate After Allowance (Global Data Plan Countries)</th>
<th>Rate per KB (non-Global Data Plan Countries)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$25.00</td>
<td>100 MB</td>
<td>$25.00 per each additional 100 MBs</td>
<td>$0.02 per KB ($0.000208/MB)</td>
</tr>
</tbody>
</table>

**Notes:** Current coverage details and list of Global Data Plan countries can be found at www.verizonwireless.com/global. See attached Verizon Wireless Plan and Feature Details for important information about calling plans, features and options. Applies to all global-capable phones and internet devices. Customer must subscribe to a domestic Mobile Hotspot plan to use the service globally. Verizon Wireless reserves the right to terminate a line if less than half of the usage over three consecutive billing cycles is outside of the United States. All data usage, including Mobile Broadband Connect and dedicated Mobile Hotspot, deducts from the same data allowance. Rates for Global Voice, Global Messaging, and Pay Per Use Data Roaming can be found at www.verizonwireless.com/global.

---

**Mobile Broadband Machine-to-Machine Share Plans – Low Usage**

**The calling plans below reflect the monthly access charge discount. No additional discounts apply.**

<table>
<thead>
<tr>
<th>Mobile Broadband Machine-to-Machine Plans:</th>
<th>1 Megabyte</th>
<th>5 Megabytes</th>
<th>25 Megabytes</th>
<th>50 Megabytes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Shared Data Allowance Per Month</td>
<td>1 MB</td>
<td>5 MB</td>
<td>25 MB</td>
<td>50 MB</td>
</tr>
<tr>
<td>Monthly Access Charge</td>
<td>$5.00</td>
<td>$7.00</td>
<td>$10.00</td>
<td>$15.00</td>
</tr>
<tr>
<td>Overage Rate Per Megabyte</td>
<td>$3.00</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Access Roaming (Canada) Per Kilobyte</td>
<td>$0.002</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

---

**Mobile Broadband Machine-to-Machine Plans – High Usage**

**The calling plans below reflect the monthly access charge discount. No additional discounts apply.**

<table>
<thead>
<tr>
<th>Mobile Broadband Machine-to-Machine Plans:</th>
<th>1 Gigabyte</th>
<th>5 Gigabytes</th>
<th>10 Gigabytes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Data Allowance Per Month</td>
<td>1 GB</td>
<td>5 GB</td>
<td>10 GB</td>
</tr>
<tr>
<td>Monthly Access Charge</td>
<td>$25.00</td>
<td>$37.50</td>
<td>$60.00</td>
</tr>
<tr>
<td>-----------------------</td>
<td>--------</td>
<td>--------</td>
<td>--------</td>
</tr>
<tr>
<td>Share Option</td>
<td>$1.25</td>
<td>$7.50</td>
<td></td>
</tr>
<tr>
<td>Overage Rate Per Megabyte</td>
<td>$0.03</td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Access Roaming (Canada) Per Kilobyte</td>
<td>$0.002</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:** Current National Access, and Mobile Broadband coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Verizon Wireless Calling Plan and Features Details apply. Government Subscribers must supply their own authenticated Equipment (CPE) to be activated on these plans. **Sharing:** Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period.

### Machine to Machine (M2M) Tiered Plan

The Machine to Machine Tiered Data Plan is not eligible for additional discounts.

<table>
<thead>
<tr>
<th>Monthly Access Fee per Line</th>
<th>Data Usage Tiers (MBs)</th>
<th>Price/MB</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.75*</td>
<td>&lt;100 MB</td>
<td>$5.50</td>
</tr>
<tr>
<td></td>
<td>100-199 MB</td>
<td>$4.00</td>
</tr>
<tr>
<td></td>
<td>200-299 MB</td>
<td>$3.50</td>
</tr>
<tr>
<td></td>
<td>300-399 MB</td>
<td>$3.00</td>
</tr>
<tr>
<td></td>
<td>400-499 MB</td>
<td>$2.75</td>
</tr>
<tr>
<td></td>
<td>500-999 MB</td>
<td>$2.50</td>
</tr>
<tr>
<td></td>
<td>1,000+ MB</td>
<td>$2.25</td>
</tr>
</tbody>
</table>

**Note:** Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). All lines on this Plan must be on a separate account profile from Customer's other Voice, Data and Machine to Machine lines. Billing system limitations may require lines to be set up on multiple billing accounts. Detailed billing information will only be available online and the account will require its own unique log in credentials. All charges will be billed in arrears and data usage will be rated and billed in KBs (For example, data usage in the 100MB-199MB tier will be rated between 102,400KB and 204,800KB). Data usage from all lines active, at any time during the bill cycle, on the this plan will be aggregated to determine the applicable data usage tier for that month and each line will then be billed for its usage at that rate. *Customer must maintain a minimum of 200 M2M Lines on this plan otherwise all usage on the plan will be charged at $5.50 per MB.

### Calling Plan Optional Features

- **GSM International Roaming Global Phone**

- **Verizon Wireless International Long Distance Value Plan**

- **Field Force Manager (Government Subscribers Only)**

<table>
<thead>
<tr>
<th>Monthly Access per Handset</th>
<th>Premium</th>
</tr>
</thead>
<tbody>
<tr>
<td>Limited</td>
<td>$19.99 per user</td>
</tr>
<tr>
<td>Custom Basic</td>
<td>$15.00 per user (includes unlimited data usage)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Monthly Access per Advanced Device</th>
<th>Premium</th>
</tr>
</thead>
<tbody>
<tr>
<td>Limited</td>
<td>$15.00 per user</td>
</tr>
<tr>
<td>Basic</td>
<td>$20.00 per user</td>
</tr>
<tr>
<td>Premium</td>
<td>$30.00 per user</td>
</tr>
</tbody>
</table>

The Field Force Manager feature is available when combined with a rate plan with Push to Talk feature with a minimum monthly access of $12.00 or higher. Government Subscriber will be responsible for all costs and charges associated with the initial download of the FFM application (which will require approximately 2 MB of data), and any subsequent downloads. Custom Basic Field Force Manager Feature is NOT eligible for monthly access fee discounts. Field Force Manager is not available on all devices. Data sent or received will be aggregated each month, rounded up to the next megabyte and billed at $1.99/MB on Nationwide plans and rounded up and billed at the per minute rate on America’s Choice plans. *Usage charges will not be incurred for using the application after download to the device on the FFM Custom Basic Plan.

### Calling Plan Optional Features

- **GSM International Roaming Global Phone**

Verizon Wireless International Long Distance Value Plan

$3.99 plus applicable airtime and long distance charges

<table>
<thead>
<tr>
<th>Monthly Access per Handset</th>
</tr>
</thead>
<tbody>
<tr>
<td>Limited</td>
</tr>
<tr>
<td>$19.99 per user</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Field Force Manager (Government Subscribers Only)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Access per Basic Device</td>
</tr>
<tr>
<td>Limited</td>
</tr>
<tr>
<td>$19.99 per user</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Monthly Access per Advanced Device</th>
</tr>
</thead>
<tbody>
<tr>
<td>Limited</td>
</tr>
<tr>
<td>$15.00 per user</td>
</tr>
</tbody>
</table>

The Field Force Manager feature is available when combined with a rate plan with Push to Talk feature with a minimum monthly access of $12.00 or higher. Government Subscriber will be responsible for all costs and charges associated with the initial download of the FFM application (which will require approximately 2 MB of data), and any subsequent downloads. Custom Basic Field Force Manager Feature is NOT eligible for monthly access fee discounts. Field Force Manager is not available on all devices. Data sent or received will be aggregated each month, rounded up to the next megabyte and billed at $1.99/MB on Nationwide plans and rounded up and billed at the per minute rate on America's Choice plans. *Usage charges will not be incurred for using the application after download to the device on the FFM Custom Basic Plan.

**GRANDFATHERED CALLING PLANS AND FEATURES**

The following rate plans have been grandfathered for future service activations. Any existing customer on one of these grandfathered rate plans may remain on the service plan.

- Nationwide For Business Calling Plans
- Nationwide Unlimited Calling Plans
- Custom Nationwide For Government Share Plans: Government Subscribers Only
- Custom Mobile Broadband Plan (Government Subscribers Only) for Internet Browsing, email or Internet Access
- NYS Expanded Footprint Local Share Plans for Business: Government Subscribers
- NY Plan: Government Subscribers
- America’s Choice for Government
- Voice and Data Bundles for Government
- Custom Nationwide For Government Secondary Share Plans: Government Subscribers Only
- Mobile Learning Devices: Government Subscribers Only
- BlackBerry/PDA Calling Plan
- Broadband Access Connect Feature Plans (for Internet browsing, email or Internet Access)
- 3G Mobile Hotspot Feature – Data for Simple Feature and 3G Multimedia Phones
- Mobile Broadband Router Solution Plans Mobile Broadband MB Plans
- Unlimited Domestic Text Messaging Feature
- Nationwide Plus Canada Calling Plans
- Nationwide Family Shareplan Calling Plans
- Custom Push to Talk Unlimited Calling Plan: Corporate Subscribers
- Push to Talk Unlimited Feature
- Government Secure Service Calling Plans
- Nationwide GlobalEmail for Government Calling Plans
- GlobalAccess Data Plan Global PC Card
- GlobalEmail Data Plan and Feature Global Smartphones or Global BlackBerry
- Calling Plan Optional Features
- Monthly Access Fee Discount on Eligible M2M Data Calling Plans
- Verizon Wireless M2M Data Calling Plans
- Custom Mobile Broadband Machine-to-Machine Megabyte SharePlans
- Wireless Office: Government Subscribers
- Enterprise Messaging
Please refer to the **Pricing Section** of the Contract Award Notification (CAN) for a link to the updated product/price list.

**SPRINT SOLUTIONS, INC.** has requested and the State has approved the following updates to its Mobil Wireless Plans and equipment pricing.

A summary of changes to the above noted contract are as follows:

1. **CDMA Mobile Broadband Cards**
   a. Dell 11z Promotional Price Change through 11/10/12 $99.99
   b. Novatel MiFi Hotspot Promotional Price Change through 11/10/12 $49.99
   c. Express Mobile Hotspot Promotional Price Change through 11/10/12 $29.99
   d. Motorola Xoom Promotional Price Change through 11/10/12 $399.99
   e. HTC EVO View Promotional Price Change through 11/10/12 $197.99
   f. Blackberry Play Book Promotional Price Change through 11/10/12 $199.99
   g. New Franklin U602 Promotional Pricing through 11/10/12 FREE
   h. New Sierra Wireless Hotspot 4G LTE Promotional Pricing through 11/10/12 $99.99
   i. New Airave Access Point2.5 Promotional Pricing through 11/10/12 $124.99
   j. New Franklin S600C Promotional Pricing through 11/10/12 $99.99
   k. New Lenovo S205 Promotional Pricing through 11/10/12 $599.99
   l. New ZTE Optik Promotional Pricing through 11/10/12 $99.99
   m. End of Life: Dell Mini 1012, Dell Mini 11z, Franklin U600, Motorola 4G Desktop Modem, Novatel C777, PCDU1901, Sierra 598U, Sierra Overdrive 3G/4G, HTC EVO View, Blackberry Play Book, Airave, Samsung Galaxy Tablet, ZTE3200

2. **CDMA Vision**
   a. End of Life LG Remarq, Sanyo Vero, Samsung M240, Samsung M360
   b. Samsung Seek Promotional Price Change through 11/10/12 $19.99
   c. New Samsung M370 Promotional Price through 11/10/12 Free

3. **CDMA EVDO**
   a. New Kyocera Dura Plus Promotional Pricing through 11/10/12 $69.99
   b. New Kyocera Dura XT Promotional Pricing through 11/10/12 $69.99
   c. New LG Rumor Reflex Promotional Pricing through 11/10/12 $29.99
   d. LG Rumor Touch Promotional Price Change through 11/10/12 Free
   e. Kyocera Dura Core Promotional Price Change through 11/10/12 $49.99
   f. End of Life: Sanyo Taho, Sanyo Innuendo, Samsung Restore
   g. Kyocera Dura Max No Longer Available

4. **CDMA NDC on Sprint**
   a. End of Life: Motorola Renegade V950, Sanyo Pro 700, Sanyo Pro 200
   b. Sanyo Pro 700 Promotional Price Change through 11/10/12 $49.99

5. **iDEN NDC on Nextel**
   a. Motorola i1 Promotional Price Change through 11/10/12 $169.99
   b. Motorola Titanium Promotional Price Change through 11/10/12 $169.99
   c. Motorola i365 Promotional Price Change through 11/10/12 $117.99
   d. Motorola i576 Promotional Price Change through 11/10/12 $89.99
   e. Motorola Brute i686 Promotional Price Change through 11/10/12 $130.99
   f. Motorola i886Promotional Price Change through 11/10/12 $99.99
   g. Blackberry 8350i Promotional Price Change through 11/10/12 $119.99

6. **Power Source**
   a. End of Life: ic502
7. **CDMA PDA**
   a. End of Life: Palm Pixi, Blackberry Bold 9650, Blackberry Style 9670, HTC EVO Shift, HTC EVO, Kyocera Echo
   b. New HTC EVO 4G LTE Promotional Pricing through 11/10/12 $199.99
   c. New Blackberry Curve 9350 Promotional Pricing through 11/10/12 $49.99
   d. New LG Optimus Elite Promotional Pricing through 11/10/12 $29.99
   e. New LG Viper 4G Promotional Pricing through 11/10/12 $79.99
   f. New Express M650 Promotional Pricing through 11/10/12 Free
   g. New Samsung Galaxy S3 (32G) Promotional Pricing through 11/10/12 $249.99
   h. New Samsung Nexus L700 Promotional Pricing through 11/10/12 $99.99
   i. New Samsung Galaxy S3 (16G) Promotional Pricing through 11/10/12 $199.99
   j. New ZTE Fury Promotional Pricing through 11/10/12 $19.99
   k. Samsung Conquer Promotional Price Change through 11/10/12 $49.99
   l. Samsung Epic Promotional Price Change through 11/10/12 $99.99
   m. Samsung Transform M930 promotional Price Change through 11/10/12 $49.99
   n. HTC Touch Promotional Price Change through 11/10/12 $99.99
   o. HTC Arrive Promotional Price Change through 11/10/12 $49.99
   p. Blackberry Curve 9330 Promotional Price Change through 11/10/12 $29.99
   q. HTC EVO Design Promotional Price Change through 11/10/12 $49.99
   r. HTC EVO 3D Promotional Price Change through 11/10/12 $99.99
   s. Kyocera Milano Promotional Price Change through 11/10/12 Free
   t. LG Optimus S Promotional Price Change through 11/10/12 Free
   u. Motorola XPRT Promotional Price Change through 11/10/12 Free
   v. Motorola Photon Promotional Price Change through 11/10/12 $99.99

8. **Honored Not Offered**
   a. Talk 450, Sprint Month to Month Plan, Sprint Basic Plan, Talk 900, Everything Data 450, Everything Messaging 900 and 450, Everything Data 900, 500 and 2500 Anytime Minutes Attachable Nextel Direct Connect and Custom Plans Only, Corrigo.

9. **Changes to Taxes:** Federal USF ID Surcharge from 15.30% to 15.70% and Federal USF non-ld Surcharge on MRC, airtime and messaging from 3.75% to 3.84%.

10. **New Service Plans:** Sprint is offering NYS OGS Authorized Users the below listed new service plans.

    a. **Nextel National Network Migration Plans**

    | MRC | Custom 300 Voice & Data | Custom 400 Voice & Data | Custom 400 Voice & Data (Unlimited Messaging) |
    |-----|-------------------------|-------------------------|-----------------------------------------------|
    |     | $42.99 Net MRC; Service Pricing Discounts will not apply | $46.99 Net MRC; Service Pricing Discounts will not apply | $48.99 Net MRC; Service Pricing Discounts will not apply |
    | Anytime Minutes | 300 | 400 | 400 |
    | Anytime Minutes Overage | $0.40/minute | $0.40/minute | $0.25/minute |
    | Sprint Mobile-to-Mobile | Included | Included | Included |
    | Direct Connect® and Group Connect® | Included | Included | Included |
    | Unlimited Nights & Weekends starting at 7 pm | Unlimited | Unlimited | Unlimited |
    | Shared Minutes | * Included | * Included | * Included |
    | Nationwide Long Distance | Included | Included | Included |
    | Voice Roaming | Included | Included | Included |
    | Caller ID &Voice Mail | Included | Included | Included |
A. * Customer-Liable Active Units on the Custom 400 shares Anytime Minutes with Sprint Business Essentials® Plans.

B. Wireless high speed data coverage is not available everywhere and requires a wireless high speed data-compatible phone. Where the wireless high speed data network is available and a wireless high speed data-compatible phone is used, Corporate-Liable Active Units will first attempt to connect to the Sprint 3G Network, and then will default to the Nationwide Sprint Network depending on coverage and network availability.

C. Sprint Direct Connect Custom Business Bundled Plans are available on the Motorola Admiral device

D. Data Overage shall be charged at $.05/MB. Roaming overage shall be charged at $.25/MB if applicable. Messaging overage, where applicable, shall be charged at $.20 per message.

E. Direct Connect and Group Connect are available on select devices. Additional features, including, but not limited to, Team DC, are available with certain devices and may be subject to an additional charge.

**ALL PROMOTIONAL PRICE SET FORTH ABOVE WILL REMAIN VALID AND IN FULL FORCE AND EFFECT UNTIL THE NEXT SPRINT SOLUTIONS, INC. CONTRACT UPDATE.**

Please refer to the Pricing Section of the Contract Award Notification (CAN) for a link to the updated product/price list. All other terms and conditions of the original contract award notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 15, 2012

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Tom Comanzo
Purchasing Officer I – Contract Administrator
(518) 486-6836
Tom.comanzo@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACT PERIOD:
September 24, 2009 to August 15, 2017

CONTRACTOR: Verizon Business, Inc.

CONTRACT NO: PS63765

SUBJECT: Update Price/Services List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

The following is a summary of the updates and their location on the pricing spreadsheet:

<table>
<thead>
<tr>
<th>Tab</th>
<th>Product</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appendix A Taxes &amp; Surcharges</td>
<td>FUSF, EUCL and CCRC</td>
<td>The Federal Universal Services Fund Contribution Factor, EUCL and CCRC rates have been revised.</td>
</tr>
<tr>
<td>Internet Services</td>
<td>Managed Services</td>
<td>Addition of Managed WAN Extra Small router, Managed Mobility and Akamai services options</td>
</tr>
<tr>
<td>ISDN</td>
<td>PRI and BRI</td>
<td>Clarification of non-recurring charges</td>
</tr>
<tr>
<td>Hosted IVR</td>
<td>Hosted ICR &amp; Virtual Contact Center</td>
<td>Addition of Hosted ICR and Virtual Contact Center options. Grandfathering of Web Center</td>
</tr>
<tr>
<td>VoIP Services</td>
<td>VoIP</td>
<td>Clarification of pricing elements for BEST and update to CPE rental options</td>
</tr>
<tr>
<td>Local Services</td>
<td>Flexgrowth</td>
<td>Grandfathering of service</td>
</tr>
<tr>
<td>Centrex</td>
<td>UCD</td>
<td>Elimination of monthly and nonrecurring charges for this optional feature</td>
</tr>
<tr>
<td>Private Line Service</td>
<td>DS1 and DS3</td>
<td>Clarification that ¼ mile pricing element does not apply</td>
</tr>
</tbody>
</table>

Verizon is also submitting price changes which reflect adjustments in the Universal Service Fund Charge FCC Surcharge for Educational Institutions (FCC 11 Sect 31.4), effective October 1, 2012. For consistency on the Appendix A Taxes & Surcharges tab, the Rate is shown as the Contribution Factor percentage for both Verizon Business Service Publication and Price Guide and 20268p116-T07kr.
Verizon Tariff references. This change is based on FCC mandate and is not initiated by Verizon. This filing is being made to reflect the change in the multi-line equivalency calculations that recover the Centrex FUSF deficiency over all multi-line business customers. A change in line counts affects the Rate Adjustment Factor (RAF), which changes the FUSF in some cases.

The Universal Service Fund Charge is a mandatory charge established by the FCC to support telecommunications and information services to schools, libraries and rural health care facilities. It also subsidizes local service to high cost areas and low income subscribers. Telecommunications companies must pay a specific percentage of their interstate and international revenues into the Universal Service Fund. This percentage is called the Contribution Factor. The Contribution Factor may change each quarter of the year, depending on the needs of the Universal Service Fund and the consumers it is designed to help. Different events, such as changes in demand for support or FCC regulatory action, may result in changes in the Contribution Factor. For example, increased demand for a particular Universal Service program may result in an increase to the Contribution Factor.

The FCC issued a subsequent Waiver Order, effective third quarter 2003, which preserves the carrier’s option to assess the FUSF using “equivalency” relationships established in Section 69.158 of the Commission rules. This results in a rate adjustment factor (RAF) which changes quarterly based on the total number of lines billed by Verizon. The FUSF obligation amount is recovered through a FUSF percentage surcharge using the FCC prescribed rate adjustment factor applied to interstate end-user revenues along with the Contribution Factor. To calculate the FUSF, first the End User Common Line charge and port charge, if applicable, are determined. Second, the sum of these charges is multiplied by the Contribution Factor. Third, per the Waiver Order, the RAF is applied across all multi-line rates to develop the FUSF rates that fully recover Verizon’s quarterly obligation. These calculations are submitted to the FCC for approval prior to the tariff going into effect. The customer is also assessed these charges under an approved cost recovery mechanism.

Unless otherwise specified, the effective date of these changes will be no later than the first day of the second full billing cycle following execution of this amendment.

Please refer to the **Pricing Section** of the Contract Award Notification (CAN) for a link to the updated price list. All other terms and conditions of the original Contract Award Notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 15, 2012

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I – Contract Administrator
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-67
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACTORS:

CONTRACT NOS:

CONTRACT PERIODS:

USA Mobility Wireless, Inc. – PS64728 – 09-24-2009 08-15-2017

SUBJECT: Update Product/Services/Price Lists

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

FRONTIER has requested and the State has approved the following product additions to the above-referenced contract PS64721:

LOT 2 – PRIVATE LINE DATA SERVICE
1. Two Wire Circuit
2. Four Wire Circuit

LOT 1 - CENTREX
1. ISDN Centrex
2. Centrex Voicemail

Please refer to the Pricing Section of the Contract Award Notification (CAN) for a link to the updated product/price list. All other terms and conditions of the original contract award notification remain the same.

USA MOBILITY WIRELESS, INC. has requested and the State has approved new features to existing product offerings on the above-referenced contract PS64728:

AMC Select – AMC Select users to receive their USA Mobility pages on their Smartphone devices. Smartphone Users will simply download an app to connect to the software, which is hosted and maintained by USA Mobility Wireless. All of this is accomplished without changing the way messages are sent or updating pager numbers. AMC SELECT will be billed at $10.00 per device, per month.

VPD (Voice Prompt Display) – Outgoing voice prompt message heard by callers sending a page to the user’s paging device. VPD will be billed at $0.00 per device, per month. Please refer to the Pricing Section of the Contract Award Notification (CAN) for a link to the updated product/price. All other terms and conditions of the original contract award notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 29, 2012

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I – Contract Administrator
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACT PERIOD:
September 24, 2009 to August 15, 2017

CONTRACTOR: T-Mobile USA, Inc.

CONTRACT NO: PS64727

SUBJECT: Update Price/Services List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
T-MOBILE USA, INC. has requested and the State has approved the following additions, deletions and price reductions to the above-referenced contract PS64727:

ADDITIONS:
- $0.05 per minute on Pay-as-you-go (PAYG) Voice plan;
- Access fee waived once NYS reaches users with T-Mobile (once the account reaches 2000 corporate users);
- Reduced pricing on Unlimited Voice Plan to $32.08;
- Reduced pricing on Unlimited Broadband data plan to $20.00 Data speeds may throttle from 4G to 2G after 2GB of data use;
- 400 text messages (instead of 100) included in Unlimited and PAYG Voice plans – free
- Domestic roaming included in unlimited and PAYG voice plans;
- Any add-on feature may be added to unlimited and PAYG voice plans;
- Fee is waived for all NYS PAYG voice plan subscribers (once the account reaches the 2000 corporate users);
- Unlimited nights/weekends minutes in PAYG fee is waived;
- $4.09 for unlimited text messages add-on feature;
- $16.39 for Domestic Data (PDA Blackberry) Add-on feature;
- Quarterly business review includes Rate Plan Analysis with plan optimization recommendations and Handset upgrade eligibility;
- Fee for online management tool is waived for all NYS Subscribers;
- Unlimited T-Mobile/Nights/Weekends (Per Minute Rate Plan ADD-On $0.00 NA
Nationwide Pooling Plans:
Unlimited Mobile-to-Mobile and Night/Weekend minutes included;
$0.04/minute $0.04/minute ($0.25 per minute overage rate);
Enterprise 5 - $205.00 for 5000 Pooled whenever minutes, unlimited, no maximum of users;
Enterprise 10 - $410.00
Enterprise 15 - $615.00
Enterprise 20 - $820.00
Enterprise 25 - $1025.00
Enterprise 35 - $1435.00
$8.20 to add a user to Nationwide pooling plans with 0 pooled minutes

FEATURES ADDED:

<table>
<thead>
<tr>
<th>Plan Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>WebConnect 2GB no overage plan * data speed throttles at 2GB of use</td>
<td>$20.00</td>
</tr>
<tr>
<td>WebConnect 5GB no overage plan * data speed throttles at 5GB of use</td>
<td>$39.99</td>
</tr>
<tr>
<td>WebConnect 10GB no overage plan * data speed throttles at 10GB of use</td>
<td>$67.99</td>
</tr>
<tr>
<td>Unlimited T-Mobile to T-Mobile/Nights/Weekends (Per Minute Rate Plan ADD-ON)</td>
<td>$0.00, N/A</td>
</tr>
</tbody>
</table>

NEW EQUIPMENT TABLE:

<table>
<thead>
<tr>
<th>Phone/Device</th>
<th>New Activation Pricing</th>
<th>Equip Only Pricing</th>
<th>Upgrade Pricing Fully eligible after 11 months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone First</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Samsung T259</td>
<td>$0.00</td>
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<td>$0.00</td>
</tr>
<tr>
<td>RIM Blackberry 9360</td>
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<td>$299.99</td>
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</tr>
<tr>
<td>Android Data Feature</td>
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<td></td>
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<tr>
<td>Huawei WebConnect Jet 2.0 4G</td>
<td>$0.00</td>
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<td>$0.00</td>
</tr>
<tr>
<td>ZTE 4G Mobile Hotspot</td>
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<td>$99.99</td>
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<tr>
<td>Tablets</td>
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<td></td>
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<tr>
<td>Huawei Springboard</td>
<td>$179.99</td>
<td>$399.99</td>
<td>$179.99</td>
</tr>
</tbody>
</table>

Please refer to the Pricing Section of the Contract Award Notification (CAN) for a link to the updated price list. All other terms and conditions of the original Contract Award Notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 27, 2012

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017
Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 474-6717
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT PERIOD:
October 5, 2007 – August 15, 2017

CONTRACTOR: AT&T

CONTRACT NO: PS63306

SUBJECT: Wireless Services Price Reductions - UCC Increase

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

AT&T has requested and the State has approved the following amendments to the above-referenced contract PS63306:

LOT 1, 2 and 3 All Applicable Services – UCC increase from 14.4% to 15.7%

LOT 3 Wireless Services –
- Enhancement to Mobile Wireless Services to include Line of Business Application Mobile Iron Mobile device management application and Pronto Forms
- Price reduction from $9.70 to $6.99 for 2mb Data Pooled and $5.99 for 2mb Data Telemetry Services
- Reduction on standard wireless voice and data plans from 20% to 25% discount on monthly charges
- Accessory Discount from 20% to 30%
- Reduction of Unlimited data connect from $42.99/mth to $37.99/mth
- Reduction of Unlimited Nation Voice Plan from $69.99/mth to $49.99/mth
- Reduction of Pay-as-you-go from $9.99/mth plus $0.12/min to $9.75/mth plus $0.06/min
- Reduction of Gov GSM National Standalone 200 Pooled plan from $27.20/mth to $25.50/mth
- Reduction of Gov GSM National Standalone 300 Pooled plan from $31.20/mth to $26.52/mth
- Reduction of Gov GSM National Standalone 600 Pooled plan from $42.40/mth to $37.44/mth
- Reduction of Gov GSM National Standalone 1000 Pooled plan from $56.00/mth to $50.70/mth
- Reduction of Gov GSM Integrated Pooled 300 Plan from $50.00/mth to $47.99/mth
• Reduction of Gov GSM Integrated Pooled 600 Plan from $63.00/mth to $60.99/mth
• Reduction of Gov GSM Integrated Pooled 1000 Plan from $75.00/mth to $72.99/mth
• Enhancement to Gov GSM Integrated Pooled to include Gov GSM 400 Pooled plan for $50.97/mth
• Reduction in 200 Text Message Feature from $5.00/mth to $3.00/mth
• Reduction in Unlimited Text Messages from $10.00/mth to $8.00/mth
• Reduction in Domestic Data (BlackBerry /Smartphone) from $34.99/mth to $23.40/mth

Please refer to the Pricing Information section of the Contract Award Notification (CAN) for a link to the updated product, price and services list. All other terms and conditions of the original Contract Award Notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACTORS:

CONTRACT PERIODS:

CONTRACT NOS:

DATE: April 30, 2012

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

LIGHTOWER FIBER NETWORKS – PS63764 – 02-26-2008- 08-15-2017

SUBJECT: Update Services /Products Price Lists

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

LIGHTOWER FIBER NETWORKS has requested and the State has approved the following amendments to the above-referenced contract PS63764:

All Services
1.1. Changed building types from alpha coded to “LIT” or “NON LIT”
1.2. Updated tax and fee schedules
1.3. Updated installation cost tables

1.3.1. Delivery of services where Lightower facilities do not exist may require special construction charges. These charges may include elements such as cabling equipment, pole survey and preparation, manhole survey or construction, permitting and the like. The special construction pricing represents likely highest-cost scenario construction at an effective rate of $52.50 per foot. This is a very comparable rate to our peer rates of $95 - $100 per foot plus special construction charges. See AT&T & Verizon notes below.

1.3.2. AT&T Sonet note on OGS Contract - Actual pricing will be determined based upon design requirements. The above prices assume facilities and capacity exists. Where facilities or capacity does not exist, a special construction charge of up to $500,000 plus $100/foot may be required. The service may not be available at all authorized users locations.
1.3.3. Verizon Sonet note on OGS Contract

Access circuit pricing is based on the serving wire center of the customer location. The prices indicated here represent the range of pricing for the many serving wire centers in NYS. Verizon will quote each circuit including access and pop to pop mileage upon request.

** Actual pricing will be determined based on design requirements. The above prices assume facilities and capacity exists where facilities or capacity does not exist special construction charge of up to $450,000 plus $95.00 per foot may be required. The service may not be available at all authorized users locations.

1.1. Added or updated ordering examples
1.2. All pricing was maintained or reduced

2. Private Line Data
2.1. Reduced or maintained pricing for DS1 and DS3 at all contract terms
2.2. Added network protection pricing
2.3. Added flexible private line pricing
2.4. Changed service structure from ‘per node’ to ‘per circuit’
2.5. One-time charges for lit-locations now reflect ‘per circuit’ pricing and in some instances have increased to include the one-time charge of two nodes.

3. SONET Services
3.1. Reduced or maintained pricing for DS1 and DS3 at all contract terms
3.2. Added line rate of OC48C and associated pricing to all contract terms
3.3. Added line rate of OC192 and associated pricing to all contract terms
3.4. Added network protection pricing

4. Ethernet Services
4.1. Reduced pricing for all bandwidth intervals at all contract terms
4.2. Changed service structure from ‘per node’ to ‘per circuit’
4.3. One-time charges for lit-locations now reflect ‘per circuit’ pricing and in some instances have increased to include the one-time charge of two nodes.
4.4. Added the following bandwidth intervals to all contract terms

<table>
<thead>
<tr>
<th>20Mbps</th>
<th>30Mbps</th>
<th>40Mbps</th>
<th>200Mbps</th>
<th>300Mbps</th>
</tr>
</thead>
</table>

7701720268p110-T07kr
4.5. Added network protection pricing

5. Internet Services
   5.1. Reduced or maintained pricing for all bandwidth intervals at all contract terms
   5.2. Added the following bandwidth intervals to all contract terms

<p>| | | | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>200Mbps</td>
<td>300Mbps</td>
<td>400Mbps</td>
<td>500Mbps</td>
<td>600Mbps</td>
<td>700Mbps</td>
</tr>
<tr>
<td></td>
<td>800Mbps</td>
<td>900Mbps</td>
<td>1000Mbps</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please refer to the **Pricing Section** of the Contract Award Notification (CAN) for a link to the updated services/products price list. All other terms and conditions of the original contract award notification remain the same.

**TIME WARNER CABLE** has requested and the State has approved the following amendments to the above-Referenced contract PT63596:

1) Modifications to Tax tables, including the Federal Universal Service Fund Rate to 17.9% and the State Recovery Fee, which is now 1.6064%;

2) Modify available speeds to including additional offering to Internet Access via Cable Broadband for New York City.

