

# Frequently Asked Questions (FAQs)

## NYS OGS Group 01800, Award 23212

**Q: Did my entity file for Road Salt (regular Road Salt, Treated Salt Type 1 & Treated Salt Type 2) requirements on the NYS State OGS Centralized Contract?**

**A:** See Attachment - *Delivery Schedule*. Each salt type (ie. Road Salt, Treated Salt Type 1 & Treated Salt Type 2) has its own Tab to reference at the bottom of the Excel workbook.

Entities are listed under the County in the Tab for the salt type filed.

**Q: Who is my awarded Contractor?**

**A:** See Attachment – *Pricing* to determine which Contractor was awarded your county and the salt type you requested during the filed requirements period.

Each salt type has its own Tab to reference at the bottom of the Excel workbook.

**Q: What is the price of salt (per ton) in my entity's county?**

**A:** See Attachment – *Pricing* to determine which Contractor was awarded for your entity's county and salt type that you requested during the filed requirements period.

Each salt type has its own Tab to reference at the bottom of the Excel workbook.

**Q: How does my entity order salt?**

**A:** See Attachment – *Pricing* to determine who the awarded Contractor for your county and the salt type is.

Contractor contact information can be found in the first Tab of Attachment - *Pricing*, and in Section 1 – Introduction of the Contract Award Notification.

**Q: How much salt have I ordered so far this season?**

**A:** This OGS road salt season runs from September 1, 2020 to August 31, 2021 unless otherwise indicated.

Contact the awarded Contractor for your county and salt type for an accurate count of tonnage delivered.

**Q: Is my entity able to get on the NYS OGS Centralized Contract for Road Salt, Treated Salt Type 1 or Treated Salt Type 2 after the Contract is in place on September 1, 2019?**

**A:** Possibly. See Section 3.9.1 – *Delivery Schedule*. Please contact the NYS OGS Contract Management Specialist for assistance with this matter.

# Frequently Asked Questions (Cont'd)

**Q: My entity filed for the wrong type of salt. What should I do?**

A: Contact the NYS OGS Contract Management Specialist for this award to see if the Contractor(s) are willing and able to switch the type of salt to be provided to your entity.

**Q: What does my entity do if the salt load delivered is visibly wet, or otherwise contaminated?**

A: The salt load can be rejected at the time of delivery and sent back to the Contractor.

**Q: What happens if my entity does not meet its minimum obligation?**

A: The Contractor will store the remaining tonnage to meet the minimum obligation for a fee on behalf of your entity. See Section 3.8 – *Minimum/Maximum Obligations* in the Contract Award Notification.

**Q: Can my entity buy salt from a different Contractor other than who is awarded to my entity's county and salt type?**

A: Yes, however, your entity will still need to meet the minimum obligation with the Contractor awarded on the Contract by the end of this contract term (August 31, 2021).

**Q: How do I use Lot IV – Emergency Standby Road Salt?**

A: See Attachment – *Road & Treated Salt Specifications*, Section 3 - *Emergency Standby Road Salt (Rock & Solar; Lot IV)* for instructions.