

Citibank Resources and Forms

Cardholder Resources and Forms:

1. [Citibank P-Card Guidelines](#)
2. Citibank Website
<https://home.cards.citidirect.com/CommercialCard/Cards.html?classic=2>
3. [Transaction Dispute Form](#)
4. [VISA Benefits](#)
5. [Travel Accident Insurance](#)
6. [Lost Luggage Insurance](#)
7. [Chip and PIN - Cardholder FAQ](#)
8. [Acknowledgement Form](#)

Program Administrators Resources and Forms:

9. [Citibank Contact Information](#)
10. [Billing Account Request Form](#)
11. [Program Administrator Form](#)
12. [Chip and PIN – Administrators FAQ](#)

Other Authorized User Resources and Forms:

13. [NYS Polisub Brochure](#)
14. [Participation Agreement](#)
15. [Wire Transfer Instructions](#)

Miscellaneous Resources and Forms:

16. [New York State Procurement Guidelines](#)
17. [Credit Card Templates](#)
18. [Merchant Category Code \(MCC\) list](#)
19. OSC Guide to Financial Operations
<http://osc.state.ny.us/agencies/guide/MyWebHelp/>
20. OSC Travel Manual
<http://osc.state.ny.us/agencies/travel/manual.pdf>
21. OGS NYS Procurement
<http://nyspro.ogs.ny.gov/>