Please refer to the **Pricing Section** of the Contract Award Notification (CAN) for a link to the updated services/products price list. All other terms and conditions of the original contract award notification remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACTORS:

CONTRACT NOS:


DATE: January 26, 2012

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

SUBJECT: CONTRACTOR NAME and ADDRESS CHANGE (Paetec Communications)
CONTRACTOR NAME CHANGE (Qwest Communications)

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Effective immediately, PAETEC COMMUNICATIONS has changed its name to WINDSTREAM.
The Federal Identification number 16-1551095 remains the same.
The company’s new address is 13 Cornell Road, Latham, New York 12110
Contact: Deana Gray, Office Manager
Telephone: 518-724-2000
Fax: 518-783-2160
E-Mail: Deana.gray@windstream.com
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

Effective immediately, QWEST COMMUNICATIONS has changed its name to QWEST COMMUNICATIONS CORPORATION, d/b/a Centurylink.
The Federal Identification number 04-6141739 remains the same.
The company’s address is 1801 California Street, Suite 3400, Denver, Colorado 80202
Contact: Stanley Fusco
Telephone: 212-282-1095 or Cell 914-380-0527
Fax: 914-668-8109
E-Mail: sfusco@centurylink.com
All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 16, 2011

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017
Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACTORS:

Sprint Solutions, Inc. – PS63853 – 05-09-2008 - 08-15-2017

Subject: Update Price Lists

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

SPRINT SOLUTIONS, INC. has requested and the State has approved the following amendments to the above-referenced contract PS63853:

1. CDMA Mobile Broadband Cards
   a. Samsung Galaxy Tablet Change in SRP Price from $499.99 to $429.99
   b. New Franklin U301 Promotional Pricing through 1/7/12 FREE
   c. Merlin CC208 Promotional Pricing through 1/7/12 $49.99
   d. New Express Mobile Hotspot Promotional Pricing through 1/7/12 $19.99
   e. Sierra Overdrive Hotspot End of Life
   f. ZTE International Mobile Hotspot Promotional Pricing through 1/7/12 $49.99

2. CDMA Vision
   a. Samsung Seek End of Life
   b. Samsung Trender Promotional Pricing through 1/7/12 FREE

3. CDMA EVDO
   a. New Kyocera Duracore Promotional Pricing through 1/7/12 $69.99
   b. New Kyocera Duramax Promotional Pricing through 1/7/12 $69.99
   c. Samsung Reclalm change in SRP price from $279.99 to $229.99

4. CDMA on Sprint
   a. Motorola Renegade V950 End of Life
   b. Sanyo Pro 200 change in SRP price from $189.99 to $149.99
5. **CDMA PDA**
   a. HTC Touch Pro 2 change in SRP price from $599.99 to $449.99
   b. HTC Arrive Promotional Pricing through 1/7/12 $99.99
   c. New HTC Evo Design Promotional Pricing through 1/7/12 $99.99
   d. New Kyocera Milano Promotional Pricing through 1/7/12 $49.99
   e. New LG Marquee Promotional Pricing through 1/7/12 $99.99
   f. New Motorola Admiral Promotional Pricing through 1/7/12 $99.99
   g. Motorola XPRT Promotional Pricing through 1/7/12 $99.99
   h. New Samsung Epic 4G Promotional Pricing through 1/7/12 $199.99
   i. Samsung Nexus S 4G Promotional Pricing through 1/7/12 $99.99
   j. New Samsung Transform Ultra Promotional Pricing through 1/7/12 $79.99


<table>
<thead>
<tr>
<th></th>
<th>Custom 200 Bundle</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NET MRC</strong></td>
<td>$44.99</td>
</tr>
<tr>
<td>Anytime Minutes</td>
<td>200</td>
</tr>
<tr>
<td>Anytime Minutes Overage</td>
<td>$0.25/minute</td>
</tr>
<tr>
<td>Sprint Mobile-to-Mobile</td>
<td>Included</td>
</tr>
<tr>
<td>Direct Connect® and Group Connect</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Unlimited Nights &amp; Weekends starting at 7 pm</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Shared Minutes</td>
<td>Included</td>
</tr>
<tr>
<td>Nationwide Long Distance</td>
<td>Included</td>
</tr>
<tr>
<td>Roaming</td>
<td>Not Available</td>
</tr>
<tr>
<td>Caller ID &amp; Voice Mail</td>
<td>Included</td>
</tr>
<tr>
<td>Unlimited Blackberry</td>
<td>Included</td>
</tr>
<tr>
<td>Messages</td>
<td>Unlimited</td>
</tr>
</tbody>
</table>

A. MRCs expressed as “NET” in the table above are not eligible for Service Pricing Discounts.
B. Customer’s use of the Research in Motion Limited (“RIM”) BlackBerry service offered by Sprint is subject to acceptance of the RIM terms and conditions presented to Customer before Customer may download the RIM software. The terms and condition for use of the BlackBerry service are located at [http://na.blackberry.com/eng/legal/terms.jsp](http://na.blackberry.com/eng/legal/terms.jsp), and are subject to change without prior notice to Customer.
C. Direct Connect and Group Connect are available on select devices. Additional Nextel Direct Connect® features, including, but not limited to, Talkgroup℠ and International Direct Connect℠, are available with certain devices and may be subject to an additional charge.
D. BlackBerry Business Plans can only be activated on a BlackBerry device.
E. Sprint Domestic Messaging Add-Ons. Messaging add-ons include 2-way, 1-way, and/or MMS based on device capability. Additional charges apply for international messaging.

7. **Voice Service Plan: NEW: Sprint Custom Bundled Voice & Blackberry or PRO Pack Plans (Direct Sales Channel only):**

<table>
<thead>
<tr>
<th></th>
<th>Custom 200 Bundle</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NET MRC</strong></td>
<td>$44.99</td>
</tr>
<tr>
<td>Anytime Minutes</td>
<td>200</td>
</tr>
<tr>
<td>Anytime Minutes Overage</td>
<td>$0.25/minute</td>
</tr>
<tr>
<td>Sprint Mobile-to-Mobile</td>
<td>Included</td>
</tr>
<tr>
<td>Direct Connect® and Group Connect (currently unavailable for CDMA BlackBerry devices)</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Unlimited Nights &amp; Weekends starting at 7 pm</td>
<td>Unlimited</td>
</tr>
</tbody>
</table>
### Table: Shared Minutes Included

<table>
<thead>
<tr>
<th>Service</th>
<th>Included</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nationwide Long Distance</td>
<td></td>
</tr>
<tr>
<td>Roaming</td>
<td></td>
</tr>
<tr>
<td>Caller ID &amp; Voice Mail</td>
<td></td>
</tr>
<tr>
<td>Unlimited BlackBerry or Sprint PRO Pack</td>
<td></td>
</tr>
<tr>
<td>(without PAM)</td>
<td></td>
</tr>
<tr>
<td>Messages</td>
<td>Unlimited</td>
</tr>
</tbody>
</table>

**A.** MRCs expressed as “NET” in the table above are not eligible for Service Pricing Discounts.

**B.** Customer’s use of the Research in Motion Limited (“RIM”) BlackBerry service offered by Sprint is subject to acceptance of the RIM terms and conditions presented to Customer before Customer may download the RIM software. The terms and condition for use of the BlackBerry service are located at http://na.blackberry.com/eng/legal/terms.jsp, and are subject to change without prior notice to Customer.

**C.** Direct Connect and Group Connect are available on select devices. Additional Nextel Direct Connect® features, including, but not limited to, TeamDC™, are available with certain devices and may be subject to an additional charge.

**D.** BlackBerry Business Plans can only be activated on a BlackBerry device.

**E.** Wireless high speed data coverage is not available everywhere and requires a wireless high speed data-compatible phone. Where the wireless high speed data network is available and a wireless high speed data-compatible phone is used, Corporate-Liable Active Units will first attempt to connect to the wireless high speed data network, and then will default to the Sprint Vision (1xRTT) network depending on coverage and network availability.

**F.** The included email solution in the Sprint PRO Pack for Windows Mobile/Palm Devices is Microsoft Direct Push technology via ActiveSyncSM or Versamail.

**G.** **Sprint Domestic Messaging Add-Ons.** Messaging add-ons include text, picture and video messages based on device capability. Additional charges apply for international messaging.

**Mobile Wireless:** The Federal USF LD Surcharge rate is 15.30%, and the Federal USF Non-LD Surcharge rate is 3.75%. *(The Government Taxes and Fees and/or Sprint surcharges and their respective rates included are subject to change at any time. The interpretation of state and local tax laws is subject to change at all times. Consequently, the applicability to the specified services of Government Taxes and Fees and Sprint Surcharges, as well as additional Government Taxes and Fees and Sprint Surcharges, not listed or not in existence at this time, is subject to change without warning or notification.)*

Please refer to the **Pricing Section** of the Contract Award Notification (CAN) for a link to the updated product/price list. All other terms and conditions of the original contract award Notification remain the same.

**VERIZON WIRELESS** has requested and the State has approved the following amendments to the above-referenced contract PS63766 which includes the latest price plans and equipment pricing as follows:

- **a.** The addition of the Machine-to-Machine (M2M) Management Center *(Page 28)*
- **b.** A revision to the “Custom Mobile Broadband Machine-to-Machine Megabyte Share Plans – The Note Section of the August 4, 2011 version references a $25.00/250 MB plan which should have read $25.00/1GB – *(Page 29)*
- **c.** The updated **New York State Equipment Pricing** which includes price reductions is as follows:

<table>
<thead>
<tr>
<th>Manufacturer/Brand</th>
<th>Model</th>
<th>Price</th>
<th>Manufacturer/Brand</th>
<th>Model</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Samsung</td>
<td>Galaxy Tab™ 10.1</td>
<td>$529.99</td>
<td>Samsung</td>
<td>Droid Charge (SCH-i510)</td>
<td>$199.99</td>
</tr>
<tr>
<td>Samsung</td>
<td>Galaxy Tab™ 10.1 16GB</td>
<td>$629.99</td>
<td>Samsung</td>
<td>Stratosphere (SCH-i405)</td>
<td>$199.99</td>
</tr>
<tr>
<td>Motorola</td>
<td>Xoom™ Tablet (MTM2600)</td>
<td>$499.99</td>
<td>Samsung</td>
<td>Droid Charge (SCH-i510)</td>
<td>$199.99</td>
</tr>
<tr>
<td>LG</td>
<td>Revere (VN-150)</td>
<td>$99.99</td>
<td>Samsung</td>
<td>Continuum (SCH-i510)</td>
<td>$149.99</td>
</tr>
</tbody>
</table>

*Equipment prices shall never be lower than no charge ($0.00).*
<table>
<thead>
<tr>
<th>LG</th>
<th>Cosmos 2 (NV-251)</th>
<th>$79.99</th>
<th>Samsung</th>
<th>Convoy</th>
<th>$50.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>LG</td>
<td>Cosmos Touch (VN-270)</td>
<td>$99.99</td>
<td>Samsung</td>
<td>Convoy 2</td>
<td>$79.99</td>
</tr>
<tr>
<td>LG</td>
<td>Octane (VN-530)</td>
<td>$149.99</td>
<td>Samsung</td>
<td>LTE Mobile Hot Spot</td>
<td>$99.99</td>
</tr>
<tr>
<td>LG</td>
<td>Vortex (all colors)</td>
<td>$129.99</td>
<td>Sony</td>
<td>Xperia Play (R800)</td>
<td>$149.99</td>
</tr>
<tr>
<td>LG</td>
<td>Revolution (VS910)</td>
<td>$199.99</td>
<td>VZW</td>
<td>Home Phone Connect</td>
<td>$4.99</td>
</tr>
<tr>
<td>LG</td>
<td>Enlighten (VS700)</td>
<td>$129.99</td>
<td>VZW</td>
<td>UMW190 (USB)</td>
<td>$50.00</td>
</tr>
<tr>
<td>Compaq</td>
<td>Mini CQ1-688NR-LTE</td>
<td>$449.99</td>
<td>VZW</td>
<td>4G Modem UML 290 (USB)</td>
<td>$50.00</td>
</tr>
<tr>
<td>HP</td>
<td>Pavillion-dm-310-NR-LTE</td>
<td>$599.99</td>
<td>VZW</td>
<td>PC770</td>
<td>$99.99</td>
</tr>
<tr>
<td>Motorola</td>
<td>Citrus (MOTWX445)</td>
<td>$29.99</td>
<td>VZW</td>
<td>4G USB Modem (USBS851L)</td>
<td>$50.00</td>
</tr>
<tr>
<td>Motorola</td>
<td>Barrage (V860)</td>
<td>$129.99</td>
<td>VZW</td>
<td>MIFI 2200</td>
<td>$0.00</td>
</tr>
<tr>
<td>Motorola</td>
<td>Droid Pro (MOTXT610)</td>
<td>$149.99</td>
<td>VZW</td>
<td>MIFI 4510L (4G LTE Hotspot)</td>
<td>$99.99</td>
</tr>
<tr>
<td>Motorola</td>
<td>Droid 2 Global (all</td>
<td>$199.99</td>
<td>VZW</td>
<td>Five Spot (AC30)</td>
<td>$0.00</td>
</tr>
<tr>
<td>Motorola</td>
<td>Droid 3 (MOTXT862)</td>
<td>$149.99</td>
<td>VZW</td>
<td>HTC</td>
<td>$149.99</td>
</tr>
<tr>
<td>Motorola</td>
<td>Droid X2 (Mot MB870)</td>
<td>$149.99</td>
<td>HTC</td>
<td>Incredible 2 (ADR6350VW)</td>
<td>$149.99</td>
</tr>
<tr>
<td>Motorola</td>
<td>Droid Bionic (MOTXT875)</td>
<td>$199.99</td>
<td>HTC</td>
<td>Thunderbolt (ADR6400VW)</td>
<td>$199.99</td>
</tr>
<tr>
<td>Motorola</td>
<td>Droid RAZR</td>
<td>$249.99</td>
<td>HTC</td>
<td>Trophy (MWP6985VW)</td>
<td>$149.99</td>
</tr>
<tr>
<td>RIM</td>
<td>9330 (Curve 3G)</td>
<td>$79.99</td>
<td>HTC</td>
<td>Rhyme (ADR6330VW)</td>
<td>$149.99</td>
</tr>
<tr>
<td>RIM</td>
<td>9550 (Storm 2)</td>
<td>$199.99</td>
<td>Pantech</td>
<td>Jest 2 (TXT8045VW)</td>
<td>$129.99</td>
</tr>
<tr>
<td>RIM</td>
<td>9650 (Bold)</td>
<td>$149.99</td>
<td>Pantech</td>
<td>Hotshot (CDM8992VW)</td>
<td>$149.99</td>
</tr>
<tr>
<td>RIM</td>
<td>9930 (Bold)</td>
<td>$199.99</td>
<td>Pantech</td>
<td>Breakout (ADR8995VW)</td>
<td>$149.99</td>
</tr>
<tr>
<td>RIM</td>
<td>9850 (Torch)</td>
<td>$199.99</td>
<td>VZW</td>
<td>KIN ONEm</td>
<td>$19.99</td>
</tr>
<tr>
<td>Samsung</td>
<td>Haven (SCH-U320)</td>
<td>$0.00</td>
<td>VZW</td>
<td>KIN TWOm</td>
<td>$49.99</td>
</tr>
<tr>
<td>Samsung</td>
<td>Gusto (U360)</td>
<td>$50.00</td>
<td>Casio</td>
<td>GZ1 Commando</td>
<td>$149.99</td>
</tr>
<tr>
<td>Samsung</td>
<td>Intensity II (U460)</td>
<td>$119.99</td>
<td>Casio</td>
<td>GZ1 Ravine (C751)</td>
<td>$179.99</td>
</tr>
</tbody>
</table>

**Note:** The Equipment pricing in this New York State Equipment Matrix is available to Corporate Subscribers under the NYS Contract and is subject to the terms, provisions and conditions of the NYS Contract Group 77017 - Award 20268 - Contract PS63766. For specific product functionality and features as well as device and calling plan/ feature compatibility see www.verizonwireless.com. All Equipment is subject to availability and Verizon Wireless reserves the right to add or discontinue models. The prices of Equipment in the Equipment Matrix reflect discounted prices and are in effect as of December 5, 2011 for new cellular service activations and eligible equipment upgrades. All PC Card, USB Modem, notebooks with Mobile Broadband Built-In, eligible Smartphone or BlackBerry device purchases must be combined with an eligible data plan. Some Smartphone devices must be combined with eligible voice and data bundled plans only; certain restrictions may apply. Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing regardless of contract vehicle chosen. If you choose to upgrade or replace Equipment due to loss or theft of your device prior to completing 10 months of service, you may be charged full retail price. Verizon Wireless reserves the right to disconnect cellular service in the event a number is disconnected from one wireless device and then reconnected on a new wireless device as a means to circumvent the 10 month upgrade policy. This offer cannot be combined with any other offer. Other restrictions or charges may apply. Quantities may be limited. Corporate Subscribers may purchase at New York State Equipment Matrix pricing or the then current Government promotional pricing whichever is less at the time of purchase. Please contact your sales representative at the time of purchase for the latest equipment pricing. ***May be activated on the America's Choice for Business 300/600/1000 minute plans.**

**Accessory Discount:** Subscribers are eligible to receive a 25% discount off the retail price of qualifying accessories. Corporate Subscriber accessory discounting is contingent upon Customer selecting and maintaining a minimum of five (5) Corporate Subscriber lines.

Please refer to the **Pricing Section** of the Contract Award Notification (CAN) for a link to the updated product/price list. All other terms and conditions of the original contract award Notification remain the same.

***** ***************************
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 1, 2011

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACTOR: AT&T

CONTRACT NO: PS63306


OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

SUBJECT: Update Price/Services List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

AT&T has requested and the State has approved the following amendments to the above-referenced contract PS63306:

LOT 1,2 and 3 All Applicable Services – UCC Rate Increase from 12.9% to 14.4%

LOT 2 MPLS – Service enhancement to include VPLS (Virtual Private LAN Service) which has been added as a new tab.

LOT 2 Private Line – Private Line pricing for Interstate Private Line DS3 between New York State and Georgia.

LOT 2 Ethernet Service – Service enhancement to existing Ethernet Service to include increased variety of bandwidth and price options.

LOT 3 Internet Services – Price reduction and service enhancements to Managed Security Services.

LOT 3 Internet Access – Service enhancement to Managed Internet Service Access to include Ethernet access pricing for Managed Internet Services.

LOT 3 Mobile Wireless – Enhancement to Mobile Wireless Services to include Bundled Data Rate Plans for various wireless devices, added as new tabs.

LOT 3 Audio Conferencing – Enhancement to Audio Conferencing to include International Rate Plan for AT&T Connect Services.
LOT 1 and 2 – Change to disconnect process. Users are to place requests through the following URL: www.att.com/disconnectdesk in order to disconnect the following services:
* AVPN
* International Frame Relay
* International End to End Frame Relay
* International Private Line
* Local Private Line
* Local Voice
* Managed Data Network Service
* Domestic Frame Relay
* Domestic Private Line
* High Speed Data
* Nodal Voice"

Please refer to the Pricing Section of the Contract Award Notification (CAN) for a link to the updated price list. All other terms and conditions of the original Contract Award Notification remain the same.

******************************************
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 28, 2011

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACTORS:
CONTRACT NOS:
CONTRACT PERIODS:

Sprint Solutions, Inc. – PS63853 – 05-09-2008 – 08-15-2017

SUBJECT: Update Product/Service List (Sprint Solutions, Inc.)
Update Product/Service List (Paetec Communications)

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

SPRINT SOLUTIONS, INC. has requested and the State has approved the following updates to its NYS Product/Services Price List:

1. iDEN NDC on Nextel
   A. Motorola i1 Promotional Price $169.99 ends 11/12/11
   B. New Motorola Titanium Promotional Price $169.99 ends 11/12/11
   C. i365 Promotional Price $117.99 ends 11/12/11
   D. i576 Promotional Price $89.99 ends 11/12/11
   E. i686 Promotional Price $130.99 ends 11/12/11
   F. i886 Promotional Price $99.99 ends 11/12/11
   G. Blackberry 8350i Promotional Price ends 11/12/11
   H. No Longer Available: i776, i465 Clutch, Motorola i890, Motorola Brute i680,
   I. Stature i9

2. CDMA Vision
   A. End of Life: Samsung Seek, LG Rumor, Samsung M240
   B. New Kyocera Brio Promotional Price Free ends 11/12/11
   C. No Longer Available: Samsung M330

3. CDMA PDA
   A. New Kyocera Milano Promotional Price $49.99 ends 11/12/11
   B. Motorola XPR3 Promotional Price $99.99 ends 11/12/11
   C. New Motorola Photon Promotional Price $199.99 ends 11/12/11
   D. Kyocera Echo Promotional Price Free ends 11/12/11

20268p106-T07kr
E. New Blackberry Torch Promotional Price $149.99 ends 11/12/11
F. New Blackberry Bold 9930 Promotional Price $199.99 ends 11/12/11
G. New Samsung Conquer D600 Promotional Price $99.99 ends 11/12/11
H. Samsung Epic Promotional Price $29.99 ends 11/12/11
I. Samsung Nexus S Promotional Price $29.99 ends 11/12/11
J. Samsung Replenish Promotional Price Free ends 11/12/11
K. New Blackberry Bold 9930 Mo Camera Promotional Price $199.99 ends 11/12/11
L. No Longer Available: Palm Pre, HTC Hero, Samsung Intercept/Intrepid, Blackberry Curve 8530

4. CDMA Mobile Broadband Card
   A. New Sprint Phone Connect Axess Tel Promotional Price Free ends 11/12/11
   B. New Merlin CC208 Promotional Price $49.99 ends 11/12/11
   C. New Sierra Overdrive Pro Promotional Price $49.99 ends 11/12/11
   D. New ZTE International Hotspot AC30 Promotional Price $49.99 ends 11/12/11
   E. End of Life Sierra Overdrive
   F. No Longer Available: Novatel U760

5. CDMA EVDO
   A. End of Life LG Rumor Touch Promotional Price $19.99 ends 11/12/11
   B. Sanyo Taho Promotional Price $99.99 ends 11/12/11
   C. No Longer Available: Samsung Instinct HD/Instinct, Samsung Exclaim, LG Lotus Elite,
   D. Sanyo Incognito, LGLX 370

6. Voice Service Plans
   A. NEW – Nextel Custom Voice Plan

<table>
<thead>
<tr>
<th>Net MRC (Service Pricing Discount does not apply)</th>
<th>Custom 275</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anytime Minutes</td>
<td>275</td>
</tr>
<tr>
<td>Anytime Minutes Overage</td>
<td>$0.40/minute</td>
</tr>
<tr>
<td>Unlimited Nights &amp; Weekends (Nights Start at 7 pm)</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Sprint Mobile-to-Mobile</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Direct Connect® and Group Connect®</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Pooled Anytime Minutes</td>
<td>Included</td>
</tr>
<tr>
<td>Nationwide Long Distance</td>
<td>Included</td>
</tr>
<tr>
<td>Caller ID &amp;Voice Mail</td>
<td>Included</td>
</tr>
<tr>
<td>MyNextel Address Book</td>
<td>Included</td>
</tr>
</tbody>
</table>

   a) Direct Connect and Group Connect are available on select devices. Additional Nextel Direct Connect® features including, but not limited to, TalkgroupSM and International Direct ConnectSM are available with certain devices and may be subject to an additional charge.

   b) Messaging add-ons include 2-way, 1-way, and/or MMS based on device capability. Additional charges apply for international messaging.

   B. NEW – Sprint Custom Voice Plan

<table>
<thead>
<tr>
<th>Net MRC (Service Pricing Discount does not apply)</th>
<th>Custom 275</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$20.99</td>
</tr>
</tbody>
</table>
## Custom 275

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net MRC (Service Pricing Discount does not apply)</td>
<td>$20.99</td>
<td></td>
</tr>
<tr>
<td>Anytime Minutes</td>
<td>275</td>
<td></td>
</tr>
<tr>
<td>Anytime Minutes Overage</td>
<td>$0.40/minute</td>
<td></td>
</tr>
<tr>
<td>Unlimited Nights &amp; Weekends Start at 7 pm</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Sprint Mobile-to-Mobile</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Direct Connect® and Group Connect®</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Pooled Anytime Minutes</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Nationwide Long Distance</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Caller ID &amp; Voice Mail</td>
<td>Included</td>
<td></td>
</tr>
</tbody>
</table>

### Notes:

a) Roaming charges are included.

b) Direct Connect and Group Connect are available on select devices. Additional Nextel Direct Connect® features, including, but not limited to, TeamDC™, are available with certain devices and may be subject to an additional charge.

c) Messaging add-ons include 2-way and/or PictureMail based on device capability. Additional charges apply for international messaging.

## C. NEW – Nextel Custom Bundled Voice & Blackberry Plans (Direct Sales Channel only)

### Custom 200 Bundle

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>NET MRC</td>
<td>$41.99</td>
<td></td>
</tr>
<tr>
<td>Anytime Minutes</td>
<td>200</td>
<td></td>
</tr>
<tr>
<td>Anytime Minutes Overage</td>
<td>$0.25/minute</td>
<td></td>
</tr>
<tr>
<td>Sprint Mobile-to-Mobile</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Direct Connect® and Group Connect®</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Unlimited Nights &amp; Weekends starting at 7 pm</td>
<td>Unlimited</td>
<td></td>
</tr>
<tr>
<td>Shared Minutes</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Nationwide Long Distance</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Roaming</td>
<td>Not Available</td>
<td></td>
</tr>
<tr>
<td>Caller ID &amp; Voice Mail</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Unlimited BlackBerry</td>
<td>Included</td>
<td></td>
</tr>
<tr>
<td>Messages</td>
<td>300 Included</td>
<td></td>
</tr>
<tr>
<td>Indirect Sales Channel</td>
<td>Not Permitted ($46.99 MRC with indirect involvement)</td>
<td>$46.99 MRC with indirect involvement</td>
</tr>
</tbody>
</table>

### Notes:

a) MRCs expressed as “NET” in the table above are not eligible for Service Pricing Discounts.

b) Customer’s use of the Research in Motion Limited ("RIM") BlackBerry service offered by Sprint is subject
to acceptance of the RIM terms and conditions presented to Customer before Customer may download
the RIM software. The terms and condition for use of the BlackBerry service are located at
http://na.blackberry.com/eng/legal/terms.jsp, and are subject to change without prior notice to
Customer.

c) Direct Connect and Group Connect are available on select devices. Additional Nextel Direct Connect®
features, including, but not limited to, TalkgroupSM and International Direct ConnectSM, are available with
certain devices and may be subject to an additional charge.

d) BlackBerry Business Plans can only be activated on a BlackBerry device.

e) Sprint Domestic Messaging Add-Ons. Messaging add-ons include 2-way, 1-way, and/or MMS based on
device capability. Additional Messages beyond the allotted amount are $.20 per message. Additional
charges apply for international messaging.

D. NEW – Sprint Custom Bundled Voice & BlackBerry or PRO Pack Plans (Direct Sales Channel only):

<table>
<thead>
<tr>
<th></th>
<th>Custom 200 Bundle</th>
</tr>
</thead>
<tbody>
<tr>
<td>NET MRC</td>
<td>$41.99</td>
</tr>
<tr>
<td>Anytime Minutes</td>
<td>200</td>
</tr>
<tr>
<td>Anytime Minutes Overage</td>
<td>$0.25/minute</td>
</tr>
<tr>
<td>Sprint Mobile-to-Mobile</td>
<td>Included</td>
</tr>
<tr>
<td>Direct Connect® and Group Connect (currently unavailable for CDMA BlackBerry devices)</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Unlimited Nights &amp; Weekends starting at 7 pm</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Shared Minutes</td>
<td>Included</td>
</tr>
<tr>
<td>Nationwide Long Distance</td>
<td>Included</td>
</tr>
<tr>
<td>Roaming</td>
<td>Included</td>
</tr>
<tr>
<td>Caller ID &amp; Voice Mail</td>
<td>Included</td>
</tr>
<tr>
<td>Unlimited BlackBerry or Sprint PRO Pack (without PAM)</td>
<td>Included</td>
</tr>
<tr>
<td>Messages</td>
<td>300 Included</td>
</tr>
<tr>
<td>Indirect Sales Channel</td>
<td>Not Permitted ($46.99 MRC with indirect involvement)</td>
</tr>
</tbody>
</table>

a. MRCs expressed as “NET” in the table above are not eligible for Service Pricing Discounts.
b. Customer’s use of the Research in Motion Limited ("RIM") BlackBerry service offered by Sprint is subject
to acceptance of the RIM terms and conditions presented to Customer before Customer may download
the RIM software. The terms and condition for use of the BlackBerry service are located at
http://na.blackberry.com/eng/legal/terms.jsp, and are subject to change without prior notice to
Customer.

c. Direct Connect and Group Connect are available on select devices. Additional Nextel Direct Connect®
features, including, but not limited to, TeamDCSM, are available with certain devices and may be subject
to an additional charge.

d. BlackBerry Business Plans can only be activated on a BlackBerry device.

e. Wireless high speed data coverage is not available everywhere and requires a wireless high speed data-
compatible phone. Where the wireless high speed data network is available and a wireless high speed
data-compatible phone is used, Corporate-Liable Active Units will first attempt to connect to the wireless
high speed data network, and then will default to the Sprint Vision (1xRTT) network depending on
coverage and network availability.
f. The included email solution in the Sprint PRO Pack for Windows Mobile/Palm Devices is Microsoft Direct Push technology via ActiveSyncSM or Versamail.
g. Phone as Modem may be added for an additional NET $10 MRC.
h. **Sprint Domestic Messaging Add-Ons.** Messaging add-ons include text, picture and video messages based on device capability. Additional Messages beyond the allotted amount are $.20 per message. Additional charges apply for international messaging. Additional Messages are $.20 per message.

7. **Data Service Packs**
A. Reduced NYS 3G Tablet Plan (3GB) $34.99 with Unlimited 4G Services using 4G Capable Device
B. Reduced NYS 3G Tablet Plan (5GB) $39.99 with Unlimited 4G Services using 4G Capable Device
C. NEW – Tablet Plans

<table>
<thead>
<tr>
<th>Net MRC</th>
<th>$19.99¹</th>
<th>$29.99¹</th>
<th>$34.99¹</th>
</tr>
</thead>
<tbody>
<tr>
<td>3G Data Services limitation in Gigabytes (&quot;GB&quot;)</td>
<td>1GB</td>
<td>2GB</td>
<td>2GB</td>
</tr>
<tr>
<td>Overage charge for additional 3G data Services usage above plan limit</td>
<td>$0.05 per MB²</td>
<td>$0.05 per MB²</td>
<td>$0.05 per MB²</td>
</tr>
<tr>
<td>3G Data Roaming limitation in Megabytes (&quot;MB&quot;)</td>
<td>100MB</td>
<td>100MB</td>
<td>100MB</td>
</tr>
<tr>
<td>Overage charge for additional 3G data Roaming usage above plan limit</td>
<td>$0.25 per MB²</td>
<td>$0.25 per MB²</td>
<td>$0.25 per MB²</td>
</tr>
<tr>
<td>4G Data Services limitation</td>
<td>Not Available</td>
<td>Not Available</td>
<td>Not Available</td>
</tr>
<tr>
<td>Messaging</td>
<td>Not Included</td>
<td>Unlimited</td>
<td>Not Included²</td>
</tr>
<tr>
<td>Standby plan usage</td>
<td>Not Permitted</td>
<td>Not Permitted</td>
<td>Not Permitted</td>
</tr>
<tr>
<td>Data Pooling</td>
<td>Not Applicable</td>
<td>Not Applicable</td>
<td>Included (see 4 below)</td>
</tr>
</tbody>
</table>

¹ MRC is net of all discounts. Customer’s Service Pricing Discount is not applicable.
² If Customer’s data usage on the Sprint 3G Network and the Nationwide Sprint Network in a given month exceeds the plan’s Data Services limitation or Data Roaming limitation, Customer will be liable for the overage charges set forth in the table above. Customer may be liable for both overage charges if Customer’s usage in a given month exceeds both the plan’s Data Services limitation and Data Roaming limitation.
³ Includes unlimited data usage on the Sprint 4G Network if using a 4G capable device.
⁴ Data usage will be shared between devices on the $34.99 2 GB plan using the same Billing Account Number.
⁵ Messaging will be available on this plan at the following price points:

**Sprint Domestic Messaging Add-Ons.** Messaging add-ons include text, picture and video messages based on device capability. Additional charges apply for international messaging.

<table>
<thead>
<tr>
<th>Messaging Plan</th>
<th>Net MRC</th>
<th>Additional Messages</th>
</tr>
</thead>
<tbody>
<tr>
<td>300 Messages</td>
<td>$2</td>
<td>$0.20</td>
</tr>
<tr>
<td>Unlimited Messages</td>
<td>$5</td>
<td>N/A</td>
</tr>
</tbody>
</table>

A. All pricing and available MBs are the same whether Corporate-Liable Active Units use the Sprint 4G Network (if included), the Sprint 3G Network or the Nationwide Sprint Network. Sprint 3G Network coverage is not available everywhere and requires an EVDO-compatible data device. Where the Sprint 3G Network is available and an EVDO-compatible data device is used, Corporate-Liable Active Units will first attempt to connect to the Sprint 4G Network (if included), then to the Sprint 3G Network, and then default to the Nationwide Sprint Network depending on coverage and network availability.
B. Roaming is not available on the Sprint 4G Network at this time.

