



Contractor Information

Appendix D – Contractor Information
Group 22300 – Award 23198
Voting Systems and Related Services and Accessories

Section 1. Contractor Information

Legal Business Entity Name:	Hart InterCivic Inc
Doing Business As (If Applicable):	
Mailing Address:	PO Box 80649
City, State, Zip (Mailing)	Austin, TX 78728-0649
Website:	www.hartintercivic.com
Federal ID#:	95-3248916
NYS Vendor ID#:	1100294324
Toll-Free Number:	800-223-4278
Contract #:	PC70143
Date:	10/10/2025

Section 2. Procurement Card and Prompt Payment Discount Information

Contractor accepts the New York State Procurement Card? No Yes – **Up to \$50,000**

Prompt payment discount percentage for payment within 10 days of delivery and/or receipt of voucher: 1%

Prompt payment discount percentage for payment within 15 days of delivery and/or receipt of voucher: 0%

Prompt payment discount percentage for payment within 30 days of delivery and/or receipt of voucher: 0%

Section 3. Contact Information

CONTRACT ADMINISTRATOR (Responsible for the Updating and Management of the Contract)	
Name:	Hollie Osbourn
Title:	Chief Financial Officer
Telephone Number:	512-252-6417
Toll-Free Number:	800-223-4278
Email Address:	hosbourn@hartic.com

ACCOUNT MANAGER (Responsible for the Overall Relationship with the State)	
Name:	Kelley Hood
Title:	Director of Sales
Telephone Number:	737-272-9819
Toll-Free Number:	800-223-4278
Email Address:	khood@hartic.com

SALES MANAGER (Responsible for the Overall Relationship with the Authorized Users)	
Name:	Kelley Hood
Title:	Director of Sales
Telephone Number:	737-272-9819
Toll-Free Number:	800-223-4278
Email Address:	khood@hartic.com

BILLING CONTACT (Responsible for matters related to invoicing, billing and payment)	
Name:	Alexis Lind
Title:	Senior Project Accountant
Telephone Number:	512-252-6432
Toll-Free Number:	800-223-4278
Email Address:	alind@hartic.com

EMERGENCY CONTACT (Must be available 24 hours a day, 7 days a week, 365 days a year for emergency procurements)	
Name:	Hart Customer Support Center
Title:	n/a
Telephone Number:	800-223-4278
Toll-Free Number:	800-223-4278
Email Address:	support@hartic.com