C. Unlimited Messaging includes text, picture, and video messages.

D. Sprint reserves the right, without notice or limitation, to limit throughput speeds or quantities or to deny, terminate, end, modify, disconnect, or suspend wireless Service if a wireless Product engages in any of the prohibited data uses detailed below or if Sprint, in its sole discretion, determines action is necessary to protect the Sprint Networks or Sprint 4G Network from harm or degradation. Sprint wireless data Services are provided solely for purposes of web surfing, sending and receiving email, photographs and other similar messaging activities, and the non-continuous streaming of videos, downloading of files or on-line gaming. Sprint wireless data Services may not be used: (a) to generate excessive amounts of Internet traffic through continuous, unattended streaming, downloading or uploading of videos or other files or to operate hosting services including, but not limited to, web, video surveillance, or gaming hosting; (b) to maintain continuous active network connections to the Internet such as through a web camera or machine-to-machine connections that do not involve active participation by a person; (c) to disrupt email use by others using automated or manual routines, including, but not limited to, “auto-responders” or cancel bots or other similar routines; (d) to transmit or facilitate any unsolicited or unauthorized advertising, telemarketing, promotional materials, “junk mail”, unsolicited commercial or bulk email, or fax; (e) for activities adversely affecting the ability of other people or systems to use either Sprint’s Wireless Services or other parties’ Internet-based resources, including, but not limited to, “denial of service” (DoS) attacks against another network host or individual user; (f) for an activity that connects any device to personal computers (including, but not limited to, laptops), or other equipment for the purpose of transmitting wireless data over the Sprint Networks or Sprint 4G Network (unless Customer is using a plan designated for such usage); (g) by a Wireless Data Connection Device in excess of: (i) the total data usage allowed by Customer’s plan, (ii) 300 MB/month while Roaming for a plan equal to or greater than 5GB/month in total or 100 MB/month while Roaming for a plan less than 5 GB/month in total, or (iii) a majority of kilobytes while Roaming; or (h) for any other reason that, in Sprint’s sole discretion, violates Sprint’s policy of providing Service for individual use.

E. Certain data usage restrictions and limitations apply and are set forth in the Wireless Services Product Annex.

8. Mobile Wireless

A. The Federal USF LD Surcharge rate is 14.40%, and the Federal USF Non-LD Surcharge rate is 3.51%. (The Government Taxes and Fees and/or Sprint surcharges and their respective rates included are subject to change at any time. The interpretation of state and local tax laws is subject to change at all times. Consequently, the applicability to the specified services of Government Taxes and Fees and Sprint Surcharges, as well as additional Government Taxes and Fees and Sprint Surcharges, not listed or not in existence at this time, is subject to change without warning or notification.)

Please refer to the Pricing Section of the Contractor Award Notification (CAN) for a link to the updated product/services price list. All other terms and conditions of the original contract award notification remain the same.

PAETEC COMMUNICATIONS has requested and the State has approved the following updates to its existing Pinnacle product line with the Pinnacle Managed Enterprise. This is an outsourced Service Lifecycle Management solution designed to manage the full lifecycle of IY Service Support and Service Delivery operations from procurement through provisioning, payment and chargeback Outsource solution including enhanced management of State Agency communication services specifically for bill audits, carrier invoice loads, carrier disputes, chargeback support, call accounting, cost optimization and vendor payment feeds to increase process automation.

MANAGED SERVICE FEES FOR PINNACLE ENTERPRISE

Hosted Service Pricing (PINNACLE, Oracle and Maintenance included)

- 3-YR Agreement = License Price / 15 = MRC
- Example: $150,000 license / 15 = $10,000/month

- 4-YR Agreement = License Price / 17 = MRC
- Example: $150,000 license / 17 = $8,824/month
5-YR Agreement = License Price / 18 = MRC
- Example: $150,000 license / 18 = $8,333/month

Invoice Processing (requires Hosted Service with Invoice Manager)
$65/month per file

Chargeback Management (requires Hosted Service with Chargeback Manager)
$250/mo per bill cycle

Dispute Management (requires Hosted Service with Invoice Manager)
$1,000/mo per every $1M/mo in spend

Hosted License Service Fee (requires license and maintenance purchase)
< 9,999 lines or $5M Spend = $1,600/month
> 9,999 lines or >$5M Spend = $3,000/mo.

Accounts Payable (AP) Feed
$65/month per file

Please refer to the Pricing Section of the contract award notification (CAN) for a link to the updated product/services price list. All other terms and conditions of the original contract award notification remain the same.

***********************
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: September 13, 2011

Please address inquiries to:

Group: 77017
Comprehensive Telecommunication Services

Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

Contract Period:
February 26, 2008-August 15, 2017

Contractor: Verizon Wireless
Contract No: PS63766

Subject: Proposed Class Action Settlement Concerning America's Choice II Customers

All State Agencies and Others Authorized to Use State Contracts:

This notice is intended to inform all current and former customers of Verizon Wireless who subscribed to its America’s Choice II Calling Plans between February 21, 2005 and June 21, 2011 of a proposed class action settlement. A more complete description of the class action and proposed settlement, including how to claim benefits or object to the settlement may be found at the following link: www.cowitsettlement.com
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 25, 2011

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACTORS:

CONTRACT NOS: 77017

OTHER AUTHORIZED USERS

CONTRACT PERIODS:

Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

Sprint Solutions, Inc. – PS63853 – 05-09-2008 – 08-15-2017

SUBJECT:
Update Price List to reflect New Service (American Messaging Services LLC)
Update Service Products/Price List (Paetec Communications)
Update Service Products/Price List (Sprint Solutions, Inc.)
Update Service Products/Price List (Verizon Wireless)

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

American Messaging Services, Inc. has requested and the State has approved the addition of a new service identified as PageCopy to its Mobile Wireless award on the above-referenced contract PS64716. Please refer to the Pricing Section of the Contractor Award Notification (CAN) for a link to the updated Price List. All other terms and conditions of the original Contract Award Notification remain the same.

Paetec Communications has requested and the State has approved the addition of PINNACLE On-Line to Lot a/Category A-Local Exchange Service on the above-referenced contract PS63070. Please refer to the Pricing Section of the Contractor Award Notification (CAN) for a link to the updated Price List. All other terms and conditions of the original Contract Award Notification remain the same.

Sprint Solutions, Inc. has requested and the State has approved the addition of new quarterly promotions and deletion of end-of-life products to the above-referenced contract PS63853. Please refer to the Pricing Section of the Contractor Award Notification (CAN) for a link to the updated Price List. All other terms and conditions of the original Contract Award Notification remain the same.
VERIZON WIRELESS has requested and the State has approved the following updates to the above-referenced contract PS63766:

a. The fleet Administrator product offering has been removed as Verizon Wireless no longer offers this service;
b. New and more aggressive Telemetry (M2M) pricing has been updated;
c. The New York State Equipment Price List has been updated.

Please refer to the Pricing Section of the Contractor Award Notification (CAN) for a link to the updated Price List. All other terms and conditions of the original Contract Award Notification remain the same.

********************************************
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER:  20268

DATE:  August 3, 2011

GROUP:  77017
Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT PERIOD:
02-29-2008 – 08-15-2017

CONTRACTOR:  Verizon Business Network Services, Inc
CONTRACT NO:  PS63765

SUBJECT:  VERIZON UNION CONTRACTS

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon has announced that union contracts with employees that provide some telephone services for Verizon
Business wire-line customers expire at midnight on August 6, 2011. In the event that an agreement is not reached,
a work stoppage is possible. In anticipation, Verizon’s contingency plan for maintaining service will go into effect.
Attached is the official information letter from Verizon.

Please be advised that Verizon’s CTS SPOC (single point of contact) phone number for the Verizon contract,
866-757-9761 remains in effect. All Verizon contract administrators will remain available to assist State agencies.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
August 2, 2011

Dear Verizon Customer:

Verizon has contracts which expire at midnight on Saturday, August 6, 2011 with two unions that represent approximately 45,000 employees in the company’s wireline division. The parties began bargaining discussions on June 22, 2011 to negotiate new contracts. The employees covered by the expiring contracts work in the Northeast and Mid-Atlantic states including Massachusetts, Rhode Island, New York, New Jersey, Pennsylvania, Delaware, Maryland, Virginia, and the District of Columbia. No other Verizon territories, or current Verizon Business employees, are covered by these expiring contracts. Verizon Wireless employees are also not covered.

Discussions are ongoing, and if for some reason the parties are unable to reach an agreement on a new contract prior to August 6th, a work stoppage is a possibility. It is also possible that the parties could continue bargaining while employees continue working. In the event of a work stoppage, operational contingency plans will go into effect to ensure that your needs as a valued customer continue to be met. This will include deploying additional personnel to meet your business needs, so that we can continue to provide you with the high level of service you deserve.

We value your business and trust.

Your Verizon Team
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 3, 2011

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

CONTRACT PERIOD:
02-29-2008 – 08-15-2017

CONTRACTOR: Verizon Business Network Services, Inc

CONTRACT NO: PS63765

SUBJECT: VERIZON UNION CONTRACTS

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon has announced that union contracts with employees that provide some telephone services for Verizon Business wire-line customers expire at midnight on August 6, 2011. In the event that an agreement is not reached, a work stoppage is possible. In anticipation, Verizon’s contingency plan for maintaining service will go into effect. Attached is the official information letter from Verizon.

Please be advised that Verizon’s CTS SPOC (single point of contact) phone number for the Verizon contract, 866-757-9761 remains in effect. All Verizon contract administrators will remain available to assist State agencies.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

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Verizon has contracts which expire at midnight on Saturday, August 6, 2011 with two unions that represent approximately 45,000 employees in the company's wireline division. The parties began bargaining discussions on June 22, 2011 to negotiate new contracts. The employees covered by the expiring contracts work in the Northeast and Mid-Atlantic states including Massachusetts, Rhode Island, New York, New Jersey, Pennsylvania, Delaware, Maryland, Virginia, and the District of Columbia. No other Verizon territories, or current Verizon Business employees, are covered by these expiring contracts. Verizon Wireless employees are also not covered.

Discussions are ongoing, and if for some reason the parties are unable to reach an agreement on a new contract prior to August 6th, a work stoppage is a possibility. It is also possible that the parties could continue bargaining while employees continue working. In the event of a work stoppage, operational contingency plans will go into effect to ensure that your needs as a valued customer continue to be met. This will include deploying additional personnel to meet your business needs, so that we can continue to provide you with the high level of service you deserve.

We value your business and trust.

Your Verizon Team
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 2, 2011

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunication Services

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT AWARD PERIOD:
10-05-07 – 08-15-2017

CONTRACTOR: AT&T
CONTRACT NO: PS63306

SUBJECT: CALL DETAIL IN WIRELESS BILLS ---AT&T PREMIER eBill

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
AT&T has announced that they will be including a flyer in all upcoming bills indicating that they will no longer be
Providing “call detail” to wireless customers. Please be advised that, despite your receipt of this flyer, there will be
no change to your account and you will continue to receive “call detail”. Please contact your AT&T representative
if you encounter a problem with receiving “call detail”.

AT&T offers a program identified as AT&T Premier eBill which allows Authorized Users to view “call detail” on line,
as a compliment to paper invoices. Use of Premier eBill does not eliminate the receipt of paper invoices, unless an
Authorized User requests to discontinue that receipt. For further information on the Premier eBill alternative, please
visit the AT&T website or contact your AT&T representative.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 2, 2011

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

GROUP: 77017
Comprehensive Telecommunications Services

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT AWARD PERIOD:
08-16-2007 – 08-15-2017

CONTRACTOR: Paetec Communications
CONTRACT NO: PS63070

SUBJECT: BILLING ERRORS

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Due to errors in Paetec Communications’ billing system, Authorized Users may have been charged End User Common Line/FSLC charges.

OGS encourages all Authorized Users to carefully review their invoices for inaccuracies and unauthorized charges.

In the event there are inaccuracies or overcharges on your bill, please contact the following at Paetec Communications directly:

   Michael Bentley
   518-724-2009
   Michael.Bentley @paetec.com

If the inaccuracies or overcharges date back more than 180 days, please notify the above-named contract administrator.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 24, 2011

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017 – Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS

Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.ny.gov

OTHER AUTHORIZED USERS

Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT PERIOD:

March 11, 2008 – August 15, 2017
May 9, 2008 - August 15, 2017

CONTRACTOR: Time Warner Cable

Sprint

CONTRACT NO(s): PS63596, PS63853

SUBJECT: Time Warner Cable Internet Access speed increases and FUSF adjustment / Sprint New Products and Price reductions.

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Time Warner Cable increased Internet Access speed offerings and reduced the FUSF rate.

Sprint Reduced Text Message Plan rates, added new PDA

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 12, 2011

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT PERIOD:
September 24, 2009 – August 15, 2017

CONTRACTOR: American Messaging

CONTRACT NO(s).: PS64716

SUBJECT: American Messaging USF adjustment

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

American Messaging updated the Federal USF rate.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 5, 2011

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTOR: T-Mobile
at&t

CONTRACT NO(s): PS64727, PS63306

SUBJECT: T-Mobile new Rate and equipment Plans – at&t Rate and Product adjustments

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

T-Mobile has added new rate plans and products. At&t updated the wireless products, decreased the UCC rate, broke out a per minute rate for Audio Teleconferencing, additional network management equipment for Hosting Services, Enhancement to Synaptic Internet Services and Enhanced Blackberry Technical Support offering.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 3, 2011

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTORS: Time Warner Cable
Verizon Business

CONTRACT NOS.: PS63596, PS63765

SUBJECT: Time Warner Cable and VZB - FUSF rates Adjustments

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Time Warner Cable and Verizon Business have adjusted the Federal Universal Service Fund rates.
Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.
All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: February 17, 2011

Please address inquiries to:

State Agencies & Contractors
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

Contract Period:
Various – August 15, 2017

Contractor: All

Contract No(s): All

Subject: Contract Pricing and Classification

All State Agencies and Others Authorized to Use State Contracts:

All Authorized Users are advised that CTS contractors are required to offer contract pricing or better for CTS purchases. Authorized Users should ensure that their organizations are receiving the correct classification as a governmental entity and receiving accurate CTS pricing by:

- Working directly with the contractors’ dedicated CTS contract administrator rather than a customer care center or small business representative;
- Validating that contract invoices for services provided under the CTS contract are classified as a governmental entity contract purchases; and
- Verifying that invoices reflect correct CTS contract pricing.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 11, 2011

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTOR: Sprint
Verizon Business
twtelecom

CONTRACT NO(s): PS63853, PS63765, PS63072

SUBJECT: Sprint - Auto-Add Flat Rate Service & Devices, Custom Voice & Data Bundle, Promotion

VZB - Auto-Add Update Toll Free(VILO), VoIP, Private Line, ISDN, FR, Ethernet, Co-Location, Internet Services and EUCL/FUSF rates

TwTelecom - Ethernet, Internet Access, MPLS and Federal Subscriber Line Surcharge.

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Sprint has requested and the State has approved the addition of Flat Rate Service & Devices, Custom Voice & Data Bundle and quarterly promotions.

Verizon Business has requested and the State has approved the Auto-Add Update Toll Free(VILO), VoIP, Private Line, ISDN, FR, Ethernet, Co-Location, Internet Services and the adjustment of the Federal Universal Service Fund rate, End User Common Line Charge.

Twtelecom has requested and the State has approved the Auto-Add Update Ethernet, Internet Access, MPLS and Federal Subscriber Line Surcharge.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 19, 2010

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTOR: Infohighway
American Messaging
Verizon Wireless
Intercall

CONTRACT NO(s): PS63100, PS64716, PS63766, PS63101


ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Infohighway has requested and the State has approved the update of Local, LD, International, Calling Card, Directory Assistance, VOIP and Audio Conferencing rates.

American Messaging has requested and the State has approved the adjustment of the Federal Universal Service Fund rate.

Verizon Wireless has requested and the State has approved updates to their Mobile Wireless plan and equipment pricing.

Intercall has updated the Sales contacts.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: October 18, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTOR: Verizon Business Network Services
Sprint Solutions, Inc
Qwest Communications
Level 3

CONTRACT NO(s): PS63765, PS63853, PS63071, PS64723

SUBJECT: Auto-Add Managed Email Service / Auto-Add Voice, Data, Email, Taxes and Equipment / Updated Contact List / Updated Contact List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Business Network Services has requested and the State has approved the addition of Managed Email Services to their contract.

Sprint Solutions has requested and the State has approved updates to their Voice, Data, Email, Taxes and Equipment.

Qwest and Level 3 have made changes to their Contact Information list.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: October 6, 2010

Group: 77017 – Comprehensive Telecommunications Services

Contract Period: September 24, 2009 – August 15, 2017

Contractor: Tech Valley Communications

Contract No.: PS64726

Subject: Updated Contact List

All State Agencies and Others Authorized to Use State Contracts:

Tech Valley Communications has made changes to their Contact Information list.

Refer to the Contractor Information link of the Contract Award Notification (CAN) summary page and then the Contact Information link for the updated list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

GROUP: 77017 – Comprehensive Telecommunications Services

DATE: September 8, 2010

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
September 24, 2009 - August 15, 2017

CONTRACTOR: USA Mobility

CONTRACT NO.: PS64728

SUBJECT: Service Disruption in the Ulster County, Kingston, NY Area

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

OGS has been made aware of a service disruption of USA Mobility Pager Services in the Ulster County Kingston Area due to the decommissioning of a Service Tower. OGS encourages Authorized Users to verify Service and if your pager service has experienced an outage please immediately contact:

Government Account Manager
Justin Collins
(O) 800-611-8488
(D) 703-269-6882
justin.collins@usamobility.com

Additionally please notify OGS. Peter.Chudzinski@ogs.state.ny.us, (518) 474-7955

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: August 30, 2010

Please Address Inquiries To:

State Agencies & Contractors
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state.ny.us

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

Group: 77017 – Comprehensive Telecommunications Services

Contract Period:
February 29, 2008 – August 15, 2017

Contractor: Verizon Business
Contract No.: PS63765

Subject: Updated Contact List

All State Agencies and Others Authorized to Use State Contracts:

Verizon Business Network Services Inc. has made changes to their Contact Information list.

Refer to the Contractor Information link of the Contract Award Notification (CAN) summary page and then the Contact Information link for Verizon Business for the updated list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: August 17, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

 PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
October 5, 2007 – August 15, 2007

CONTRACTOR: At&t

CONTRACT NO.: PS63306

SUBJECT: Price list update/Contact information update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

At&t has requested and the State has approved the following updates to their price list and changes to their contact information list:

Lot 1, 2 and 3 – UCC Rate decrease from 15.3% to 13.6%
Lot 1, 3 and 3 - Clarification on City and County Tax rate

Lot 3:

Video Conferencing – Service Enhancement to include Telepresence Services and high definition video conferencing services.

Internet Services – Service Enhancement to include Domain Name Service (DNS) pricing to include:
  First 3 domain names request – no charge
  Each additional domain name request - $1.00 per month per domain name
  Domain name change request - $75.00 per event
  Domain name registration - $75.00 per event

Mobile Wireless:
  • Blackberry Stand Alone Pricing Plan reduced from $39.99 per month to $34.99 per month
  • Enhancement to include Unlimited voice stand alone plan $69.99 per month
  • Telemetry plan reduced from $9.00 per month to $3.00 per month
  • Enhancement to include A657 handset. The Samsung Z657 is free when a user signs up with any of the At&t wireless voice plans valued at $29/month or greater
Wireless Data Price Plan
- Price reduction of 20% on 60mb / 5 Gig tiered usage basis as follows:
  - 60mb
    - 0 – 999 new subscribers $23.20 per month
    - 1,000 – 4,999 new subscribers $20.00 per month
    - 5,000 – 9,999 new subscribers $17.60 per month
    - 10,000 and over new subscribers $15.20 per month
  - 5 Gig
    - 0 – 999 new subscribers $79.99 per month
    - 1,000 – 4,999 new subscribers $58.39 per month
    - 5,000 – 9,999 new subscribers $50.39 per month
    - 10,000 and over new subscribers $43.99 per month

Local Correspondence Address:
At&t Corporation
1205 Troy Schenectady Road
Suite 101
Attn. Laura Edlund/Archie Quarrier
Latham, New York 12110

Contact list update:
Laura Edlund  Mobile: 518-698-1386
Add John Stuhrenberg and remove Mary Pagano

Refer to the Contractor Information link on the Contract Award Notification (CAN) summary page for a link to the updated price list and contact list.

All other terms and conditions remain unchanged.
Purchasing Memorandum

CONTRACT AWARD NOTIFICATION UPDATE

Award Number: 20268

Date: August 13, 2010

Please address inquiries to:

State Agencies & Contractors
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

Group: 77017 – Comprehensive Telecommunications Services

Contract Period:
August 16, 2007 – August 15, 2017

Contractor:
Infohighway
Verizon Business Network Serv. Inc.

Contract Number:
PS63100
PS63765

Subject: Price List Update

All State Agencies and Others Authorized to Use State Contracts:

Infohighway has requested and the State has approved the update to their price list for the change in the Universal Service Fund Charge to reflect the third quarter contribution factor of 13.6%.

Verizon Business has requested and the State has approved the updates to their price list which include the following:

- Change in the Universal Service Fund Charge to reflect the third quarter contribution factor of 13.6% which is a decrease from the second quarter rate of 14.1%.
- Lot 2 – Category xDSL - Addition of DigiRouter – CPE to provide wireless data network connectivity
- CSA template for Ethernet Private Line (EPL) and Ethernet Virtual Private Line (EVPL)
NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) (“CSA”)
(Ethernet Service)

Customer: 
Address: 
Account number: 
NYS OGS CTS Custom Quote number: 

1. Services. Verizon will provide the Services as set forth below in the section entitled “CSA Special Pricing.”

2. Term and Survival. The applicable rates and charges shall be effective either: (a) when Service is installed if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon (“Effective Date”). It is the responsibility of Customer to secure all necessary and appropriate facilities and equipment (including any access facilities that may be required) prior to Service commencement. Failure to secure all facilities and equipment (including any access facilities that may be required) shall not delay the commencement of billing for the Service nor relieve Customer of its obligation to pay for the Service hereunder. The “Term” begins upon the Effective Date and expires upon the completion of _____________ (___) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the “CTS Agreement”) until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Service at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Agreement.

   (a) Customer will pay the following monthly recurring charges (“MRC”), which are fixed for the Term of this CSA and the non-recurring charges (“NRC”) for Ethernet Services in the contiguous U.S. (“Service”), as set forth below. Customer represents that traffic transmitted between the locations on this network is: (select one)
   - Interstate (10% or more of the traffic is Interstate in nature)
   - Intrastate (less than 10% of the traffic is Interstate in nature)

   Service Type (Check One): ___ Ethernet Private Line ___ Ethernet Virtual Private Line

<table>
<thead>
<tr>
<th>Service Element</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
</table>

   (b) Total MRC and NRC per Unit:
       - MRC: $__________
       - NRC: $__________

4. Termination. If Customer terminates any portion of the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA’s special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA special pricing rates stated in Section 3 above for the terminated Service.
For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

If the CSA charges are as follows:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Channel Extension - Unprotected: GigE 50 Mbps</td>
<td>$781.76</td>
<td>$900.00</td>
</tr>
<tr>
<td>Local Mileage (7 Miles)</td>
<td>$82.14</td>
<td>$0.00</td>
</tr>
<tr>
<td>Long Haul Mileage (100 Miles)</td>
<td>$5.74</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

If the CTS Agreement charges are as follows*:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Channel Extension - Unprotected: GigE 50 Mbps</td>
<td>$822.91</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>Local Mileage (7 Miles)</td>
<td>$86.46</td>
<td>$0.00</td>
</tr>
<tr>
<td>Long Haul Mileage (100 Miles)</td>
<td>$6.04</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Quantity of Terminated Service</th>
<th>Difference between CTS Agreement MRC and CSA MRC</th>
<th>Total MRC Difference</th>
<th>Difference between CTS Agreement NRC and CSA NRC</th>
<th>Total NRC Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Channel Extension - Unprotected: GigE 50 Mbps</td>
<td>2</td>
<td>$41.15</td>
<td>$82.30</td>
<td>$100.00</td>
<td>$100.00</td>
</tr>
<tr>
<td>Local Mileage</td>
<td>7</td>
<td>$4.32</td>
<td>$30.24</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Long Haul Mileage</td>
<td>100</td>
<td>$0.30</td>
<td>$30.00</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

TOTAL TERMINATION CHARGES: Pursuant to this example, if Customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Liability charge equal to ($82.30 + 30.24 + $30.00) x 7 + ($100.00 + 0.00 + 0.00) = $142.54 X 7 + $100.00 = $997.78 + $100.00 = $1,097.78
Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

**Agreed and accepted:**

______________________ (Customer) 

VERIZON BUSINESS NETWORK SERVICES INC., on behalf of Verizon Select Services Inc.

By ______________________________

Name/title _________________________

Date _____________________________

By ______________________________

Name/title _________________________

Date _____________________________

Refer to the [Contractor Information](#) link on the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 4, 2010

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Hughes - October 7, 2009 – August 15, 2027
Intercall - August 16, 2007 – August 15, 2017
Tech Valley - Sept. 24, 2009 - August 15, 2017

CONTRACTOR(S):
Hughes Network Systems LLC – PS64722
Intercall, Inc. - PS63101
Tech Valley Communications – PS64726

SUBJECT: Price List Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
The above contractors have requested and the State has approved the following updates to their price lists:

**Hughes Network Systems LLC:** Update the Federal Universal Service Fund (FUSF) rate to 13.6%

**Intercall, Inc.**: Addition of Audio Streaming services and update the Federal Universal Service Fund (FUSF) rate to 13.6%

**Tech Valley Communications**: Update the Federal Universal Service Fund (FUSF) rate to 13.6%

Refer to the **Contractor Information** link on the Contract Award Notification (CAN) summary page for a link to the updated price lists.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

GROUP: 77017 – Comprehensive Telecommunications Services

DATE: July 23, 2010

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
September 24, 2009 - August 15, 2017

CONTRACTOR: Fiber Technologies Networks LLC

CONTRACT NO.: PS64720

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Fiber Technologies Networks, LLC has requested and the State has approved their price list update to reflect the change in the Third Quarter 2010 Federal USF rate to 13.60%.

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 12, 2010

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: American Messaging Services, LLC
CONTRACT NO.: PS64716

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
American Messaging Services, LLC has requested and the State has approved their price list update for the Third Quarter 2010 change in the Federal USF rate to 1.64% which is a decrease from 1.84%.

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 29, 2010

GROUP: 77017 – Comprehensive Telecommunication Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: DiRad Technologies
CONTRACT NO.: PS64718

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

DiRad Technologies has requested and the State has approved the updates to their price list which include the addition of new services.

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York  12242
http://www ogs.state.ny.us

PURCHASING   MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER:  20268

DATE:     May 17, 2010

GROUP:   77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

CONTRACTOR:   Verizon Wireless

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT NO.: PS63766

SUBJECT: Price List Update

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Wireless has requested and the State has approved the updated price list which includes the following:

• Addition of Nationwide Unlimited Calling Plan
• NYS Expanded Footprint Local Share Plans have been moved from “Promotional “to permanent 
  $14.99 Secondary Line plan has been added
• NYS Expanded Footprint local plans for Business have been removed
• Nationwide Unlimited Calling plan removed
• Removed America’s Choice for Business
• Reflects updated Cost Table
• Reflects updated Equipment Pricing, Inclusive of Motorola Droid

Refer to the Contractor Information section of the Contract Award Notification summary page for a link to the
updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

GROUP: 77017 – Comprehensive Telecommunications Services

DATE: May 12, 2010

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Intercall
CONTRACT NO.: PS63101

SUBJECT: Billing Error

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Due to an error in Intercall’s billing system, the last page of the April 2010 invoice contains Service Fees for conference calling services which are unauthorized. This error has been corrected and future invoices will not contain these charges. Authorized Users should not pay for these charges when payment is remitted for the April 2010 invoices. However, if payment is made, a credit for these charges will appear in the May 31 invoice. The Federal Universal Service Fund Contribution fee is an appropriate charge and should be paid.

OGS encourages all Authorized Users to carefully review their invoices for inaccuracies and unauthorized charges. Such issues should be brought to the attention of the contact listed above.

If you have any questions, please contact Joe Kirch of Intercall:
Phone: 631-261-1781
Cell Phone: 646-924-8599
Email: jkirch@intercall.com

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 27, 2010

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna. McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications
Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): InfoHighway Communications
USA Mobility Wireless, Inc.

CONTRACT NO(S.): PS63100
PS64728

SUBJECT: Price List Update
Address Change

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

InfoHighway Communications has requested and the State has approved the updates to their price list which include the following:

Local:
1. Added Direct Inward Dial Number Block 20 & 100 Block – Integral component for Voice T1.
2. Added Voice T1 (Flat Rated) 100,000 Local Minute Plan- Bundle 100,000 local minutes with circuit for $599.
3. Added Voice T1 (100,000 Minute Local, Regional & Long Distance) – Bundled service

Toll Free:
Decreased On Net (Dedicated and Switched) Interstate and Intrastate Usage Rates.

Centrex:
Added “Other Charges” that includes additional functions/features that can be used/purchased with Centrex service.

VoIP:
Upgraded Hosted VoIP with better value by marked decrease in installation along with more feature rich service.
ISDN:
1. Added Direct Inward Dial Number Block 20 & 100 Block – Integral component for Voice T1.
2. Added ISDN PRI (Flat Rated) 100,000 Local Minute Plan - Bundle 100,000 local minutes with circuit for $599
3. Added ISDN PRI (100,000 Minute Local, Regional & Long Distance) – Bundled service

Internet Access: Added upgraded new routers and discontinued obsolete routers.

USA Mobility Wireless, Inc. has relocated its corporate headquarters to the following address (effective 04/30/10):

   USA Mobility Wireless, Inc.
   6858 Versar Center, Suite 420
   Springfield, Virginia 22151

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list and the updated address.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 22, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Time Warner Cable
CONTRACT NO.: PS63596

SUBJECT: Update Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Time Warner Cable has requested and the State has approved the updates to their price list which includes the following:

- Update the Federal Universal Service Fund Rate, currently at 12.3% changing to 14.10%.
- Increase Directory Assistance to $1.99 based on MSRP increase.

Refer to the Contractor Information section of the Contract Award Summary (CAN) page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 13, 2010

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
September 24, 2009 – August 15, 2017

CONTRACTORS: American Messaging Services, LLC
Warwick Valley Telephone Co.

CONTRACT NOS.: PS64716
PS6472 9

SUBJECT: Price List Update with Federal Universal Service Fund Update and Contact Change

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

American Messaging Services, LLC has requested and the State has approved an update to their price list which reflects the change to the percentage being charged for the Federal Universal Service Fund according to the Federal Communications Commission Contribution Factor. The rate has increased from 1.69% to 1.84% for the second quarter of 2010.

Warwick Valley Telephone Company has a new contact:
Elizabeth Backus, Marketing Manager Business Solutions
Phone: (315) 579-7112
Email: e.backus@wvtc.com

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to American Messaging’s updated price list and Warwick Valley Telephone Company’s updated contact information.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 8, 2010

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 – August 15, 2017

CONTRACTORS: PAETEC T-Mobile USA Inc.
CONTRACT NOS.: PS63070 PS6472 7

SUBJECT: Price List Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Paetec has requested and the State has approved the updates to their price list which include addition of services and deletion of services.

T-Mobile has requested and the State has approved the updates to their price list which include addition of plans and reduced prices.

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 17, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

CONTRACT PERIOD:
March 16, 2017 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACTOR: Verizon Business

CONTACT NO.: PS63765

SUBJECT: Update Price List/Customer Specific Agreement (CSA) templates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Business has requested and the state has approved the updates to their price list which include the addition of services, reduction of prices and clarifications to services along with CSA’s for Data Center Colocation, Voice over IP Service (VOIP) with Private IP (PIP) and Network Access Service, Transparent LAN Service (TLS) and Contact Center Services.

Additions include:
- Ethernet Virtual Private Line National
- Ethernet Private Line Metro
- Ethernet Private Line Access National
- Ethernet Private Line National
- Verizon Select Services Inc. Ethernet Private Line
- Ancillary charges

The Universal Service Fund Charge current Contribution Factor is now 14.1%, and increase from the third quarter rate of 12.9%.
NYS OGS Comprehensive Telecommunications Services PS63765
(“CTS Agreement”)
(ICB Contract)
Transparent LAN Service (“TLS” or “Service”)
(PSC Service)

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

TLS Service and Charges: Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this ICB Contract do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in CTS Contract #PS63765.

<table>
<thead>
<tr>
<th>TLS Service Type (check all that apply):</th>
</tr>
</thead>
<tbody>
<tr>
<td>_____ Ethernet Multipoint Service (“EMS”) a/k/a Ethernet LAN Service (“ELAN”)</td>
</tr>
<tr>
<td>_____ Ethernet Relay Service (“ERS”) a/k/a Ethernet Virtual Private Line (“EVPL”)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Service Item</th>
<th>Non Recurring Charges (“NRC”) per Unit</th>
<th>Monthly Recurring Charges (“MRC”) per Unit</th>
<th>Total NRC</th>
<th>Total MRC</th>
</tr>
</thead>
</table>

(i) Applicable tariff nonrecurring charges will apply to any move or relocation of an existing Service or change to initial Customer configuration.

(ii) An Interoffice (IOF) Mileage rate of $100 per IOF Mile applies when local customer serving office is different from the installed TLS serving office and only for those IOF Miles greater than 20 miles.

Service Period: Customer will purchase the Service from Verizon for _________ (___) months following the execution of this ICB Contract, installation of the Service (if not previously installed and cutover), and receipt of all necessary regulatory and other governmental approvals that may be required prior to the provision of such Services (“Effective Date”).

Termination. If Customer terminates any Item of the Service (ELAN and/or EVPL) prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the ICB Contract special pricing rates stated in the Service and Charges section above for the terminated Item of the Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the ICB Contract special pricing rates stated above for the terminated Item of the Service.

In addition, all remaining circuits in Service (ELAN and/or EVPL) will revert to the standard rates for the Service set forth in the CTS Agreement until the expiration of that Agreement or until (i) the parties execute a new ICB Contract; or (ii) Customer terminates the Service as set forth in the CTS Agreement.
For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated an ICB Contract for TLS in the seventh (7th) month of the Term:

**Service Type:**

- __X__ Ethernet Multipoint Service (“EMS”) a/k/a Ethernet LAN Service (“ELAN”)
- _____ Ethernet Relay Service (“ERS”) a/k/a Ethernet Virtual Private Line (“EVPL”)

If the ICB charges are as follows:

<table>
<thead>
<tr>
<th>Service Item</th>
<th>Quantity</th>
<th>Unit MRC</th>
<th>Total MRC</th>
<th>Unit NRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Access – 1000 Mbps</td>
<td>2</td>
<td>$2,800.00</td>
<td>$5,600.00</td>
<td>$1,300.00</td>
<td>$2,300.00</td>
</tr>
<tr>
<td>IOF – Per Mile (If &lt;=20 miles, no charge applies)</td>
<td>4 (miles)</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

If the CTS Agreement charges are as follows*:

<table>
<thead>
<tr>
<th>Service Item</th>
<th>Quantity</th>
<th>Unit MRC</th>
<th>Total MRC</th>
<th>Unit NRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Access – 1000 Mbps</td>
<td>2</td>
<td>$3,200.00</td>
<td>$6,400.00</td>
<td>$1,300.00</td>
<td>$2,300.00</td>
</tr>
<tr>
<td>IOF – Per Mile</td>
<td>4 (miles)</td>
<td>$100.00</td>
<td>$400.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

* CTS Agreement charges are subject to change and shall be determined as of the date the Customer terminates all or part of the Service.

**Termination charges:**

<table>
<thead>
<tr>
<th>Service Item</th>
<th>Difference between CTS Agreement Total MRC and ICB Total MRC</th>
<th>Difference between CTS Agreement Total NRC and ICB Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Access – 1000 Mbps</td>
<td>$800.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>IOF – Per Mile</td>
<td>$400.00</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Total termination charges:** Pursuant to this example, if customer terminates the ICB in month 7 of the Term, Customer will pay to Verizon a Termination Charge equal to: 7 X ($800.00 + $400.00) = 7 X $1,200.00 = $8,400.00

**Service Continuation:** (i) If, at the time of expiration of the Service Period, a new agreement or tariffed service arrangement with Verizon for the Services is not effective and Customer has not requested, in writing, disconnection of the Services, then the Services will be reverted to the applicable monthly rates set forth in the CTS Agreement. The rates, terms and conditions of the CTS Agreement will govern the service arrangement prospectively. If the CTS Agreement no longer exists, then the Service will be subject to disconnection upon the expiration of the Service Period of this ICB Contract. If, upon expiration of the Service Period, there is a delay in reverting rates to the rates in the CTS Agreement, or in disconnecting the Services if the CTS Agreement is no longer in effect, the Service Period shall be deemed temporarily extended on a month-to-month basis until such reversion of rates or disconnection of Services is completed. In no event, however, will such temporary extension of the Service Period continue more than twelve months after the expiration of the initial Service Period. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Services at the expiration of the Service Period or wishes to execute a new ICB Contract. Verizon will not notify the Customer of the expiration of the Service Period. (ii) If Customer indicates to Verizon in writing that it desires to negotiate a new contract or tariffed service arrangement to continue or replace the Services provided for herein, the Service Period shall automatically be extended for a period not to exceed 60 days from the end of the initial Service Period to allow the parties to finalize a new agreement or to transition to a tariffed service arrangement. Written notice must be provided by Customer at least 30 days prior to the end of the initial Service Period. For purposes of this paragraph only, written notice may be by facsimile or electronic mail.

**Locations:** Service shall be provided to Customer at the following locations. Other Customer locations may be added to this ICB Contract only upon mutual written agreement of the parties.
Except as provided herein, all the other terms and conditions remain of the CTS Agreement remain in full force and effect. Also, except as provided herein, this ICB Contract does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

Agreed and accepted:

______________________ (Customer) VERIZON BUSINESS NETWORK SERVICES INC.,
on behalf of Verizon New York Inc.
By ________________________
Name/title __________________________
Date _____________________________

By ____________________________
Name/title __________________________
Date _____________________________
For Internal Purposes: Verizon Business Services  
Routing Code: 4

NYS OGS Comprehensive Telecommunications Services PS63765  
(Customer Specific Agreement) ("CSA")  
Data Center Colocation ("Service")

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

1. Services. Verizon will provide the Services as set forth below in the section entitled “CSA Special Pricing.”

2. Term and Survival. The applicable rates and charges shall be effective either: (a) when Service is installed if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon (“Effective Date”). The "Term" begins upon the Effective Date and expires upon the completion of ____ (____) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the “CTS Agreement”) until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Service at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Verizon may change the MRC for power on a once per calendar year basis. [DRAFTER’S NOTE: If this Agreement is longer than 3 years, add the following language: “Verizon may change the MRC for space at the end of every three (3) years of the Term.”] Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in the CTS Agreement.

(a) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for Data Center Colocation Services in the contiguous U.S. ("Service"), as set forth below.

<table>
<thead>
<tr>
<th>Data Center Type (check one):</th>
<th>Standard</th>
<th>Advanced</th>
<th>Premium</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Element</td>
<td>MRC</td>
<td>NRC</td>
<td>Installation</td>
</tr>
<tr>
<td>------------------------------</td>
<td>---------</td>
<td>---------</td>
<td>--------------</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(b) Total Charges:

MRC: __________
NRC: __________
Installation: __________
Other: __________
4. Termination. If Customer wishes to terminate the Service, the Service must be terminated in its entirety. If Customer terminates the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA MRC special pricing rates stated in Section 3 above, for each Service Element of the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA NRC special pricing rates stated in Section 3 above, for each Service Element of the terminated Service.

For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

Data Center Type: Premium Data Center Colocation

If the CSA charges are as follows:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Qty</th>
<th>Unit MRC</th>
<th>Total MRC</th>
<th>Unit NRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Custom Installation</td>
<td>1</td>
<td>N/A</td>
<td>$25,000.00</td>
<td>$25,000.00</td>
<td></td>
</tr>
<tr>
<td>Cabinet/space Footprint</td>
<td>20</td>
<td>$700.00</td>
<td>$14,000.00</td>
<td>Above</td>
<td>Above</td>
</tr>
<tr>
<td>20 Amp 120V AC power</td>
<td>20</td>
<td>$400.00</td>
<td>$8,000.00</td>
<td>$1,000.00</td>
<td>$20,000.00</td>
</tr>
<tr>
<td>Cross Connects (Fiber)</td>
<td>40</td>
<td>$40.00</td>
<td>$1,600.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Data Center Access Connections – 20 Mbps</td>
<td>20</td>
<td>$950.00</td>
<td>$19,000.00</td>
<td>$600.00</td>
<td>$12,000.00</td>
</tr>
</tbody>
</table>

If the CTS Agreement charges are as follows*:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Qty</th>
<th>Unit MRC</th>
<th>Total MRC</th>
<th>Unit NRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Custom Installation</td>
<td>1</td>
<td>N/A</td>
<td>$29,500.00</td>
<td>$29,500.00</td>
<td></td>
</tr>
<tr>
<td>Cabinet/space Footprint</td>
<td>20</td>
<td>$800.00</td>
<td>$16,000.00</td>
<td>Above</td>
<td>Above</td>
</tr>
<tr>
<td>20 Amp 120V AC power</td>
<td>20</td>
<td>$440.00</td>
<td>$8,800.00</td>
<td>$1,000.00</td>
<td>$20,000.00</td>
</tr>
<tr>
<td>Cross Connects (Fiber)</td>
<td>40</td>
<td>$50.00</td>
<td>$2,000.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Data Center Access Connections – 20 Mbps</td>
<td>20</td>
<td>$1,011.25</td>
<td>$20,225.00</td>
<td>$600.00</td>
<td>$12,000.00</td>
</tr>
</tbody>
</table>

* CTS Agreement charges are subject to change and shall be determined as of the date the Customer terminates all or part of the Service.

Termination charges:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Difference between CTS Agreement Total MRC and CSA Total MRC</th>
<th>Difference between CTS Agreement Total NRC and CSA Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Custom Installation</td>
<td>N/A</td>
<td>$4,500.00</td>
</tr>
<tr>
<td>Cabinet/space Footprint</td>
<td>$2000.00</td>
<td>Above</td>
</tr>
<tr>
<td>20 Amp 120V AC power</td>
<td>$800.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Cross Connects (Fiber)</td>
<td>$400.00</td>
<td>N/A</td>
</tr>
<tr>
<td>Data Center Access Connections – 20 Mbps</td>
<td>$1,225.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

Total termination charges: Pursuant to this example, if customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Charge equal to 7 X ($2000.00 + $800.00 + $400.00 + $1,225.00) + $4,500.00 = 7 X $4,425.00 + 4,500.00 = $30,975 + $4,500.00 = $35,475.00.

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control, including but not limited to the Customer’s requirement to provide adequate insurance under the CTS Agreement.

Agreed and Accepted: ________________________________ (“Customer”) VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.
NYS OGS Comprehensive Telecommunications Services PS63765  
(Customer Specific Agreement) (“CSA”)  
(Contact Center Services)

Customer:  
Address:  
Account number:  
NYS OGS CTS Custom Quote number:  

1. Services. Verizon will provide the Services as set forth below in the section entitled “CSA Special Pricing.”

2. Term and Survival. The applicable rates and charges for Contact Center Services shall be effective either: (a) when Service is installed if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon (“Effective Date”). The "Term" begins upon the Effective Date and expires upon the completion of ________(__) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the “CTS Agreement”) until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Service at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in CTS Contract #PS63765.

   (a) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for Contact Center Services in the contiguous U.S. ("Service"), as set forth below.

   Contact Center Type (check one):  ___ ECR Basic   ___ ECR Advanced   ____IP IVR Basic   
   ____IP IVR Advanced   _____ Web Center   ____ IP Toll Free


<table>
<thead>
<tr>
<th>Service Element</th>
<th>Quantity</th>
<th>Unit MRC</th>
<th>Total MRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>_____</td>
<td>_____</td>
<td>_____</td>
</tr>
</tbody>
</table>

   (b) Total MRC and NRC:
   MRC:   _________
   NRC:   _________
4. Termination. If Customer terminates the Service or any portion of the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA MRC special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA NRC special pricing rates stated in Section 3 above for the terminated Service.
For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

Contact Center Type: **ECR Basic**

If the CSA charges are as follows:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Quantity</th>
<th>Unit MRC</th>
<th>Total MRC</th>
<th>Unit NRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>ECR Platform Usage (minutes)</td>
<td>50,000</td>
<td>$0.0400</td>
<td>$2,000.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Platform Features:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Menu Routing <em>(per call)</em></td>
<td>10,000</td>
<td>$0.0150</td>
<td>$150.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Message Announcement <em>(per call)</em></td>
<td>5,000</td>
<td>$0.0150</td>
<td>$75.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>ECR Application Fee</td>
<td>1</td>
<td>$100.00</td>
<td>$100.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

If the CTS Agreement charges are as follows*:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Quantity</th>
<th>Unit MRC</th>
<th>Total MRC</th>
<th>Unit NRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>ECR Platform Usage (minutes)</td>
<td>50,000</td>
<td>$0.0450</td>
<td>$2,250.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Platform Features:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Menu Routing <em>(per call)</em></td>
<td>10,000</td>
<td>$0.0200</td>
<td>$200.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Message Announcement <em>(per call)</em></td>
<td>5,000</td>
<td>$0.0200</td>
<td>$100.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>ECR Application Fee</td>
<td>1</td>
<td>$100.00</td>
<td>$100.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

<table>
<thead>
<tr>
<th>Service Type/Element</th>
<th>Difference between CTS Agreement Total MRC and CSA Total MRC</th>
<th>Difference between CTS Agreement Total NRC and CSA Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>ECR Platform Usage (minutes)</td>
<td>$250.00</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Platform Features:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Menu Routing <em>(per call)</em></td>
<td>$50.00</td>
<td>N/A</td>
</tr>
<tr>
<td>Message Announcement <em>(per call)</em></td>
<td>$25.00</td>
<td>N/A</td>
</tr>
<tr>
<td>ECR Application Fee</td>
<td>$0.00</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Total termination charges:** Pursuant to this example, if customer terminates the CSA in month 7 of the Term, customer will pay to Verizon a Termination Charge equal to: 7 X ($250.00 + $50.00 + $25.00 + $0.00) = 7 X $325.00 = $2,275.00
5. **Additional Terms and Conditions.** This CSA incorporates the following:

   Statement of Work (“SOW”) [**DRAFTER’s NOTE: Attach applicable SOW**]

   Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect.

   Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

**Agreed and Accepted:**

__________________________ (“Customer”) \nVERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.

By ______________________________ By ______________________________
Name/title _________________________ Name/title _________________________
Date ____________________________ Date _____________________________
For Internal Purposes: Verizon Business Services

Routing Code: 1/2

NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) (“CSA”)
Voice over IP Service (“VOIP”) with Private IP (“PIP”) and Network Access Service

Customer: 
Address: 
Account number: 
NYS OGS CTS Custom Quote number: 

1. Services. Verizon will provide the Services (defined to include VOIP, PIP and Network Access Service as a bundled Service) as set forth below in the section entitled “CSA Special Pricing.” Installation, as applicable, may be scheduled between the hours of 8AM and 7PM ET Monday through Friday (excluding holidays).

2. Term and Survival. The applicable rates and charges for the Services shall be effective either: (a) when Services are installed if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon (“Effective Date”). The "Term" begins upon the Effective Date and expires upon the completion of _______ (___) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Services will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the “CTS Agreement”) until (i) either party terminates the Services as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Services at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in CTS Contract #PS63765.

   (b) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for Voice over IP Services in the contiguous U.S. (“VOIP”), as set forth below. Additional charges apply for PIP and Network Access Service as set forth in sections (b) and (c) below.

Service Type (check all that apply):      ___ IP Flexible T1  ___ IP Integrated Access  ___ IP Trunking  ___ Hosted IP Centrex

Type of Plan (if applicable): ______________________

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Quantity</th>
<th>Unit MRC</th>
<th>Total MRC</th>
<th>NRC</th>
</tr>
</thead>
</table>

(b) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for Private IP Services in the contiguous U.S. (“PIP”), as set forth below.

<table>
<thead>
<tr>
<th>Private IP Service Element</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
</table>

20268p77.doc/T07dmn
(c) Customer will pay the following MRCs which are fixed for the Term of this CSA and the NRCs for Network Access Services.

<table>
<thead>
<tr>
<th>Circuit Type</th>
<th>CLLI Code</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
</table>

(d) **Total MRC and NRC:**
- MRC: _________
- NRC: _________

4. **Termination.** Customer must maintain the Services (each Service Element) set forth in Section 3 above (“Minimum Configuration”) to avoid termination liability charges. If Customer terminates Services below the Minimum Configuration prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA MRC special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA NRC special pricing rates stated in Section 3 above for the terminated Service.

In addition, all remaining Service will revert to the then current CTS Agreement rates for the Service set forth in Contract #PS63765 until (i) the parties execute a new CSA; or (ii) Customer terminates the Service as set forth in Contract #PS63765.

For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer decreases its minimum configuration in the seventh (7th) month of the Term:

- **Service Type:** _IP Flexible T1_ _IP Integrated Access_ _IP Trunking_ ___Hosted IP Centrex
- **Type of Plan:** 250 Local and LD (250 LD minutes included)

Customer Minimum Configuration:
Service Elements:
- Concurrent Call Path .......................................................... 102
- Type 2 CEA Access – 20 Mbps @ 100 Mbps Interface ..................... 2
- 15 Mbps PIP Port .................................................................. 2
- 9.216 Mbps PIP Gold CAR ..................................................... 2

In 7th Month of Service Period, Customer Decreases Quantity to:
Service Elements:
- Concurrent Call Path .......................................................... 82
- Type 2 CEA Access – 20 Mbps @ 100 Mbps Interface ..................... 2
- 15 Mbps PIP Port .................................................................. 2
- 9.216 Mbps PIP Gold CAR ..................................................... 2

If the CSA charges are as follows:
- **Service Type:** _IP Flexible T1_ _IP Integrated Access_ _IP Trunking_ ___Hosted IP Centrex
- **Type of Plan:** 250 Local and LD (250 LD minutes included)

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Quantity</th>
<th>Unit MRC</th>
<th>Total MRC</th>
<th>Unit NRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>VoIP Service Establishment Fee</td>
<td>1</td>
<td>N/A</td>
<td>N/A</td>
<td>$750.00</td>
<td>$750.00</td>
</tr>
<tr>
<td>Concurrent Call Paths</td>
<td>20</td>
<td>$21.00</td>
<td>$420.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

If the CTS Agreement charges are as follows:
- **Service Type:** _IP Flexible T1_ _IP Integrated Access_ _IP Trunking_ ___Hosted IP Centrex
- **Type of Plan:** 250 Local and LD (250 LD minutes included)
<table>
<thead>
<tr>
<th>Service Element</th>
<th>Quantity</th>
<th>Unit MRC</th>
<th>Total MRC</th>
<th>Unit NRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>VoIP Service Establishment Fee</td>
<td>1</td>
<td>N/A</td>
<td>N/A</td>
<td>$1,000.00</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>Concurrent Call Paths</td>
<td>20</td>
<td>$19.60</td>
<td>$392.00</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Difference between CTS Agreement Total MRC and CSA Total MRC</th>
<th>Difference between CTS Agreement Total NRC and CSA Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>VoIP Service Establishment Fee</td>
<td>N/A</td>
<td>$250.00</td>
</tr>
<tr>
<td>Concurrent Call Paths</td>
<td>$28.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

**Total termination charges:** Pursuant to this example, Customer will pay to Verizon a Termination Charge equal to:

\[7 \times 28.00 + 250.00 = 196.00 + 250.00 = 446.00.\]

In addition, all remaining Service will revert to the then current CTS Agreement rates for the Service set forth in Contract #PS63765 until (i) the parties execute a new CSA; or (ii) Customer terminates the Service as set forth in Contract #PS63765.

6. **Additional Terms and Conditions.** This CSA incorporates the following Appendix which must be completed by the Customer as part of this CSA whenever a new VOIP Service Administrator is named or removed, or whenever an existing VOIP Service Administrator needs a new password:

**Appendix I – Designation of Customer VOIP Administrator(s) with CPNI Authorization**

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect.

Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

**Agreed and Accepted:**

__________________________ ("Customer") VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.

By ______________________________  By ______________________________
Name/title _________________________  Name/title _________________________
Date _____________________________  Date _____________________________
Appendix I
Designation of Customer VOIP Administrator(s) with CPNI Authorization

<table>
<thead>
<tr>
<th>Customer</th>
<th>[INSERT CUSTOMER FULL LEGAL NAME]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Signature</td>
<td></td>
</tr>
<tr>
<td>Name</td>
<td></td>
</tr>
<tr>
<td>Title</td>
<td></td>
</tr>
<tr>
<td>NASP ID AND GUDUNS ID (where available)</td>
<td></td>
</tr>
</tbody>
</table>

A. Administrator Access to CPNI and Designation as CPNI Authorizer for Users. On behalf of itself and its affiliates, the Customer named above, through its authorized representative’s signature, hereby designates the individuals listed below or in an attachment containing the same data elements, as VOIP Administrators, with the authority to designate end users authorized to access CPNI of Customer and its affiliates, as specified below (collectively “Administrators”) for MCI Communications Services, Inc., d/b/a Verizon Business Services and its affiliates set forth in the Service Publication and Price Guide located at www.verizonbusiness.com/guide (collectively or individually “Verizon”).

<table>
<thead>
<tr>
<th>Administrator Name</th>
<th>Title</th>
<th>Tel. No.</th>
<th>Email</th>
<th>Postal Address</th>
<th>Add</th>
<th>Remove</th>
</tr>
</thead>
</table>
| ICP (Integrated Communications Package) or other online applications made available by Verizon in connection with VOIP service are also authorized to access the CPNI of Customer and its affiliates through those online applications. This VOIP-specific CPNI authorization is independent of any general CPNI authorization or deauthorization, and this authorization is not withdrawn by the withdrawal of a general CPNI authorization. In order to withdraw the VOIP-specific CPNI authorization established hereby, a Customer Administrator must permanently withdraw the User(s) access to ICP and all other VOIP-related online applications that may provide access to CPNI.

B. User Access CPNI via Online Applications. Customer representatives (“Users”) designated by Administrators as authorized to access “ICP” (Integrated Communications Package) or other online applications made available by Verizon in connection with VOIP service are also authorized to access the CPNI of Customer and its affiliates through those online applications. This VOIP-specific CPNI authorization is independent of any general CPNI authorization or deauthorization, and this authorization is not withdrawn by the withdrawal of a general CPNI authorization. In order to withdraw the VOIP-specific CPNI authorization established hereby, a Customer Administrator must permanently withdraw the User(s) access to ICP and all other VOIP-related online applications that may provide access to CPNI.

* CPNI includes information about the quantity, technical configuration, type, destination, location, and amount of use of telecommunications or interconnected voice over Internet Protocol services purchased from Verizon or its affiliates that is made available to Verizon or its affiliates solely by virtue of your relationship with Verizon or its affiliates and related local exchange or toll billing information.
Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for the updated price list and CSA templates.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 5, 2010

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 - Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Intercall Inc.
CONTRACT NO.: PS63101

SUBJECT: EMAIL CORRECTION

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Please note the email address for Tim Devereux of Intercall referred to in the previous Purchasing Memorandum dated March 4, 2010 is incorrect.

The correct email: tedevere@intercall.com

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 4, 2010

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15 2017

CONTRACTOR: Intercall Inc.

CONTRACT NO(S): PS63101

SUBJECT: Audio Conferencing Services

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
The Governor's Office of Tax Payer Accountability has directing all state agencies to utilize Intercall Inc. for their teleconferencing service needs. This Initiative is also available to all other authorized users of New York State's contracts who choose to participate.

The new pricing for purchases under the aggregate initiative are as follows:

- Aggregate best offer per minute pricing : $.01532
- Old CTS per minute pricing: $.0275
- Available 24 hours a day 7 days a week throughout the entire State (Statewide), Operator Assistance is availability. The per minute price includes: local and long distance and is based on a per line dial in.

Federal Universal Service Fund Contribution factor, which is 14.1% applies to all interstate and international audio conferencing services billed in the US.

Refer to the Pricing Section of the Contract Award Notification (CAN) summary page for a link to the update price list. Agencies may reach out directly to Intercall by contacting one of the following representatives:

Joseph Kirch Phone: 631-261-1781 Email: jkirch@intercall.com
Tim Devereux Phone: 773-272-0590 Email: tdevere@intercall.com
Vickie Earl Phone: 703-387-0151 Email: vearl@intercall.com

All other terms and conditions remain unchanged.
New York State Office Of General Services  
Procurement Services Group  
Corning Tower Building  
Empire State Plaza  
Albany, New York  12242  
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM  
CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER:  20268  
DATE:  February 25, 2010

GROUP:  77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:  
August 16, 2007 – August 15, 2017

CONTRACTOR(S):  ALL  
CONTRACT NO(S).:  ALL

SUBJECT:  Unauthorized Telephone Charges

PLEASE ADDRESS INQUIRIES TO:  
STATE AGENCIES & CONTRACTORS  
Donna McNeil  
Purchasing Officer I  
(518) 474-4579  
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS  
Customer Services  
(518) 474-6717  
customer.services@ogs.state.ny.us

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

OGS has become aware of situations in which Authorized Users have been billed for unauthorized telephone charges after an employee provided their business telephone number on a website. Authorized Users are encouraged to advise their employees that they should exercise extreme caution when providing their business telephone numbers over the Internet or through promotional emails or postal mailings, and or telemarketing as these maybe “cramming”.

Authorized Users are also encouraged to closely review their telephone bills to check for unauthorized charges. If such charges are discovered, the billing company should be contacted in order to request a credit for the same and a written request for termination of such services should be provided to the billing company.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268  
DATE: February 16, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
September 24, 2009 – August 15, 2017

CONTRACTOR: American Messaging

CONTRACT NO.: PS64716

SUBJECT: Federal Universal Service Fund Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

American Messaging has requested and the State has approved the update to their price list which reflects the change to the percentage being charged for the Federal Universal Service Fund according to the Federal Communications Commission Contribution Factor. The rate has increased from 1.36% to 1.69% for the first quarter of 2010.

Refer to the Contractor Information link on the Contract Award Notification (CAN) summary page for a link to their updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 10, 2010

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Paetec

CONTRACT NO.: PS63070

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Paetec has requested and the State has approved the following additions to their price list:

Lot 1 – Local Service:
- TruConnect DS3
- TruConnect DID Porting

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 3, 2010

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
May 09, 2008 - August 15, 2017

CONTRACTOR: Sprint Solutions

CONTRACT NO.: PS63853

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Sprint has requested and the State has approved the following updates to their NYS price list for Mobile wireless services, Lot 3:

1. Voice Service Plans:
   a. Sprint Business Essential with Messaging and Data Plans: For existing customers only: No New Accounts.
   b. Directory Assistance 411: $1.79 per call (Airtime charges apply)
   c. Call Forwarding: $.20 per minute
   d. Sprint Worldwide Voice Plan
   e. New: Nextel Custom NDC Plan NET MRC $20.99 with Zero (0) Anytime Minutes and Unlimited Direct Connect, Group Connect and Messages included. Voice overage $0.40/minute

2. Voice Plan Attachable Options:
   a. Change: 2500 Anytime Minutes Attachable has increased from 2000 minutes to 2500 minutes
   b. Change: Nextel Unlimited Talk Group Add-on has decreased from MRC $25 to NET MRC $10 and requires the activation of a Nextel Voice Service Plan
   c. Change: Sprint Unlimited Team DC (if NDC on Sprint device) has decreased from MRC $25 to NET MRC $10 and requires the activation of a Sprint Voice Service Plan
   d. New: Mobile Integration Cisco $4.95
   e. New: Mobile Integration Avaya $4.95
3. Data Service Pack
   a. New: Static IP Address (Reserved for CDMA) $762 : 1 Account
   b. New: 3G/4G Mobile Broadband Plan MRC $59.99 (4G services not yet available in NY)
   c. Change: Sprint CDMA 25 MB Data Access Plan for Business has decreased from NET MRC $25 to NET MRC $10. Sprint Data Access Plans for Business are not eligible for service credits, wireless device discounts, or rebates. Customer Premise Equipment, installation, Managed Network Services and maintenance support are not included. Overage rate is $0.0010/KB

4. Data Applications
   a. Change: Agilis Smartcall Price has changed to $14.99
   b. Change: Air Trak Phone Application: No Activation Fee
   c. Change: Air Trak Advanced Phone Plan has changed to $19.95
   d. New: Xora Etrace Pro $19.95
   e. New: Xora Time Track for PND $24.98
   f. New: Xora GPS Time Track Basic (BMF plus Java) $21.99
   g. New: Xora GPS Time Track Business Plus (BMF plus Java) $25.98
   h. New: Vettro 360 Full Version $50
   i. New: Vettro 360 Single Module $25
   j. New: Vettro SW SVc Contractor $55
   l. New: Telenav Track Lite $22.99
   m. New: Telenav Track Premium $27.99

5. Honored Not Offered: Simply Everything plus Mobile Broadband Plan, Unlimited Direct Connect and Group Connect $5, Mobile Voice Control $6, Sprint Mobile to Office 1000: $15, Sprint Mobile to Office 10,000: $25, International Data Services, Gear Works Etrace Pro, Onroute From TMW & Qualcomm, Qualcomm ICC IES Mobile, Wallace WIC Commander, Wallace WIC Messenger, Wallace WIK Responder.

6. Mobile Wireless
   Federal Rates (applies only to wireless service – does not apply to equipment):
   a. 14.10% Federal USF Ld Surcharge on interstate toll. (This full rate is only applied to overage charges)
   b. 3.43% Federal USF Non-Ld Surcharge on MRC, airtime and messaging.

7. CDMA Vision
   a. Sanyo 2700 Promotional Price Free ends 2/13/10
   b. Sanyo 3810 Promotional Price Free ends 2/13/10
   c. Samsung M220 End of Life: Promotional Price Free ends 2/13/10
   d. LG Lx 290 Promotional Price $79.99 ends 2/13/10
   e. Samsung M320 No Longer Available

8. CDMA EVDO
   a. LG Lotus LX600 Promotional Price $29.99 ends 2/13/10
   c. Sanyo Eclipse X: End of Life: Promotional Price $79.99 ends 2/13/10
   d. New: Sanyo Incognito Promotional Price $49.99 ends 2/13/10
   e. Samsung Rant M540 End of Life
   f. Samsung Highnote M630 End of Life: Promotional Price $49.99 ends 2/13/10
   g. Instinct Samsung M800 End of Life
   h. New Samsung Instinct HD Promotional Price $249.99 ends 2/13/10
   i. Samsung Exclaim M550 Promotional Price $49.99 ends 2/13/10
   j. Samsung Instinct s30 Promotional Price $49.99 ends 2/13/10
9. iDEN NDC on Nextel
   a. i580 End of Life
   b. V555 End of Life
   c. i365IS Promotional Price $299.99 ends 2/13/10
   d. I465 Clutch Promotional Price $39.99 ends 2/13/10
   e. New i680 Motorola Brute Promotional Price $117.99 ends 2/13/10
   g. New I856 Motorola Debut Promotional Price $99.99 ends 2/13/10
   h. I920 Promotional Price Free ends 2/13/10
   i. I880 No Longer Available

10. CDMA NDC on Sprint
    a. LG LX 400 No Longer Available
    b. Samsung Z400 No Longer Available

11. CDMA PDA
    a. New HTC Hero Promotional Price $179.99 ends 2/13/10
    b. HTC Touch Diamond End of Life
    d. HTC Touch Pro End of Life
    e. HTC Touch Pro 2 Promotional Price $199.99 ends 2/13/10
    f. Palm Treo Pro Promotional Price $149.99 ends 2/13/10
    g. New Blackberry Curve 8530 Promotional Price $49.99 ends 2/13/10
    h. Blackberry 8830 End of Life
    i. Blackberry Tour 9630 Promotional Price $149.99 ends 2/13/10
    j. New Samsung Intrepid Promotional Price $149.99 ends 2/13/10
    k. New Samsung Moment Promotional Price $179.99 ends 2/13/10
    l. Blackberry Curve 8330 End of Life
    m. HTC Snap Promotional Price $49.99 ends 2/13/10

12. CDMA Mobile Broadband Card
    a. New U301: 3G/4G (4G not available in NY) Promotional Price Free ends 2/13/10
    b. Sierra AC 595 End of Life
    c. Novatel MiFi 2200 Promotional Price Free ends 2/13/10

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: January 27, 2010

Please address inquiries to:

State Agencies & Contractors
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna.mcneil@ogs.state.ny.us

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

Group: 77017 – Comprehensive Telecommunications Services

Contract Period:
October 5, 2007 – August 15, 2017

Contractor(s): AT&T
customer.services@ogs.state.ny.us

Contract No(s.): PS63306

Subject: Price List Updates
Contact Information Update

All State Agencies and Others Authorized To Use State Contracts:

AT&T has requested and the State has approved the following updates to their NYS price list:

- **Lot 3 / Audio Teleconferencing price reduction** for Toll Free Dial In/Reservationless Services from $0.050 per minute to $0.029 per minute, a savings of 42%.

- **Lot 3 Wireless Data Price Plan** to include reduced pricing based on tiered usage basis as follows:
  - 60mb – 0 – 999 new subscribers $29.00 per month
  - 1,000 – 4,999 new subscribers $25.00 per month
  - 5,000 – 9,999 new subscribers $22.00 per month
  - 10,000 and over new subscribers $19.00 per month

  5 Gig – 0 – 999 new subscribers $99.99 per month
  - 1,000 – 4,999 new subscribers $72.99 per month
  - 5,000 – 9,999 new subscribers $62.99 per month
  - 10,000 and over new subscribers $54.99 per month

Additional information pertaining to this price plan can be found on the price list.
• **Lot 1, Lot 2 and Lot 3 Clarification on Administrative Expense Fee**
  - AT&T will continue to apply credit to offset the Administrative Expense Fees associated with UCC and payphone use charge as well as AT&T Digital Link (ADL) portability fee billed on the OneNet invoice.

• **Lot 1, Lot 2 and Lot 3 All - UCC Rate Increase to reflect 14.1% effective 1/1/2010.**

• **Change in Local Correspondence Address to:**
  - AT&T Corporation,
    - 1205 Troy Schenectady Road
    - Suite 101
    - Latham, New York 12110
    - Attn. Laura Edlund / Archie Quarrier

• **Change in Remit to address for the OneNet Voice Accounts and the Data Private Line effective 01/12/2010 as follows:**

<table>
<thead>
<tr>
<th>Service</th>
<th>Current Remit Address</th>
<th>New Remit Address Effective 01/12/2010</th>
<th>Overnight Payment address effective 01/12/2010</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>VOICE ONENET</strong></td>
<td>AT&amp;T PO Box 13140 Newark, NJ 07101-5640 and AT&amp;T PO Box 78214 Phoenix, AZ 85062-8214</td>
<td>AT&amp;T PO Box 5094 Carol Stream, IL 60197-5094</td>
<td>AT&amp;T Wholesale ROC Attn: SDN Processing 4513 Western Avenue Lisle, IL 60532</td>
</tr>
<tr>
<td><strong>DATA PRIVATE LINE</strong></td>
<td>AT&amp;T PO Box 78425 Phoenix, AZ 85062-8425</td>
<td>AT&amp;T PO Box 5099 Carol Stream, IL 60197-5099</td>
<td>AT&amp;T Wholesale ROC Attn: DCS Processing 4513 Western Avenue Lisle, IL 60532</td>
</tr>
</tbody>
</table>

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list and the updated contact information.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 19, 2010

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS:
American Messaging Services
USA Mobility Wireless Inc.

CONTRACT NOS.: PS64716
PS6472 8

SUBJECT: Replaced Contracts

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Contracts PS61189 and PS61188 Group77013 Award 19031 have been replaced by contract numbers referenced above.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268                                      DATE: January 13, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACTPERIOD: August 16, 2007 – August 15, 2017

CONTRACTOR: Fiber Technologies Networks

CONTRACT NO(S): PS64720

SUBJECT: Price List Update request

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Fiber Technologies Networks has requested and the state has approved the updates to their price list which include the addition of the following:

Long Haul Charge Between Cities:
- Up to 50 Meg Circuit $35 Per Mb
- 51 to 100 Meg Circuit $25 Per Mb
- 101 to 200 Meg Circuit $20 Per Mb
- 201 Meg Circuit $15 Per Mb

The addition of the following counties have been added (subject to fiber availability):
Broome, Chemung, Cortland, Fulton, Genesee, Kings, Livingston, Niagara, Oneida, Oswego, Queens, Steuben, Tioga, and Wyoming.

Refer to the Contractor Information section of the Contract Award Notification summary page for a link to the updated price list dated 01/10/2010.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 22, 2009

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: ALL

CONTRACT NO(S): ALL

SUBJECT: OFT PLAN TO PROCURE (PTP) UPDATE

ALL STATE AGENCIES:

The Office for Technology has recently informed OGS that the following service categories now require OFT approval prior to an NYS agency purchasing these services:

Lot 1 – Voice Services
   Toll Free Service – Switched Access and Dedicated Access
Lot 3 – Managed Services
   Video Conferencing/Bridging Services.

CIO/OFT PLAN TO PROCURE POLICY

Regardless of dollar value, notification of any and all purchases of technology and technology-related products, materials, services, ancillary or related products and services, or otherwise that meet the submission thresholds defined in this policy shall be submitted to the Chief Information Officer/Office for Technology (CIO/OFT) by means of the "Plan to Procure" (PTP) on-line application and process. Please refer to the attached flowchart outlining the new procedure and process. For additional information about the CIO/OFT’s PTP process, please visit their website at:

http://www.oft.state.ny.us/Policy/NYS-P08-001.pdf
<table>
<thead>
<tr>
<th>LOT 1 - Voice Services</th>
<th>LOT 1 - Voice Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>• All service involving OFT Centralized Telecommunications Systems</td>
<td>• Long Distance Service</td>
</tr>
<tr>
<td>• Local Exchange Service</td>
<td></td>
</tr>
<tr>
<td>• Centrex Service</td>
<td>• Calling Card Service</td>
</tr>
<tr>
<td>• VoIP Service</td>
<td>• Directory Assistance</td>
</tr>
<tr>
<td>• Toll Free Service – Switched Access</td>
<td>• Pay Telephone Service</td>
</tr>
<tr>
<td>• Toll Free Service – Dedicated Access</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LOT 2 - Connectivity Services</th>
<th>LOT 2 - Connectivity Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>• All Service involving connectivity to the NYeNet</td>
<td>• Switched 56kbps Service</td>
</tr>
<tr>
<td>• Private Line Data Service</td>
<td>• ISDN Service</td>
</tr>
<tr>
<td>• Frame Relay Service</td>
<td>• xDSL Service</td>
</tr>
<tr>
<td>• ATM Service</td>
<td>• Broadband Cable Service</td>
</tr>
<tr>
<td>• SONET Service</td>
<td>• Fixed Wireless Service **</td>
</tr>
<tr>
<td>• Ethernet Service</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LOT 3 - Managed Services</th>
<th>LOT 3 - Managed Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Internet Access Service</td>
<td>• Internet Hosting Service</td>
</tr>
<tr>
<td>• Audio Teleconferencing</td>
<td></td>
</tr>
<tr>
<td>• MPLS</td>
<td>• Interactive Voice Response</td>
</tr>
<tr>
<td>• Video Conferencing/Bridging Services</td>
<td>• Co-Location</td>
</tr>
<tr>
<td></td>
<td>• Student Re-Sale</td>
</tr>
<tr>
<td></td>
<td>• Mobile Wireless **</td>
</tr>
<tr>
<td></td>
<td>• Broadcast Communication Services</td>
</tr>
<tr>
<td></td>
<td>• Emergency Notification Systems</td>
</tr>
</tbody>
</table>

Reference the Office for Technology Policy 96-2A for further clarification and guidance. [http://www.oft.state.ny.us/policy/tp_96a.htm](http://www.oft.state.ny.us/policy/tp_96a.htm)

**Additionally contract users must adhere to NYS Technology Policy P03-003, Required Notification of Actions Involving Wireless Communications Infrastructure.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 21, 2009

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): ALL

CONTRACT NO(S.): ALL

SUBJECT: Telecommunications Symposium Presentation

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Our first Telecommunication Symposium held on December 9, 2009 was recorded and is now available on our website along with the two power point presentations. Click on the link below to access all three files.

http://www.ogs.state.ny.us/purchase/snt/awardnotes/7701720268SymposiumInfo.pdf

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 15, 2009

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 518-474-4579
donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): Intercall, Inc.
twtelecom

CONTRACT NO(S.): PS63101
PS6307 2

SUBJECT: Price List Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Intercall, Inc. and twtelecom have requested and the State has approved the following updates to their NYS price lists:

Intercall Inc.:

Lot 3 – Video Conferencing category – addition of web conference services, event registration and support services, and unified communication products: Crisis Connect, Meeting Sense, Goldmail, and Brainshark.

Twtelecom:

Lot 3 - Internet Access category – addition of pricing options for Burstable Internet Access (100 Mbps -1000 Mbps)
Lot 3 – MPLS category - a reduction in all MPLS price offering options

Refer to the Pricing Information section of the Contract Award Notification (CAN) summary page for a link to the updated price lists.

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: December 14, 2009

Please Address Inquiries To:

State Agencies & Contractors

Donna McNeil
Purchasing Officer I
(518) 474-4579
donna.mcneil@ogs.state.ny.us

Contract Period:
August 16, 2007 – August 15, 2017

Contractor(s): USA Mobility
customer.services@ogs.state.ny.us

Contract No(s.): PS64728

Subject: Price List Updates

All State Agencies and Others Authorized to Use State Contracts:

USA Mobility has requested and the State has approved the following updates to their price list:

Lot 3 Mobile Wireless:
- Ready Call Service $11.90 per unit per month
- Ready Call Chargers $2.95 per charger per month
- Ready Call Device Replacement $40.00
- Ready Call Charger Base Replacement $49.95
- Multi-state coverage $1.50 additional per unit per month

Refer to the Pricing Information section of the Contract Award Notification (CAN) summary page for a link to the updated price lists.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 5, 2009

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Sprint Solutions, Inc.

SUBJECT: Price List Update

CONTRACT NO(S): PS63853

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Sprint has requested and the State has approved the following updates to their NYS price list:

1. New: Voice Service Plans:
   a. Business Advantage Talk Plan 200, 450, 900, 1350, 2000, 4000
   b. Business Advantage Messaging Plans 200, 450, 900, 1350, 2000, 4000
   c. Business Advantage Messaging and Data 200, 450, 900, 1350, 2000, 4000

2. New/Change: Data Service Packs
   b. New: 3G/4G Mobile Air Cards: 4G services not available in New York only available when roaming in launched markets
   c. New: Data Link Network Fee
   d. Change: Unlimited Mobile Broadband Services was $42.99 now $39.99.
   e. Name Change: Data Pack (Powersource) 1XRTT now called Data Service Pack

3. New: Data Applications
4. New: BES
   a. BlackBerry Enterprise Server v5.0: BES 5.0 w/20 User Lic Exchange $3,200.00, BES 5.0 w/20 User Lic Domino $3,200.00, BES 5.0 w/20 User Lic GroupWise $3,200.00, BES 5.0 w/1 User Lic Exchange $2,299.00, BES 5.0 w/1 User Lic Domino $2,299.00, BES 5.0 w/1 User Lic GroupWise $2,299.00, BES 5.0 Upgrade Exchange $699, BES 5.0 Upgrade GroupWise $699, BES 5.0 Upgrade Domino $699
   b. BES Professional Software: Pro 5 User BES 4.1 Exchange $339, Pro 5 User BES 4.1 Domino $339, Pro 10 User BES 4.1 Exchange $579, Pro 10 User BES 4.1 Domino $579, BES Trade-Up Key $2299.00

5. Honored Not Offered:
   Unlimited Picture Mail Pack (CDMA), Sprint WiFi Monthly Access Plan iDEN Only, Connection Card AL3500, Unlimited Plan SSLG Std. Encryption, SSLG Gateway/Server, SSLG Gateway Implementation, SMMS – Sprint Mobility Management Security, @Road Pathway Two Year Agreement and One Year Agreement, @Road Pathway Barcode Fee, @Road Pathway iLM, Air Clic MP Services, Qualcomm ICC IES Mobile

6. CDMA Powervision, CDMA Powervision 2, CDMA Powervision 3 Tab: Now named CDMA EVDO
   a. LG LX (LX600): Promotional Price $49.99 ends November 15, 2009
   d. Katana Eclipse & Katana Eclipse X: End of Life
   e. LG 160 No Longer Available
   f. LG LX 370 New: Promotional Price Free, ends November 15, 2009
   g. Samsung Reclaim New: Promotional Price $49.99 ends November 15, 2009
   h. Samsung Highnote: Promotional Price Free ends November 15, 2009
   i. Samsung M520 End of Life

   a. Samsung M220 End of Life
   b. Rumor LG 260 End of Life
   c. S1 Sanyo 2500 End of Life
   e. Katana LX 3800: Promotional Price $29.99 ends November 15, 2009
   h. Samsung M330: Promotional Price Free ends November 15, 2009
   i. Palm Pre: Promotional Price $149.99 ends November 15, 2009

8. Connection Cards 1, Connection Cards 2: Now named CDMA Mobile Broadband Card
   a. Merlin Novatel Ex720 End of Life
   b. Sierra U595 End of Life
   c. Sierra 597E End of Life
   f. U300 3G/4G New: Promotional Price Free ends November 15, 2009 *4G currently not available in NY
   g. Sierra 595U End of Life: Promotional Price Free ends November 15, 2009

9. NDC on Nextel, NDC on Nextel 2: Now named IDEN NDC on Nextel
   a. i335 End of Life
   b. i365: Promotional Price $99.99 ends November 15, 2009
   c. i576: Promotional Price $69.99 ends November 15, 2009
   d. i580: Promotional Price $117.99 ends November 15, 2009
   e. i880: Promotional Price $136.99 ends November 15, 2009
   f. i920: Promotional Price $99.99 ends November 15, 2009
   g. R765is: New Promotional Price $1194.99 ends November 15, 2009
   h. i465: New Promotional Price $49.99 ends November 15, 2009

10. PowerSource
    a. ic502 End of Life
11. **NDC on Sprint: Now named CDMA NDC on Sprint**
   a. Sanyo Pro 200 End of Life  
   c. LG LX 400 End of Life  
   d. Samsung Z400 End of Life: Promotional Price Free ends November 15, 2009  
   e. Motorola V950 Promotional Price $119.99 ends November 15, 2009

12. **PDA 1, PDA 2, PDA 3: Now named CDMA PDA**
   d. Palm Pre New: Promotional Price $149.99 ends November 15, 2009  
   e. HTC Touch Pro 2 New: Promotional Price $319.99 ends November 15, 2009  
   f. Palm Centro: Promotional Price $29.99 ends November 15, 2009  
   g. HTC Snap: Promotional Price $99.99 ends November 15, 2009

13. **Interactive Voice Response (IVR)**
   Pricing Remains the same

Refer to the **Pricing Information** Section of the Contract Award Notifications (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 2, 2009

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017 - Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: ALL

CONTRACT NO(S.): ALL

SUBJECT: Comprehensive Telecommunication Services (CTS) Symposium

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
The Office of General Services, Procurement Services Group, wishes to invite you to a symposium on the use of Comprehensive Telecommunications Services (CTS) contracts, Group 77017, Award 20268. We have provided a link for your reference.

http://www.ogs.state.ny.us/purchase/snt/awardnotes/7701720268can.HTM

The Symposium will be held in Albany, NY at the Empire State Plaza, in Meeting Room 6 on December 9, 2009 from 10AM – 3PM.

For information regarding parking at the Empire State Plaza, refer to the link below:

http://www.ogs.state.ny.us/parking/forVisitor/visitor.html

Lunch may be obtained at any one of the various venues located in the Empire State Plaza.

Representatives from OGS, OFT and various contract holders will be in attendance to provide contract information, answer questions and inform you of any contract specials that they may offer or plan on offering.
We will have a session on contract usage:

- How to maximize Telecommunications resources
- How to analyze your invoices.
- Office for Technology (OFT) PTP (Plan to Procure) requirements
- How to use the Comprehensive Telecommunications Contracts (CTS) to negotiate better pricing.
- How to ensure that usage for T-1 lines, Mobile wireless and other services are appropriate. That you are not paying for services, capacity or minutes that you don’t use or conversely incurring additional charges for exceeding usage limits.
- Contract Update Procedures

You will have an opportunity to meet one on one with representatives of the various contract holders to discuss your specific concerns.

We are seeking your assistance in planning this event. Please provide us with your concerns with regards to the items listed above and any other areas of concern you may have regarding the Telecommunications (CTS) contracts. We want this event to be interactive. We want to learn from you; what are your needs, concerns, suggestions and how can OGS assist you to maximize your resources.

Please provide a list of questions, suggested topics and a tentative number of employees who will be participating to Donna McNeil by November 20, 2009. Her contact information is:

Telephone: 518-474-4579
E-mail: donna.mcneil@ogs.state.ny.us
New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM
CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: October 29, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACT NO(S): PS64729

CONTRACTOR: Warwick Valley Telephone Co.
Information Regarding Pagers

SUBJECT: Correction & Information

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
The price list for Warwick Valley Telephone Co. (WVT) originally included Wireless Services. This pricing was posted in error and has been removed.
The Lots and Categories awarded to WVT are as follows:
Lot 1 – Voice over IP (VOIP), Regional
Lot 2 – Private Line Data Service, Regional
Lot 3 – Co Location, Orange County ONLY

Pagers are now included as a part of contracts resulting from RFP 20268. They are reflected under Lot 3, Mobile Wireless.

To view the Lots and categories awarded to all Contract holders refer to the chart on Page 30 of the Contract Award.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 22, 2009

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017 – Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Time Warner Cable
CONTRACT NO.: PS63596

SUBJECT: Price List Update/Customer Service Agreement (CSA)

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Time Warner Cable has requested and the State has approved modifications to Ethernet and Dedicated Internet Access pricing regarding updates to the Federal Universal Service Fund Rate and the attached Customer Service Agreements (see pages 2 - 5 of this Purchasing Memo).

Refer to the pricing section of the Contract Award Notifications (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
Time Warner Cable Ethernet Service
Pursuant to NYS Office of General Services Contract PS63596
(Customer Specific Agreement) (“CSA”)

SAMPLE

Time Warner Cable shall provide Customer with Ethernet Private Line service between the two service locations listed below based upon the terms and conditions of the New York State Office of General Services Contract PS63596.

<table>
<thead>
<tr>
<th>Customer Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date:</td>
</tr>
</tbody>
</table>

Section 1. Billing Information

<table>
<thead>
<tr>
<th>Billing Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Address:</td>
</tr>
<tr>
<td>Suite information:</td>
</tr>
<tr>
<td>City, State and Zip Code:</td>
</tr>
<tr>
<td>Billing Contact:</td>
</tr>
<tr>
<td>Contact phone number:</td>
</tr>
</tbody>
</table>

Section 2. Service location Information

<table>
<thead>
<tr>
<th>Service Location Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Address:</td>
</tr>
<tr>
<td>Room/Suite information:</td>
</tr>
<tr>
<td>City, State and Zip Code:</td>
</tr>
<tr>
<td>Installation Contact:</td>
</tr>
<tr>
<td>Contact phone number:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service Location Name:</th>
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<tr>
<td>Street Address:</td>
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</tr>
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<td>City, State and Zip Code:</td>
</tr>
<tr>
<td>Installation Contact:</td>
</tr>
<tr>
<td>Contact phone number:</td>
</tr>
</tbody>
</table>

Section 3. Initial Term of Service

<table>
<thead>
<tr>
<th>Term:</th>
<th>Effective Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>XX months( renewed each fiscal year)</td>
<td>From the date of Time Warner Cable Completion Notice</td>
</tr>
</tbody>
</table>

Section 4. Circuit and Pricing Information

Customer will not be eligible to receive any other additional discounts, promotions and/or credits. The rates and charges set forth in this CSA do not include, but are subject to Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement, award 20268). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Contract number PS 63596.

Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the Installation costs and One-Time Costs for Ethernet Services as set forth below/
### Section 5. Additional Terms and Conditions

In lieu of One-time costs (defined in NYS OGS Contract PS63596) of $_______ per circuit referenced in Section 4, customer agrees to an initial term of service outlined in this agreement in Section 3.

In the event that the customer terminates any portion of the Service prior to the expiration of the Term, customer will pay to Time Warner Cable, the remaining construction liability which has been reduced by 1/xxth per circuit, per month from Effective date to Termination Date and based upon the months of term customer has contracted for (e.g. 1/12, 1/24, 1/36th etc.)

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. This CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of CTS Contract number PS 63596 shall control.

<table>
<thead>
<tr>
<th>Customer:</th>
<th>Time Warner Cable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Signature:</td>
<td>Signature:</td>
</tr>
<tr>
<td>Name:</td>
<td>Name:</td>
</tr>
<tr>
<td>Title:</td>
<td>Title:</td>
</tr>
<tr>
<td>Date:</td>
<td>Date:</td>
</tr>
</tbody>
</table>

### Calculation Example:

Should termination of a circuit occur after the 36th month, the Customer’s reduced liability for the One-time construction would be:

| Original One-time construction per circuit: | $20,219.67 |
| Less; 36 months@ $336.99 | ($12,131.78) |
| Reduced per circuit One time Costs due at Termination date: | $8,087.89 |
Time Warner Cable Dedicated Internet Access
Pursuant to NYS Office of General Services Contract PS63596
(Customer Specific Agreement) (“CSA”)

SAMPLE
Time Warner Cable shall provide Customer with Dedicated Internet Access (DIA) service at the location listed below based upon the terms and conditions of the New York State Office of General Services Contract PS63596.

<table>
<thead>
<tr>
<th>Customer Name:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Date:</td>
<td></td>
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Section 1. Billing Information

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<tbody>
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</tr>
<tr>
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</tr>
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Section 3. Initial Term of Service

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</tr>
</thead>
<tbody>
<tr>
<td>XX months( renewed each fiscal year)</td>
<td>From the date of Time Warner Cable Completion Notice</td>
</tr>
</tbody>
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Section 4. Circuit and Pricing Information
Customer will not be eligible to receive any other additional discounts, promotions and/or credits. The rates and charges set forth in this CSA do not include, but are subject to Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement, award 20268). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Contract number PS 63596.

Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the Installation costs and One-Time Costs for Dedicated Internet Access as set forth below/

<table>
<thead>
<tr>
<th>Circuit Description</th>
<th>Monthly Recurring Charge</th>
<th>Installation Cost</th>
<th>One-Time Cost</th>
</tr>
</thead>
</table>
Section 5. Additional Terms and Conditions

In lieu of One-time costs (defined in NYS OGS Contract PS63596) of $ per circuit referenced in Section 4, customer agrees to an initial term of service outlined in this agreement in Section 3.

In the event that the customer terminates any portion of the Service prior to the expiration of the Term, customer will pay to Time Warner Cable, the remaining construction liability which has been reduced by $ per circuit, per month from Effective date to Termination Date and based upon the months of term customer has contracted for (e.g. 1/12, 1/24, 1/36th etc.)

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. This CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of CTS Contract number PS 63596 shall control

<table>
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<th>Customer:</th>
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**Calculation Example:**

Should termination of a circuit occur after the 36th month, the Customer’s reduced liability for the One-time construction would be:

- Original One-time construction per circuit: $20,219.67
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- Reduced per circuit One time Costs due at Termination date: $8,087.89
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 29, 2009

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 to August 15, 2017

CONTRACTOR: Verizon Wireless

CONTRACT NO(S).: PS63766

SUBJECT: Managing and Reducing Wireless Service Cost

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Wireless My Business Account helps you save time managing your wireless service costs.

Manage your agency’s wireless accounts online.
View and pay bills, manage accounts, retrieve reports, and order new devices whenever you need to. It’s everything your business needs to keep its wireless accounts on track:

Make payments online.
View balance as of last payment.
Access up to 12 months of payment history.
Simplify billing and payment processes by paying online:
Select from multiple payment options, including one-time or recurring payments.
Pay multiple Verizon Wireless accounts at one time:
Simplify your payment process by paying for all statements from a single bank or credit card account.

Receive exclusive benefits.
Registered customers will have the monthly fee of Backup Assistant waived.
Manage your accounts online.
- Activate upgraded or existing devices (i.e., change electronic serial numbers [ESNs] online).
- Change wireless user information.
- Reset wireless user voice mail passwords.
- Suspend or resume service.

Access online statements.
- View multiple bills from a single interface with 24/7 availability.
- Gain quick access to current statements:
  - Review the most recent statement (within five days of billing cycle close).
  - View unbilled voice and data usage accrued since the most recent statement.
  - View and download call details per wireless user or account.
  - Compare plan allowance minutes vs. actual minutes used.
- Opt for paperless billing to eliminate paper bills.

Order accessories and upgrade equipment using your government-approved credit card or purchase order.
- Enjoy the flexibility of placing orders from a single login or an agency-specific URL.
- Buy online today and receive your business discount for all online purchases.
- Get free shipping and free returns on all orders.

Use robust reporting tools.
- Use standard and customized reporting options:
  - Determine whether wireless users are on the right calling plan.
  - Customize select reports with filters.
  - View and download all report options.
- Download and view account level and wireless number reports:
  - Analyze trends by wireless number, department, or billing account.
  - Review billed and unbilled usage activity.
  - Incorporate activity from multiple Verizon Wireless billing accounts into a single report.
- Create agency-specific structures to organize costs by department level:
  - Review costs by call type and usage type, such as peak, off-peak, and National Mobile to Mobile Calling.
  - Send electronic bill summaries to wireless users.
Manage your AGENCY’s WIRELESS account online.

Examples of My Business Account reports.

Account level reports.

- 20 longest calls
- 20 most expensive calls
- 20 most called numbers
- 20 most expensive called numbers
- 20 most called countries

Wireless number reports.

- Top 10 most expensive calls
- Calls by call type
- Charges by call type
- Minutes by call type
- Calls by destination
- Charges by destination
- Minutes by destination

Advanced reporting options.

- Additional charges
- Airtime charges detail
- Airtime charges summary
- Call detail
- Data usage
- Deactivated mobile number report
- Suspended mobile number report
- Grand total
- National Mobile to Mobile Calling/Mobile to Mobile Network report
- Memo bill status report
- Monthly usage
- View structure
- Raw data download (available by request)
- Global summary report
New York State Office Of General Services  
Procurement Services Group  
Corning Tower Building  
Empire State Plaza  
Albany, New York 12242  
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM  
CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 15, 2009

PLEASE ADDRESS INQUIRIES TO:  
STATE AGENCIES & CONTRACTORS  
Donna McNeil  
Purchasing Officer I  
(518) 474-4579  
Donna.mcneil@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunication Services (CTS)

OTHER AUTHORIZED USERS  
Customer Services  
(518) 474-6717  
customer.services@ogs.state.ny.us

CONTRACT PERIOD:  
August 16, 2007 – August 15, 2017

CONTRACTOR(S): ALL

CONTRACT NO(S).: ALL

SUBJECT: Comprehensive Telecommunication Services (CTS) Symposium

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

The Office of General Services, Procurement Services Group, wishes to invite you to a symposium on the use of Comprehensive Telecommunications Services (CTS) contracts, Group 77017, Award 20268. We have provided a link for your reference.

http://www.ogs.state.ny.us/purchase/snt/awardnotes/7701720268can.HTM

The Symposium will be held in Albany, NY at the Empire State Plaza. The date and time of the Symposium will be announced in a separate communication.

Representatives of OGS and the contract holders will be in attendance to provide contract information, answer questions and inform you of any contract specials that they may offer or plan on offering.

We will have a session on contract usage:

- How to maximize Telecommunications resources
- How to analyze your invoices.
- How to use the Comprehensive Telecommunications Contracts (CTS) to negotiate better pricing.
- How to ensure that usage for T-1 lines, Mobile wireless and other services are appropriate. That you are not paying for services, capacity or minutes that you don’t use or conversely incurring additional charges for exceeding usage limits.
- Contract Update Procedures
You will have an opportunity to meet one on one with representatives of the various contract holders to discuss your specific concerns.

We are seeking your assistance in planning this event. Please provide us with your concerns with regards to the items listed above and any other areas of concern you may have regarding the Telecommunications (CTS) contracts. We want this event to be interactive. We want to learn from you; what are your needs, concerns, suggestions and how can OGS assist you to maximize your resources.

Please provide a list of questions, suggested topics and a tentative number of employees who will be participating to Donna McNeil by September 28, 2009. Her contact information is:

Telephone; 518 474-4579
e-mail: donna.mcneil@ogs.state.ny.us
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 9, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Verizon Business

CONTRACT NO.: PS63765

SUBJECT: Price List Update and Additional Customer Specific Agreement Template

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon has requested the following changes which include enhancements to some services, clarification of Centrex electronic set pricing, clarification of availability of analog and digital DS0 service and price changes which reflect adjustments in the End User Common Line Charge as well as the Universal Service Fund Charge. Also included is a Customer Specific Agreement template for Private IP and Network Access Services.

- Lot Group 1 Centrex clarification to demonstrate how pricing will be applied should a user require more than 33% digital sets.
- Lot Group 1 correction of certain Voice Mailbox optional feature monthly and nonrecurring rates which may result in a credit to users who have subscribed to these features.
- Lot Group 1 enhancement to VOIP service with update to pricing and inclusion of additional related CPE.
- Lot Group 2 enhancement to Private Line Service to clarify availability of both analog and digital DS0 Service.
- Lot Group 3 enhancement to provide certain network engineering and other professional services which authorized users may desire.
- Lot Group 3 enhancement to provide Internet Dedicated-Managed Service and related CPE.
- Lot Group 3 enhancement of Audio Conferencing Service to provide Net Conferencing Named Host as an interactive, Internet-based service allowing geographically dispersed people to share information and/or edit documents online while discussing them on the phone.

Refer to the Pricing Section of the Contract Award Notification (CAN) summary page for a link to the updated Price List. All other Contract terms and conditions remain unchanged.
1. **Services.** Verizon will provide the Services (defined as both the Private IP and Network Access Service as a bundled Service) as set forth below in the section entitled “CSA Special Pricing.”

2. **Term and Survival.** The “Service Activation Date” for Service ordered hereunder will be the date the Private IP Service is available to route IP packets at Customer’s site. The applicable rates and charges shall be effective either: (a) on the Service Activation Date if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon (“Effective Date”). The "Term" begins upon the Effective Date and expires upon the completion of thirty-six (36) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the “CTS Agreement”) until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Service at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. **CSA Special Pricing.** Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Agreement.

   (a) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges (“NRC”) for Private IP Services in the contiguous U.S. (“PIP”), as set forth below. Additional charges apply for Network Access Service as set forth in section (b) below. Installation may be scheduled between the hours of 8AM and 7PM ET Monday through Friday (excluding holidays).

<table>
<thead>
<tr>
<th>Private IP Service Element</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
</table>

   (b) Customer will pay the following MRCs which are fixed for the Term of this CSA and the NRCs for Network Access Services.

<table>
<thead>
<tr>
<th>Circuit Type</th>
<th>CLLI Code</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
</table>

   (c) **Total MRC and NRC per Unit:**
   
   MRC: $_________
   
   NRC: $_________

4. **Termination.** If Customer terminates any portion of the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA's special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA special pricing rates stated in Section 3 above for the terminated Service.
For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

If the CSA charges are as follows:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>384 Kbps PIP Port</td>
<td>$214.50</td>
<td>$0.00</td>
</tr>
<tr>
<td>256 Kbps Gold CAR</td>
<td>$98.10</td>
<td>$0.00</td>
</tr>
<tr>
<td>Network Access – DS1</td>
<td>$100.00</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

If the CTS Agreement charges are as follows*:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>384 Kbps PIP Port</td>
<td>$328.90</td>
<td>$100.00</td>
</tr>
<tr>
<td>256 Kbps Gold CAR</td>
<td>$112.70</td>
<td>$0.00</td>
</tr>
<tr>
<td>Network Access – DS1</td>
<td>$100.00</td>
<td>$200.00</td>
</tr>
</tbody>
</table>

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Quantity of Terminated Service</th>
<th>Difference between CTS Agreement MRC and CSA MRC</th>
<th>Total MRC Difference</th>
<th>Difference between CTS Agreement NRC and CSA NRC</th>
<th>Total NRC Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>384 Kbps PIP Port</td>
<td>2</td>
<td>$114.40</td>
<td>$228.80¹</td>
<td>$100.00</td>
<td>$200.00²</td>
</tr>
<tr>
<td>256 Kbps Gold CAR</td>
<td>2</td>
<td>$14.60</td>
<td>$29.20¹</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Network Access</td>
<td>2</td>
<td>$0.00</td>
<td>$0.00¹</td>
<td>$100.00</td>
<td>$200.00²</td>
</tr>
</tbody>
</table>

Total termination charges: Pursuant to this example, if customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Liability charge equal to ($228.80¹ + $29.20¹ + $0.00¹) x 7 months + ($200.00 + 200.00) = $1,806.00 + $400.00 = Total termination charges of $2,206.00.

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

Agreed and accepted:

______________________ (Customer) VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.

By ______________________________ By ______________________________

Name/title _________________________ Name/title _________________________

Date _____________________________ Date _____________________________
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 3, 2009

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
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customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunication Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): Verizon Wireless

CONTRACT NO(S): PS63766

SUBJECT: Price List Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Wireless has requested and the State has approved the following updates to their price list:

Page #3 Unlimited Mobile Broadband dropped from $42.99 to $39.99

Page #4 Includes addition of 200/400/700 min. "NYS Expanded footprint local share Plans"
Promotional offer through 9/30/09

Page#29 Reflects equipment additions including:
Verizon Wireless MiFi $49.99
RIM Storm $99.99
RIM Tour $199.99
XV 6175 Ozone $119.99

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: August 20, 2009

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
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GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: AT&T
InfoHighway
Sprint Solutions

CONTRACT NO.: PS63306
PS6310 0
PS6385 3

SUBJECT: Price List Update/Address Change/Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

AT&T has requested and the State has approved the following changes to their price list:

- Lot 2 / Private Line Data enhancement to include pricing for Local Channel pricing outside of New York State
- Lot 3 / Internet Access enhancement to include Hi Cap pricing to accommodate for flexible bandwidth on an as needed basis.
- Lot 3 / Audio Teleconferencing enhancement to include price reduction for Automated Access Bridge Arrangement Toll Free Dial In/Reservationless Services.
- Lot 3 / Video Conferencing Services enhancement to include pricing for AT&T Connect under Video Conferencing Services.
- Lot 3 / Business National Flat Rate enhancement to existing Bundles Pooled Nation Plan to provide cost savings for authorized users who wish to select a flat rate plane with no minutes.
- Lot 3 / PDA Enterprise Good and Microsoft enhancement to include price reduction on existing plan for PDA Enterprise Good and Microsoft Software
- Lot 3 / Bundled Wireless Services enhanced voice and data pricing plans providing savings to allow the NYS authorized users to take full advantage of the data features on their device with the voice plan option that best fits their needs which provides a significant cost savings compared to buying each product individually.
InfoHighway has a new address:

InfoHighway
800 Westchester Avenue Suite N501
Rye Brook, NY 10573

Sprint Solutions has requested and the State has approved the following price list updates:

1. New: Voice Service Plans:
   Simply Everything Plus Mobile Broadband
   Sprint Month to Month
   Sprint Business Essentials with Messaging and Data

2. New/Change: Voice Plan Attachable Options:
   Change: Unlimited Direct Connect now includes Group Connect
   New: Unlimited Talk Group
   New: iDEN National Second Line Service

3. Honored not Offered: Vetto, @Road Geo Manager and Talk 450, Sprint WiFi Daily Access Plans, Sprint WiFi International Access Plans, Unlimited Messages Enhanced, Nextel Direct Connect Unlimited and International

4. New/Price Change: Data Applications:
   Change: Cheetah Software A-P
   New: Trimble/Geo Manager
   Change: GST Optima price has decreased.
   i. 1-100 users decreased from $21.00 to $9.95
   ii. 101-250 users decreased from $19.00 to $9.95
   iii. 251-500 users decreased from $17.00 to $9.95
   iv. 501-1000 users decreased from $15.00 to $9.95
   v. 1001+ users decreased from $13.00 to $9.95
   Change: WTFM Plus is now called WTFM Customer Access, WTFM Advance is now called WTFM Preventative Maintenance

5. New/Change: Email Solutions:
   New Primary Data Plan CDMA Only
   Change: RIM has restructured the Blackberry T-Support offering based on a formula derived from the number of users subscribed to this service.

6. CDMA Powervision
   Muziq LG LX 570 No Longer Available
   MotoRazr V3M: No Longer Available

7. CDMA Powervision 2
   Upstage Samsung: No Longer Available

8. CDMA Powervision 3
   Touch NY HTG No Longer Available
9. Vision
   Sanyo 2500: Free Promotional Price and End of Life*
   *While supplies last.
   LO 160: $29.99 Promotional Price and End of Life*
   *While supplies last.
   Katana II 6650: No Longer Available

10. Vision 2
    Rumor LG 260: End of Life*
    *While supplies last.
    Samsung M300: No Longer Available

11. Connection Cards 1
    Sierra U595: Free Promotional Price and End of Life*
    *While supplies last.

12. Connection Cards 2

13. NDC on Nextel
    i335: End of Life*
    *While supplies last.
    i615: End of Life*
    *While supplies last.
    1355: No Longer Available
    i570: No Longer Available

14. NDC on Nextel 2
    i850: No Longer Available
    i325: No Longer Available

15. PowerSource
    ic502: End of Life* *While supplies last.

16. NDC on Sprint
    Sanyo Pro 200: End of Life*
    *While supplies last.
17. **PDA 1**  
Blackberry 8703 No Longer Available  

18. **PDA 2**  
Treo 800W: $49.99 Promotional Price and End of Life*  
*While supplies last.  
Motorola Q9C: End of Life*.  
*While supplies last.  

19. **PDA 3**  
Mogul PPC 6800 No Longer Available  

Refer to the **Contractor Information** section of the Contract Award Notification summary page for a link to the updated price lists and the updated address.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 21, 2009

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Time Warner Cable
CONTRACT NO(S).: PS63596

SUBJECT: Address Change

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Time Warner Cable has a new mailing address.

Time Warner Cable
20 Century Hill Dr.
Latham, NY 12110-2116
Attention: Mr. Kevin Egan

The FID# and phone number have not changed. Refer to the contractor information link to the updated information.

All other terms and conditions remain unchanged.
New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York  12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER:  20268

DATE:  July 14, 2009

GROUP:  77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 47404579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR:  AT&T

CONTRACT NO(S): PS63306

SUBJECT:  Credit for Underutilization Charges for T-1 lines

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
In a prior Purchasing Memo, dated February 10, 2009, Authorized Users were informed of how to request a credit of the T-1 Underutilization charges imposed by AT&T for the months of March, April, May and/or June 2008.

A recent review of information provided by AT&T indicates that there are still authorized users who are entitled to credits that have not submitted a request for their credits. OGS strongly recommends that all authorized users take advantage of these credits.

AT&T reviewed the accounts of all affected authorized users to ensure that they were set up with a profile which would allow them to file for T-1 Underutilization credits. AT&T has also streamlined the process for requesting these credits. The following e-mail was sent to all affected authorized users:

You are entitled to a credit for the Mar-June 2008 T1 Underutilization Charge that appeared on your Oct/Nov 2008 OneNet account invoice. Attached are instructions on how to initiate a dispute using the AT&T Business Direct system. We have streamlined the process to make it easier for you to make a request and navigate the system using the Initiate Bill & Account Inquiries tool.
If you have any questions, please feel free to contact:
Catherine McCann
AT&T Billing Service Manager
Office Phone: 860-947-7431
Cell Phone: 860-331-7036
E-mail: cm8291@att.com
-or-
Karen M. Jubic
AT&T Service Executive - State of New York
518-437-3311
518-437-3245 (fax)
800-227-6021 x3311
kmjubic@att.com

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 14, 2009

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): AT&T
Sprint
Verizon Wireless

CONTRACT NO(S): PS63306
PS6385  3
PS6376  6

SUBJECT: Mobile Wireless Savings

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
The Telecommunications Services Carriers listed above impose over utilization charges for Mobile Wireless Plans. Depending on the plans purchased, these charges may be assessed if your usage exceeds the plan minutes. These charges can be as high as 42 cents per minute!

In these times of fiscal constraint OGS recommends that all Authorized Users of the Comprehensive Telecommunications Services Contract review all existing Mobile Wireless charges to determine their monthly use and assess whether their current plans meet their needs and are the most prudent use of their resources.

This review will help determine if any changes to plans would result in savings.

OGS recommends that all users review their monthly Telecommunications invoices to ensure that plan minutes are actually being used, and make changes as necessary, as paying for minutes not used also has a negative fiscal impact.

OGS regularly reviews their Telecommunications bills for Mobile Wireless charges. This review examines the plans purchased, equipment utilized, and minutes used. These reviews have resulted in total savings of approximately $590,000 over the past 5 years.

Additionally by changing plans to maximize resources OGS has realized additional savings of 18% over contract pricing.
Listed below are ways to reduce your costs for Mobile Wireless Services:

- Always review the Account Summary
- Check that the plan charges match the plans purchased
- Check plans available to ensure that plans meet your needs
- Standardize Equipment to lower costs
- Negotiate better pricing from carriers
- Block any costly, unnecessary services
- Pool all minutes across your agency and geographically, preferably Statewide
- Seek feedback from the users
- Centralize the review function

The carriers listed below will assist you in reviewing your present plans, usage patterns and suggest any changes to maximize your telecommunications expenditures.

The contact individuals listed below can assist you in this review:

**AT&T**
Laura Edlund, Client Business Manager
(518) 437-3286
Fax: (518) 437-3245
E-Mail: ledlund@att.com

**Sprint**
Marie Farrell, Major Account Manager
(585) 305-7295
Fax: (585) 350-2001
E-Mail: Marie.Farrell@sprint.com

**Verizon Wireless**
Scott Hartman
(518) 469-7900
Fax: (877) 239-7806
E-Mail: Scott.Hartman@verizonwireless.com

Use the link below for general contract information.

[http://www.ogs.state.ny.us/purchase/snt/awardnotes/7701720268can.HTM](http://www.ogs.state.ny.us/purchase/snt/awardnotes/7701720268can.HTM)

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 9, 2009

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: At&t

CONTRACT NO(S): PS63306

SUBJECT: June T-1 Underutilization Charges

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
At&t has requested that we notify customers that there may be a delay in the shortfall penalty for circuits that were underutilized for the month of June.

The $285.00 charge per underutilized circuit; was omitted from the biller for July. It will be applied on the August 2009 invoice.

If you have any questions, contact Catherine McCann of At&t by phone: 860-947-7431 or email: cm8291@att.com

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 30, 2009

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Verizon Business

CONTRACT NO(S): PS63765

SUBJECT: Price List Update
Contact Information
Approved Service Agreement Templates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon has requested and the State has approved the following:

OGS has approved the Price List Update which includes: adding services, deleting services, and price changes which reflect adjustments in the Universal Service Fund Charge.

The contact information page has been updated to reflect the most recent information.

Various Service Templates:

1. Customer Specific Agreement ("CSA") IP Application Hosting
2. ICB Contract - Intellipath II Service
3. Facility Construction and Usage Agreement ("FUA")
4. CSA Internet Dedicated Service and Network Access Service

The Verizon ICB Template (#2 above) ICB template will contain:

- The minimum line count required to be maintained in order to retain the pricing agreed to
The specific termination liability calculation factor.

The user’s termination liability calculation factor is computed as the difference between the ICB rate and the CTS standard rate as of the date the ICB agreement is negotiated.

The example shown on the template is for illustration purposes only and is to be used to show how termination liability charges will be applied; however, the actual computation will be based on the individual user’s specific ICB agreement.

Authorized users should review these templates and compare them to any agreements for the listed services that they may enter into during the term of the NYS contract. Additional templates for other contract services are anticipated and they will be posted once they are reviewed and approved by OGS.

NOTE: Authorized Users should always ensure that any agreements signed contain language that “at the end of the agreement the rates will revert to CTS contract rates”. This applies to all contracts issued under Award 20268.

Refer to the Pricing Section of the Contract Award Notification (CAN) summary page for a link to the updated price List and the Contractor Information Section for a link to the updated contact information.

All other contract terms and conditions remain unchanged.
Facility Construction and Usage Agreement (U.S. Facilities)

This Facility Construction and Usage Agreement (the “FUA”) is made by and between Verizon Business Network Services Inc., on behalf of MCI Communications Services, Inc., d/b/a Verizon Business Services and MCI Legacy Companies, as defined in Section 3.2 below (individually and collectively, “Verizon”), with offices at 22001 Loudoun County Parkway, Ashburn, VA 20147, and ______________________ (collectively, the “Parties”). The references below to Appendix B mean the New York State Office of General Services Appendix B, General Specifications. The Related Services referred to below are being purchased under the Comprehensive Telecommunications Services Agreement with the State of New York, Contract No. PS63765, Group No. 77017, Award No. 20268, the “Service Agreement”.

1. Service Terms and Conditions

1.1. In order to provide certain data, public IP and/or voice services that Customer may request from Verizon (collectively the “Related Services”), Verizon has determined that it must construct, configure or install necessary facilities and/or equipment, including, if applicable, fiber optic cabling, hereinafter collectively Facilities (“Facilities”) from its network to Customer’s U.S. premises (“Locations”) listed in Attachment A (or other Attachments added hereto by duly executed Amendment, collectively referred to herein as the “Attachment(s)” and incorporated herein by this reference. Such construction will be pursuant to the Terms and Conditions set out herein.

1.2. In consideration of Verizon’s capital expenditure to construct, configure and/or install the Facilities at Customer’s Location(s), as well as allowing Customer to use the Facilities to the extent permitted by this FUA, Customer agrees to minimum term and volume commitments for such Location(s), as well as allowing Customer to use the Facilities to the extent permitted by this FUA, Customer agrees to minimum term and volume commitments for such Location(s), which are set forth in Attachment A or other Attachments added hereto by duly executed Amendment, collectively referred to herein as the “Attachment(s)” and incorporated herein by this reference. Such construction will be pursuant to the Terms and Conditions set out herein.

1.3. This FUA is binding upon execution by both parties (“Effective Date”). The “Term” of this FUA will begin on the Effective Date, and will continue until Customer has satisfied all Location Subminimums, as defined below.

2. Facilities. Customer understands and agrees that the Facilities are and remain the sole property of Verizon and nothing herein will be construed to convey to Customer any rights or privileges to the Facilities either directly or indirectly through Customer’s commitment. Customer understands and agrees that construction of the Facilities is dependent upon Customer securing the right for Verizon to install, operate and maintain its equipment within the private property at the Location, including obtaining all necessary approvals from the Location owner or lessor. If Customer is unable to secure such approvals, this FUA and Customer’s Order for Related Services purchased under the Service Agreement are null and void. Verizon is responsible for obtaining all necessary permits, easements and rights of way for those portions of the Facilities located on public property. At Verizon’s reasonable discretion, Customer may be required to sign a colocation agreement with Verizon (or Verizon’s affiliate) which will provide the terms and conditions for colocation of Verizon network equipment and facilities at the Location.

3. Location Subminimums

3.1 At each Location, Customer guarantees minimum Local Usage Charges (Volume Commitment) for the Minimum Term as set forth on Attachment A or subsequent Attachment hereto (the “Location Subminimum(s)”). “Local Usage Charges” means Customer’s recurring charges, net of discounts and credits, for MCI Legacy Company-provided local exchange services,
dedicated internet access, Metro Private Line, and/or local or network access services provided by such MCI Legacy Company pursuant to a current and effective Service Agreement but excludes: (i) Taxes, as defined in the Service Agreement; (ii) charges for equipment and data center services, unless otherwise expressly provided herein; (iii) charges incurred where Verizon or an Verizon affiliate acts as agent for Customer in the acquisition of goods or services; (iv) non-recurring charges; (v) Governmental Charges, as defined in the Service Agreement; (vi) charges for any services at the Location(s) that are already installed on the Location Start Date; and (vii) other charges expressly excluded by this FUA. For purposes hereof, the "Location Start Date" for each Location is the date on which the Location is "lit" and ready to utilize the Services.

3.2 “MCI Legacy Company,” as used above, means the following Verizon entities (only Related Services provided by these entities may contribute to Location Subminimums hereunder): MCI Communications Services, Inc. d/b/a Verizon Business Services; MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services; MCImetro Access Transmission Services of Virginia, Inc. d/b/a Verizon Access Transmission Services of Virginia.; or MCImetro Access Transmission Services of Massachusetts, Inc. d/b/a Verizon Access Transmission Services of Massachusetts.

3.3 If, in any monthly billing period, commencing with the Location Start Date, Customer's Usage Charges at an applicable Location are less than the Location Subminimum, then Customer will pay an underutilization charge equal to the difference between the Location Subminimum and Customer's Usage Charges at the Location during such monthly billing period.

3.4 In addition to the Volume Commitment for the Minimum Term, Customer agrees to pay the Build Out Charge listed on Attachment A in accordance with the payment terms of the Service Agreement, subject to any late payment charges as provided under the Service Agreement.

4. Failure to Complete Build-Out: Verizon will make commercially reasonable efforts to obtain all required public permits, easements and rights of way. However, unless otherwise stipulated in Attachment A or subsequent Attachment, Verizon does not guarantee that it will be able to obtain such permits, easements or rights of way, or that any specific Location build-out will be completed, or completed within a certain time period, and any delay or failure by Verizon with respect thereto shall not be deemed Cause for termination by Customer under Section 5. This provision is not intended to limit the Customer's right to terminate as set forth in the Service Agreement.

5. Termination of Build-Out Prior to Completion

5.1 In the event that (a) Customer elects to permanently discontinue a Build-Out prior to its completion, other than for Cause, Customer will pay Verizon a charge equal to Verizon's reasonable costs incurred relating to the Build-Out in accordance with the payment terms set forth in the Service Agreement, notwithstanding the right to terminate for convenience otherwise specified in Appendix B, Section 60.b. Customer agrees that the reasonable costs incurred related to the Build-Out shall be deemed to be "accrued but unpaid charges" under Appendix B, Section 60.b, that shall be paid upon such termination.

5.2 As used above, "Cause" means:

5.2.1 A failure of either party to perform a material obligation under this FUA which is not remedied within thirty (30) days after receipt of written notice thereof, except that with respect to payment of invoices under this FUA, "Cause" means Customer's failure to pay any invoice (excluding bona fide, documented disputed amounts) in accordance with the payment terms set forth in the Service Agreement, which failure has not been cured within 10 days of receiving written notice of the failure to pay; or
5.2.2 A material, uncured breach of the Service Agreement by either party, resulting in termination thereof under the termination for Cause provisions thereof.

6. **Termination Of FUA after Completion of Build-Out.** Notwithstanding any language in this FUA or the Service Agreement to the contrary, if following completion of the build-out (i) Customer terminates this FUA for any reason, other than its termination of the Service Agreement for Cause, as defined therein, or (ii) Verizon terminates this FUA for Cause, then Customer will pay, in addition to all accrued but unpaid charges through the date of such termination, an early termination charge equal to the aggregate of the Location Subminimums (and a pro rata portion thereof for any partial monthly billing period) that would have been applicable for the remaining unexpired portion of the Minimum Term as set forth in the applicable attachment.

7. **Disclaimer of Warranties.** EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN STATE OF NEW YORK OFFICE OF GENERAL SERVICES APPENDIX B, SECTION 72.h VERIZON MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AS TO THE BUILD-OUT OF FACILITIES TO ANY OF THE LOCATIONS. EXCEPT TO THE EXTENT INCONSISTENT WITH APPENDIX B SECTION 72 OF THE SERVICE AGREEMENT, VERIZON SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NONINFRINGEMENT OF THIRD PARTY RIGHTS, OR ANY WARRANTIES ARISING FROM A COURSE OF DEALING, USAGE OR TRADE PRACTICE.

8. **Limitation Of Liability.** Verizon’s total liability to Customer in connection with the build-out of the Location(s) under this FUA is limited to amounts specified in Appendix B, Section 76.

9. **General Provisions.**

   9.1 **Charges and Payment.** Customer agrees to pay all Verizon charges owed under this FUA in accordance with Appendix B, Sections 62 and 64.

   9.4 **Use of Service Marks and Trademarks.** Neither Verizon nor Customer shall: (a) use any service mark or trademark of the other party; or (b) refer to the other party in connection with any advertising, promotion, press release or publication unless it obtains the other party’s prior written approval. In the case of such approval, Verizon shall follow the procedure set forth in Appendix B, Section 20.

   9.5 **Notice.** All notices, requests, or other communications (excluding invoices) hereunder must be in writing and transmitted via overnight courier, electronic mail, hand delivery, or certified or registered mail, postage prepaid and return receipt requested to the Customer at the address provided on Page 1 of this FUA, and to Verizon at the addresses below, unless otherwise stated in the FUAMR1.

<table>
<thead>
<tr>
<th>Verizon Business Services</th>
<th>Verizon Business Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>6415-6455 Business Center Drive</td>
<td>22001 Loudoun County Parkway</td>
</tr>
<tr>
<td>Highlands Ranch, CO 80130</td>
<td>Ashburn, VA 20147</td>
</tr>
<tr>
<td>Attn: Customer Service</td>
<td>Attn: Vice President, Legal</td>
</tr>
<tr>
<td>Email: <a href="mailto:notice@verizonbusiness.com">notice@verizonbusiness.com</a></td>
<td></td>
</tr>
</tbody>
</table>

10. **Expiration of Offer:** This FUA will be of no force and effect and the offer contained herein will be deemed withdrawn unless this FUA is executed by Customer and delivered to Verizon on or before

IN WITNESS WHEREOF, the Parties have signed this FUA and the individuals signing below represent that they have the full legal authority to enter into this FUA for and on behalf of the respective Parties.

Verizon Business Network Services Inc. on Customer’s Legal Name

CONFIDENTIAL Page 3 of 5
behalf of MCI Communications Services, Inc.

By: ____________________________
   Suleiman Hessami
   Vice President
   Date ____________________________

By: ____________________________
   Name ____________________________
   Title ____________________________
   Date ____________________________
Attachment A
Locations - Location Subminimums

1. **Location**
   
   [STREET ADDRESS]
   [CITY, STATE, ZIP]

2. **Description of Build.** The Verizon Facilities at the above Location shall provide for a [single/dual] entrance and consist of ____ bandwidth.

3. **Length of Usage Commitment (Minimum Term)**
   
   ( ) months

4. **Location Subminimum (Volume Commitment)**
   
   Dollars ($ ) per monthly billing period

5. **New Build Out Charge:**
   
   $_________

6. **[OPTIONAL – REQUIRES MIGRATION OF SPECIFIC EXISTING CIRCUITS TO LIT FACILITY. REMOVE IF THERE ARE NO ACCESS SAVINGS CONTRIBUTING TO SUBMINIMUM]**
   
   **Access Savings:** Notwithstanding anything within this Agreement to the contrary, "Access Savings" of $________ as calculated by Verizon, will contribute toward the satisfaction of the Location Subminimum, provided that Customer agrees to allow Verizon to migrate existing circuits to Verizon fiber, once the building is lit, pursuant to a mutually agreeable plan for such migration. Access Savings are the LEC local access charges that, but for the build-out contemplated by this Agreement, would have been incurred for Customer’s existing circuits specified below. Cancellation of such circuits without replacement with similar or upgraded Verizon Services may require an adjustment to the monthly Access Savings figure.

7. **[OPTIONAL—MOVE CHARGE TO MOVE EXISTING CIRCUITS TO THE NEW FACILITY MAY APPLY, AS STATED BELOW]**

   $_________
For Internal Purposes: Verizon Business Services

Routing Code: 1/2/3C

NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) (“CSA”)
(Internet Dedicated Service and Network Access Service)

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

1. Services. Verizon will provide the Services (defined as both the Internet Dedicated Service and Network Access Service as a bundled Service) as set forth below in the section entitled “Special Pricing; Monthly Recurring Charges and Non Recurring Charges.”

2. Term and Survival. The “Service Activation Date” for Service ordered hereunder will be the date the Internet Dedicated Service is available to route IP packets at Customer’s site. The applicable rates and charges shall be effective either: (a) on the Service Activation Date if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon (“Effective Date”). The “Term” begins upon the Effective Date and expires upon the completion of thirty-six (36) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the “CTS Agreement”) until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Agreement.

(a) Customer will pay the following monthly recurring charges (“MRC”), which are fixed for the Term of this CSA and the non-recurring charges (“NRC”) for Internet Dedicated Services in the contiguous U.S. (“Internet Dedicated Service”), as set forth below. Additional charges apply for Network Access Service as set forth in section (b) below. Installation may be scheduled between the hours of 8AM and 7PM ET Monday through Friday (excluding holidays).

<table>
<thead>
<tr>
<th>Internet Dedicated Service Type</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
</table>

(b) Customer will pay the following MRCs which are fixed for the Term of this CSA and the NRCs for Network Access Services.

<table>
<thead>
<tr>
<th>Circuit Type</th>
<th>CLLI Code</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
</table>

(c) Total MRC and NRC per Unit:

MRC: $ __________
NRC: $ __________

(d) DRAFTER’s NOTE: If optional features, such as Burstable Select, are included in the Approval Note, add charges appropriately.

* It is the responsibility of the Authorized User to notify Verizon if the Authorized User wishes to execute a new CSA; Verizon will not notify the Authorized User.
4. **Termination.** If Customer terminates any portion of the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA special pricing rates stated in Section 3 above for the terminated Service.

**For illustration purposes only,** the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

If the CSA charges are as follows:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>IDE Port</td>
<td>$3,253.25</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>Access</td>
<td>$1,368.00</td>
<td>$100.00</td>
</tr>
</tbody>
</table>

If the CTS Agreement charges are as follows*:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>MRC per Unit</th>
<th>NRC per Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>IDE Port</td>
<td>$3,253.25</td>
<td>$1,800.00</td>
</tr>
<tr>
<td>Access</td>
<td>$3,700.00</td>
<td>$200.00</td>
</tr>
</tbody>
</table>

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

**Termination charges:**

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Quantity of Terminated Service</th>
<th>Difference between CTS Agreement MRC and CSA MRC</th>
<th>Total MRC Difference</th>
<th>Difference between CTS Agreement NRC and CSA NRC</th>
<th>Total NRC Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>IDE Port</td>
<td>2</td>
<td>$0.00</td>
<td>$0.00¹</td>
<td>$800.00</td>
<td>$1,600.00²</td>
</tr>
<tr>
<td>Access</td>
<td>2</td>
<td>$2,332.00</td>
<td>$4,664.00¹</td>
<td>$100.00</td>
<td>$200.00²</td>
</tr>
</tbody>
</table>

**Total termination charges:** Pursuant to this example, if customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Liability charge equal to $4,664.00 ($4,664.00¹ + $0.00) x 7 months = $32,648 + $1,800.00 ($1,600.00² + $200.00²) = Total termination charges of $34,448.00

Except as provided herein, all the other terms and conditions remain in effect as stated in the CTS Agreement. Also except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

**Agreed and accepted:**

______________________ (Customer) VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.

By ______________________________ By _____________________________

Name/title _________________________ Name/title________________________

Date _____________________________ Date _____________________________
NYS OGS Comprehensive Telecommunications Services PS63765
(ICB Contract)

Customer: 
Address: 
Account number: 
NYS OGS CTS Custom Quote number: 

Service Description:

<table>
<thead>
<tr>
<th>Service</th>
<th>Initial Quantity</th>
<th>Monthly Rate Per Line</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intellipath II lines</td>
<td>___*</td>
<td>$____**</td>
</tr>
<tr>
<td>(includes all standard features set forth in applicable tariff)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Intellipath II optional features included in the above Monthly Line Rate:

* Includes ___ Analog lines and ___ Digital lines (P-Sets).

**The Monthly Rate Per Line includes the nonrecurring charges (“NRCs”) for the Initial Quantity. Customer will pay to Verizon the applicable NYS OGS CTS NRCs for any subsequent lines added. In addition, the Monthly Rate Per Line includes the Federal End-User Common Line (“EUCL”) charge and the New York State Centrex Exchange Access (“CEA”) charge. Changes in, or elimination of, the EUCL or CEA charges will not result in a change in the monthly line rate stated above. Further, Customer will pay applicable taxes and any applicable service connection charges, nonrecurring charges and tariff surcharges required under applicable laws or tariffs.

The rates herein require that all local exchange usage for the Service will be carried by Verizon.

Service Period: For ___ (___) months following the execution of this ICB Contract, installation of the Service (if not previously installed and cutover), and receipt of all necessary regulatory and other governmental approvals that may be required prior to the provision of such Services (“Commencement Date”).

Termination Liability Charges: Customer will be allowed to decrease the number of lines in service to xxx lines without incurring termination liability charges (“Minimum Number of Lines”). If Customer terminates Service below the Minimum Number of Lines prior to the expiration of the Service Period, Customer will pay to Verizon the applicable amount specified in the chart below (“Termination Liability Calculation Factor”) for each terminated line below the Minimum Number of Lines, multiplied by the number of months that have passed since the Commencement Date (“Termination Liability Charge”). The Termination Liability Charge is in compliance with Contract #PS63765.

<table>
<thead>
<tr>
<th>Number of Lines in Service</th>
<th>Termination Liability Calculation Factor</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

In addition, all remaining lines in Service will revert to the standard rates for the Service set forth in Contract #PS63765 until (i) the parties execute a new ICB Contract; or (ii) Customer terminates the Service as set forth in Contract #PS63765.
For illustration purposes only,
Customer Initial Quantity: 500 lines
Minimum Number of Lines: 400 lines
In 10th Month of Service Period, Customer Decreases Quantity to: 360 lines
Termination Liability Calculation Factor: $5.87

Total termination charges: Customer will pay to Verizon a Termination Liability charge equal to 40 (400 – 360) x 10 months x $5.87 = $2,348.00.

Service Continuation: (i) If, at the time of expiration of the Service Period, a new agreement or tariffed service arrangement with Verizon for the Services is not effective and Customer has not requested, in writing, disconnection of the Services, then the Services will be reverted to the applicable monthly rates based upon number of lines in Service set forth in Contract #PS63765. The rates, terms and conditions of Contract #PS63765 will govern the service arrangement prospectively. If Contract #PS63765 no longer exists, then the Service will be subject to disconnection upon the expiration of the Service Period of this ICB Contract. If, upon expiration of the Service Period, there is a delay in reverting rates to the rates in Contract #PS63765, or in disconnecting the Services if Contract #PS63765 is no longer in effect, the Service Period shall be deemed temporarily extended on a month-to-month basis until such reversion of rates or disconnection of Services is completed. In no event, however, will such temporary extension of the Service Period continue more than twelve months after the expiration of the initial Service Period. (ii) If Customer indicates to Verizon in writing that it desires to negotiate a new contract or tariffed service arrangement to continue or replace the Services provided for herein, the Service Period shall automatically be extended for a period not to exceed 60 days from the end of the initial Service Period to allow the parties to finalize a new agreement or to transition to a tariffed service arrangement. Written notice must be provided by Customer at least 30 days prior to the end of the initial Service Period. For purposes of this paragraph only, written notice may be by facsimile or electronic mail.

Assigned Numbers: Customers are required to keep 50% or more of their assigned numbers working at all times in order to retain assignment of their entire block of numbers. Verizon will notify Customer annually if their number of working numbers drops below 50% of their assigned numbers so that action can be initiated by Customer to increase their number of assigned numbers working or by Verizon to reclaim numbers. Numbers shall be considered working if they provide dial tone for a minimum of 90 nonconsecutive days during each calendar year in which they are assigned to Customer.

Additional Lines and Features: Upon written request, Customer may subscribe to additional lines of Service at the Locations identified below or at additional locations during the Service Period. Provided Verizon has suitable facilities available to provide such additional Service at costs substantially similar to the cost to provide the Service initially requested herein, Verizon will provide such Service at the same Monthly Rate per Line hereunder, and in no case will the line rate exceed the standard NYS OGS CTS line rate, plus tariffed installation charges, and no written amendment to this ICB Contract will be necessary. If a different Monthly Rate per Line is required by Verizon, then Verizon will determine the applicable rate and present it to Customer for its consideration. In no case will a different line rate, if required, exceed the standard CTS line rate. Verizon shall not be required to provide any such additional Services until and unless both parties mutually agree to any such different Monthly Rate per Line via an amendment to this ICB Contract. The Service Period for all such additional lines of Service, or additional services or features, shall be coterminous with the Service Period set forth herein unless otherwise agreed in writing.

Locations: Service shall be provided to Customer at the following locations. Other Customer locations may be added to this ICB Contract only upon mutual written agreement of the parties.

Except as provided herein, all the other terms and conditions remain as stated in NYS OGS Comprehensive Telecommunications Services Agreement, Contract #PS63765. This agreement does not supersede the CTS contract and in all other aspects the terms and conditions of that contract control.

Signatures appear on the following page
Agreed and accepted:

______________________ (Customer)

By __________________________
Name/title _________________________
Date _____________________________

VERIZON BUSINESS NETWORK SERVICES INC.,
on behalf of Verizon New York Inc.

By ____________________________
Name/title _________________________
Date _____________________________
For Internal Purposes: Verizon Business Services

NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) (“CSA”)
(IP Application Hosting)

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

1. Services. Verizon will provide the Services as set forth below in the section entitled “CSA Special Pricing.”

2. Term and Survival. The “Operational Date” for Service ordered hereunder will be the date that Verizon provides access codes to Customer. The applicable rates and charges shall be effective either: (a) on the Operational Date if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon (“Effective Date”). To the extent that there is more than one Operational Date for the Services, the applicable rates and charges will begin accruing on the related service specific Operational Date. The "Term" begins upon the Effective Date and expires upon the completion of __________ (___) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the “CTS Agreement”) until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Service at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in CTS Contract #PS63765.

   (a) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges (“NRC”) for IP Application Hosting Services in the contiguous U.S. (“Service”), as set forth below. Additionally, Customer is responsible for charges for any non-standard support services, such services to be billed at the hourly rate of $________.

<table>
<thead>
<tr>
<th>IP Application Hosting Services</th>
<th>MRC</th>
<th>NRC</th>
<th>Service ID*</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* For internal Verizon order entry purposes only.
4. Termination. If Customer terminates the Service or any portion of the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA MRC special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA NRC special pricing rates stated in Section 3 above for the terminated Service.

*For illustration purposes only*, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

If the CSA charges are as follows:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Total MRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Application Hosting</td>
<td>$9,648.49</td>
<td>$17,549.10</td>
</tr>
</tbody>
</table>

If the CTS Agreement charges are as follows*:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Total MRC</th>
<th>Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Application Hosting</td>
<td>$14,747.00</td>
<td>$20,646.00</td>
</tr>
</tbody>
</table>

*CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

<table>
<thead>
<tr>
<th>Service Element</th>
<th>Difference between CTS Agreement Total MRC and CSA Total MRC</th>
<th>Difference between CTS Agreement Total NRC and CSA Total NRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Application Hosting</td>
<td>$5,098.51</td>
<td>$3,096.90</td>
</tr>
</tbody>
</table>

**Total termination charges:** Pursuant to this example, if customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Charge equal to $5,098.51 x 7 months + $3,096.90 = $35,689.57 + $3,096.90 = $38,786.47 (Total Termination Charge).
5. **Additional Terms and Conditions.** This CSA incorporates the following Addendum:
   **IPH Microsoft Software Addendum**

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

**Agreed and Accepted:**

__________________________ ("Customer")

VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.

By ______________________ By ______________________

Name/title ______________________ Name/title ______________________

Date ______________________ Date ______________________
IPH Microsoft Software Addendum

1. Definitions.

<table>
<thead>
<tr>
<th>Definition</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Client Software</td>
<td>Software that allows a Device to access or utilize the services or functionality provided by the Server Software</td>
</tr>
<tr>
<td>Device</td>
<td>A computer, workstation, terminal, handheld PC, pager, telephone, personal digital assistant, “smart phone,” or other electronic device.</td>
</tr>
<tr>
<td>Server Software</td>
<td>Software that provides services or functionality on a computer acting as a server.</td>
</tr>
</tbody>
</table>

2. Ownership of Microsoft Products. The Software Products are licensed to Verizon from an affiliate of the Microsoft Corporation (“Microsoft”). All title and intellectual property rights in and to the Software Products (and the constituent elements thereof, including but not limited to any images, photographs, animations, video audio, music, text, and “applets” incorporated into the Software Products) are owned by Microsoft or its suppliers. The Software Products are protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties. Customer's possession, access, or use of the Software Products does not transfer any ownership of the Software Products or any intellectual property rights to Customer.

3. Use of Client Software. Customer may use the Client Software installed on Customer's Devices by Verizon only in accordance with the instructions, and only in connection with the services, provided to Customer by Verizon.

4. Copies of Client Software. Customer may not make any copies of the Software Products; except for 1 copy of Client Software on Customer's Device. Customer must erase or destroy all such Client Software upon termination or cancellation of Customer's agreement with Verizon, upon notice from Verizon or upon transfer of Customer's Device to another person or entity, whichever first occurs. Customer may not copy any printed materials accompanying the Software Products.

5. Limitations on Reverse Engineering, Decompilation and Disassembly. Customer may not reverse engineer, decompile, or disassemble the Software Products, except and only to the extent that applicable law, notwithstanding this limitation expressly permits such activity.

6. No Rental. Customer may not rent, lease, lend, pledge or directly or indirectly transfer or distribute the Software Products to any third party, and Customer may not permit any third party to have access to and/or use the functionality of the Software Products.

7. Termination. Without prejudice in any other rights, Verizon may terminate Customer's rights to use the Software Products if Customer fails to comply with the terms and conditions of this Addendum. In the event of termination or cancellation, Customer must stop using and/or accessing the Software Products, and destroy all copies of the Software Products and all of its component parts.

8. No Warranties, Liabilities or Remedies by Microsoft. ANY WARRANTIES, LIABILITY FOR DAMAGES AND REMEDIES, IF ANY, ARE PROVIDED SOLELY BY VERIZON AND NOT BY MICROSOFT OR ITS AFFILIATES OR SUBSIDIARIES. FOR THE AVOIDANCE OF DOUBT, THE SOFTWARE PRODUCTS ARE NOT “PRODUCTS” UNDER APPENDIX B OF THE CTS CONTRACT #PS63765 (“APPENDIX B”) BECAUSE SUCH SOFTWARE PRODUCTS ARE NOT A DELIVERABLE UNDER THE CTS CONTRACT #PS63765. THEREFORE, SECTION 72 OF APPENDIX B SHALL NOT APPLY. NOTWITHSTANDING THE FOREGOING, THE CUSTOMER RETAINS ALL REMEDIES AVAILABLE UNDER APPENDIX B IN CONNECTION WITH THE SERVICE.

9. Product Support. Any product support for the Software Products is provided to Customer by Verizon and is not provided by Microsoft or its affiliates or subsidiaries, provided that, Customer may request Verizon to engage Microsoft to provide support and Verizon may in its sole discretion engage Microsoft to provide support.

10. Not Fault Tolerant. THE SOFTWARE PRODUCTS MAY CONTAIN TECHNOLOGY THAT IS NOT FAULT TOLERANT AND IS NOT DESIGNED, MANUFACTURED, OR INTENDED FOR USE IN ENVIRONMENTS OR APPLICATIONS IN WHICH THE FAILURE OF THE SOFTWARE PRODUCTS COULD LEAD TO DEATH, PERSONAL INJURY, OR SEVERE PHYSICAL, PROPERTY OR ENVIRONMENTAL DAMAGE.

11. Export Restrictions. The Software Products are of U.S. origin for purposes of U.S. export control laws. Customer agrees to comply with all applicable laws and regulations including international and national laws.
that apply to the Software Products. Customer will, and will ensure that users of Software Products will, comply
with all laws and regulations including without limitation: (i) local license or permit requirements; and (ii)
applicable export, import and customs laws and regulations. Notwithstanding the foregoing, Verizon does not
make any representation as to whether any necessary regulatory approvals will in fact be granted.

12. Liability for Breach. In addition to any liability Customer may have to Verizon, Customer agrees that
Customer will be legally responsible directly to Microsoft for any breach of the terms and conditions of this
Addendum.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 24, 2009

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Time Warner Cable Inc.
CONTRACT NO.: PS63596

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Time Warner Cable Inc. has requested and the State has approved the updates to their NYS price list which include modifications to Ethernet (Lot 2) pricing regarding updates to the Federal Universal Service Fund Rate, to 11.30%.

Refer to the Pricing Section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other contract terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: April 8, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Cablevision Lightpath

CONTRACT NO(S): PS63855

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Cablevision Lightpath has requested and the State has approved the updates to their NYS price list which include new pricing for their expanded line-up of bundled voice services. In some cases there is a reduction in the existing monthly service charges. These new bundled packages may be found under Lot 1, Local, Long Distance and Toll Free.

Refer to the Pricing Section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other contract terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 6, 2009

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: At&t

CONTRACT NO(S): PS63306

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
At&t has requested and the State has approved updates to their NYS price list. These include several new products and services which enhance the current offerings for MPLS, VoIP, Hosting and Cloud Computing. See below:

Lot 1:
VoIP category
added IP Toll Free

Lot 3:
Internet Services
added pricing related to Synaptic Hosting
Co-Location category
added pricing related to Server Virtualization and Cloud Computing
MPLS category
added At&t Virtual Private Network, or AVPN
Mobile Wireless category
Gov GSM National & National Pooled plans replace Nation GSM plans. The new plans reflect lower pricing.

“Bundles” offerings are completely new

Refer to the pricing section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268  
Date: April 2, 2009

Please address inquiries to:

State Agencies & Contractors
Donna McNeil  
Purchasing Officer I  
(518) 474-4579  
Donna.mcneil@ogs.state.ny.us

Other Authorized Users
Customer Services  
(518) 474-6717  
customer.services@ogs.state.ny.us

Group: 77017 – Comprehensive Telecommunication Services

Contract Period:  
August 16, 2007 – August 15, 2017

Contractor: Qwest Communications  
Contract No(s): PS63071

Subject: Price List Update

All State Agencies and Others Authorized to Use State Contracts:
Qwest has requested and the State has approved the updates to their NYS price list which include the addition of the ability to transport Ethernet, Fast-Ethernet and Gigabit-Ethernet over their MPLS offering under Lot 3.

Refer to the Pricing Section of the Contract Award Notification (CAN) summary page for a link to the updated price list which is effective April 2, 2009.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268  DATE: April 1, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): ALL

CONTRACT NO(S): ALL

SUBJECT: Additional information regarding the OFT Plan to Purchase Policy (PTP)

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Recently OGS has received inquiries as to when Authorized Contract Users must contact OFT for permission to acquire equipment or services via New York State Contracts. There are two tests:

1. Is the service one that is offered by OFT as an enterprise service?
2. Is the dollar value of the planned purchase $50,000 or less

The answer to these questions will determine your course of action. The PTP policy, a link to OFT and a list of covered services provided by OFT are listed below.

CIO/OF T PLAN TO PURCHASE POLICY

- All New York State agencies must notify the Chief Information Officer/Office for Technology (CIO/OFT) of any purchases of technology that meet the stated thresholds (equal to or greater than $50,000) and technology-related materials, services or otherwise, as stated in Technology Policy NYS–P08-001.
The purpose of such notification is threefold:

1. To ensure CIO/OFT has a working knowledge of what technology is being purchased by New York State.
2. To coordinate purchases, whenever possible, among agencies.
3. To ensure the compatibility of technology acquisitions on a statewide basis.

State agencies must submit a PTP to acquire any technology and technology-related products or services meeting the following guidelines:

- Any technology goods or services, i.e., hardware, software and related services equal to or greater than $50,000; or
- Any aggregate commodity contract or any enterprise/universal licensing contract purchase regardless of dollar amount; or
- Any exception to an aggregate or enterprise contract regardless of dollar amount.

### LOT 1 - Voice Services
- All service involving OFT Centralized Telecommunications Systems
- Local Exchange Service
- Centrex Service
- VoIP Service

### LOT 2 - Connectivity Services
- All Service involving connectivity to the NYeNet
- Private Line Data Service
- Frame Relay Service
- ATM Service
- SONET Service
- Ethernet Service

### LOT 3 - Managed Services
- Internet Access Service
- Audio Teleconferencing
- MPLS

### LOT 1 - Voice Services
- Long Distance Service
- Toll-Free Service
- Calling Card Service
- Directory Assistance

### LOT 2 - Connectivity Services
- Switched 56kbps Service
- ISDN Service
- xDSL Service
- Broadband Cable Service
- Fixed Wireless Service **

### LOT 3 - Managed Services
- Internet Hosting Service
- Video Conferencing Service
- Interactive Voice Response
- Co-Location
- Student Re-Sale
- Mobile Wireless **

**Additionally contract users must adhere to NYS Technology Policy P03-003, Required Notification of Actions Involving Wireless Communications Infrastructure.

For additional information about the CIO/OFT’s PTP process, please visit their website at:
[http://www.oft.state.ny.us/Policy/NYS-P08-001.pdf](http://www.oft.state.ny.us/Policy/NYS-P08-001.pdf)
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: March 26, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 – August 15, 2017

CONTRACTOR: At&t
CONTRACT NO(S).: PS63306

SUBJECT: Billing Dispute Process for Underutilization Charged Credits

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

In a prior Purchasing Memo, dated February 10, 2009, Authorized Users were informed of how to request a credit of the T-1 Underutilization charges imposed by AT&T for the months of March, April, May and/or June 2008.

AT&T recently reviewed the accounts of all affected authorized users to ensure that they were set up with a profile which would allow them to file for T-1 Underutilization credits. AT&T has also streamlined the process for requesting these credits. The following e-mail has been, or will be sent to all affected authorized users:

You are entitled to a credit for the Mar-June 2008 T1 Underutilization Charge that appeared on your Oct/Nov 2008 OneNet account invoice. Attached are instructions on how to initiate a dispute using the AT&T Business Direct system. We have streamlined the process to make it easier for you to make a request and navigate the system using the Initiate Bill & Account Inquiries tool.

If you have any questions, please feel free to contact:
Catherine McCann  
AT&T Billing Service Manager  
Office Phone: 860-947-7431  
Cell Phone: 860-331-7036  
E-mail: cm8291@att.com

-or-

Karen M. Jubic  
AT&T Service Executive - State of New York  
518-437-3311  
518-437-3245 (fax)  
800-227-6021 x3311  
kmjubic@att.com

The following instructions outline the streamlined process for requesting credits of the T-1 Underutilization Charges:

**THE STEP BY STEP TO PROCESS FOR AN AT&T BILLING DISPUTE:**

**Step 1:**
Log on to Business Direct / https://www.businessdirect.att.com/portal/index.jsp

**Step 2:**
From the tools applications select –  
**Initiate Bill & Account Inquiries application.**

**Step 3:**
From the **Billing & Account Inquiry Screen,**

* Select type of service –

* Select OneNet

* Select - **Billing Claims & Credit Request.**

  -From the drop down menu –

* Select **Charges Dispute**

  - Enter your account number

(no need to enter the contract number…..)
Reason for Credit Request: **Charges Dispute**

Account Number

AT&T Contract Number, if known:

*Click continue…..

Charges Information

*Select charge type – Other charges

Charge Type: Other Charges

Type in your invoice date & disputes amount (as shown in the example below)

**Invoice Date (mm/dd/yyyy)**

**Amount in Dispute($):**

<table>
<thead>
<tr>
<th>Date</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/01/2008</td>
<td>$285.00</td>
</tr>
</tbody>
</table>

Number of Additional Entries (available if you need additional lines)

Total Amount of Credit Request($):

Routing Code: **GMSYORB** (PLEASE MAKE SURE TO INCLUDE YOUR ROUTING CODE)

Description Name for View History List: (not necessary to fill it)

Credit Request Description: Please provide specific details about your request

This credit is for a shortfall penalty for t1 utilization on our OneNet account # for Mar 2008 – Jun 2008. Please credit in the amount of $XXX.00

*Click continue…..

Please enter your contact information including …Company name, your name, phone and email address…..
Click continue…..

Your request will be summarized, please review information and if satisfied…click submit. Your new tracking number will be displayed – please note this tracking # if you need to call 888-342-5697, prompt 2 regarding status.

Process takes approximately, 5-7 minutes and once completed credits will appear in 1 to 2 billing cycles.

OGS encourages all AT&T customers to file for T-1 Underutilization credits. The process can be completed in a matter of minutes and may result in significant credits. The credits take approximately 2 billing cycles to post to your account. If you have any questions about these credits or the process for requesting the same please contact OGS and/or the AT&T representatives listed above.

All other contract terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 6, 2009

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACT NO(S).: PS63853

CONTRACTOR: Sprint

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Sprint has requested and the State has approved the following updates to their New York State price list which is effective March 6, 2009:

- Sprint has updated their equipment portfolio to include new devices for CDMA and iDEN:
  - LG Lotus
  - Samsung Highnote M630
  - Samsung Rant M540
  - Motorola i576
  - Motorola i776
  - Motorola i365IS
  - Centro Palm
  - Sierra 598 Air Card
  - Novatel U760 Air Card
  - HTC Touch Pro
  - HTC Touch Diamond

• Name Change and Honored not Offered: Voice Service Plans: Everything 450 and 900 now called Everything Data 450 and 900; Talk/Message/Connect 450/900 now called Everything Messaging 450/900; Unlimited Talk/Message/Connect Honored not Offered; Unlimited Multi-line Rate Plans Honored not Offered; Sprint Shared Plans Honored not Offered
• New: Email Solutions: NextMail Locator
• New: Data Service Packs: Air Card Plan: $39.99/5G, Connection Plan w/ $20 Premium EVDO Datalink with SHRA/NAT Promotion Only, Connection Plan w/ $20 Premium EVDO Datalink with SHRA/NAT Only
• Price Change: Data Service Packs: Unlimited Air Card Plan was $44.99 now $42.99
• New: Voice Plan Attachable Options: Mobile to Office, Integrated Office, MobilePics (iDEN) and Unlimited Picture Mail Pack (CDMA), Unlimited Messages Enhanced
• New: Data Applications: Agilis, Cheetah, Corrigo, Vettro, Weather Bug Protect, Wallace
• CDMA Powervision
  o Muziq LGLX 570 End of Life
  o Motorzar V3m End of Life
  o Motorzar V3m Red End of Life
• CDMA Powervision 2
  o Muziq LGLX 570 End of Life
  o Motorzar V3m End of Life
  o Motorzar V3m Red End of Life
• CDMA Powervision 3
  o Katana Eclipse price change was $99.99 now $79.99 and Silver End of Life
  o Instinct Samsung price change was $129.99 now $99.99
  o Touch by HTC price change was $99.99 now $29.99 and End of Life
• CDMA Vision
  o LG 160 End of Life
  o Katana II Sanyo 6650 End of Life
• CDMA Vision 2
  o Samsung M300 price change, was $19.99 now Free, and End of Life
  o Rumor LG 260 price change, was $49.99 now $29.99, and End of Life White Only
  o Samsung M320 price change, was $19.99 now Free
• CDMA Mobile Broadband Cards
  o Sierra U595 is End of Life
  o Sierra Compass 597 End of Life
  o Novatel S720 is now End of Life
  o Novatel Ovation U727 End of Life
  o Merlin Novatel EX720 price change was $99.99 now $49.99
  o Sierra 597 E price change was XXX now $99.99
• NDC on Nextel
  o i355 End of Life
  o i365 price change, was $89.99 now $79.99
  o i570 End of Life
  o i580 price change was $165.99 now $99.99
  o i850 price change was $69.99 now $29.99
• NDC on Nextel 2
  o i930 End of Life

• NDC on Sprint
  o Sanyo Pro200 price change was $49.99 now $39.99
  o Motorola V950 price change was $129.99 now $99.99

• Powersource
  o ic602 No Longer Available
  o ic902 No Longer Available

• PDA 1
  o Blackberry 8703e End of Life
  o Blackberry Pearl 8130 price change was $129.99 now $79.99
  o Treo 755P price change was $199.99 now $99.99
  o Treo 800W price change was $249.99 now $199.99
  o Motorola Q9c End of Life

• PDA 2
  o Palm Centro price change was $99.99 now $69.99. Black and Red End of Life
  o Mogul PPC 6800 End of Life
  o HTC Touch Pro New: $299.99
  o HTC Touch Diamond New: $199.99

Refer to the Pricing Information Section of the Contract Award Notification (CAN) summary page for a link to the updated price list which is dated 02/11/09 and is effective March 6, 2009.

All other contract terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 3, 2009

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Verizon Wireless

CONTRACT NO(S): PS63766

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Wireless has requested and the State has approved the updates to their NYS price list which include the following:

- Addition of two cellular modems and updated equipment matrix under telemetry equipment, page 31 of the price list.
- Decrease in price for the following items:
  - VZW XV6800 was $249.99 and is now $204.99
  - Samsung i760 was $219.99 and is now $104.99

Refer to the Pricing Information Section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated February 20, 2009.

All other contract terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 2, 2009

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 – August 15, 2017

CONTRACTOR(S): ALL

SUBJECT: Miscellaneous Service or Installation Agreements

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
In order to provide services that Authorized Users may request under contract award 20268, Contractors may determine that they need to undertake certain installations and ask Authorized Users to enter into an agreement for the same. Those agreements may offer more advantageous pricing or reduced charges for required installations, and may include time commitment requirements or provide for prorated termination charges in the event that service is terminated prior to the agreed upon service period.

Authorized Users are advised to read these agreements carefully prior to execution. These agreements must include:

- Language which states that in the event the agreement is cancelled or expires, rates will revert to the rates in effect under contract award 20268 at the time the agreement is cancelled or expires
- A schedule showing the amount of the prorated charges in the event there is early termination
- State that the agreement in no way diminishes the rights afforded under contract award 20268

Authorized Users are advised to have their legal staff review any agreements prior to signing. Any questions should be directed to the OGS contract administrator of the NYS contract that pertains to the service in question.

All other contract terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: February 17, 2009

Please address inquiries to:

Group: 77017 – Comprehensive Telecommunications Services

Contractor: At&t

Contract No(s): PS63306

Subject: March Invoice to reflect Two Months T-1 Underutilization Charges/Contact List update

All State Agencies and Others Authorized to Use State Contracts:

AT&T has requested that we inform customers that T-1 underutilization charges for January will appear on the March invoice, which will include charges for both January and February.

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated contact list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER:  20268

GROUP:  77017 Comprehensive Telecommunications Services

DATE:  February 11, 2009

CONTRACT AWARD NOTIFICATION UPDATE

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR:  Time Warner Cable

CONTRACT NO(S).:  PS63596

SUBJECT:  Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Time Warner Cable has requested and the State has approved the updates to the price list which include the following:

- Modifications to Ethernet pricing to include additional tier options and updates to the Federal Universal Service Fund Rate
- Modifications to the Internet Access pricing to include additional tier options for dedicated internet access

Refer to the Pricing Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list effective February 11, 2009.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 10, 2009

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017 Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: AT&T

CONTRACT NO(S): PS63306

SUBJECT: Credit for Underutilization Charges

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

OGS previously issued a Purchase Memorandum advising effected authorized users of the above referenced contract that they would receive invoices for past due charges for T-1 Underutilization. There was a discussion with AT&T regarding the months to be charged and the process for obtaining credits for any charges paid for the months of March, April, May and June 2008.

AT&T has advised OGS that the following procedures need to be followed to receive the credit for previously billed underutilization charges for the months of March, April, May and June 2008.

DISPUTE PROCESS FOR SHORTFALL PENALTY OF UNDERUTILIZED T1’S

In regards to the billing disputes of the $285.00 penalty for underutilized T1’s, there is a process that needs to be followed. In order to get the 4 months credit (Mar, Apr, May and Jun 2008). The authorized end-user MUST enter the dispute through BusinessDirect to receive the adjustments.

Once the dispute has been entered, the Care Center will process the adjustment(s) and the amounts will appear within 1-3 billing cycles.

*If access is required to BusinessDirect, the request form below will need to be filled out to establish a profile.

BUSINESS DIRECT ENROLLMENT
First, Last Name -
Job Title –
Email address:
Work Address (Street, City, State, ZIP)

Users Time Zone -
Is Daylight Savings Time Observed
Work Hours/Contact Time -
Phone –
Fax -
Select a Security Question and Provide the Answer:
   What is your mother's maiden name?
   What is your city of birth?
   Who is your favorite author?
   What is the name of your first born or sibling?
   What is the full name of your high school?

Once the form has been filled out, please send via email to: kj5195@att.com or cm8291@att.com

Steps to enter dispute:
1. Once the account is accessed in BusinessDirect and you locate the amount in dispute, position your mouse over the blue arrow next to the charge. A pop-up menu appears
2. Select Create Dispute.
3. On Create Dispute screen; you will need to:
   a. Enter the disputed amount.
   b. Select the reason from the drop down menu.
   c. Describe the dispute in words.
   d. Click Add to List
4. On the Summary of disputes, you will need to:
   a. Enter your identifying information in the fields on left.
   b. Check the Box and click Submit Disputes.
5. On Dispute Confirmation
   a. Note that your dispute has been successfully submitted
   b. You can use the tracking number to follow the progress of dispute resolution.

~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~

*If considering removing the service; before requesting a disconnect, please reach out to the AT&T account team; (contact info below) to discuss other alternative service options.

- Sheila Gibson    Telephone: 518 437-3234
- Tara Weitz      Telephone: 914 397-5427

Disconnect Process:
If you choose to disconnect a circuit (T1) please follow the below process in order for the circuit to be removed from your records appropriately.

1. Determine which service will not be reused anywhere else (will not be changed to another AT&T service) and needs to be totally disconnected.
2. Submit your request in one of the following ways:
   a. BusinessDirect
   b. Call the AT&T Disconnect Desk at 1-866-888-DISC(3472)

20268p38.doc/T07dmn
c. Email the Disconnect Desk at disconnect@rdsmail.ims.att.com

3. Prior to submitting your disconnect request; please have the following information available:
   a. Company Name
   b. Account Number listed on associated invoice
   c. Circuit ID
   d. Contact Name
   e. E-mail Address
   f. Contact Numbers-including Phone, Fax and possible wireless
   g. Best Reach Time

At the time you place your initial disconnect request, you will receive a tracking number to be used as a reference for the specific disconnect request. Within 2 business days, an Ordering Specialist will contact you to verify and complete the request. The Order Specialist may require additional service specific information and an authorization form, requiring signature, to complete the disconnection order. You will need to review the document, sign and RETURN it to us. Once all required information is returned, your standard disconnect interval will begin and you will be quoted the date your billing will stop.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER:  20268

GROUP:  77017 – Comprehensive Telecommunications Services

DATE:    January 27, 2009

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACTOR:  AT&T

CONTRACT NO.:  PS63306

SUBJECT:  Disputing Paid T-1 Underutilization Charges For March through June 2008

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

You may have recently paid T-1 Underutilization charges to AT&T for the months of March, April, May or June 2008. Under the terms and conditions of the above referenced contract these charges can not be assessed for the months of March, April, May or June 2008. In the event that these charges have been paid, you will need to use the disputed charges provision of Contract PS63306 to recoup these charges.

Authorized users should contact AT&T directly or use the AT&T Business Direct system to dispute these charges. We have included instructions on how to proceed. They are included at the end of this Purchase Memorandum.

Some background information:

AT&T’s Comprehensive Telecommunications Service Contract PS63306 defines underutilization charges for Voice T1’s for both In and Outbound usage that falls below $1,500.00 per month. To that end AT&T will be billing a charge of $285.00 for T1 Access on voice service that fall below the $1,500.00 per month usage for OneNet traffic and Toll Free access circuits.

Reasons for disputing charges as indicated above:

- Section VI.5.17 only allows for past charges to be billed back 120 days. Since at&t did not bill timely and the contract only allows for 120 days for billing of past charges. That would mean that underutilization charges could only go back 120 days from the date of the invoice.
AT&T issued invoices for past charges for T-1 Underutilization as Follows:

- The October invoice reflected charges going back to March 2008.
- The November invoice reflected charges going back to April, May, June, and July 2008.
- The December Invoice reflected charges going back to August, September, October, and November 2008.
- The amount for each T-1 line is $285.00 for each Underutilized T-1.
- The 2009 invoices will be billed as usage and based on the previous month charges.
  (January 2009 invoice reflects the December 2008 usage.)

As such, the March, April, May, and June charges are not allowed by the contract, therefore, if you have paid them, you need to dispute them.

All other terms and conditions remain unchanged.

DISPUTE PROCESS AND OTHER INFORMATION

ATTENTION: THE INSTRUCTIONS BELOW NEED TO BE FOLLOWED TO DISPUTE CHARGES INDICATED IN THE INFORMATION ABOVE.

The AT&T BusinessDirect Web Portal

AT&T BusinessDirect is our secure, award-winning Web portal that enables you to perform a variety of network and routine supplier-management tasks. AT&T BusinessDirect Map provides point-and-click management of your AT&T inventory and view of network elements.

The tools allow you to review, analyze, and pay your bills, place orders, check current inventory and more. Powerful performance reporting tools allow you to monitor your AT&T services in real time, including AT&T Managed Services, such as Web hosting.

The AT&T BusinessDirect® Portfolio puts you in control

The AT&T BusinessDirect Portfolio is designed to give you greater control of your communications — at any time and from any place. You'll find it an easier, faster and more reliable way to do business with AT&T. Here are the online tools you'll have access to upon registration:

- **Ordering and Status**
  - Place orders quickly and easily and get status reports on their progress.

- **Billing Capabilities**
  - Review, pay or inquire about your bills.
  - View bill summaries and create customized reports.

- **Trouble Reporting**
  - Create trouble tickets and get status reports automatically.
  - Initiate circuit tests.
  - View toll-free number and circuit inventories.

- **Network Performance**
  - Assess the performance of your network to help you make timely and informed decisions.
  - Analyze call detail and trunk traffic records in real time to assist in revenue generation, cost savings, or increasing your customer satisfaction levels.

- **Network Control**
- Make hands-on routing changes to optimize your toll-free network's performance.
- Assess and reconfigure dedicated voice trunk facilities on demand.

**AT&T Managed Internet Service**
- Manage your AT&T MIS Service, including DNS records and secondary domain names.

**Training/Reference/Tutorials**
- Take full advantage of the AT&T BusinessDirect Portfolio and get answers to many of your questions.
- Access valuable training and reference guides and brochures.

Your Business Direct Manager, Christine Barnabei at 610-347-2144 (email: cbamabei@att.com), AT&T Service Manager (Karen Jubic) at 518-437-3311 (email: kmjubic@att.com) or your AT&T Account Executive Sheila Gibson 518-437-3234 (email: smgibson@att.com) or Tara Weitz at 914 397 5427 (email: lwetz@att.com) can register you and create a "Company Profile" that includes the AT&T services to which you currently subscribe. Then when you go online, you'll find that many of the entries for the on-screen data fields and drop-down menus in the AT&T BusinessDirect Portal are pre-populated for you.

Upon registering you, Christine, Karen, Sheila or Tara will also authorize you or someone you designate to serve as the "Company Administrator" who may issue IDs to new users, deactivate the IDs of departing employees and perform other administrative tasks. Having a company administrator onsite eliminates the need to call AT&T with minor administrative matters.

So contact Christine, Karen, Sheila or Tara today and start taking advantage of AT&T's online self-service capabilities.
Attachment D - Disconnect Procedures

Disconnect "Returns Desk"

Change is inevitable...and in business, it can sometimes become a daily occurrence. Whether it's to move an office location or "right-size" a business unit, these changes may require disconnection of communication services. Whatever the reason, AT&T is ready to assist you with four (4) ways to process your request.

To disconnect any* AT&T service, follow these simple steps.

- Determine which service will not be reused anywhere else (will not be changed to another AT&T service) and needs to be totally disconnected.

Submit your request in one of the following ways:

1. Business Direct
2. Call the AT&T Disconnect Desk at 1-866-888-DISC (3472)
3. Email the Disconnect Desk at disconnect@rdsmail.ims.att.com

Prior to submitting your disconnect order, please have the following information at hand (as applicable to the service you are disconnecting):

a. Company Name
b. Account Number Listed on Associated Bill
c. Circuit ID
d. DLCI
e. Master Customer Number (MCN)
f. Billed Account Number (BAN)
g. Contact Name
h. E-mail Address
   Contact Numbers including Phone, Fax, and possibly Wireless Best Reach Time

k. ALL TOTAL DISCONNECT ORDERS, SHOULD ALSO BE COPIED IN EMAIL TO YOUR AT&T ACCOUNT TEAM REPRESENTATIVE, EITHER SHEILA GIBSON AT smgibson@att.com OR TARA WEITZ AT TARA.WEITZ@ATT.COM.

At the time a state agency or municipality places the initial disconnect request, you will receive a tracking number to be used for any future reference to this order. In 2 business days (by close of business), an Order Specialist will contact you to verify and complete your request. The Order Specialist may require additional service specific information and an authorization form, requiring signature, to complete the disconnection order. Apollo will need to review the document, sign and return it to the Order Specialist. Once all required information is returned, the standard disconnect interval will begin, and Concerto will be quoted the date billing will stop.

(Note: If your request includes multiple services, an Order Specialist for each product will contact you to confirm your request. These multiple contacts, where applicable, will assure that an AT&T representative with expertise in each piece of your service will assist you.)
Attachment E - AT&T Billing Contacts and Escalations

Billing Inquires should be submitted via BusinessDirect or by contacting the Customer Care inquiry and/or dispute number available on the top of the your invoice use the link below:

https://www.businessdirect.att.com/bortal/index.isb

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
</tr>
</thead>
</table>
| 1    | Submit the billing inquiry and/or dispute through Business Direct when the service you have contracted is supported by Business Direct  
 https://www.businessdirect.att.com/bortal/index.isb  
 (Business Direct Customer Support Line: (800) 221-0000)  
 or  
 Call the Customer Care number on your invoice to submit an inquiry and/or dispute |
| 2    | Escalate through the same method used in step one |
| 3    | Contact the Service Manager (SM) or Billing Specialist (BS), but continue to escalate through the same method used in step one |

Billing Inquiries/Disputes

Examples Billing inquiries/Disputes:

- Removing disaffiliated lines from your account and adjusting charges billed.
- Fixing about misapplied payments.
- Payment investigations.
- To request refund of a credit balance.
  - To transfer a credit balance to one of your other accounts.
    - Adding an itemized call detail.
- Bill reprints.

Any specific questions or issues surrounding charges, balances or discounts on your bill

Billing Inquiries for all services other than AT&T Local Services should be submitted using the Business Direct (formerly Interactive Advantage) Platform or emailing them directly to attEcare@rdsmail.ims.att.com or by calling 1-888 342 5697, prompt 2.

(Note: Billing Inquiries for AT&T Local Services (Local lines that are purchased from AT&T directly vs. Verizon) should refered to the billing inquiry number located at the top of the invoice, or to Karen Jubic at kirtjubic@att.com)

FOR ALL BILLING INQUIRIES/DISPUTES/ PLEASE INCLUDE A PARAGRAPH DESCRIBING THE NATURE OF THE ISSUE, THE ACCOUNT NUMBER, LINE NUMBER (S) AND ANY OTHER APPLICABLE INFORMATION

THE ROUTING CODE OF GMSYORB MUST BE INCLUDED ON ALL VOICE BILLING INQUIRIES SUBMITTED TO attEcare@rdsmail.ims.att.com IN ORDER TO ROUTE TO OUR SYRACUSE CUSTOMER CARE CENTER.
THE ROUTING CODE OF GMSYORD MUST BE INCLUDED ON ALL DATA BILLING INQUIRIES SUBMITTED TO attEcare@rdsmail.ims.att.com IN ORDER TO ROUTE TO OUR SYRACUSE CUSTOMER CARE CENTER.

IMPORTANT: IF SUBMITTED VIA EMAIL, SUBJECT LINE – SHOULD INCLUDE ROUTING CODE ONLY!

A complete listing of escalation contacts and product specific processes are provided in Attachment A. Any need to escalate an issue should be brought to the immediate attention of the Service Manager -Karen Jubic at kmjubic@att.com or 518-437-3311.

<table>
<thead>
<tr>
<th>Point of Escalation - Voice Billing Inquiries</th>
<th>Name</th>
<th>E-mail</th>
<th>Office # &amp; Pager #</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Level Escalation - Order Specialist</td>
<td>Monica Kerr</td>
<td><a href="mailto:kerrm@att.com">kerrm@att.com</a></td>
<td>888-342-5697, 2</td>
</tr>
<tr>
<td></td>
<td>Christopher Wise</td>
<td><a href="mailto:cjwise@att.com">cjwise@att.com</a></td>
<td>ext. 4827</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>ext. 4210</td>
</tr>
<tr>
<td>2nd Level Escalation - Coach</td>
<td>Beverly Young</td>
<td><a href="mailto:beverlyyound@att.com">beverlyyound@att.com</a></td>
<td>315-442-3527</td>
</tr>
<tr>
<td>3rd Level Escalation - Service Manager</td>
<td>Karen Jubic</td>
<td><a href="mailto:kmjubic@att.com">kmjubic@att.com</a></td>
<td>518-437-3311</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Point of Escalation - Data Billing Inquiries</th>
<th>Name</th>
<th>E-mail</th>
<th>Office # &amp; Pager #</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Level Escalation - Order Specialist</td>
<td>Sara Lavalle</td>
<td><a href="mailto:saralavalle@att.com">saralavalle@att.com</a></td>
<td>866-541-9791</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>ext. 4448</td>
</tr>
<tr>
<td>2nd Level Escalation - Coach</td>
<td>Beverly Young</td>
<td><a href="mailto:beverlyyound@att.com">beverlyyound@att.com</a></td>
<td>315-442-3527</td>
</tr>
<tr>
<td>3rd Level Escalation - Service Manager</td>
<td>Karen Jubic</td>
<td><a href="mailto:kmjubic@att.com">kmjubic@att.com</a></td>
<td>518-437-3311</td>
</tr>
</tbody>
</table>

Any need to escalate any billing issue beyond 3rd Level should be brought to the immediate attention of Service Manager Karen Jubic at kmjubic@att.com.

Questions regarding AT&T Billing Edge SNYS OGSware can be directed to: 1-800-557-2455 Prompt #2

All other terms and conditions remain unchanged
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 27, 2009

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017 – Comprehensive Telecommunications Services
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: twtelecom
CONTRACT NO.: PS63072

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Twtelecom has requested and the State has approved the updates to their price list which include the addition of pricing options for NxT1 Internet Access (7.5Mbps-12Mbps), and Managed Router for Internet Access options T1, NXT1 and DS3.

Refer to the Pricing Information section of the Contract Award Notification summary page for a link to the updated price list effective 01/27/09.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 9, 2009

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Verizon Business

CONTRACT NO(S): PS63765

SUBJECT: Contact Information Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Business is pleased to advise that our contact list has been updated to include all of the account team members dedicated to billing, orders, maintenance and sales for the Comprehensive Telecommunications Services Contract.

The updated Contractor Information is as follows:

Verizon Business Network Services Inc.
14 Corporate Woods Blvd.
Albany, NY 12211
Fax: (866) 404-8815
FED ID #: 13-2745892
E-mail: NYSCTS@lists.verizonbusiness.com

Donnalee O’Donnell
(866) 757-9761

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page and the link to the contact information for the updated contact list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 23, 2008

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 – August 15, 2017

CONTRACTOR: Verizon Business

CONTRACT NO(S): PS63765

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Business has requested and the State has approved the updates to their price list which include the addition of Converged Ethernet Access, reducing of the long distance rates for Mexico, and a decrease in the EUL charge that was effective July 1, 2008.

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
 DATE: December 22, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 – August 15, 2017

CONTRACTOR: VARIOUS

CONTRACT NO.: VARIOUS

SUBJECT: T-1 Underutilization charge

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Various Comprehensive Telecommunications Services Contracts impose underutilization charges for Voice T1’s for both Inbound and Outbound usage. These charges may be assessed if your usage falls below a specified monthly dollar or minute usage requirement.

OGS suggests that Authorized Users review their monthly bills to determine if such charges are included. Even if your current monthly bill does not contain these charges, you should review your Telecommunications carrier’s contract to determine if they can impose these charges. Contracts are available at the following link:
http://www ogs.state ny.us/purchase/prices

In the times of fiscal constraint OGS recommends that all Authorized Users of the Comprehensive Telecommunications Services Contracts review all existing T-1 lines to determine their monthly use and assess whether any consolidation or elimination of lines is possible. The contact individuals listed for the Telecommunication carriers can assist you in this review. Use the link above for contact information.

All other terms and conditions remain unchanged.

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us
PURCHASING  MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 4, 2008

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017 – Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACT NO(S): PS63072

SUBJECT: PROMOTIONS FOR DECEMBER ONLY

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
tw telecom, inc. (TWTC) has two promotions for the month of December ONLY.

1. On-Net or Off-Net new customers or prospects who purchase a new service are eligible to receive a one-month MRC certificate for future credit on their account.
   • Only products that bill a monthly recurring charge are eligible for the credit. Usage, taxes, surcharges, or products that do not bill monthly recurring charges are not eligible for the credit.
   • The free month certificate can be redeemed any time between March 1, 2009 and December 31, 2009 by faxing or emailing their certificate to Denver. The certificate will contain instructions for where to send it. The certificate is void after December 31, 2009.
   • Customers must contract for at least $1000 of new Month Recurring Revenue to be eligible for this credit. Off-net local loops are not eligible for credit.

2. Two separate offers are being launched for two separate Ethernet Internet customer targets. 1) customers who currently have 10Mbps EIS up to 100Mbps EIS and 2) those customers with 100Mbps+ EIS that want up to 1 Gbps EIS.
   • Customers with 10 megs of EIS or greater can upgrade to all the way up to 100megs with no incremental bandwidth steps for an additional $1000.
   • Customer with 100Mbps of EIS or greater can upgrade their current bandwidth up to 1Gbps at $10 per meg.

This above promotions are ONLY being offered from 12/1/08 through 12/31/08 for customer requested due dates BEFORE 1/31/09. Please direct any questions concerning this Contract Update to Kristin Hoblock at (518) - 640-0904.

All other terms and conditions remain unchanged.

20268p32.doc/T07dmn
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 24, 2008

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna.mcneil@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS:
tw telecom
Verizon Wireless

CONTRACT NO(S.):
PS63072
PS6376 6

SUBJECT: Updated Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
tw telecom has requested and the State has approved the updates to their NYS price list which include the following:

- Pricing reductions for MPLS and addition of Quality of Service (Qos) to the MPLS Product offering
- Collocation is being updated to reflect pricing increase and expanding power options

Verizon Wireless has requested and the State has approved the addition of the Blackberry Storm to their price list.

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price lists.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE #30

AWARD NUMBER: 20268

GROUP: 77017 – Comprehensive Telecommunications Services

DATE: November 6, 2008

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS

Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS

Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: VerizonBusiness

CONTRACT NO.: PS63765

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verzionbusiness has requested and the State has approved the following updates to their NYS price list:

Lot 1

• Update International Long Distance billing table to reflect a 18 to 30 second initial increment that is in conformity with VZB billing system. Many long distance rates have been reduced.

Lot 3

• Addition of data-only Adtran equipment.

• Internet port charges reduced Addition of new GigEport only hub service relabeled from Internet Access to Internet Port. Internet port, monthly recurring charge rate reduction of 20-40% for T1, T3, OC3, OC12, OC48 and Ethernet based on speed (MBPS).

• Rates for colocation have increased - Rates for bandwidth have decreased by as much as 80% and rates for power have increased approximately 20%.

• Price changes which reflect adjustments in the Universal Service Fund Charge FCC Surcharge for Educational Institutions (FCC 11 Sect 31.4) effective October 1, 2008. This is a tariff change based on FCC mandate and is not initiated by Verizon. The current Contribution Factor on contract is 11.4%, the same as the third quarter rate. The FUSF applies to regulated services and so may apply to certain services in Lots 1, 2, 3.

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list which also reflects the deletion of some services.

All other terms and conditions remain unchanged.

20268p30.doc/T07dmn
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 3, 2008

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Lightower Fiber Networks
CONTRACT NO(S): PS63764

SUBJECT: Name Change/Contact Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Hudson Valley DataNet LLC has announced a new d/b/a. That d/b/a is Lightower Fiber Networks. The company address and FID# remains unchanged.

The new contact is:

Tim Smith, Regional Sales Director
Phone: 845-458-7712
Email: tsmith@lightower.com

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated information.

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268  
Date: October 30, 2008

Group: 77017 – Comprehensive Telecommunications Services

Contract Period: August 16, 2007 – August 15, 2017

Contractor: All  
Contract No.: All

Subject: Contract Migration Clarification

All State Agencies and Others Authorized to Use State Contracts:
The following language has been added to the Procurement Instructions section to clarify contract migration.

9. State Agencies or any other authorized users obtaining services via a current NYS centralized contract shall be able to migrate to any contract awarded to the same vendor as a result of RFP 20268, effective on the contract approval date and not dependent on the actual date of migration, with no charge or penalty. Migration by an agency or any other authorized user to any new centralized contract shall not diminish, alter or extinguish any right (that normally survives end of the contract period) that the agency or other authorized user had under the terms and conditions of their original contract. In instances where it is more advantageous for users to migrate, they may do so upon mutual agreement and negotiation with the contractor.

Any existing State Agencies or Authorized Users migrating to pricing available under the new centralized contract will be eligible to receive any rate change resulting from such migration as of the date of migration to the new contract only. There shall be no retroactive credits or adjustments based upon the contract approval date.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: October 21, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACT NO.: PS63853

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Sprint has requested and the State has approved the updates to their price list which include the following:

1. Sprint has updated their equipment portfolio to include new devices for CDMA and iDEN:
   a. I365
   b. MOTORAZR E20
   c. Katana Eclipse
   d. M220
   e. M320
   f. Treo 800W
   g. Motorola V950

2. New: Seasonal Standby Plans are listed under Mobile Wireless.

3. Unlimited Data Access Plan no longer offered: Listed as Honored not Offered under Mobile Wireless.

4. New: Under Data Service Packs:
   a. Data Plans listed on the Sprint Business Application Plan (CDMA) EVDO, 1xRTT
   b. Sprint Business Application Plan (iDEN) Attachable
   c. Primary Data Plan (CDMA Only) Web/Data Access and Active Sync

6. New: Air Track services listed under Data Applications.

7. Blackberry Services:
   a. Worldwide Data Blackberry Services
   b. Blackberry Enterprise Server (BES) Client Access Licensing (CAL)-Exchange, Notes, and Groupwise
   c. BES/MIME Client Access Licensing (CAL) for MS Exchange
   d. 4.0 UPGRADE Blackberry Enterprise Server (BES) Software 4.1
   e. Blackberry T-Support 4.1

8. Total Equipment Protection has been moved from the Mobile Wireless Worksheet to the Voice Plan Attachable Worksheet.

9. “VOIP” No Longer Offered and has been removed.

10. Inserted new worksheet named “T1,DS3,OC3 Access”.

11. Powersource Equipment Changes
    a. ic502 are now End of Life
    b. ic602 are now End of Life
    c. ic902 are now End of Life

12. iDEN Versatile Equipment Changes
    a. I760 no longer available
    b. I880 now End of Life

13. iDEN Rugged Equipment Changes
    a. i355 is now End of Life
    b. i560 no longer available
    c. i365 is a New Phone at $89.99

14. iDEN International Only – v555 price was $105.99, now is $79.99

15. CDMA Powervision
    a. LG LX 570 Black is now End of Life with a price change, was $99.99 now $49.99
    b. Motorzar V3m (black & Red) price change, was $29.99 now is Free
    c. Motorazr V9m is now End of Life
    d. Samsung M510 is no longer available
    e. Samsung Upstage price change, was $99.99 now $49.99
    f. Sanyo Katana DLX all phones are now End of Life
    g. Motorazr VE20 is a new phone $99.99
    h. Katana Eclipse is a new phone $99.99

16. CDMA Voice and Vision
    a. LG LX160 price change was $19.99 now is $29.99 and is also End of Life
    b. Samsung M220 is a new phone $29.99

17. CDMA Camera
    a. Sanyo Katana 3800LX price change was $49.99 now $29.99
    b. Samsung M320 is a new phone $19.99
18. CDMA PDA Smartphone
   a. Blackberry 7130e price change was $136.99 now $99.99
   b. Blackberry Pearl 8130 is End of Life for Red color
   c. Blackberry Curve 8330 price change was $179.99 now $99.99
   d. Blackberry 8703e is now End of Life
   e. HTC Touch price change was $249.99 now $99.99
   f. Motorola MotoQ9c price change was $149.99 now $99.99
   g. Motorola MotoQ price change was $29.99 now free
   h. Palm Treo 70WX is now End of Life
   i. Samsung Ace i325 price change was $149.99 now $99.99
   j. Palm Treo 800W is a new phone $249.99

19. NDC on Sprint – Motorola V950 is a new phone $129.99

20. CDMA Mobile Broadband Cards
   a. Franklin U680 is no longer available
   b. Novatel U727 price change was $99.99 now $79.99
   c. Novatel S720 is now End of Life
   d. Pantech PX-500 is no longer available
   e. Sierra Compass 597 price change was $49.99 now free

21. Private Line Data Services is actually access for:
   a. T1
   b. DS3
   c. OC3

**Promotion:** The program (for new activations only) will give an additional $30 credit off of select handsets when purchased in groups of 10 or more or an additional $50 off when handsets are purchased in groups of 15 or more. The following handsets are included in this offer (and you can mix and match any of these, as long as you get the magic numbers of 10 or 15 as a total purchase). These devices must also be purchased at the same time. iDEN: i570, BB 7100i, i355 CDMA: BB 8830, U727, and Treo 800W.

**Service Plan Note:** Instinct: Available with Simply Everything, 450 and 900 plans. New customers must be provisioned on one of the new bundled voice/message/data plans. Cannot purchase voice only, business essentials or other legacy plans with the Instinct. Current customers must rate-plan swap to one of the new Simply Everything Plans.

*Simply Everything Plans do NOT receive the 25% monthly discount.*

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated October 10, 2008.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

GROUP: 77017 – Comprehensive Telecommunications Services

DATE: October 9, 2008

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: PAETEC

AT&T

CONTRACT NO.: PS63070
PS6330 6

SUBJECT: PAETEC Remit to Address
AT&T Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

PAETEC has requested the remit to address and correspondence address be changed from 600 Willowbrook Office Park, Fairport, NY 14450 to the following:

PAETEC Communications
510 New Karner Road
Suite 5A
Albany, NY 12205

AT&T has requested and the State has approved the updates to their price list which include updating the hosting pricing, Lot 3 Internet Services.

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated information for PAETEC and updated price list for AT&T.

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: September 18, 2008

Please address inquiries to:

State Agencies & Contractors
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

Contract Period:
August 16, 2007 – August 15, 2017

Contractor: Time Warner Cable
Contract No(S): PS63596

Subject: Price List Update/Remit to Address/Contact Updates

All state agencies and others authorized to use state contracts:

Time Warner Cable has requested and the State has approved the updates to their price list which include:

- Modifications to the Cable Based Broadband and Internet Access levels pricing page, to correct identifiers for Access level 3 and 4

The Remit to address for New York State Agencies is as follows:

Time Warner Cable
Box 223085
Pittsburg, PA 15251-2085

Note: Be sure to reflect your account number on payments sent to any vendor.

For Non-state agency Authorized Users, invoices may reflect a different remit to address. If you have questions regarding the remit to address for your account(s), please contact your sales representative.

Sales and Service contacts have been updated and are reflected in the revised Contract Award dated September 12, 2008, refer to page 43.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 12, 2008

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017 – Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACTOR: Paetec Communications

CONTRACT NO(S): PS63070

SUBJECT: Update Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Paetec has requested and the State has approved the updates to their NYS price list.
Refer to the Pricing Section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 11, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACTOR: Verizon Business Network Services Inc.

CONTRACT NO(S).: PS63765

SUBJECT: Remit to Addresses

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

The above referenced contract, awarded to Verizon Business Network Services Inc., FEIN# of 13-2745892, has various entities providing service. These entities will issue monthly bills with different “remit to” addresses. Authorized users are advised to send their payments to the address indicated in the “remit to” section of their monthly bill. The payments should be made to:

Verizon
FEIN#: 13-2745892

Be sure to include your account number on all remittances to ensure proper credit.

All other terms and conditions remain the same.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 28, 2008

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD: August 16, 2007 – August 15, 2017

CONTRACTOR: Verizon Wireless

CONTRACT NO.: PS63766

SUBJECT: Updated Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Wireless has requested and the State has approved the updates to their NYS price list which includes prices decreases and additions.

Refer to the Pricing Section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated August 28, 2008.

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: August 22, 2008

Please address inquiries to:

State Agencies & Contractors
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

Group: 77017 – Comprehensive Telecommunications Services

Contract Period:
August 16, 2007 – August 15, 2017

Contractor: Sprint
Contract No(s): PS63853

Subject: Remit to Address

All state agencies and others authorized to use state contracts:

Sprint has requested the remit to address for invoices ONLY under this contract be mailed to:

US Mail:
Sprint
P.O. Box 4181
Carol Stream, IL 60197-4181

Electronic Funds Transfer:
Bank of America, N.A.
101 S Tryon Street
Charlotte, NC 28255
ABA: 111000012
Acct#:3752205642

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 14, 2008

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Paetec

CONTRACT NO(S).: PS63070

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Paetec has requested and the State has approved the updates to their price list which include:

1. Change EUCL (End User Common Line Charge to FSLC (Federal Subscriber Line Charge)
2. Add PINNACLE service - Lot 1 – NOTE: The Minimum Amount column refers to the prices for the various tier levels of service. These reflect the lowest price that the services can be offered at.
3. Add Advantage Business Lines and Switched Local Service

Refer to the Pricing Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated and effective August 14, 2008.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 11, 2008

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Sprint Solutions Inc.
CONTRACT NO(S): PS63853

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Sprint has requested and the State has approved the updates to their price list which are summarized below:

1. Effective August 1, 2008 Sprint’s 411 charges will be $1.79;

2. Effective August 1, 2008 Sprint’s billing system will change. Access only will be billed in advance. Access for your current month plus the following access charges will be billed on the first bill;

3. Sprint has updated their equipment portfolio to include new PDA/Blackberry devices for CDMA and iDEN, new iDEN flip phones and camera phones, new CDMA flip phones and camera phones, international phones, air cards to include PCMCIA/USB/Express, along with their new CDMA Push to Talk radio phones (NDC Phones).

4. Sprint has updated their monthly services highlighting the following services.
   a. Our new Sprint Business Essential Plans with a low cost add-on plan that pools with all the phones on an account making it more cost effective and helps to reduce your monthly cost which includes:
      i. Mobile to Mobile Free with any Nextel or Sprint Phone
      ii. Group Connect Free
      iii. Free Voice Mail, Caller ID, Domestic Long Distance
iv. Unlimited Direct Connect (Walkie Talkie One on One)  
v. Free Nights and Weekends (7pm to 7am during the week)  
vi. Unlimited Direct Talk on Nextel Phones (Off Network Communications)  

b. The New Simply Everything plans. These are also the only plans available to activate our new Instinct phone.  
c. Third Party applications for GPS, Laptop Security, Navigation  
d. Email solutions for both PDA’s and Blackberry’s along with web services  
e. Converged Network Solution (CNS) is now available for in-building coverage and wireless campus solutions along with PBX integration services.

Refer to the Pricing Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated and effective 08/01/08.

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: August 7, 2008

Please Address Inquiries To:

State Agencies & Contractors
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

Group: 77017 – Comprehensive Telecommunications Services

Contract Period:
August 16, 2007 – August 15, 2017

Contractors:
Genesys Conferencing
AT&T

Contract No(s.):
PS63110
PS6330 6

Subject:
New Contact for Genesys
Additional contacts for AT&T

All State Agencies and Others Authorized to Use State Contracts:

1. Genesys Conference was purchased by InterCall, Inc. Genesys has assigned a new account representative.

   Mr. Joseph Kirch
   InterCall/Genesys
   Email: jkirch@intercall.com
   Phone: 631-261-1781
   Fax: 706-634-4021
   Cellular: 646-924-8599

2. AT&T has requested and the State has approved the addition of the following contacts for Account Team Support:

   Lisa Magill, Regional Account Manager, University Sales/Solutions UNY, 607-761-5552, lisa.magill@att.com
   For Western NY, the Campus Sales Rep is Dave Schenk, 716-239-9549, david.schenk@att.com
   For Central NY, the Campus Sales Rep is Linda Holloway, 607-731-1074, linda.holloway@att.com
   For Eastern NY, the Campus Sales Rep is Gina Heintz, 518-256-7766, gina.heintz@att.com

   For updated information refer to the revised Award Notification.

   All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: August 1, 2008

GROUP: 77017 - Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 1007 – August 15, 2017

CONTRACTOR: Verizon Business Network Services, Inc.
CONTRACT NO.: PS 63765

SUBJECT: Possible Strike

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

In anticipation of a possible strike by Verizon Telecom employees, OGS has secured a contingency plan from Verizon Business on how they expect to address service during the possible walk out. The contracts that provide some local telephone services for Verizon Business customers expire at midnight on August 2, 2008. The strike is not expected to impact daily service and will not affect wireless communications.

Please be advised that Verizon’s CTS SPOC (single point of contact) 866-757-9761 phone number for the Verizon contract remains in effect. All Verizon contract administrators will remain available to assist state agencies.

Attached is the official information letter on the current bargaining with Verizon Business labor unions in New York State.
August 1, 2008

Donna McNeil
NYS Office of General Services
Empire State Plaza
Albany NY 12242

Dear Ms McNeil:

We want to provide you with information about Verizon’s labor negotiations and their potential impact on Verizon Business and services we provide to you. First of all, we have no reason to believe the current negotiations will lead to any kind of work stoppage—but in the event they do, this is what you should expect.

Verizon Telecom, which provides some local telephone services for Verizon Business customers in Verizon East, has contracts that expire at midnight on August 2, 2008 with two unions that represent approximately 65,000 employees. Verizon East includes Massachusetts, New York, New Jersey, Pennsylvania, Delaware, Maryland, the District of Columbia, Virginia, Rhode Island and West Virginia.

All other Verizon Telecom territories, as well as Verizon Business employees, are not covered by these expiring contracts. Verizon Wireless employees also are not covered. Accordingly, services furnished entirely by Verizon Business, Verizon Wireless and services furnished by Verizon Business outside Verizon East should not be impacted.

Verizon Telecom and the unions have publicly stated they are in bargaining discussions to agree upon new contracts that are fair for both union-represented employees and the company. Discussions are ongoing, and if for some reason the parties are unable to reach an agreement on a new contract prior to August 2, a work stoppage is a possibility. It is also possible the parties could continue bargaining while employees continue working.

In the event of a work stoppage, Verizon Telecom would add personnel for work activity associated with Verizon Business customers. Installation and maintenance time frames and customer service response intervals could be impacted for certain services in the Verizon East territory. Maintenance would be the top priority with the goal to maintain normal intervals for maintenance based on the volume of trouble tickets. Provisioning would be ramped up as the maintenance load is stabilized and balanced with maintenance activities. New provisioning project intervals would be negotiated based on size and scope of the project.

Verizon Business is committed to continue to provide its customers with normal high levels of service, and preparations are underway to address customer impacts of a work stoppage. Our Business Continuity plans have been assessed to ensure a business-as-usual service approach, and operational contingency plans have been developed for provisioning and maintenance activities in coordination with Verizon Telecom.

We value your business and trust.

Sincerely,

Sara Burkhardt
Sales Engineer
Verizon Business

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 10, 2008

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017 Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS

Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS

Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:

August 16, 2007 – August 15, 2017

CONTRACTOR: Verizonbusiness

CONTRACT NO(S).: PS63765

SUBJECT: Price list update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizonbusiness has requested and the State has approved the updates to their price list which include the following:

2. Standardizing MCI rates for Manage Services and lowering the rate.
3. No charge applies when changing long distance service provider and clarified usage rate information for PRI.

Refer to the Pricing Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated July 10, 2008.

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Group: 77017 – Comprehensive Telecommunications Services

Date: June 17, 2008

Please Address Inquiries To:

State Agencies & Contractors
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

Contract Period:
August 16, 2007 – August 15, 2017

Contractor: Time Warner Telecom
Contract No(s): PS63072

Subject: Company Name Change to tw telecom

All State Agencies and Others Authorized To Use State Contracts:
Time Warner Telecom is becoming tw telecom as of July 1, 2008. Although the name will change, services, account teams, contracts, address and FID# will remain unchanged.

The Award will be revised on July 1, 2008 to reflect the name change.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 11, 2008

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: Paetec*
Sprint Solutions, Inc.**
Time Warner Telecom***

CONTRACT NO(S).: PS63070*
PS63853**
PS63072***

SUBJECT: Contact Information Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

*Paetec has a new contract administrator who replaces Anna Drew.

Deana Gray, Office Manager Phone: 518-862-9050
PAETEC Fax: 518-862-2320
Email: Deana.Gray@PAETEC.com

**Sprint Solutions, Inc.** has requested and the State has approved the Regional Contact Information updates for Sales/Repair/Troubles/Escalation as follows:

Contact Additions:
1. Mark Schenk: Public Sector Account Manager – Wireless
   Addition: Lower Hudson Valley, New York City
2. Phil Foti: Sales Manager, Sprint Public Sector New York, Phone: 732-582-3685,
   Email: Philip.foti@sprint.com

Title Change:
Bill Brittingham: Regional Director
**Sprint Solutions, Inc. continued:**

Delete:

   Lower Hudson Valley, Westchester, New York City
   Phone: 917-532-7789, Fax: 646-458-3598
   Email: Jasper.a.Little@sprint.com
2. Paul Connelly: Director, Sprint Public Sector New York City
   Phone: 646-458-3568
   Email: C.Connelly@sprint.com

***Time Warner Telecom*** has requested and the State has approved the change of contact from Dave Wilbur to Kristin Hoblock.

New Contact Information:

   Kristin Hoblock
   Account Manager
   Phone: 518-640-0904
   Fax: 518-640-9815
   Email: Kristin hoblock@twtelecom.com

Refer to the ***Award Document*** section of the Contract Award Notification (CAN) summary page for a link to the updated contact information.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 11, 2008

GROUP: 77017 – Comprehensive Telecommunication Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Verizon Business

CONTRACT NO(S).: PS63765

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Business has requested and the State has approved the updates to their NYS price list which include price decreases effective August 1, 2008, price increases due to an annual increase in the EUCL charge that was effective April 1, 2008.

This update includes a TEMPORARY addition of VSSI long distance as a grandfathered service for EXISTING CUSTOMERS ONLY for 180 day period ending on 12/19/08.

Refer to the Pricing Information section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: June 6, 2008

Please Address Inquiries To:

State Agencies & Contractors
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

Group: 77017 – Comprehensive Telecommunications Services

Contract Period: August 16, 2007 – August 15, 2017

Contractor: Verizon Wireless
Contract No(s): PS63766

Subject: Table Two Participation

All State Agencies and Others Authorized to Use State Contracts:
Verizon Wireless has notified us they are extending participation under the above referenced contract to groups eligible to purchase under Table Two.

Refer to our website www.ogs.state.ny.us/purchase/snt/othersuse.asp for a link to Table Two.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 2, 2008

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Verizon Wireless
CONTRACT NO(S): PS63766

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Wireless has requested and the State has approved updates to their NYS price list.

Refer to the Pricing Information section of the Contract Award Notification summary page for a link to the updated price list which is effective June 2, 2008.

All other terms and conditions remain unchanged.
Purchasing Memorandum

Contract Award Notification Update

Award Number: 20268

Date: May 28, 2008

Please Address Inquiries To:

Group: 77017 – Comprehensive Telecommunications Services

State Agencies & Contractors
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

Other Authorized Users
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

Contractor: Time Warner Cable

Contract No(s): PS63596

Subject: Price List Update

All State Agencies and Others Authorized to Use State Contracts:

Time Warner Cable has requested and the State has approved the updates to their price list which are outlined below:

- Modifications to Ethernet pricing page, to include additional tier options and applicable taxes, fees and surcharges
- Modifications to the Cable based Broadband pricing page, to include improved pricing and speed offerings
- Modifications to the Internet Access pricing page, to include improved pricing and speed offerings and additional tier options for dedicated internet access

Refer to the Pricing Information section of the Contract Award Notification summary page for a link to the updated price list which is effective May 28, 2008.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 23, 2008

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: Sprint Solutions, Cablevision Lightpath

CONTRACT NO(S.): PS63853 PS6385 5

SUBJECT: New Contracts Sprint Solutions and Cablevision Lightpath

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Sprint Solutions was approved and added to the Group 77017 Award 20268 on May 9, 2008
Cablevision Lightpath was approved and added to Group 77017 Award 20268 on May 15, 2008.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 8, 2008

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017 – Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: ALL
CONTRACT NO(S).: ALL

SUBJECT: New Contract Administrator/New PTP Policy

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
The contract administrator is:
Donna McNeil, Purchasing Officer I
Phone: 518-474-4579
Fax: 518-486-6867
Email: donna.mcneil@ogs.state.ny.us

Effective April 1, 2008
NYS Agency INTENT TO PURCHASE TECHNOLOGY (ITP) NOTIFICATION FORM is replaced by the NOTIFICATION OF PLAN TO PROCURE TECHNOLOGY FORM (PTP), see information below

CIO/OFT PLAN TO PURCHASE POLICY

New York State agencies are reminded that they must submit a Notification of Plan to Procure Technology Form (PTP) to the Office For Technology (OFT) for approval prior to purchasing Telecommunications services or equipment. For additional information about the CIO/OFT’s PTP process, please visit their website at:
http://www.oft.state.ny.us/Policy/NYS-P08-001.pdf

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 2, 2008

PLEASE ADDRESS INQUIRIES TO:
GROUP: 77017 – Comprehensive Telecommunications Services
STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
08/16/2007 – 08/15/2017

CONTRACTOR: Verizon Business

CONTRACT NO(S): PS63765

SUBJECT: Update Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Business has requested and the State has approved the updates to their NYS price list which include ISDN PRI price reduction and adjusted Universal Service Fund Charge from 10.5% to 11.3% charge.

Refer to the Pricing Section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268
DATE: March 21, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Hal Bartley
Purchasing Officer 2
(518) 474-6705
Hal.bartley@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: at&t

CONTRACT NO(S): PS63306

SUBJECT: Wireline Service Update to add Domain Name Server (DNS) and Telecommunications Services Priority (TSP) to the contract.

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

AT&T has requested and the State has approved the addition of Domain Name Server (DNS) and Telecommunications Services Priority (TSP) Charges to the contract. An updated price list is available at the pricing section of the Contract Award Notice.

All other terms and conditions remain unchanged.
New York State Office Of General Services  
Procurement Services Group  
Corning Tower Building  
Empire State Plaza  
Albany, New York 12242  
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM  
CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268  
DATE: March 14, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:  
August 16, 2007 – August 15, 2017

CONTRACTOR: Verizon Business  
CONTRACT NO(S): PS63765

PLEASE ADDRESS INQUIRIES TO:  
STATE AGENCIES & CONTRACTORS  
Peter Chudzinski  
(518) 474-7955  
Peter.chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS  
Customer Services  
(518) 474-6717  
customer.services@ogs.state.ny.us

SUBJECT: Contact Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:  
Verizon Business has updated their contact information. Reference the updated Contract Award Notice.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 15, 2008

PLEASE ADDRESS INQUIRIES TO:

GROUP: 77017 – Comprehensive Telecommunications Services

STATE AGENCIES & CONTRACTORS

Hal Bartley
Purchasing Officer 2
(518) 474-6705
Hal.bartley@ogs.state.ny.us

OTHER AUTHORIZED USERS

Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:

August 16, 2007 – August 15, 2017

CONTRACTOR: at&t

CONTRACT NO(S).: PS63306

SUBJECT: Price updates for wireless equipment & service plans

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

AT&T has requested and the State has approved price updates for wireless equipment & service plans. An updated price list is available at the pricing section of the Contract Award Notice.

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

GROUP: 77017 – Comprehensive Telecommunications Services

DATE: February 7, 2008

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Hal Bartley
Purchasing Officer 2
(518) 474-6705
Hal.bartley@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: Time Warner Telecom

CONTRACT NO(S): PS63072

SUBJECT: Price Reductions in Internet Access and SONET, Change of Contact Information

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Time Warner Telecom has requested and the State has approved price reductions in Internet Access and SONET for this contract. An updated price list is available at the pricing section of the Contract Award Notice.

Also Time Warner Telecom has a new contact, please refer to the following:

David Wilbur
Account Executive
Time Warner Telecom
10 Airline Drive
Albany, NY 12205
Phone: (518) 640-0913
Fax: (518) 640-9815
E-mail: David.Wilbur@twtelecom.com

All other terms and conditions remain unchanged.
New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York  12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER:  20268
DATE: January 9, 2008

GROUP:  77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Hal Bartley
Purchasing Officer 2
(518) 474-6705
Hal.bartley@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR:  All

CONTRACT NO(S):  All

SUBJECT:  Customer Authorization to Order Services and/or Change Preferred Carrier

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

When ordering services under this contract all contractors may require that the contract user complete a “Customer Authorization to Order Services and/or Change Preferred Carrier” Form. The form may be arranged differently for each contractor but the main content will be similar. This type of form is required by FCC Regulation Title 47, Part 64.1120 for carrier exchange to prevent slamming and should be signed by contract users if you are requested to do so.

Below is a sample of how this form may be designed:

**Communications Service Request and Full Local Letter of Agency**

<table>
<thead>
<tr>
<th>Customer Billing Name</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Billing Address</td>
<td>City</td>
</tr>
<tr>
<td>Customer Street Address</td>
<td>City</td>
</tr>
<tr>
<td>Name of Individual Authorized To Act for Customer</td>
<td>Title</td>
</tr>
</tbody>
</table>
The signature below confirms my decision to change from my current carrier(s) to “New Contractor’s name” for the individual service or services I have designated by marking the boxes below. I understand that only one carrier may be designated as my interstate or interLATA primary interexchange carrier for any telephone number. To the extent that my state allows me to choose an additional primary carrier(s) for intraLATA toll, local service, interLATA toll or international toll, I understand that I may designate different carriers for each. I choose “New Contractor’s name” for the services marked below.

Service Type: ☐ Local Exchange ☐ Local Toll (intraLATA) ☐ Long Distance (interLATA Toll)

I select “New Contractor’s name” to provide the telecommunications service types indicated above for each of the telephone numbers listed.

Billed Telephone Number(s) (BTN):

Use separate page for additional BTNs - ☐ Check here if used

Customer and the person(s) executing this Letter of Agency (LOA) appoint “New Contractor’s name” to:

a) Act as Customer’s agent in order to effectuate the collection of account information and to carry out the changes(s) authorized herein on Customer’s behalf.
b) Order 1+ access with the local telephone company for lines located at the above address and designated on this form or its attachments.
c) Act as Customer’s communications representative for all negotiations with the local telephone company, interconnecting company and any other equipment supplier.
d) Handle all negotiations for service requests, including access service requests (ASRs) equipment records (2733 records) billing inquiries and the issuance of orders related to Customer’s telephone systems at address listed herein.

This authorization is in addition to any other agency agreements currently in effect and does not preclude Customer from acting on its behalf when deemed necessary. This agency designation supersedes previous LOA agreements. This authorization is effective from the date written below until termination or revoked by Customer in writing to Verizon.

I understand and accept the terms and conditions of this Letter of Agency. Communications Services provided as a result of this agreement will be governed by “New Contractor’s name” state and federal tariffs and the Service Publication and Price Guide, as applicable. I AM DULY AUTHORIZED TO MAKE THE CHANGE(S) INDICATED BY EXECUTING THIS AGREEMENT.

ELECTRONIC SIGNATURE. Customer may sign this Communications Service Request and Full Local Letter of Agency by emailing it to Verizon, in accordance with Verizon's instructions and the Electronic Signatures in Global and National Commerce Act, as it may be amended from time-to-time (the “E-Sign Act”). Customer agrees that any Services provided hereunder may not be used primarily for personal, family, or household purposes.

<table>
<thead>
<tr>
<th>Customer’s Signature</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer’s Name (Print or Type)</td>
</tr>
<tr>
<td>Title (Type)</td>
</tr>
<tr>
<td>Date</td>
</tr>
</tbody>
</table>

All other terms and conditions remain unchanged.
PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 19, 2007

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.chudzinski@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACTOR: AT&T
CONTRACT NO(S): PS63306

SUBJECT: Update Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
AT & T is adding Nationwide DS3 Private Line Pricing to it’s Connectivity offer under the CTS award.

An updated pricelist is available at the Pricing Section of the Contract Award Notice.

All other terms and conditions remain unchanged.